# Oracle® Cloud Using the Oracle HCM Cloud Adapter with Oracle Integration





Oracle Cloud Using the Oracle HCM Cloud Adapter with Oracle Integration,

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Primary Author: Oracle Corporation

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# **Preface**

This guide describes how to configure this adapter as a connection in an integration in Oracle Integration.



The information in this guide applies to all of your Oracle Integration instances. It doesn't matter which edition you're using, what features you have, or who manages your cloud environment. You'll find what you need here, including notes about any differences between the various flavors of Oracle Integration when necessary.

#### **Topics:**

- Audience
- Documentation Accessibility
- Diversity and Inclusion
- Related Resources
- Conventions

# **Audience**

This guide is intended for developers who want to use the Oracle HCM Cloud Adapter in integrations in Oracle Integration.

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

#### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info Or Visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.



# **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

# **Related Resources**

See these Oracle resources:

Oracle Cloud

http://cloud.oracle.com

- Using Integrations in Oracle Integration
- Using the Oracle Mapper with Oracle Integration

## Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



1

# Understand the Oracle HCM Cloud Adapter

Review the following conceptual topics to learn about the Oracle HCM Cloud Adapter and how to use it as a connection in integrations in Oracle Integration. A typical workflow of adapter and integration tasks is also provided.

#### **Topics:**

- Oracle HCM Cloud Adapter Capabilities
- Oracle HCM Cloud Adapter Restrictions
- What Application Version Is Supported?
- Oracle HCM Cloud Adapter Use Cases
- Workflow to Create and Add an Oracle HCM Cloud Adapter Connection to an Integration

# **Oracle HCM Cloud Adapter Capabilities**

The Oracle HCM Cloud Adapter enables you to create an integration with Oracle Human Capital Management (HCM) Cloud applications. You select business objects that an integration receives from Oracle HCM Cloud as a request and as a response.

The Oracle HCM Cloud Adapter enables customers to easily integrate their on-premises or SaaS applications with Oracle HCM Cloud without having to know about the specific details involved in the integration.

The Oracle HCM Cloud Adapter provides the following benefits:

- Integrates easily with the Oracle HCM Cloud application's WSDL file to produce a simplified, integration-centric WSDL.
- Generates automatic mapping to the exposed business object that you select during
  adapter configuration as a trigger connection. A business object represents a selfcontained business document that can be acted upon by the integration. An integration
  can send requests to create a new record for that business object. They can send a
  request either to update or delete an existing record for a business object. Integrations
  can also send requests to retrieve information about one or more records representing
  that business object.
- Supports invoking of business objects using the HCM Data Loader, regardless of how
  they were created. The HCM Data Loader is a tool for bulk-loading and maintaining data.
  The data can be from any source. You use the HCM Data Loader for data migration,
  ongoing maintenance of Oracle HCM Cloud data, and coexistence scenarios where core
  HR data is uploaded regularly.
  - See Introduction to HCM Data Loader and Overview of Automating Data Loading of HCM Data Loader.
- Exposes the Business Resource (REST) API, which represents an Oracle Fusion Applications REST API resource.
  - You can select parent business resources and their corresponding child business resources on the Operations page in the Adapter Endpoint Configuration Wizard. Support

is provided in the invoke (outbound) direction. If you select a top-level resource on the Operations page, you can also select sub-resources on the Sub-Resources page. See Invoke Child Resources Page

- Simplified connection creation: Automatically identifies the required service catalog service WSDL and optional interface catalog URL to use based on the Oracle HCM Cloud host name you specify when creating a new connection on the Connections page.
- Supports consuming extensible flexfields (EFFs) and descriptive flexfields (DFFs) for REST resources. You can select specific EFFs and DFFs in the Adapter Endpoint Configuration Wizard of an Oracle HCM Cloud Adapter invoke connection. You can then map the EFFs and DFFs in the mapper. See Select Extensible and Descriptive Flexfields in an Integration.
- Supports consumption of the Oracle HCM Cloud REST API. This enables the
  Oracle HCM Cloud Adapter to consume REST services under Oracle HCM Cloud
  when configured as an invoke connection. See All REST Endpoints of REST API
  for Oracle HCM Cloud for details about supported REST resources.
- Automatically handles security policy details required to connect to the Oracle HCM Cloud application.
- Supports the following security policies for selection during Oracle HCM Cloud Adapter connection configuration:
  - Username Password Token With PGP Key Support
  - Username Password Token
  - OAuth Authorization Code Credentials
- Provides standard error handling capabilities.
- Enables you to map business objects that have polymorphic data structures.
- Dynamically invokes a REST endpoint/URL at runtime without requiring you to configure any extra invoke connection or REST outbound details. See Invoke an Endpoint Dynamically.
- Supports subscribing to the HCM Atom feed. Atom feeds enable you to track changes made to feed-enabled resources in Oracle Global Human Resources Cloud. For any updates of interest to downstream applications such as new hires, terminations, employee transfers, and promotions, Oracle Global Human Resources Cloud publishes Atom feeds. The Oracle HCM Cloud Adapter's Atom feed subscription feature enables you to select a feed of interest. This feature must be used in a scheduled manner because there is a need to poll for updates at regular intervals. This is done by selecting a scheduled orchestration template when creating the integration.

This feature is supported when using the Oracle HCM Cloud Adapter as an invoke connection in an integration.

Prior to HCM release 18c, future-dated Atom entries appeared in their respective Atom feed immediately once the future-dated action was taken.

Starting with HCM release 18c, there is a change in the way future-dated updates are returned by the HCM service. Atom feed entries appear by default once the future-dated actions become effective. You can select to process these future-dated Atom entries immediately on the Operations page of the Adapter Endpoint Configuration Wizard. The default behavior is to process future-dated Atom updates in the future.



See Poll of REST API for Oracle HCM Cloud.

See Atom Feeds of REST API for Oracle HCM Cloud.

 Enables you to upload files to Oracle WebCenter Content (Universal Content Manager) in encrypted or unencrypted format. Oracle WebCenter Content provides a unified repository to store unstructured content, enabling organizations to deliver the content to business users in the proper format. See Upload a File to Oracle WebCenter Content.

#### Note:

Downloading files from Oracle WebCenter Content is not supported.

- Supports HCM data extracts, a flexible tool for generating data files and reports. The
  Oracle HCM Cloud Adapter works as an extract discovering tool under Oracle HCM
  Cloud. The data extract process is automated as per the following steps:
  - Invoking the given HCM data extract by the client outside the Oracle HCM Cloud Adapter.
  - Discovering the extract as delivered in Oracle WebCenter Content.
  - Fetching the extract output in its format as it is delivered to Oracle WebCenter Content and persisting the extract to Oracle Integration staging.
  - Defining the XML schema by the user for the extract output for transformation using a stage file action that is available in an orchestrated integration.

#### Note:

The user must understand how to download the schema and how to schedule and run HCM extracts from the Oracle HCM Cloud user interface. See Define Extracts of HCM Extracts.

This feature is supported when using the Oracle HCM Cloud Adapter as an invoke connection in an integration.

- Supports a set of SOAP services. For the supported list, see Business Object Services of SOAP Web Services for HCM. The following integration behavior occurs:
  - For new integrations, only the supported SOAP services are displayed for selection when configuring the Oracle HCM Cloud Adapter in the Adapter Endpoint Configuration Wizard. Unsupported SOAP services are not displayed.
  - For existing integrations, you can edit, view, and activate old integration as before. If you add a new adapter endpoint to an existing integration, only supported SOAP services are available for selection in the Adapter Endpoint Configuration Wizard.

# **Oracle HCM Cloud Adapter Restrictions**

Note the following Oracle HCM Cloud Adapter restrictions.

• The System for Cross-Domain Identity Management (SCIM) REST API under Oracle HCM Cloud is not discoverable through the Oracle Application Development Framework. Therefore, the Oracle HCM Cloud Adapter is unable to list those resources during design



time. As an alternative, use the REST Adapter with the SCIM REST API under Oracle HCM Cloud.

Downloading files from Oracle WebCenter Content is not supported.



There are overall service limits with Oracle Integration. A service limit is the quota or allowance set on a resource. See Service Limits.

# What Application Version Is Supported?

For information about which application version is supported by this adapter, see the Connectivity Certification Matrix:

See Connectivity Certification Matrix.

# Oracle HCM Cloud Adapter Use Cases

Common use cases for the Oracle HCM Cloud Adapter are as follows:

- New employee onboarding
- Integrate with third-party benefits providers such as health insurance providers
- Extract employee data monthly from Oracle HCM Cloud for payroll

# Workflow to Create and Add an Oracle HCM Cloud Adapter Connection to an Integration

You follow a very simple workflow to create a connection with an adapter and include the connection in an integration in Oracle Integration.

Step	Description	More Information
1	Create the adapter connections for the applications you want to integrate. The connections can be reused in multiple integrations and are typically created by the administrator.	Create an Oracle HCM Cloud Adapter Connection
2	Create the integration. When you do this, you add trigger and invoke connections to the integration.	Create Integrations and Add the Oracle HCM Cloud Adapter Connection to an Integration
3	Map data between the trigger connection data structure and the invoke connection data structure.	Map Data of Using Integrations in Oracle Integration



Step	Description	More Information
4	(Optional) Create lookups that map the different values used by those applications to identify the same type of object (such as gender codes or country codes).	Manage Lookups of Using Integrations in Oracle Integration
5	Activate the integration.	Manage Integrations of <i>Using Integrations in Oracle Integration</i>
6	Monitor the integration on the dashboard.	Monitor Integrations of <i>Using Integrations in Oracle Integration</i>
7	Track payload fields in messages during runtime.	Assign Business Identifiers for Tracking Fields in Messages and Manage Business Identifiers for Tracking Fields in Messages of <i>Using Integrations in</i> <i>Oracle Integration</i>
8	Manage errors at the integration level, connection level, or specific integration instance level.	Manage Errors of Using Integrations in Oracle Integration



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# Create an Oracle HCM Cloud Adapter Connection

A connection is based on an adapter. You define connections to the specific cloud applications that you want to integrate.

#### **Topics:**

- Prerequisites for Creating a Connection
- Create a Connection
- Upload an SSL Certificate
- · Refresh Integration Metadata

# Prerequisites for Creating a Connection

Satisfy the following prerequisites specific to your environment to create a connection with the Oracle HCM Cloud Adapter.

- Subscribe to Oracle HCM Cloud
- Assign Required Roles to an Integration User
- Request Access to Atom Feeds and REST APIs Capabilities on Your Oracle HCM Cloud Instances
- Create an HCM-compliant .dat File to Use the HCM Data Loader
- Upload Files to Oracle WebCenter Content
- · Create an OAuth Client Application
- Verify the Status of Location-Based Access Control (LBAC)
- Specify the Oracle HCM Cloud Service Catalog Service WSDL or Service Interface URL (For Connections Created Prior to 2/18/20)

### Subscribe to Oracle HCM Cloud

Subscribe to Oracle HCM Cloud. This action enables you to create an Oracle HCM Cloud user account with the correct privileges. You specify this user account when creating an Oracle HCM Cloud Adapter connection on the Connections page.

For information about specifying these credentials on the Connections page, see Configure Connection Security. For information about subscribing, see Oracle HCM Cloud.

# Assign Required Roles to an Integration User

To use the Oracle HCM Cloud Adapter in an integration, you must assign specific roles to an integration user.

#### Associating the Integration User with the Following Roles and Privileges

You associate the user with the following roles and privileges.

Role	Description
ALL_INTEGRATION_POINTS_ALL_DATA	Starting with release 12, this role is no longer supported. When existing customers upgrade to release 12, users with this role continue using it, although it is hidden from the Security Console. If you create a new integration user in release 12 or later, you cannot assign this role.
ORA_HRC_HUMAN_CAPITAL_MANAGEME NT_INTEGRATION_SPECIALIST_JOB	Human Capital Management Integration Specialist. The role applies to Releases 12 and 13.
AttachmentsUser	Provides access to the Attachments security group to download the log file or the output file with the HCM Integration Service. Starting with Release 12, this role is automatically shipped. You must verify that this role is automatically assigned to the user.
SOAOperator	The SOA Operator role.
FND_MANAGE_CATALOG_SERVICE_PRIV	Role for managing the web services catalog.
For Oracle CRM Cloud implementations, you can also assign the Customer Relationship Management Application Administrator role.	See Customer Relationship Management Application Administrator (Job Role) of Security Reference for CX Sales and B2B Service.

Additional roles may be required as per each interface requirements.

#### **Using the Security Console**

Use the Security Console to manage application security such as roles, users, certificates, and administration tasks. Access to the Security Console is provided by the predefined **Security Manager** role. Access the Security Console in the following ways:

- Use the Manage Job Roles or Manage Duties tasks in the Setup and Maintenance work area.
- Select Navigator > Tools > Security Console.





# Request Access to Atom Feeds and REST APIs Capabilities on Your Oracle HCM Cloud Instances

Oracle HCM Cloud Atom feeds and Oracle HCM Cloud REST APIs support is available by default in the Oracle HCM Cloud Adapter in Oracle Integration. However, for the Oracle HCM Cloud application, you must first request access to Atom feeds and REST APIs capabilities on your Oracle HCM Cloud instance(s).

See the steps described in My Oracle Support Note 2060899.1. Once these are enabled in your Oracle HCM Cloud application, Atom feeds and REST APIs appear in the Oracle HCM Cloud Adapter in Oracle Integration.

### Create an HCM-compliant .dat File to Use the HCM Data Loader

If you want to use the HCM Data Loader for bulk-loading and maintaining data, you must create a .dat file that is HCM-compliant. See your Oracle HCM Cloud documentation for instructions.

### Upload Files to Oracle WebCenter Content

You must satisfy the following prerequisites if you want to upload a file to Oracle WebCenter Content (Universal Content Manager) with the Oracle HCM Cloud Adapter.

Create a PGP Public Key for Encrypted File Upload:

To upload encrypted files, a PGP public key is required. You must generate the PGP public key and save it for upload. The supported algorithm for the public key is RSA for encryption and the key size must be 1024 bits in length.

The process for uploading files into Oracle HCM Cloud is:

- You encrypt files using the Oracle HCM Cloud public key.
- The data-loading process decrypts files using the Oracle HCM Cloud private key.

See Set up Encryption for File Transfer of HCM Data Loader.

Configure Security and User Access

Once you have configured security groups and doc accounts for the file to upload, you can configure the Oracle HCM Cloud Adapter to upload the file to Oracle WebCenter Content.



# Create an OAuth Client Application

You must first create an OAuth client application if you want to configure a connection to use the OAuth Authorization Code Credentials security policy. This is because the application client's redirect URL is specific to Oracle Integration. The redirect URL points to the Oracle Integration instance that conducts the OAuth flow.

You must already have Oracle Identity Cloud Service access and Oracle Fusion Applications should already be federated with Oracle Identity Cloud Service.

The OAuth client application creation process in the Oracle Cloud Infrastructure Console provides the following information:

- Client ID
- Client secret
- Scope
- Sign in as the tenant administrator to the Oracle Cloud Infrastructure Console.
   This administrator must have Oracle Identity Cloud Service instance access.
- 2. In the left navigation pane, select **Applications**, then click **Add**.
- 3. Select Confidential Application.

The Add Confidential Application wizard is displayed.

- 4. On the Details page, enter an application name, and click **Next**.
- 5. On the Client page, click Configure this application as a client now.
- **6.** In the Authorization section, select **Refresh Token** and **Authorization Code**.
- In the Redirect URL field, enter the URL. For example:

https://client\_app/oauth2/callback

The **Redirect URL** field is a required field (indicated by an \*) because **Authorization Code** is selected. For OAuth Authorization Code to work, the redirect URI must be set properly.

In the Token Issuance Policy section, click Add Scope to add appropriate scopes.

If the Oracle Fusion Applications instance is federated with the Oracle Identity Cloud Service instance, the Oracle Integration cloud service application is listed among the resources for selection. This enables the client application to access Oracle Integration.

9. Save your configuration.

# Verify the Status of Location-Based Access Control (LBAC)

Check if you have enabled Location-Based Access Control (LBAC) for Fusion Applications (for Oracle HCM Cloud).

If LBAC is enabled, you must allowlist (explicitly allow identified entities access) the Oracle Integration NAT Gateway IP address in your LBAC. If you do not perform this



task, you can receive a 401 Access Denied error or 403 Forbidden error from Oracle Fusion Applications.

See How Location-Based Access Works in Securing SCM and Doc ID 2615294.1 at Oracle Support Services.

# Specify the Oracle HCM Cloud Service Catalog Service WSDL or Service Interface URL (For Connections Created Prior to 2/18/20)

The steps in this section are only required for existing connections created prior to the initial release of the simplified connections page on 2/18/20. For existing connections, you are prompted to specify a mandatory Oracle HCM Cloud service catalog service WSDL (for accessing business objects) in the HCM Services Catalog WSDL URL field and optional interface catalog URL (for accessing the outbound endpoint using REST resources) in the Interface Catalog URL field.



For new connections created with the initial release of the simplified connections page on 2/18/20, the preconfiguration details described in this section are not required. All WSDLs and URLs are automatically identified for you based on the Oracle HCM Cloud host name that you specify in the HCM Cloud Host field on the Connections page.

The following sections describe how to obtain the service catalog service WSDL and interface catalog URL:

- For Fusion Applications Releases 10 Through 12
- For Fusion Applications Releases 13 and Later

## For Fusion Applications Releases 10 Through 12

Obtain the Oracle Fusion Applications Releases 10 through 12 service catalog service WSDLs and interface catalog URLs through the following methods.

- Obtain the Service Catalog Service WSDL for Releases 10 Through 11
- Obtain the Service Catalog Service WSDL for Release 12
- Obtain the Interface Catalog URL



#### Obtain the Service Catalog Service WSDL for Releases 10 Through 11

#### **WSDL** Requirements

The URL must be that of a service catalog service WSDL. The service catalog service is a Fusion Application service that returns a list of external services available for integration. It allows clients to retrieve information about all public Fusion Application service endpoints available for that instance.

The service catalog service enables clients to retrieve information about all public Oracle Fusion Application service endpoints available for that instance. The information it returns is specific to the particular cloud instance and also reflects the new services that may have been introduced in patches applied to the instance. This service is used to programmatically discover the SOAP services available on the cloud instance and retrieve the necessary metadata to invoke the SOAP services to manage business objects.

#### Where Do You Get the WSDL?

The developer creating an Oracle HCM Cloud connection must work with the Oracle HCM Cloud service administrator to get the concrete WSDL URL for the service catalog service provisioned for the specific SaaS application.

This section describes how to derive the external virtual host and port for a tokenized service catalog service WSDL. The topology information in the Topology Registration setup task contains the external virtual host and port for the domains and applications. The following instructions describe the steps for deriving the values using the service catalog service WSDL URL as an example: https://atf\_server:port/fndAppCoreServices/ServiceCatalogService.

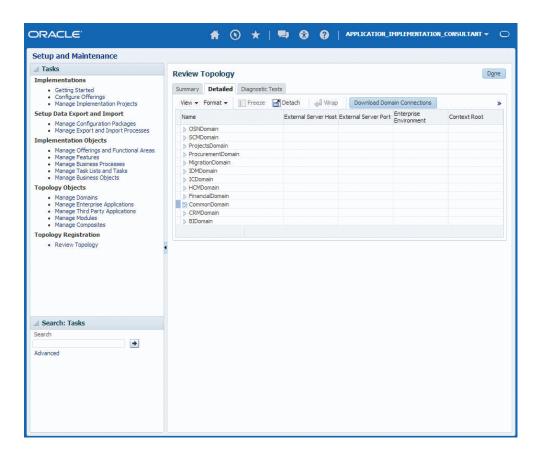
To access the Review Topology page, the ASM\_REVIEW\_TOPOLOGY\_HIERARCHY\_PRIV entitlement must be granted to the user's job role. The entitlement is granted to the ASM\_APPLICATION\_DEPLOYER\_DUTY duty role, which is inherited by the duty roles ASM\_APPLICATION\_DEVELOPER\_DUTY and ASM\_APPLICATION\_ADMIN\_DUTY.

If the menu items and tasks described in the following procedure are not available in your cloud instance, your user account is missing the required role. Contact your cloud instance security administrator for assistance.

- 1. Log in to the cloud instance.
- Click the Navigator icon in the global area in the top part of the window, then chose Setup and Maintenance under the Tools heading.
- Select Review Topology under the Topology Registration section in the Tasks regional area on the left side of the window.
- Click the **Detailed** tab in the middle of the window.

The tab shows the list of domains configured in the cloud instance.



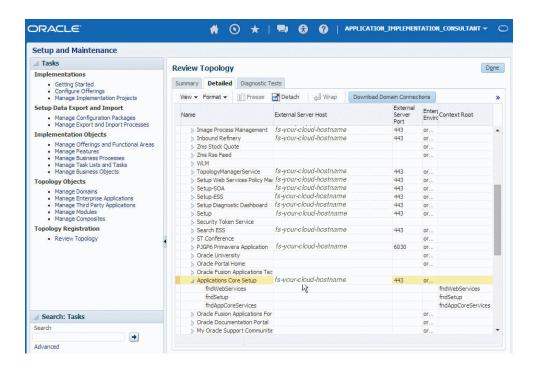


5. Map the token name for the service path value to the domain name in the Topology Manager:

Token Name in Service Path	Domain Name
atf_server	CommonDomain
crm_server	CRMDomain
fin_server	FinancialDomain
hcm_server	HCMDomain
ic_server	ICDomain
prc_server	ProcurementDomain
prj_server	ProjectsDomain
scm_server	SCMDomain

6. Expand the domain name and select any external virtual host and port for the J2EE applications that are deployed on the domain. In the sample window, the values for this particular instance are **fs-your-cloud-hostname** and **443**, respectively.





7. Replace the <code>domainName\_server:PortNumber</code> with the external virtual host and port identified in the previous step. For example:

https://fs-your-cloud-hostname:port/fndAppCoreServices/ ServiceCatalogService?wsdl

#### **Obtain the Service Catalog Service WSDL For Release 12**

To obtain the physical endpoint of your instance, perform the following steps:

1. Log in to the Fusion Applications home page. For example:

https://acme.fs.us2.oraclecloud.com/homePage/faces/FuseWelcome

Where acme is the system name and fs is a Fusion Applications domain.

2. Copy https://acme.fs.us2.oraclecloud.com/ and append fndAppCoreServices/ServiceCatalogService?WSDL. For example:

https://acme.fs.us2.oraclecloud.com/fndAppCoreServices/ ServiceCatalogService?WSDL

#### Obtain the Interface Catalog URL

The interface catalog URL takes the following format:

https://fusxxxx-fs-ext.us.oracle.com/helpPortalApi/otherResources/latest/interfaceCatalogs



# For Fusion Applications Releases 13 and Later

Obtain the Oracle Fusion Applications Release 13 and later service catalog service WSDLs and interface catalog URLs through the following methods.

- Obtain the Service Catalog Service WSDL
- Obtain the Interface Catalog URL

#### **Obtain the Service Catalog Service WSDL**

To obtain the physical endpoint of your instance, perform the following steps:

1. Log in to the Fusion Applications home page. For example:

```
https://acme.fa.us6.oraclecloud.com/fscmUI/faces/FuseWelcome
```

Where acme is the system name and us6 is the data center.

2. Copy https://acme.fa.us6.oraclecloud.com/ and append it with fscmService/ ServiceCatalogService?WSDL. For example:

https://acme.fs.us2.oraclecloud.com/fscmService/ServiceCatalogService?WSDL

#### Obtain the Interface Catalog URL

The interface catalog URL takes the following format:

https://fusxxxx-fa-ext.us.oracle.com/fscmRestApi/otherResources/latest/interfaceCatalogs

## Create a Connection

Before you can build an integration, you have to create the connections to the applications with which you want to share data.

To create a connection in Oracle Integration:

- 1. In the left navigation pane, click **Home > Integrations > Connections**.
- 2. Click Create.



You can also create a connection in the integration canvas of:

- An orchestrated integration (See Define Inbound Triggers and Outbound Invokes.)
- A basic routing integration (See Add a Trigger (Source) Connection.)
- 3. In the Create Connection Select Adapter dialog, select the adapter to use for this connection. To find the adapter, scroll through the list, or enter a partial or full name in the

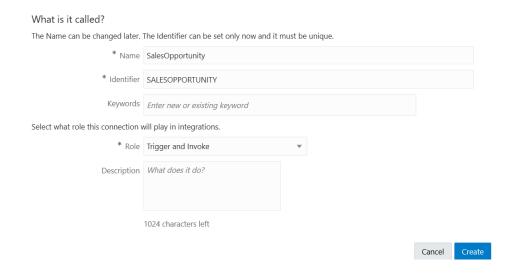


#### Search field and click



#### Search.

In the Create Connection dialog, enter the information that describes this connection.



- a. Enter a meaningful name to help others find your connection when they begin to create their own integrations. The name you enter is automatically added in capital letters to the **Identifier** field. If you modify the identifier name, don't include blank spaces (for example, SALES OPPORTUNITY).
- **b.** Enter optional keywords (tags). You can search on the connection keywords on the Connections page.
- c. Select the role (direction) in which to use this connection (trigger, invoke, or both). Only the roles supported by the adapter are displayed for selection. When you select a role, only the connection properties and security policies appropriate to that role are displayed on the Connections page. If you select an adapter that supports both invoke and trigger, but select only one of those roles, you'll get an error when you try to drag the adapter into the section you didn't select. For example, let's say you configure a connection for the Oracle Service Cloud (RightNow) Adapter as only an invoke. Dragging the adapter to a trigger section in the integration produces an error.
- d. Enter an optional description of the connection.
- Click Create.

Your connection is created. You're now ready to configure the connection details, such as connection properties, security policies, connection login credentials, and (for certain connections) agent group.

# **Configure Connection Properties**

Enter connection information so your application can process requests.

1. Go to the Connection Properties section.

The fields that are displayed are based on your version of Oracle Integration.



2. For new connections created with the initial release of the simplified connections page on 2/18/20, the HCM Cloud Host field is displayed. Enter the Oracle HCM Cloud host name. For example:

https://customer\_chosen\_domain\_name.fa.DC.oraclecloud.com

#### Note:

The Oracle HCM Cloud host name can easily be derived from the Oracle HCM Cloud login URL. For example: https://

customer\_chosen\_domain\_name.fa.DC.oraclecloud.com/fscmUI/faces/
FuseWelcome

- 3. For existing connections created prior to the initial release of the simplified connections page on 2/18/20, the HCM Services Catalog WSDL URL and Interface Catalog URL fields are displayed. Specify the URLs to use in this integration.
  - In the HCM Services Catalog WSDL URL field, specify the URL to use in this integration.
  - b. In the Interface Catalog URL field, optionally specify the URL to consume Oracle HCM Cloud REST API business resources.

If the interface catalog URL is not specified, the **Subscribe to Updates (via ATOM Feed)** option does not appear for selection on the Actions page of the Adapter Endpoint Configuration Wizard.

# **Configure Connection Security**

Configure security for your Oracle HCM Cloud Adapter connection by selecting the security policy and security token.

- 1. Go to the **Security** section.
- 2. Select the security policy to use. Based on your selection, the page is refreshed to display various login credential fields.



Element	Description
Username Password Token With PGP Key Support	Specify the following details to upload an encrypted file to Oracle WebCenter Content (Universal Content Management (UCM). The supported algorithm for the public key is RSA for encryption and key size should be 1024 bits long.  • Username: Enter the username.  • Password: Enter the password.  • Client PGP Private Key: Click  • , then browse for and upload the private key to decipher encrypted content. The supported algorithm for the private key is RSA for decryption and the key size must be 1024 bits in size.  • Client PGP Passphrase: Enter the passphrase registered with the PGP private key.  • PGP Public Key for UCM Upload: Click  • , then browse for and upload the public key to encrypt the file. The PGP public key must already be created. See Upload Files to Oracle WebCenter Content.
Username Password Token	You receive the username and password to enter when subscribing to Oracle HCM Cloud.  Username: Enter the username.  Password: Enter the password.



Element	Description
Element	Description

#### **OAuth Authorization Code Credentials**

- Client ID: Enter the client identifier (ID) issued during OAuth client application creation. The client ID identifies the client (the software requesting an access token) making the request. See Create an OAuth Client Application.
- Client Secret: Enter the client secret issued during OAuth client application creation, then enter it a second time to confirm. See Create an OAuth Client Application.
- Authorization Code URI: Enter the URI from which to request the authorization code. This endpoint is used to initiate the OAuth authentication and authorization process during which a user is directed to the OAuth server to provide credentials, to review granted permissions, and to provide consent.
- Access Token URI: Enter the URI to use for the access token. A request must be sent to this URI for obtaining an access token.
- **Scope**: Enter the scopes specified during OAuth client application creation:
  - The URL that corresponds to the federated Oracle Fusion Application instance.
  - offline access

Scopes enable you to specify the type of access you need. Scopes limit access for the OAuth token. They do not grant any additional permission beyond that which the user already possesses. See Create an OAuth Client Application.

- Client Authentication: You can optionally configure OAuth flows with client authentication. This is similar to the Postman user interface feature for configuring client authentication.
  - Send client credentials as basic auth header: Pass the client ID and client secret in the header as basic authentication.
  - Send client credentials in body:
     Pass the client ID and client secret in the body as form fields.

When configuration is complete, perform the following steps:

- Click Provide Consent to test the OAuth flow.
- **b.** Log in to the respective instances when prompted.



Element	Description
	<ul> <li>Return to the Connections page and click <b>Test</b>.</li> </ul>

#### Test the Connection

Test your connection to ensure that it's configured successfully.

1. In the page title bar, click **Test**. What happens next depends on whether your connection uses a Web Services Description Language (WSDL) file.

If Your Connection	Then	
Doesn't use a WSDL	The test starts automatically	
Uses a WSDL	A dialog prompts you to select the type of connection testing to perform:	
	<ul> <li>Validate and Test: Performs a full validation of the WSDL, including processing of the imported schemas and WSDLs. Complete validation can take several minutes depending on the number of imported schemas and WSDLs. No requests are sent to the operations exposed in the WSDL.</li> <li>Test: Connects to the WSDL URL and performs a syntax check on the WSDL. No requests are sent to the operations exposed in the WSDL.</li> </ul>	

- 2. Wait for a message about the results of the connection test.
  - If the test was successful, then the connection is configured properly.
  - If the test failed, then edit the configuration details you entered. Check for typos, verify URLs and credentials, and download the diagnostic logs for additional details. Continue to test until the connection is successful.
- 3. When complete, click **Save**, then click

<

# Upload an SSL Certificate

Certificates are used to validate outbound SSL connections. If you make an SSL connection in which the root certificate does not exist in Oracle Integration, an exception is thrown. In that case, you must upload the appropriate certificate. A certificate enables Oracle Integration to connect with external services. If the external endpoint requires a specific certificate, request the certificate and then upload it into Oracle Integration.

To upload an SSL certificate:

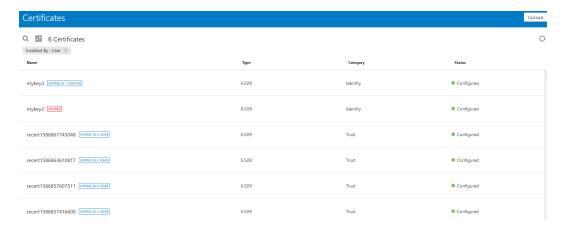
In the left navigation pane, click Home > Settings > Certificates.
 All certificates currently uploaded to the trust store are displayed in the Certificates dialog. The

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link enables you to filter by name, certificate expiration date, status, type, category,



and installation method (user-installed or system-installed). Certificates installed by the system cannot be deleted.



- Click Upload at the top of the page.The Upload Certificate dialog box is displayed.
- 3. Enter an alias name and optional description.
- 4. In the **Type** field, select the certificate type. Each certificate type enables Oracle Integration to connect with external services.
  - X.509 (SSL transport)
  - SAML (Authentication & Authorization)
  - PGP (Encryption & Decryption)

#### X.509 (SSL transport)

- 1. Select a certificate category.
  - a. Trust: Use this option to upload a trust certificate.
    - i. Click Browse, then select the trust file (for example, .cer or .crt) to upload.
  - b. **Identity**: Use this option to upload a certificate for two-way SSL communication.
    - i. Click **Browse**, then select the keystore file (.jks) to upload.
    - ii. Enter the comma-separated list of passwords corresponding to key aliases.
    - iii. Enter the password of the keystore being imported.
  - c. Click Upload.

#### **SAML (Authentication & Authorization)**

- Note that Message Protection is automatically selected as the only available certificate
  category and cannot be deselected. Use this option to upload a keystore certificate with
  SAML token support. Create, read, update, and delete (CRUD) operations are supported
  with this type of certificate.
- 2. Click **Browse**, then select the certificate file (.cer or .crt) to upload.
- 3. Click Upload.



#### **PGP (Encryption & Decryption)**

- Select a certificate category. Pretty Good Privacy (PGP) provides cryptographic privacy and authentication for communication. PGP is used for signing, encrypting, and decrypting files. You can select the private key to use for encryption or decryption when configuring the stage file action.
  - a. **Private**: Uses a private key of the target location to decrypt the file.
    - i. Click **Browse**, then select the PGP file to upload.
    - ii. Enter the PGP private key password.
  - **b. Public**: Uses a public key of the target location to encrypt the file.
    - i. Click **Browse**, then select the PGP file to upload.
    - ii. In the ASCII-Armor Encryption Format field, select Yes or No. Yes shows the format of the encrypted message in ASCII armor. ASCII armor is a binary-to-textual encoding converter. ASCII armor formats encrypted messaging in ASCII. This enables messages to be sent in a standard messaging format. This selection impacts the visibility of message content. No causes the message to be sent in binary format.
    - iii. From the **Cipher Algorithm** list, select the algorithm to use. Symmetric-key algorithms for cryptography use the same cryptographic keys for both encryption of plain text and decryption of cipher text.
  - c. Click Upload.

# Refresh Integration Metadata

You can manually refresh the currently-cached metadata available to adapters that have implemented metadata caching. Metadata changes typically relate to customizations of integrations, such as adding custom objects and attributes to integrations. There may also be cases in which integrations have been patched, which results in additional custom objects and attributes being added. This option is similar to clearing the cache in your browser. Without a manual refresh, a staleness check is only performed when you drag a connection into an integration. This is typically sufficient, but in some cases you may know that a refresh is required. For these cases, the **Refresh Metadata** menu option is provided.

To refresh integration metadata:



The **Refresh Metadata** menu option is only available with adapters that have implemented metadata caching.

- 1. In the left navigation pane, click **Home > Integrations > Connections**.
- 2. Go to the row of the connection to refresh.
- 3. Select **Refresh Metadata** from the menu.



A message is displayed indicating that the refresh was successful.

 $\label{lem:connection} \mbox{\tt Metadata refresh for connection} \mbox{\tt "connection\_type" has been initiated successfully.}$ 



3

# Add the Oracle HCM Cloud Adapter Connection to an Integration

When you drag the Oracle HCM Cloud Adapter into the trigger or invoke area of an integration, the Adapter Endpoint Configuration Wizard appears. This wizard guides you through the configuration of the Oracle HCM Cloud Adapter endpoint properties.

These topics describe the wizard pages that guide you through configuration of the Oracle HCM Cloud Adapter as a trigger or invoke in an integration.

#### Topics:

- Basic Info Page
- Trigger Request Page
- Trigger Response Page
- Invoke Action Page
- Invoke Operation Page
- · Invoke Child Resources Page
- Invoke Descriptive and Extensible Page
- Summary Page

# **Basic Info Page**

You can enter a name and description on the Basic Info page of each adapter in your integration.

Element	Description
What do you want to call your endpoint?	Provide a meaningful name so that others can understand the responsibilities of this connection. You can include English alphabetic characters, numbers, underscores, and dashes in the name. You cannot include the following:  Blank spaces (for example, My Inbound Connection)  Special characters (for example, #;83& or righ(t)now4)  Multibyte characters
What does this endpoint do?	Enter an optional description of the connection's responsibilities. For example: This connection receives an inbound request to synchronize account information with the cloud application.



# Trigger Request Page

Enter the Oracle HCM Cloud trigger request values for your integration. The values you specify start the integration.

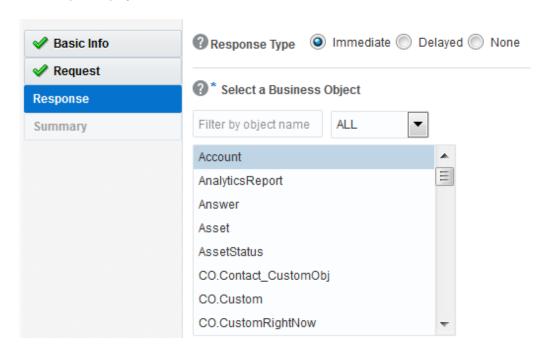
Element	Description
Select a Business Object	Select the business object from the Oracle HCM Cloud application to receive as a request that starts the integration.
Filter by object name	Type the initial letters of the name to filter the display of business objects.

# Trigger Response Page

Enter the Oracle HCM Cloud trigger response values for your integration.

- Immediate (synchronous) response: A response business object is immediately
  returned as output. You select Immediate as the response type on the Response
  page and select the business object as part of the response to the client.
- Delayed (asynchronous) response: A callback service to which to route the
  callback is exposed. You select **Delayed** as the response type on the Response
  page and select the operation and business object that comprise a successful
  callback response, a failed callback response, or both.
- No response is required: You select **None** on the Response page because a response is not required.

The Response page looks as follows:





The following table describes the fields available if an immediate (synchronous) response is required.

Table 3-1 Response Type — Immediate (Synchronous) Response is Required

Element	Description
Response Type	Select <b>Immediate</b> for the Oracle HCM Cloud application to wait until a response is received from the integration. This is also known as the request and response message exchange pattern. This is the default selection.
Filter by object name	Type the initial letters to filter the display of business objects.
Select a Business Object	Select the business object to receive from the Oracle HCM Cloud application as a response. A description of the selected business object is displayed below this list.
Name	Displays the name of the selected business object.
Description	Displays the description of the selected business object.

The following table describes the fields available if a delayed (asynchronous) callback response is required. You can configure a successful callback response, a failed callback response, or both.

Table 3-2 Response Type — Delayed (Asynchronous) Response is Required

Element	Description
Response Type	Description  Select Delayed to configure a successful callback response, a failed callback response, or both.
	This enables you to configure the operation and business objects that you want the Oracle HCM Cloud application to process as part of a successful callback response, failed callback response, or both.
Successful Response/Failed Response	<ul> <li>Select the type of callback to configure. After configuring one type of callback (for example, successful), you can configure the other type (for example, failed).</li> <li>Successful Response: Select to configure the operation and business objects that you want the Oracle HCM Cloud application to process as part of a successful callback response sent by the integration.</li> <li>Failed Response: Select to configure the operation and business objects that you want the Oracle HCM Cloud application to process as part of a failed callback response sent by the integration.</li> </ul>
Select the operation to perform on the business object	Select the operation to perform on the business object.



Table 3-2 (Cont.) Response Type — Delayed (Asynchronous) Response is Required

Element	Description
Life Cycle	Displays the current state of the selected business document. Active indicates the business document is available for use. Deprecated indicates the business document is nearing the end of use and must be used with caution.
Name	Displays the name of the selected business object.
Description	Displays the description of the selected business object.

The following table describes the fields available if no response is required.

Table 3-3 None — No Response is Required

Element	Description
Response Type	Select None.
Select a Business Object	If you select <b>None</b> , this section is hidden.

# **Invoke Action Page**

Select the Oracle HCM Cloud invoke action for your integration.



Element	Des	scription
What Would You Like to do with Oracle HCM Cloud Adapter	•	Query, Create, Update, or Delete Information: Select to query business objects such as employee records or perform operations for employee onboarding, data synchronization, and so on.  Subscribe to Updates (via Atom Feed): Select to receive the latest Atom feed updates since a specific date for new hires, new jobs, and so on.
		Note:  The Subscribe to Updates (via Atom Feed) option is currently supported for Releases 11 and higher of Oracle HCM Cloud.
	•	Extract Bulk Data using HCM Extracts: Select to receive several records as a data file on payroll records, time sheets, and others. Send Files to HCM Cloud: Select to upload files to Oracle WebCenter Content (Universal Content Manager) in encrypted or unencrypted format.
	•	Import Bulk Data using HCM Data Loader (HDL): Select to import bulk data using the HCM Data Loader.

# **Invoke Operation Page**

Enter the Oracle HCM Cloud invoke operation values for your integration.

See the appropriate section based on your selection on the Actions page:

- Business Objects, Services, and Business (REST) Resources
- Atom Feeds
- Data Extracts
- File Upload to WebCenter (UCM)
- HCM Data Loader

**Business Objects, Services, and Business (REST) Resources** 

If you select **Query, Create, Update, or Delete Information** on the Actions page, the following fields are displayed.



Element	Description
Browse by	Select to browse by business object or service. There is a one-to-one correspondence between the business object and service. The service acts on the business document.
	• <b>Business Objects</b> : Select to browse a list of available business objects.
	<ul> <li>Services: Select to browse a list of available services.</li> </ul>
	Business (REST) Resources: Select to browse a list of available business (REST) resources exposed by the interface catalog URL.
	Select the business object or service.
Select a Business Object (displayed if Business Objects is selected)	Select the business object to use.
Select a Service (displayed if Services is selected)	Select the service to use.
Select a Service Application	Select the business (REST) resource to use.
(displayed if <b>Business (REST) Resources</b> is selected)	You can then click <b>Browse and configure a child response</b> to select the corresponding child business resources of that parent to use.
	<b>Note</b> : Existing integrations created prior to the introduction of this feature can be edited to select parent business resources and their corresponding child business resources.
	See All REST Endpoints of REST API for Oracle HCM Cloud for details about supported REST resources.
Browse and configure a child response	Click to access a page to select the following:     The child and subchild business resources of the selected parent business resource
	<ul> <li>The operation to perform on the child and subchild business resources</li> </ul>
	After you click <b>Ok</b> , the link name changes to <b>View and edit the configuration of a child resource</b> .
	Both the parent and child business resources are displayed on the Summary page.
	To reset to your original selections, click this link, then click <b>Reset</b> .
Filter by type	Type the initial letters to filter the display of business objects, services, or business (REST) resources.



Description
Select the operation to perform on the selected business object, business (REST) resource, or service.
Note: If you select get, only the following query parameters are supported:  • expand  • fields  • onlyData
Displays the state of the selected business object or service. Deprecated indicates the business document is nearing the end of use and must be used with caution.
Displays the name of the selected business object or service.
Displays the description of the selected business object or service.

#### **Atom Feeds**

If you selected the **Subscribe to Updates (via ATOM Feed)** option on the Actions page, the following fields are displayed.



Any new Atom feed endpoint that uses Employee-related feeds (for example, new hire, assignment, termination, and updates) with a business object now uses the Workers resource in both design time and runtime. The Workers resource is visible in the mapper.

Any existing Atom feed endpoint continues to use the Emps resource for employeerelated feeds with a business object for backward compatibility and to avoid the need for remapping.

Element	Description
Select an Atom Feed	Select the feed of interest to the downstream application.
Learn more about HCM Cloud ATOM feeds	Click to access a page that describes how Atom feed subscriptions work.
Max entries to process	Select the number of feeds to process.



Element	Description
Process Future Dated Entries Immediately	Select to process future-dated feeds immediately. If not selected, future-dated feeds are processed when the effective date is reached. The integration is responsible for handling not-yet-effective, future dated entries.
	The elements that appear in the mapper are different based on your selection. If Process Future Dated Updates Immediately is not selected, the request mapper shows the updated min element under ApplicationPullParameter. If Process Future Dated Updates Immediately is selected, the request mapper shows the published-min element under ApplicationPullParameter. This makes future-dated Atom entries appear in their respective Atom feed immediately once the future-dated action is taken.
Include Business Object in ATOM Feeds	Select this checkbox to send an HTTP request for each entry in the feed to the ATOM server to fetch the business object snapshot.
	<ul> <li>If not selected, changed and context attribute are used during design time and runtime, the operation name in the mapper does not have the suffix WithBO, and the business object is not shown under the operation name element</li> <li>If selected, context attributes, changed attributes, and business object snapshots are used.</li> </ul>
	The maximum number of entries to process is set to 1000 entries and cannot be changed. This sets the value of the query parameter page-size that is sent as part of the request to the Atom server to get the feed. ATOM server returns a maximum of 1000 entries as part of the feed.

#### **Data Extracts**

If you selected the **Extract Bulk Data using HCM Extracts** option on the Actions page, the following questions are displayed to complete the configuration.

Element	Description
What is the Integration Name for HCM Extracts	Specify the name. The HCM extract with a matching integration name is downloaded to Oracle Integration.
Specify release date-time of extract	Specify the time of the extract. The extracts released after the specified date-time are eligible for download. A sample specified date-time value is 6/22/17 5:04 AM.



Element	Description
Select actions that need to perform on extract in following list	Select the actions to perform on the extract:
	<ul> <li>Decrypt the extract: Extract is decrypted if it is in encrypted form and PGP information is present in the connection configuration.</li> </ul>
	<ul> <li>Unzip the extract: Extract is unzipped if it is in a zipped format.</li> </ul>
	The selected actions are performed on the extract after download to Oracle Integration.

#### File Upload to WebCenter (UCM)

If you selected **Send Files to HCM Cloud** on the Actions page, select the security group and doc account required for uploading the file.

Element	Description
Security Group	Select the security group in which to upload the file. A security group is a set of files grouped under a unique name. Every file in the content server repository belongs to a security group. Access to security groups is controlled by permissions assigned to roles on the content server. Roles are assigned to users where they are maintained in Oracle Fusion Applications. The default security group in Fusion Applications is FAFusionImportExport.
Doc Account	Select the doc account to assign to the file. In Fusion Applications, every content item has an account assigned to it. You must have the appropriate permission to the account such as read and/or write. The access to the document is the intersection between account permissions and security group permissions. There are several Fusion Applications accounts.
Encrypt the File	Select this checkbox to encrypt the file before upload to UCM. To select this checkbox, you must have selected to encrypt the file when configuring the Oracle HCM Cloud Adapter connection on the Connections page. See Configure Connection Security.

#### **HCM Data Loader**

If you selected **Import Bulk Data using HCM Data Loader (HDL)** on the Actions page, select the operation to perform against the target HCM Data Loader application.



Element	Select to trigger the upload of the data (.dat) file from Oracle Integration into Oracle WebCenter Content. The Oracle HCM Cloud Adapter uploads the ZIP file containing the .dat file to Oracle WebCenter Content and invokes the HCM Data Loader importAndLoad operation, which returns an HCM Data Loader process ID. The .dat file must be HDL-compliant.	
Submit an HCM Data Loader Job		
	If you select this operation, the page refreshes to display the following fields:	
	<ul> <li>Security Group: Select the security group.</li> </ul>	
	<ul> <li>Doc Account: Select the documentation account.</li> </ul>	
	<ul> <li>HCM Data Loader (HDL) File Encryption: Select None or PGP Unsigned, which provides Pretty Good Privacy (PGP) unsigned encryption of the .dat file.</li> </ul>	
Query the Status of an HCM Data Loader Job	Select to retrieve the status of an HCM Data Loader job submitted by this integration. The Oracle HCM Cloud Adapter invokes the HCM Data Loader getDataSetStaus operation to get the status of the HCM Data Loader process.	

A use case that describes importing bulk data using the HCM Data Loader (HDL) is provided. See Import Business Objects with the HCM Data Loader (HDL).

### Invoke Child Resources Page

Select the child resources to include with the parent resource selected on the Operations page. This helps to minimize the size of the integration WSDL file. If you do not select any child resources, all child resources (including custom resources) associated with the parent resource are included by default in the integration WSDL file. This increases the size of the WSDL file and can cause memory issues in Oracle Integration. This page is only displayed if you select a top-level parent resource on the Operations page.

Select a maximum of ten child resources to include in either the request payload sent to the external API or the response message received from the external API. Do not select child resources that are not required for use by this integration.

Description	
Select the child resources to use. Only the child resources associated with the parent resource you selected on the Operations page are displayed for selection.	
Displays the selected child resources.	



### Invoke Descriptive and Extensible Page

Select the descriptive flexfield (DFF) or extensible flexfield (EFF) and associated contexts. A flexfield is a flexible data field that your organization can customize to meet your business needs without programming. It provides a set of placeholder fields (segments) associated with a business object.

Two types of flexfields are supported for selection:

- Descriptive flexfield: A field you customize to enter additional information for which your
   Oracle Fusion Applications product has not already provided a field.
- Extensible flexfield: Similar to a descriptive flexfield in that it provides a customizable expansion space that implementers (such as Oracle Fusion Applications users) can use to configure additional attributes (segments) without additional programming.

Element	Description	
Select Flexfields(s)	Select a flexfield to see the configured contexts.	
Select Context(s)	Select a maximum of 20 contexts to include in either the request payload sent to the external AF or the response message received from the external API.	
Number of Contexts Selected	Displays the number of selected contexts.	

### **Summary Page**

You can review the specified adapter configuration values on the Summary page.

Element	Description
Summary	Displays a summary of the configuration values you defined on previous pages of the wizard.
	The information that is displayed can vary by adapter. For some adapters, the selected business objects and operation name are displayed. For adapters for which a generated XSD file is provided, click the XSD link to view a read-only version of the file.
	To return to a previous page to update any values, click the appropriate tab in the left panel or click <b>Back</b> . Click <b>Cancel</b> to cancel your configuration details.



4

# Implement Common Patterns Using the Oracle HCM Cloud Adapter

You can use the Oracle HCM Cloud Adapter to implement the following common patterns.

#### Topics:

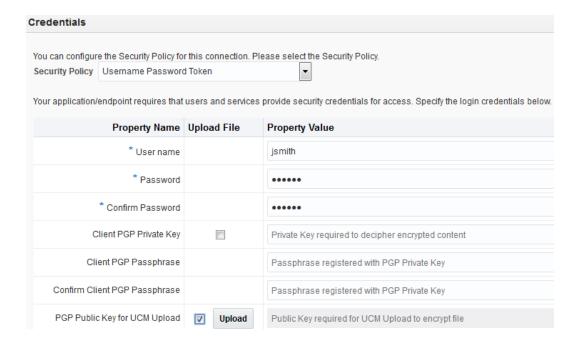
- Upload a File to Oracle WebCenter Content
- Subscribe to Atom Feeds in a Scheduled Integration
- Configure the Extract Bulk Data Option in an Integration
- Invoke an Endpoint Dynamically
- Import Business Objects with the HCM Data Loader (HDL)
- · Select Extensible and Descriptive Flexfields in an Integration

### Upload a File to Oracle WebCenter Content

You can upload a file to Oracle WebCenter Content (Universal Content Manager) with the Oracle HCM Cloud Adapter. The file to upload can be either encrypted or unencrypted. This section provides a high-level overview for performing this scenario.

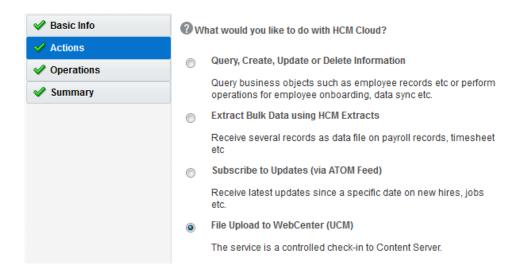
To upload a file to Oracle WebCenter Content:

 Create an Oracle HCM Cloud Adapter connection with the Invoke role. During connection configuration, you can select to optionally encrypt the file to upload by selecting the PGP Public Key for UCM Upload checkbox.





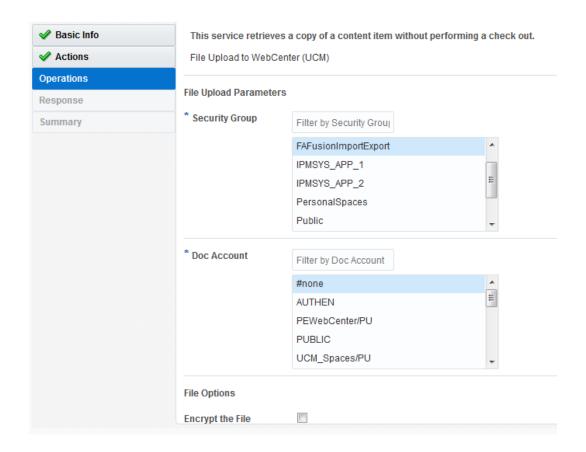
- 2. Create an orchestrated integration.
- 3. Drag the Oracle HCM Cloud Adapter to the invoke part of the integration canvas. This invokes the Adapter Endpoint Configuration Wizard.
- 4. On the Actions page, select File Upload to WebCenter (UCM).



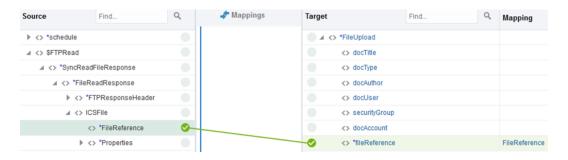
- 5. On the Operations page, select the following mandatory values:
  - Security Group: Select the security group to which the file to upload belongs.
     A security group is a set of files grouped under a unique name. Every file in the UCM server repository belongs to a security group. Access to security groups is controlled by permissions assigned to roles on the content server. Roles are assigned to users where they are maintained on Oracle Fusion Applications. The default security group in Fusion Applications

     FAFusionImportExport.
  - Doc Account: Select the doc account for the file to upload. In Fusion
    Applications, every content item has an account assigned to it. You must have
    the appropriate permission to the account such as read and/or write. Access to
    the document is the intersection between account permissions and security
    group permissions.

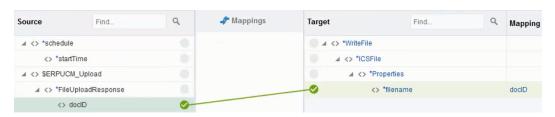




- 6. If you selected to encrypt the file to upload on the Connections page in Step 1, select **Encrypt the File**.
- 7. Once the UCM file upload endpoint is saved, provide the reference to the file to upload to UCM.



You can also override the security group and doc account that you previously set by hard coding new values in the mapper that receive reference during runtime.





If file upload is successful, a document ID is returned. Use the document ID for downstream processing.

**8.** Complete design of the integration.

#### Subscribe to Atom Feeds in a Scheduled Integration

This use case provides an overview of creating a scheduled orchestrated integration using the Oracle HCM Cloud Adapter to subscribe to Atom feeds. Atom feeds enable you to track changes made to feed-enabled resources in Oracle Global Human Resources Cloud. For any updates of interest to downstream applications such as new hires, terminations, employee transfers, and promotions, Oracle Global Human Resources Cloud publishes Atom feeds.

For this use case, the Oracle HCM Cloud Adapter is configured with the Atom feed **Employee Update**. This feed consists of three updates (**PrimaryPhoneNumber**, **CitizenshipStatus**, and **CitizenshipId**). An FTP Adapter is also configured to write any feed updates to an FTP server.

There are two types of entries published by Oracle Global Human Resources Cloud in any feed:

- Entries that are already effective.
- Entries that are effective in the future (known as future dated entries).

Design the integration based on these requirements. If the integration must process future dated entries, there are the following options:

- Future dated entries are processed on their effective dates.
- Future dated entries are processed immediately.

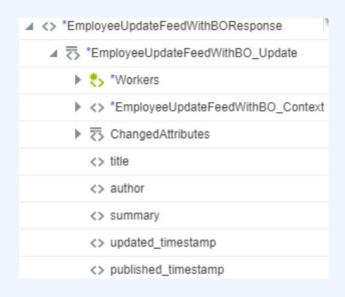




Any new Atom feed endpoint that uses Employee-related feeds (for example, new hire, assignment, termination, and updates) with a business object now uses the Workers resource in both design time and runtime. The Workers resource is visible in the mapper.

Any existing Atom feed endpoint continues to use the Emps resource for employeerelated feeds with a business object for backward compatibility and to avoid the need for remapping.

The following example shows the Employee update feed with a business object in the mapper:



#### Process Future Dated Entries on Their Effective Dates

Oracle Global Human Resources Cloud processes future dated entries on their effective dates. This use case provides an overview of how to design this type of integration.

- 1. On the Connections page, create and configure an Oracle HCM Cloud Adapter with the following details:
  - a. Specify a name.
  - b. In the Configure Connectivity dialog, specify both a service catalog WSDL URL and an interface catalog URL. If the interface catalog URL is not specified, the Subscribe to Updates (via Atom Feed) option is not displayed on the Actions page of the Adapter Endpoint Configuration Wizard.
  - c. In the Credentials dialog, select the Username Password Token security policy and specify the login credentials.
- 2. On the Integrations page, create a scheduled orchestrated integration.
- 3. Drag the Oracle HCM Cloud Adapter into the integration canvas as an invoke connection and configure the Adapter Endpoint Configuration Wizard with the following details:
  - a. On the Basic Info page, specify a name (for this example, getData).



- b. On the Actions page, select Subscribe to Updates (via Atom Feed).
- c. On the Operations page, select the following:
  - From the Atom feed list, select Employee Update.
  - Select the Include Business Object in Atom Feeds checkbox to send an HTTP request for each entry in the feed to the Atom server to fetch the latest snapshot of the business resource. The checkbox behavior is as follows:
    - Not selected: Context and changed attributes are used during design time and runtime. The operation name in the mapper does not have the suffix WithBO and the business object is not shown under the operation name element.
    - Selected: Both context attributes and business object attributes are used during design time and runtime. The operation name in the mapper has the suffix WithBO.
  - Select the maximum number of entries to process from the Max entries to process list.
    - This sets the value of the **page-size** query parameter that is sent as part of the request to the Atom server to get the feed. The Atom feed size is limited by this number. The recommendation is to use a small number for this option and have the integration execute more frequently.
- 4. Double-click the schedule icon, and select **Edit** to create a schedule parameter (for this example, named ts). The initial value must be a timestamp to which to start. Entries are received during runtime from this timestamp onwards. The timestamp must be of following format:

```
YYYY-MM-DDTHH:MM:SS:sssZ e.g. 2018-06-03T02:34:06.000Z
```

#### where:

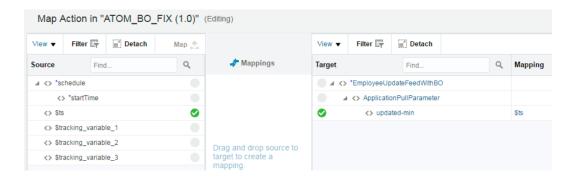
- YYYY: Four-digit year
- MM: Two-digit month (01=January, and so on)
- DD: Two-digit day of the month (01 through 31)
- hh: Two digits of the hour (00 through 23) (am/pm NOT allowed)
- mm: Two digits of the minute (00 through 59)
- ss: Two digits of the second (00 through 59)
- s: Three digits representing a decimal fraction of a second (that is, milliseconds)

This parameter ensures that new entries are processed every time the integration is invoked. The timestamp of the last processed entry must be stored in this parameter. This value is available across invocations of the integration. For the first request, the **updated-min** query parameter value is blank, which returns the latest *n* number of entries in the feed, where *n* is the value selected for the **Max entries to process** option on the Operations page.



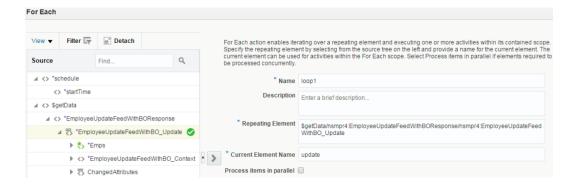


5. In the request mapper between the schedule and the Oracle HCM Cloud Adapter, map \$ts (timestamp value) to updated-min. The Oracle HCM Cloud Adapter sends the updated-min query parameter to the Atom server when requesting a feed. The Atom server returns a feed with updated entries occurring after newer updates to the timestamp value. This enables new updates to be processed every time and prevents the same update from being processed multiple times.



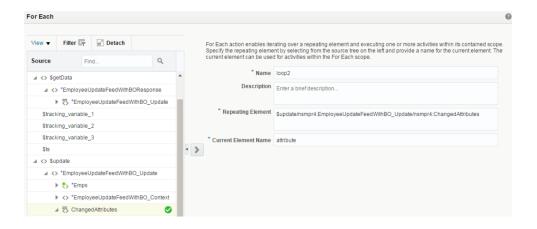
Add and configure a For Each action below the Oracle HCM Cloud Adapter in the integration canvas.

Because the Include Business Object in Atom Feeds option was selected on the Operations Page, the mapper shows the business object (Emps), the context (EmployeeUpdateFeedWithBO\_Context), the changed attributes (ChangedAttributes), and the timestamp. The timestamp is the updated element from the feed's entry. This is used to track processed entries. This is done with the help of the schedule parameter. The first For Each action iterates through the entries as follows.



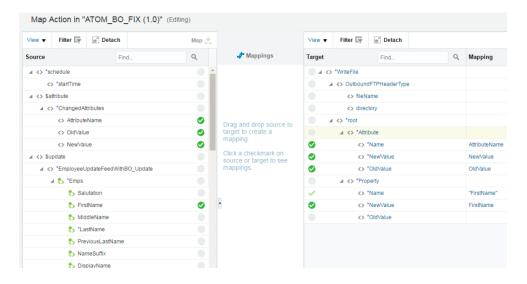
Add and configure a second For Each action inside the first For Each action to iterate through the changed attributes.





8. Add and configure an FTP Adapter inside the second **For Each** action in the integration.

For each changed attribute, a file is written to the FTP server. You can also use a REST Adapter connection to send multiple patch requests to an endpoint with these changes.

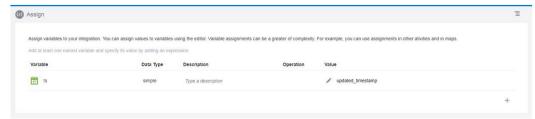


At the end of the first loop (for this example, named **loop1**), the **ts** schedule parameter is updated with the timestamp of the entry. This is stored in the database and available for subsequent invokes. This value is persisted across subsequent integration runs and also across deactivations and activations. This is how the processed entries are tracked. Because the **ts** schedule parameter is used in the request mapping, in subsequent invokes it uses its value from the database. Therefore, only new entries are processed.

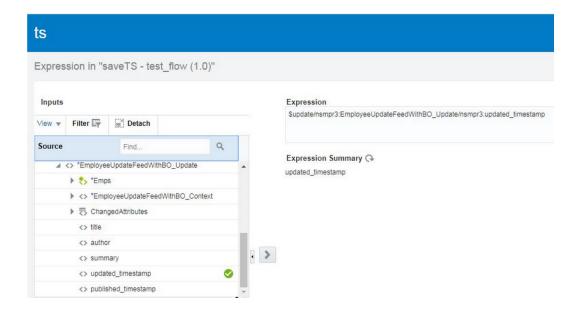
Add an Assign action at the bottom of the first For Each action (loop1). The
assign activity is placed at the end of loop1 for fault tolerance. If a fault occurs
when writing to the FTP location, the updated timestamp of the last processed



entry is used for the next invoke.

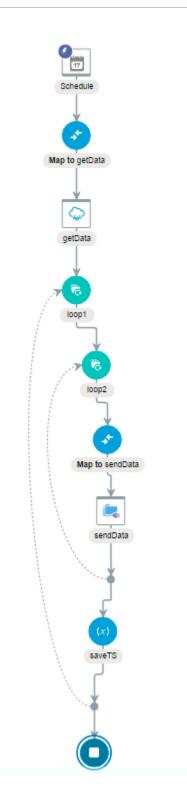


The **updated\_timestamp** element is selected from the update element (entry in the feed) as the value for schedule parameter **ts** as follows.



When the integration is invoked by the schedule, a file is created in the FTP directory for each of the changed attributes. The complete design of the integration is as follows:



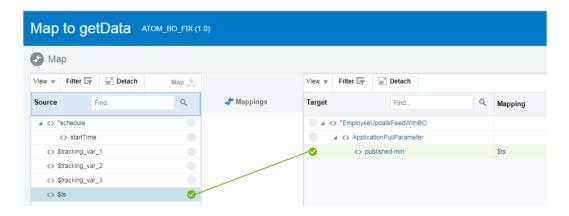


#### **Process Future Dated Entries Immediately**

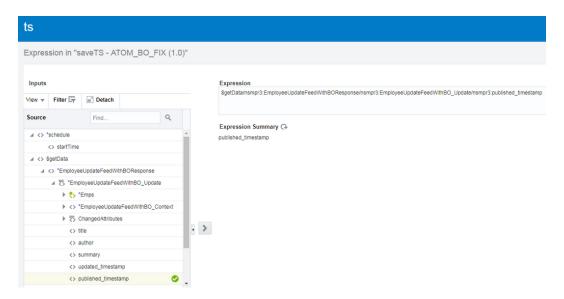
Oracle Global Human Resources Cloud processes future dated entries immediately, as soon as they are published. This use case provides an overview of the differences

between designing an integration to process future dated entries on their effective dates and designing an integration to process future dated entries immediately.

- On the Operations page, select Process Future Dated Entries Immediately. Enabling this checkbox changes the request map to have a different query parameter, publishedmin.
- In the request mapper between the schedule and the Oracle HCM Cloud Adapter, map **\$ts** (timestamp value) to **published-min**.



To make future dated entries available immediately in the feed, you must send
 published\_timestamp as published-min in the request. published\_timestamp must
 also be persisted in the ts scheduled parameter to process new entries in subsequent
 invokes of the flow. ts must store the published\_timestamp as follows.



#### **Summary**

In summary, the following changes are required in the integration for handling future dated entries.



Future Dated Entries Options	Request Parameters	Mapper View	Timestamp Stored in Schedule Parameter
Processed immediately	published-min	View ▼ Filter 🔐 🔛 Detach  Target Find	published_timestam p
Processed on their effective dates updated-min	updated-min	View ▼ Filter □ □ Detach  Target Find	updated_timestamp

## Configure the Extract Bulk Data Option in an Integration

You can use the extract bulk data option in an orchestrated integration. This section provides a high-level design of an integration using this feature.



You must schedule and create the HCM data extract in Oracle HCM Cloud. It must be configured with a delivery option of type **WebCenter Content**. When configuring this delivery option, the **Integration Name** field must be populated with a unique value that is later specified in the **What is the Integration Name for HCM Extracts** field of the Operations page when configuring the Oracle HCM Cloud Adapter.

To configure an extract bulk data integration:

- 1. Create a scheduled, orchestrated integration pattern.
- 2. Add a schedule parameter to store the processed Document ID and initialize it with a value of 0. An HCM extract is associated with a Document ID. Once the extract is processed by the integration, the ID is stored in the schedule parameter. This value is required as input by the data extract operation in the Oracle HCM Cloud Adapter.
- 3. Drag the Oracle HCM Cloud Adapter to the invoke section of the integration canvas and configure the extract bulk data operation.
- Configure the mapper for the data extract operation and map the schedule parameter with the lastProcessedDocumentID field.
- Drag a Stage File action to the integration canvas. This invokes the Configure Stage File Action wizard.
  - **a.** On the Configure Operation page, select the **Read File in Segments** operation.
  - b. Map the filename and directory from the data extract response payload in the Expression Builder:



- XPath to filename: \$getFile/nsmpr2:GetFileResponse/ nsmpr2:HcmDataExtractResponse/nsmpr2:ICSFile/nsmpr1:Properties/ nsmpr1:filename
- XPath to directory: \$getFile/nsmpr2:GetFileResponse/ nsmpr2:HcmDataExtractResponse/nsmpr2:ICSFile/nsmpr1:Properties/ nsmpr1:directory
- c. On the Schema Options page, select an existing schema from the file system.
  - i. On the Format Definition page, upload the extract schema. This schema should belong to the HCM extract and must be exported from Oracle HCM Cloud.
  - ii. For the **Select Repeating Batch Element** field, click the **Expression Builder** icon. The extract schema is shown in the **Source** tree.
  - iii. Identify and select the repeating element from the schema.
- d. In the Stage File scope, use any appropriate adapter to process the extract.
- 6. Immediately after the **Stage File** scope, assign the processed Document ID in the schedule parameter. This enables you to use this value the next time the Oracle HCM Cloud Adapter is invoked.

#### Invoke an Endpoint Dynamically

You can dynamically invoke a REST endpoint/URL at runtime without configuring additional invoke connection or REST outbound details. As long as the Oracle HCM Cloud REST APIs return a response with HATEOS links, you can use this feature by mapping the HATEOS link to the invoke connection. This feature is useful in situations that require invoking a REST endpoint dynamically or when the endpoint is not known at design time. This feature is also useful in situations that require invoking multiple REST services, all of which accept the same input payload and return the same response payload as configured for the outbound endpoint. For these cases, this feature eliminates the need to create multiple connections to invoke each REST endpoint.

#### Note:

Note the following restrictions.

- The request and response schema must be the same as provided during endpoint configuration.
- Template parameters are not supported while mapping these properties.
- The HTTP verb cannot be changed for the endpoint URL. For example, if the endpoint is configured to use POST, the outgoing request uses POST even if the endpoint URI changes at runtime.
- Because the endpoint URL is determined at runtime, there is no facility to test whether the security credentials provided during connection configuration also work with the new endpoint URL. If you think the endpoint URL determined at runtime requires a different authorization header then the original URL, you may need to provide a mapping for the authorization standard header.



This use case provides a high level overview of one way to design an integration that uses dynamic endpoints. You retrieve child objects using the REST API (for example, Primary Address is a child object of the Account parent object). The integration is designed as follows.

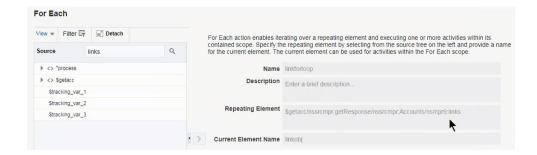
- An initial invoke is configured to get the Account object by using the REST API.
   The response of this REST API does not provide the child objects. Instead, there are HATEOS links to the child objects (that is, the Primary Address object).
- A second invoke uses the HATEOS links from the earlier response to make another invoke connection to the REST endpoint to fetch the child Primary Address object using dynamic REST endpoint support.

To change the endpoint configuration at runtime, you map one or more of the various properties under the **ConnectivityProperties** target element.

- 1. Create an orchestrated integration.
- 2. Drag an adapter into the integration canvas as an trigger connection (it can be any adapter).
- 3. Configure the adapter in the Adapter Endpoint Configuration Wizard.
- 4. Drag an initial Oracle HCM Cloud Adapter into the integration canvas as an invoke connection.
- 5. Configure it to use the **crmRestApp** service application, the **Account** object (business resource), and the **get** operation.
  - The response of the first invoke connection contains a collection of HATEOS links, each pointing to a child object such as **Primary Address**.
- 6. In the mapper between the trigger adapter connection and the Oracle HCM Cloud Adapter invoke connection, map source elements to target elements. For this example, a **PartyNumber** source element is passed to an **id** target element.

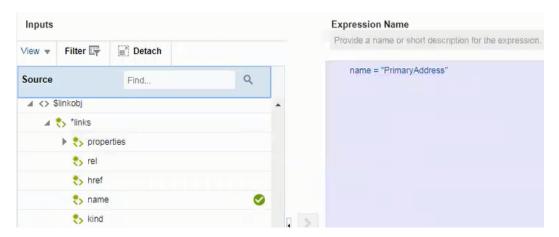


Add a for-each action to iterate between the HATEOS links. The value in the Repeating Element field is from the response object.

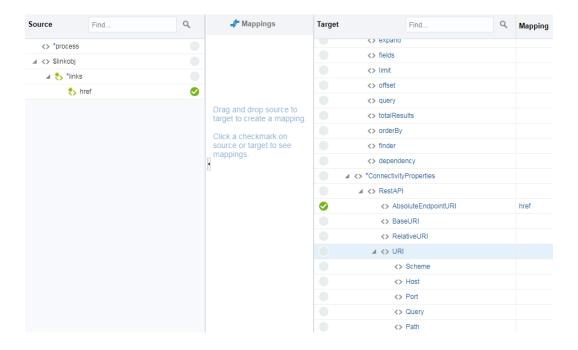


Add a switch action to get the HATEOS link corresponding to the Primary Address object.





- Drag the Oracle HCM Cloud Adapter into the switch action as the second invoke connection.
- 10. Configure it to use the crmRestApp service application, the Primary Address object (business resource), and the getAll operation. This object uses dynamic REST endpoint support. The Primary Address is a collection of links. The getAll operation is selected for getting all the HATEOS links.
- 11. In the mapper immediately before the second Oracle HCM Cloud Adapter invoke connection, expand **RestApi** under **ConnectivityProperties** in the target section.
- 12. From the source section, map href to AbsoluteEndpointURI under ConnectivityProperties. The ConnectivityProperties schema element supports dynamic REST endpoints. The href element points to the Primary Address object link. The href element is invoked by the Oracle HCM Cloud Adapter.



**13.** If necessary, map other nodes under **ConnectivityProperties**. The runtime values provided by these mappings dynamically configure the request.

You can also hover the cursor over these properties for brief descriptions.

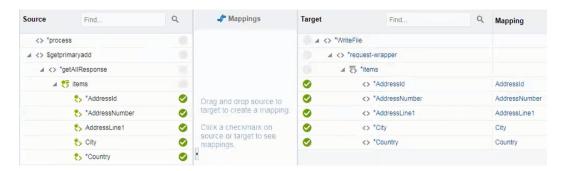


Element	Description	
AbsoluteEndpointURI	Represents the absolute endpoint URL that the REST Adapter invokes. Empty values are ignored. To route the request to an endpoint URL determined at runtime, provide a mapping for this element.  AbsoluteEndpointURI takes first precedence among other URL-related properties under ConnectivityProperties.	
BaseUri	The equivalent of the base URL provided during connection configuration. To substitute only the base URI and retain the rest of the URL, provide a mapping for this element. The mapping is ignored if <b>AbsoluteEndpointURI</b> has a nonempty runtime value.	
RelativeUri	Forms the part of the endpoint URI between BaseUri and ?. The mapping has no effect if BaseUri has an empty runtime value or AbsoluteEndpointURI has a nonempty runtime value. The runtime value must start with a I.	
Uri	Use the various elements under this node to substitute runtime values for the specific parts of an endpoint URL.	
Scheme	Provide a mapping to change only the scheme of the endpoint URL. Supported values are <b>HTTP</b> and <b>HTTPS</b> .	
Host	Provide a mapping to change only the <b>Host</b> portion of the endpoint URL	
Port	Provide a mapping to change only the port of the endpoint URL.	
Query	Provide a mapping to change only the query portion of the endpoint URL. A query portion follows the ?.	
Path	Provide a mapping to change only the path portion of the endpoint URL. A <b>Path</b> is the part of a URI between the hostname and ?.	
Plugin	The various properties under this node impact the way the REST Adapter invokes the endpoint URL.	
PostQueryString	When the runtime value is <b>true</b> and the HTTP verb is POST, the query string parameters are sent using POST as form parameters. The default is <b>false</b> .	

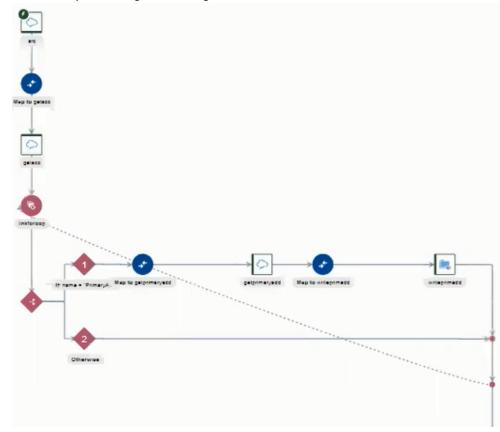


Element	Description	
UseFormUrlEncoding	When the runtime value is <b>false</b> , the REST Adapter uses RFC 3986-compliant encoding to encode the query parameters. The default is <b>true</b> . This is the equivalent of setting the custom header <b>x-ics-use-x-www-form-urlencoded</b> to <b>false</b> . See section "RFC 3986 Support for Encoding Query Parameters" for more information on <b>x-ics-use-x-www-form-urlencoded</b> . <b>x-ics-use-x-www-form-urlencoded</b> takes precedence when both are set.	

- **14.** Drag an FTP Adapter to the switch action for writing the **Primary Address** object response to a file on an FTP server.
- **15.** In the mapper between the Oracle HCM Cloud Adapter and the FTP Adapter, map the **Primary Address** object details.







**16.** When complete, integration design looks as follows:

17. Activate and invoke the integration. The Oracle HCM Cloud Adapter invokes the endpoint URI determined at runtime.

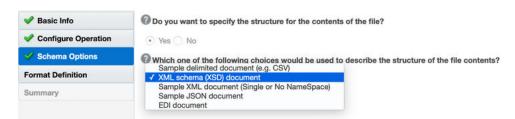
## Import Business Objects with the HCM Data Loader (HDL)

You can design an integration that imports business objects using the HCM Data Loader. This use case provides a high-level overview.

- Create an orchestrated integration to read source files staged on an FTP server that have Oracle HCM Cloud information. As an example, the source file information can consist of new hires information in a CSV file from Oracle Talent Acquisition Cloud (Taleo EE).
- 2. Add a stage file action to the integration to generate the worker-delimited data file using a business object template file you obtain from Oracle HCM Cloud.
  - a. On the Configure Operation page, select the Write File operation, specify the file name as Worker.dat, and specify the output directory as WorkerOutput.



**b.** On the Schema Options page, select **XML schema (XSD) document**. You provide the business object template file in the next step.



- Click Browse and upload the business object template file you obtain from Oracle HCM Cloud.
- d. On the Format Definition page, select the **WorkerFileData** schema element. This is the mail element for the delimited data file.

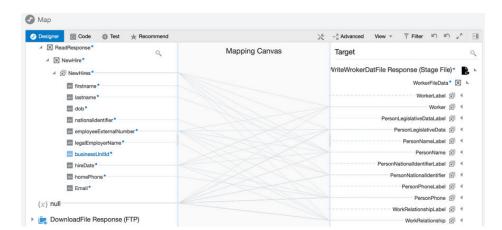


- e. On the Summary page, click **Done** to save the stage file action.
- 3. Map the elements from the source CSV file to the business object template file. Use the mapper to map the source file elements with the target elements depicted in the schema.

The **Sources** tree shows all available values and fields to use in this mapping. The **Target** tree shows the Write hierarchy. This is a representation of the basic structure for a Worker.dat file.

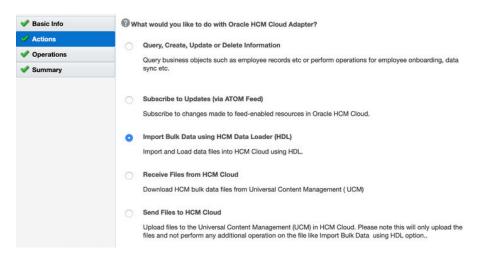
- a. For the field labels in the Target tree, enter the corresponding header title. For example, under the WorkerLabel parent, the EffectiveStartDateLabel has the value of EffectiveStartDate. These values correspond to the header column within the final DAT file generated.
- **b.** For the data sections of the **Target** tree, map the values from the **Sources** tree or enter default values.
- c. Map the repeating element **recordName** value to the repeating element of the parent-specific section values. In this example, **NewHires** requires mapping with



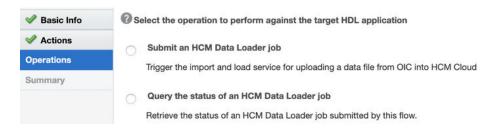


parent data sections such as **Worker**, **PersonLegislativeData**, **PersonName**, and so on.

- 4. Create a second stage file action using the **ZIP File** operation to generate the ZIP file to send to the **Submit HDL Job** operation.
- 5. Configure the Oracle HCM Cloud Adapter in the Adapter Endpoint Configuration Wizard to use the **Submit an HCM Data Loader job** operation.
  - a. Select the Import Bulk Data using HCM Data Loader (HDL) action.

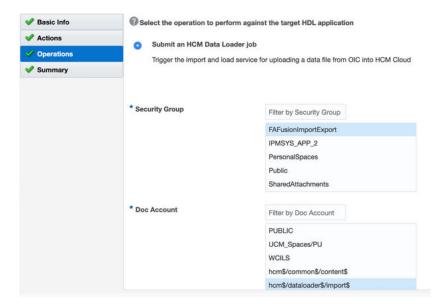


**b.** Select the **Submit an HCM Data Loader job** operation.

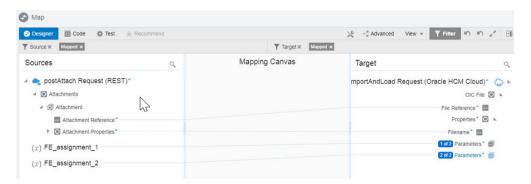


**c.** Select the security group and doc account configuration parameters for submitting the Oracle HDL job.

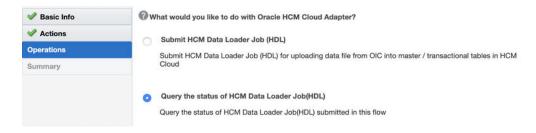




d. Map the file reference. If you want to send additional parameters to the importAndLoad operation, use the Parameters element.



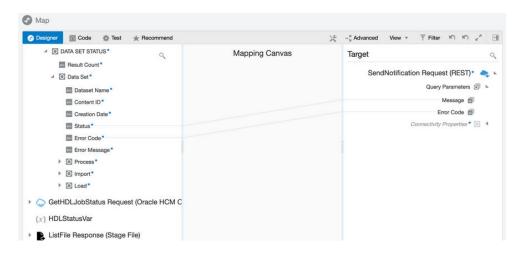
- 6. Configure a second Oracle HCM Cloud Adapter in the Adapter Endpoint Configuration Wizard to use the Query the status of HCM Data Loader Job (HDL) operation. This action can run inside a loop until the HDL job status is identified as started or any other status that you want.
  - a. Select Query the status of HCM Data Loader Job (HDL).



b. Map the Process ID to getStatus Request (Oracle HCM Cloud) > Process ID.



Map the response from the Query the status of HCM Data Loader job (HDL) operation.



Oracle Integration provides extensive visibility into the job status by including status information at various states (for example, job, load, and import states). Compare the status of the job as per your business requirement. The overall status can be one of the following values:

Status	Meaning	Comments
NOT STARTED	The process has not yet started. It is waiting or ready.	If this value is returned, poll again after waiting for some time.
DATA_SET_UNPROCESSED	The process is running, but the data set has not yet been processed.	If this value is returned, poll again after waiting for some time.
IN_PROGRESS	The process is running.	If this value is returned, poll again after waiting for some time.
COMPLETED	The data set completed successfully.	Job is completed, you can fetch the output.
CANCELLED	Either the data set load or data set import was cancelled.	Job is cancelled.



## Select Extensible and Descriptive Flexfields in an Integration

You can select specific extensible flexfields (EFFs) and descriptive flexfields (DFFs) in the Adapter Endpoint Configuration Wizard of an Oracle HCM Cloud Adapter invoke connection. You can then map the EFFs and DFFs in the mapper.

The following use case provides an overview of how to design this type of integration.

- Create an orchestrated integration.
- Add a REST Adapter as a trigger connection.
- 3. Enter the following details:
  - a. On the Basic Info page, enter a name.
  - b. On the Resource Configuration page, select the POST action and Configure a request payload for this endpoint and Configure this endpoint to receive the response.
  - c. On the Request page, select the following:
    - i. Select **JSON sample** as the request payload and enter the JSON sample.
    - ii. From the Element list, select request-wrapper.
    - iii. For the media type of the request body, select JSON.
  - d. On the Response page, select the following:
    - i. Select **JSON sample** as the response payload and enter the JSON sample.
    - ii. From the **Element** list, select **response-wrapper**.
    - iii. For the media type of the response body, select **JSON**.
- 4. Add an Oracle HCM Cloud Adapter as an invoke connection.
- Enter the following details.
  - a. On the Basic Info page, enter a name.
  - b. On the Actions page, select Query, Create, Update, or Delete Information.
  - On the Operations page, select Business (REST) Resources from the Browse by list.
  - d. Select an appropriate business resource and operation to perform on the resource.
  - On the Child Resources page, select child resources with extensible or descriptive flexfields.
  - f. On the Descriptive and Extensible page, select a specific flexfield and associated contexts.
- **6.** In the request mapper between the two adapters, map appropriate source and target flexfields. For example:
- In the response mapper after the Oracle HCM Cloud Adapter, map appropriate source and target flexfields. For example:
- 8. Save the integration.





- 9. Create business identifiers for tracking the integration during runtime.
- **10.** Activate the integration.



5

## Troubleshoot the Oracle HCM Cloud Adapter

Review the following topics to learn about troubleshooting issues with Oracle HCM Cloud Adapter.

#### **Topics:**

- Extraction of Emps Business Objects from Oracle HCM Cloud Requires a Service Request
- · Avoid Missing Atom Entries When Processing Them Page-Wise
- Unsupported SOAP APIs Available for Selection
- ATOM Feeds Option Not Appearing for Selection in the Operations Page
- Manual Metadata Refresh is Required if Updating the Connection to Use the Interface Catalog URL

Additional integration troubleshooting information is provided. See Troubleshoot Oracle Integration in *Using Integrations in Oracle Integration*.

## Extraction of Emps Business Objects from Oracle HCM Cloud Requires a Service Request

If you use the getall REST service to extract data from your Oracle HCM Cloud environment, the Oracle HCM Cloud Adapter is populated with various business objects, but not the Emps business object. This occurs because the Emps resource is currently under controlled availability. The following role is also required to populate Emps business objects:

Use REST Service - Employees

PER\_REST\_SERVICE\_ACCESS\_EMPS\_PRIV

Open a service request through Oracle Support Services to gain access to the Emps business object.

The function security privilege required for ATOM feeds is:

Use ATOM Feeds - Employees Workspace

PER\_ATOM\_WORKSPACE\_ACCESS\_EMPLOYEES\_PRIV.

### Avoid Missing Atom Entries When Processing Them Page-Wise

The Oracle HCM Cloud Adapter fetches fewer entries from the Atom server as compared to Postman or curl in a single invoke. The Oracle HCM Cloud Adapter provides a solution to avoid missing these entries when processing them page-wise.

Assume you fetch a single page of entries when polling an Atom feed with Postman. If the last entry in the response/page has an identical updated timestamp as the next few entries on

the consecutive invoke's response/page, these further entries (with the same updated timestamp) are never included in the subsequent response because the updated-min parameter is not inclusive. Similarly, in case future dated updates need to be fetched immediately and the published timestamp needs to be used, if the last entry in the response/page has an identical published timestamp as the next few entries on the consecutive invoke's response/page, these further entries (with the same published timestamp) are never included in the subsequent response because the published-min parameter is not inclusive.

To fix this issue, the Oracle HCM Cloud Adapter processes N- entries (the number of entries with the same updated timestamp/published timestamp towards the end of the page). Here, N is the total number of entries on the page. The remaining entries are included in the next invocation. This ensures that no entries are skipped.

#### Unsupported SOAP APIs Available for Selection

When browsing for services on the Operations page of the Adapter Endpoint Configuration Wizard, unsupported services may appear for selection. If you select an unsupported service (for example, the CreateWorker service), a null pointer exception is displayed.

See Chapter Business Object Service Structure of SOAP Web Services for HCM for the only supported SOAP APIs.

## ATOM Feeds Option Not Appearing for Selection in the Operations Page

If the **Subscribe to Updates (via ATOM Feed)** option does not appear for selection on the Actions page in the Adapter Endpoint Configuration Wizard, note the following potential causes:

- The interface catalog URL has not been specified on the Connections page.
- The Atom feed feature may not be enabled for your Oracle Integration instance.
   Contact Oracle Support Services.

See Configure Connection Properties.

# Manual Metadata Refresh is Required if Updating the Connection to Use the Interface Catalog URL

If an existing Oracle HCM Cloud Adapter connection is updated to add the interface catalog URL, you must manually refresh the metadata. Go to the Connections page and find the Oracle HCM Cloud Adapter to refresh.

See Refresh Integration Metadata.

