




Warranty and service booklet

do the spirit
of Subaru



SUBARU

Confidence in Motion



Taking Care of your Subaru

This booklet contains information about your Subaru's 3 year unlimited km vehicle warranty and a service schedule to help keep it in shape.

On page 23 you'll find your Subaru's identification details. These are all you need to access your vehicle warranty, so please keep this information safe.

Your warranty is only valid if you get your Subaru serviced as specified, so follow the enclosed schedule on page 11.

When it's time for a service, take your Subaru to your local Subaru Authorised Dealer. They have the best Subaru technicians, tools, genuine parts and know-how, so you can be confident it'll be in the best hands.

By following your service schedule, you'll ensure that whatever lies around the corner, whether it's a mountain, forest or wandering sheep, you'll be confident you can handle it.



Subaru warranty

Vehicle Warranty

Subaru vehicles are guaranteed for a period of 3 years with unlimited kilometres from the date of first registration against any manufacturing fault or defective materials. This date is entered on the Vehicle Identification Certificate positioned front inside cover of this warranty booklet which is supplied with the new vehicle. The Subaru warranty does not affect the statutory rights of the owner of the vehicle and is in addition to any other remedies which he or she may have under the contract of sale.

If, despite proper treatment and regular maintenance in accordance with the manufacturer's specifications, any defect occurs in factory material or workmanship in the vehicle within the period of 3 years from the date of first supply, delivery or registration (whichever occurs first), it will be rectified free of charge by any Subaru Authorised Dealer.

Not all repairs or adjustments result from parts defective in factory material or workmanship.

There are other circumstances which may make workshop attention necessary and for which a charge may be made. These circumstances depend mainly on where the vehicle is driven and include weather and atmospheric conditions, varying road surfaces, individual driving habits and vehicle usage.

Genuine Parts and Accessories Warranty

There is no better way to keep your Subaru working as it should and uphold its value than to insist on fitting only Subaru genuine parts during service and repair work. The use of genuine parts also ensures your new vehicle warranty will not be compromised by the use of non-genuine parts.

There are three different warranty terms for genuine parts and accessories.

- If your accessories are fitted to your new Subaru vehicle prior to delivery, they will carry the same warranty as the new vehicle (3 years/unlimited km).
- If Subaru genuine parts and accessories are sold and installed by a Subaru Authorised Dealer they are warranted for 2 years/unlimited km from the installation date.
- Lastly, Subaru genuine parts and accessories that are sold over the counter and not installed by a Subaru Authorised Dealer are warranted for 12 months/20,000km from the date of purchase.

Warranty conditions

All new Subaru vehicles imported into New Zealand by Subaru of New Zealand are covered by a comprehensive 3 year unlimited km warranty during which time any Subaru Authorised Dealer in New Zealand will be happy to attend to any parts defective in factory material or workmanship.

Your Subaru Authorised Dealer will also provide assistance and advice on the correct operation and use of your vehicle.

However, the owner of the vehicle is responsible for ensuring that the vehicle is serviced in accordance with the maintenance schedule contained in this booklet. Any consequential, direct or incidental loss or damage is not covered by this warranty, and any statutory or other rights or remedies available in connection with a claim for such loss or damage should be pursued separately.

WHAT IS NOT COVERED

Repair, replacement and adjustment under this warranty are not available for deterioration, defects, faults or failures due to:

- Ordinary wear and tear.
- Use of the vehicle for a purpose other than for which it was designed, having due care and respect to the prevailing road, climate, and other conditions.
- Wear and tear caused by use of the vehicle for racing, rallying, speed trialing, hill climbing or similar activities, or competitive events.
- Modifications or alterations which have not been approved by Subaru.
- Driver negligence, misuse or abuse, e.g. tampering, disconnection, loading or towing beyond Subaru's specifications, or continuing to drive the vehicle after loss of fluids, lubricants, oils, coolants, refrigerants or water.
- Accident, impact, fire or water damage.
- A failure to have the vehicle serviced or repaired in strict accordance with Subaru's specifications and recommendations.
- Installation or use of non-genuine parts and/or second hand parts, accessories, equipment, assemblies or components.
- A failure to have the vehicle repaired promptly and in accordance with Subaru's recommendations following

an accident or other damage, or after a defect becomes known or is suspected.

- Use of non-recommended, inappropriate or dirty fuel, oil, fluids, lubricants, coolants, refrigerants, or water.
- Theft, illegal use, or malicious damage by a third person.
- Any work carried out on the vehicle by a person other than a Subaru Authorised Dealer.
- A failure to maintain and care for the vehicle, including its body trim and paintwork in accordance with Subaru's recommendations, e.g. use of unsuitable cleaning agents.
- Environmental conditions including acid rain, industrial fallout, salt, sand, stones, tree sap, bird or animal droppings, windstorm, hail, flood, lightning or other acts of God.

Repairs, replacement and adjustment under this warranty are also not available:

- If the vehicle was purchased at auction.
- For maintenance service and parts used in connection with maintenance service.
- For corrosion other than that due to a defect in material or manufacture.
- If it is not possible to determine with certainty whether the vehicle is out of warranty, due to the odometer reading having been altered.
- For any vehicle that has been written off.

Owner responsibility

The following list of items is provided as a guide to the owner of the type of items for which a charge will be made unless their failure is caused by a defect in material or manufacture. The frequency of replacement will depend mainly on where the vehicle is driven and include weather and atmospheric conditions, varying road surfaces, individual driving habits and vehicle usage.

Servicing: Lubrication and maintenance servicing and all parts replaced in line with the maintenance schedule in this handbook.

Wheel Alignment and Wheel Balancing: The frequency of these services depends on driving conditions such as rapid starts and stops, tyre skidding, hitting pot holes and curbs etc.

Mechanical Adjustments: Including brakes, clutch, door locks, engine tuning, drive belts, headlamps, steering gear are required as a matter of normal vehicle operation to ensure longevity.

Brake Linings and Clutch Components: Are directly affected by driving habits and type of use, and are wear and tear items. The replacement of brake linings and clutch components, and the reconditioning of brake drums and discs should be performed as required.

Spark Plugs: Periodic replacement as listed in the service schedule is required to ensure maximum engine performance and best fuel economy.

Fuel Injectors and Induction System: The removal of deposits and cleaning of injectors may be required from time to time and should be performed as necessary.

Wiper Blades: Will have a varied life expectancy. Replacement will depend on climatic conditions and extent of use.

Paint, Trim and Other Appearance Items: Are affected by normal wear and tear, and exposure to environmental conditions. Proper care as described in your Owner's Manual can add to their appearance and durability. Damage or imperfection in paint or trim are normally apparent during pre-delivery inspection. Please report any imperfection to your Subaru Dealer immediately. A charge will be made for paint or trim items which require attention due to such causes as:

Paint: Industrial fallout, tree sap, bird droppings, stone chipping, scratches, dents, salt.

Trim & Carpet: Worn, soiled, torn, cut by foreign object, damaged or normal use.

Tyres: Are subject to wear. If there is a defect, the tyre manufacturer may be consulted, and a charge will only be made for the amount of use obtained as an adjustment is made based on the remaining tread depth. This is known as the pro-rata method of adjustment. This warranty may not be varied by any person except with the consent in writing by Subaru of New Zealand.

Body Rattles and Squeaks: After 12 months or 20,000 km, whichever should occur first, rectification of body rattles, squeaks, general tightening, adjustment of the fit of doors, bonnet and boot etc. will be chargeable items.

Suspension: Normal wear and tear of suspension and steering components such as shock absorbers, ball joints, bushes, driveshaft boots etc.

Lighting Bulbs: Are subject to wear and tear and operational life depends on extent and method of use.

Maintenance schedule

Operations performed at each service interval can be found in your vehicle's **Owner's Manual** - in the **Maintenance and Service/Maintenance Schedule** section. Maintenance to be carried out at a time period or km interval occurring first.

MODELS	5,000 km or 3 months	12,500 km or 12 months	25,000 km or 24 months	37,500 km or 36 months	50,000 km or 48 months	62,500 km or 60 months	75,000 km or 72 months	87,500 km or 84 months	100,000 km or 96 months
FORESTER									
Forester 2.5 Automatic (SLT)	0.3	1	2.1	1	2.5	1	3	1.7	2.7
Forester XT (SLT)	0.3	1.3	2.1	1.3	2.5	1.3	3	2	2.7
OUTBACK									
Outback 2.5 Automatic (SLT)	0.3	1	2	1	2.5	1	2.7	1.7	2.7
Outback 3.6 Automatic (SLT)	0.3	0.9	2.3	0.9	2.8	0.9	3	2	3
XV									
XV 2.0 Automatic Transmission (SLT)	0.3	1.3	2	1.3	2.5	1.3	2.9	2	2.7
XV 2.0 Manual Transmission	0.3	1.3	2	1.3	2.5	1.3	2.9	2	2.7
PASSENGER/SPORTS CAR MODELS									
WRX/Levorg - Automatic Transmission (SLT)	0.3	1.3	2	1.3	2.5	1.3	2.9	2	2.7
WRX - Manual Transmission	0.3	1.3	2	1.3	2.5	1.3	2.9	2	2.7
WRX STI - Manual Transmission	N/A	1	2.4	1	2.9	1	3.3	1.8	4.9
Legacy 2.5 Automatic (SLT)	0.3	1	2	1	2.5	1	2.7	1.7	2.7
Legacy 3.6 Automatic (SLT)	0.3	0.9	2.3	0.9	2.8	0.9	3	2	3
Impreza 2.0 Automatic (SLT)	0.3	1.3	2	1.3	2.5	1.3	2.9	2	2.7

*Figures shown are based on Subaru of New Zealand estimates of average times required to carry out relevant services. Times shown may vary slightly from dealer to dealer based on a wide variety of factors.

Note: Lubricants, fluids and, parts are charged separately.

Points to Note:

When a vehicle is used under severe driving conditions such as:

- Extremely hot or cold weather
- Driving on dusty or rough roads
- Living in coastal areas
- Regular towing of a trailer
- Repeated short trips
- Living in mountainous areas

More frequent servicing may be required. Your Subaru Dealership is best qualified to advise how often this should occur but the intervals shown are the minimum requirement for safe vehicle operation. Lineartronic CVT transmissions do not require an oil change unless used for towing or similar high load driving. In this case change transmission oil every 50,000 km.

Subaru of New Zealand strongly recommends following the manufacturer's maintenance schedule to ensure preservation of the Subaru 3 year/unlimited km warranty, proper operating condition, peak performance, safety, fuel economy and efficiency.

Subaru Global service intervals may differ from the one recommended for NZ operated vehicles. Subaru of New Zealand follows the same schedule printed in the vehicle Owner's Manual with the main difference being the intervals for New Zealand are not 15,000km or 12 months as found in the manual, instead in New Zealand the intervals are 12,500km or 12 months, whichever occurs first. As such, use the months column in the maintenance interval table to correctly determine the appropriate service operations for your Subaru.

Additional differences include:

- Brake fluid: the maintenance schedule in the Owner's Manual advises brake fluid replacement every 24 months,

however due to New Zealand conditions, Subaru of New Zealand recommend brake fluid to be inspected every 24 months and replaced every 48 months, or more frequently under severe driving conditions.

- Upper Engine Cleaner: Subaru of New Zealand recommend the use of Subaru Upper Engine Cleaner every 12 months or 12,500km on models with Direct Injection Engines. For all models without Direct Injection Engines, Subaru Upper Engine Cleaner is recommended every 24 months or 25,000km. Please note, this product is not suitable for models equipped with Diesel Engines.

- Fuel additive: Subaru of New Zealand suggest the use of Subaru fuel additive every 12 months or 12,500km to maintain peak performance between service schedules.

New Zealand Subaru vehicles with chain driven engines are required to receive a 5,000km or 3 month service, whichever occurs first. The cost of this service is covered by Subaru of New Zealand.

Warning:

This vehicle has been certified regarding compliance with all relevant New Zealand Vehicle Safety Rules. As such it is illegal to fit any replacement part or accessory which does not allow the vehicle to continue with the requirements of the New Zealand Safety Rules.

In servicing this vehicle, the use of Subaru genuine parts and accessories will ensure that the original vehicle specification is maintained and that the vehicle continues to comply with all certification requirements and also meets Government regulations relating to vehicle safety and environmental controls.

Delivery service

Prior to delivery, your car has been checked thoroughly, so you can get the full Subaru experience straight away.

The Delivery Service was carried out on:

.....

At km



.....

Dealer Stamp

5,000km warranty registration service

Subaru Authorised Dealer FREE SERVICE COUPON at 5,000 km/3 months

For all Subaru vehicles with chain driven engines*

(*Contact your Subaru Authorised Dealer for confirmation if this is applicable to your vehicle.)

Owner's Name Date of Sale

Address

Email

Vehicle Model Selling Dealer

Chassis No Engine No

The work specified below coupon has been carried out.

Date At km

5,000 km SERVICE INSPECTION or ADJUSTMENT

- General vehicle visual inspection and adjustment if required
- Engine oil and filter replacement.

.....
Dealer's Name (Print)

.....
Dealer's Signature

.....
Owner's Signature

.....
Dealer Stamp



Maintenance and lubrication service

At 12,500 km
Or 12 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 25,000 km
Or 24 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 37,500 km
Or 36 Months
(whichever comes first)

Carried out on:

At km



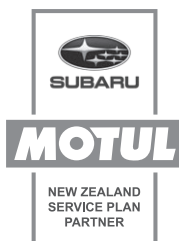
Dealer Stamp

Maintenance and lubrication service

At 50,000 km
Or 48 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 62,500 km
Or 60 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 75,000 km
Or 72 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 87,500 km
Or 84 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

Maintenance and lubrication service

At 100,000 km
Or 96 Months
(whichever comes first)

Carried out on:

At km



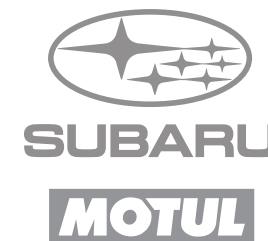
Dealer Stamp

Maintenance and lubrication service

At 112,500 km
Or 108 Months
(whichever comes first)

Carried out on:

At km



Dealer Stamp

**Maintenance
and
lubrication
service**

At 125,000 km
Or 120 Months
(whichever comes first)

Carried out on:

At km



SUBARU



Dealer Stamp

**Maintenance
and
lubrication
service**

At 137,500 km
Or 132 Months
(whichever comes first)

Carried out on:

At km



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Dealer Stamp

**Maintenance
and
lubrication
service**

At 150,000 km
Or 144 Months
(whichever comes first)

Carried out on:

At km



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Dealer Stamp

**Maintenance
and
lubrication
service**

At 162,500 km
Or 156 Months
(whichever comes first)

Carried out on:

At km



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Dealer Stamp

**Maintenance
and
lubrication
service**

At 175,000 km
Or 168 Months
(whichever comes first)

Carried out on:

At km



SUBARU



Dealer Stamp

**Maintenance
and
lubrication
service**

At 187,500 km
Or 180 Months
(whichever comes first)

Carried out on:

At km



SUBARU



Dealer Stamp



Vehicle identification

Mr/Mrs/Ms/Miss:
(Surname)

Given Names:

Address:

Suburb:

City: Postcode:

Telephone: Home: ()

Work: ()

Mobile:

Email:

License Plate No.:

V.I.N:

Model:

Engine No.:

Selling Dealer:

Address:

Suburb:

City: Postcode:

Telephone: ()

Date of Delivery:

.....
Dealer Stamp

KEEP THIS WARRANTY AND SERVICE HANDBOOK IN YOUR
VEHICLE AT ALL TIMES FOR IDENTIFICATION PURPOSES.



Second owner warranty registration card

Mr/Mrs/Ms/Miss:
(Surname) (Given Names)

Address:

Suburb: City: Postcode:

Telephone: Home: () Work: () Mobile:

Email:

V.I.N:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Engine No.:

--	--	--	--	--	--	--

 Purchase Date:

Registration No.: Kilometres:

Selling Dealer:

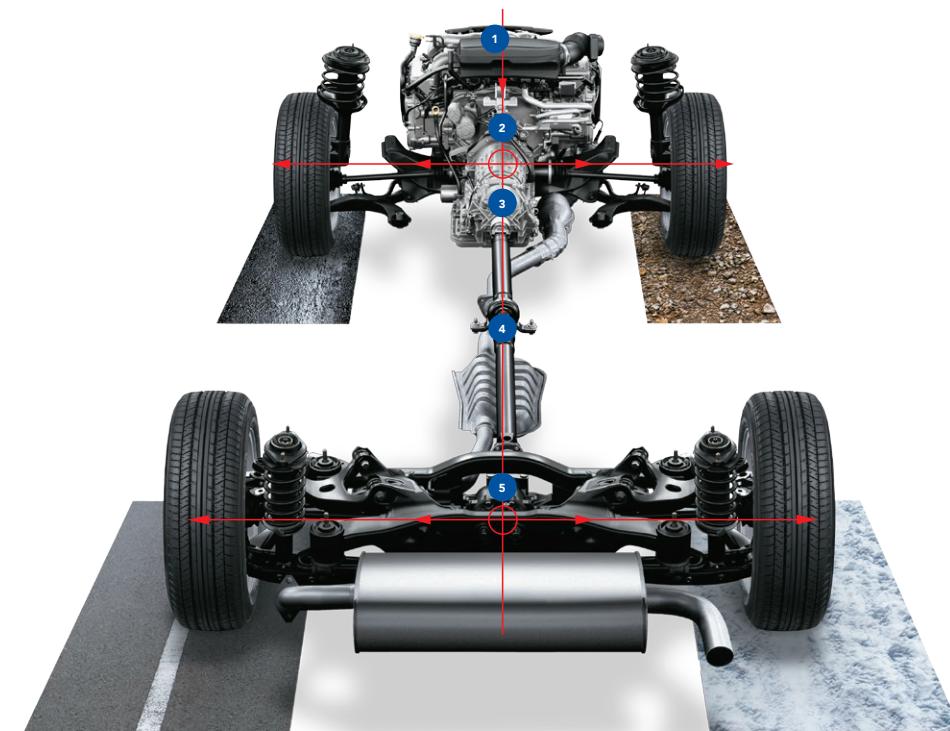
Original Owner:

PLEASE COMPLETE FORM AND RETURN TO: SUBARU OF NEW ZEALAND, PO BOX 58743, BOTANY 2163, AUCKLAND.
ALTERNATIVELY, VISIT WWW.SUBARU.CO.NZ AND GO TO 'OWNERS REGISTRATION' TO LET US KNOW YOU ARE THE NEW OWNER.

The Subaru advantage

All Subarus feature a symmetrical All-Wheel Drive system combined with a range of compact, lightweight horizontally-opposed Boxer 4 or 6-cylinder engines to provide optimum balance, road holding and handling.

All-Wheel Drive ensures maximum traction by transferring power from the wheels that slip to the wheels that grip.



- 1 Engine
- 2 Transmission
- 3 AWD Transfer
- 4 Propeller shaft
- 5 Rear differential

Replacement Warranty and Service Booklets are available from your Subaru Authorised Dealer.



subaru.co.nz

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