

THIS IS SAMPLE RESUME ONLY.

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Objective:

Looking for a challenging environment where I can utilize my technical and analytical skills in Software Development Life Cycle as a Sr. Business Analyst.

Summary:

- Expert in Business Process Engineering and Software Development Life Cycle including analysis, design, testing and implementation of software applications for more than six years.
- Very good experience in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) in different methodologies such as Agile, Scrum, Waterfall, RUP etc.
- In-depth knowledge of Rational Unified Process (RUP); risk engineering; data modeling and mapping; and design using UML and Visio.
- Experience in gathering requirements for different domains such as Healthcare, Insurance, Financial and E-Commerce, Banking and Online Trading.
- Expert on bridging the gap between Business/Product department and IT.
- Expert in creating various artifacts such as Functional Requirement Document, Business Requirement Document, Business Process Flows, Use Case Diagram/Use Case Document and Change Requirement Document.
- Experience in assisting technical team in different phases of SDLC such as Design, Development and Quality Assurance.
- Adept at reducing development costs and providing traceability of projects.
- Familiar with current industry standards such as ISO, Six Sigma, and Capability Maturity Model (CMM) (want to discuss with you about these standards).
- Excellent communication, analytical, interpersonal, and presentation skills; expert at managing multiple projects simultaneously.
- Good working experience using Rational Requisite Pro, Quality Center, IBM (Rational) Test Manager, Caliber, Doors.
- Result oriented, committed and hard working with a quest to learn new technologies and undertake challenging tasks.
- Highly motivated, self-starter, able to work independently and collaboratively within a diverse technical team.

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Education: M.S. (Statistics)

Certificates:

Status:

Technical Skills:

Requirement Tools : Rational Requisite Pro, Caliber, Doors
GUI/Tools : MS Project, Visio, Access, Word, Excel,
DOORS 7.1, TrackWise, Crystal Reports, ReqPro, Caliber
Industry Standards : ISO, Six Sigma, CMM
Platforms : Windows NT/2000/XP, MSDOS, Mainframe, Linux
Testing Tools : WinRunner, LoadRunner, QuickTest Pro (QTP)
Databases : Oracle, MS Access
Languages : C, C++, COBOL, PL/SQL, SQL
Web Technologies : ASP, JavaScript, VBscript, HTML, Visual Basic 6.0

Professional Experience

Xxxxx , St Louis, MO

Online Trading

Sr. Functional & Business Analyst

March, 2008 to Present

As a Sr. Functional Analyst, I was responsible for gathering business requirements. I developed a project for Online Trading with features such as getting a Quote for a particular stock, providing Balance Summary and producing various Reports.

Responsibilities:

Liaised with business and functional owner during Risk Engineering and high-level review sessions to derive and execute action plans, meeting deadlines and standards.

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- Interfaced with business users to understand the proposed system functionality.
- Conducted many JAD sessions to initiate the Requirement Gathering Phase and to develop the FRD.
- Performed GAP analysis of Business Rules, Business and System Process Flows, User Administration and User Requirements.
- Delivered FRD, Business Process Flows and Use Case Document at the end of the Discovery phase.
- Ensured all artifacts complied with corporate SDLC Waterfall Policies and Guidelines.
- Prioritized outstanding Change Request and system problems ensuring accuracy and deadlines were met.
- Developed Use Case with UML for new product functionality.
- Responsible for creating SQL queries and analyzing reports requirements.
- Responsible for data analysis using SQL and creating data mapping document for target to source system.
- Updated System Change Request (SCR) forms for Product Data Management (PDM).
- Traced functional requirements and functional specifications to design and test cases using DOORS and REQUISITE PRO.
- Involved in complete SDLC till the end.
- Interacted with system architect, developers and business users.
- Participated in Walkthroughs and Defect report meetings periodically.

Environment: Java/J2EE, Web Services, DOORS, LoadRunner, Quick Test Professional (QTP), Quality Center, Informatica / ETL, Datawarehouse, UNIX, MS Office, SQL, DB Visualizer, Mainframe

Xxxxxxxx , Richfield, MN

Supply Chain Management / E- Commerce/ Billing

Sr. Business Analyst

Jan, 2006 to Feb, 2008

Xxx is one of the leading brands of America selling consumer electronics including accessories. It is an Internet based e-commerce web application. The system is designed and developed to ensure secure transactions, calculation of rates and billings based upon options, handling heavy user traffic periods and allowing users to browse through the products. Features included saving shopping cart, multiple shipping addresses, gift registry, etc. As a Sr. Business Analyst, I was responsible for gathering, analyzing and documenting requirements.

Responsibilities:

- Developed Use Cases, workflow, screen mock-ups, and conversion requirements.
- Conducted risk engineering to derive and execute action plans on time.
- Responsible for conducting daily stand up meeting in the absence of team lead in SCRUM environment.

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- Responsible for attending Monthly Scrum planning meeting to define priorities from the product backlog.
- Interfaced with SMEs to prepare Functional Requirement documents for ongoing projects.
- Prioritized business and systems problems; analyzed and conducted impact analysis for new enhancement.
- Prepared business process models; used Visio to create Use Case diagrams.
- Conducted various JAD sessions for requirement clarification, feasibility study and change request.
- Responsible for managing change request document and communicating actively with the Team.
- Used IBM Requisite Pro to enter Functional Requirement, Use Cases and create SODA reports.
- Actively participated in Design Phase with technical team for requirement clarifications.
- Actively participated in QA Phase with QA team for requirement clarifications.
- Liaised with Business Analysts in Tennessee, Florida and Houston to create data mapping.

Environment: C#, .net, VB Script, Requisite Pro, Oracle, SQL Plus, SAP SD module (Sales and Distribution), XML, Quick Test Professional (QTP), Quality Center, MS Office.

Xxx Health Care, Golden Valley, MN
Health care claims/ billing
Functional Analyst

Jan, 2005 to Dec, 2005

XXXXXXXX is a major health care provider in the United States, which provides health insurance policies with affordable prices and with great benefits. This project mainly deals with the large web based application with health insurance policies and programs connecting their millions of customers throughout Midwest region.

Responsibilities:

- Developed Functional Requirement Scenarios and Use Cased based on business needs.
- Involved in gathering Data Mapping Requirements from Technical Team.
- Worked with Business user to define Functional Requirements and Business Process Flows.
- Developed Business Requirement Document (BRD) and Use Case Document (UCD) using Microsoft Office.
- Actively participated in Change Board Meeting for any changes in the business requirements.
- Updated BRD based on Change Request and manage Change Request Document using Microsoft Office.
- Used Quality Center to import all Defined Requirements from Microsoft Word.
- Worked with Quality Analyst to ensure the validation of the system.
- Obtained business sign off prior to delivering BRD and UCS to the technical team.
- Documented all the development work submitted to the client in a report format.

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Environment: Windows NT, UNIX, WinRunner, Microsoft Office, Quality Center, Oracle, Visual Basic and .NET

Xxxx Bank, Kansas city, MO
Financial Management
Business Analyst

Feb, 2004 to Jan, 2005

xxxxx Bank provides a diversified line of financial services including business and personal banking, wealth management, estate planning and investments through its affiliated companies. As a Business Analyst, I was involved in gathering requirements for online banking and Client Management applications that provide client account information. The modules of particular interest were Order Management and Transaction Management.

Responsibilities:

- Reviewed Business Needs and obtained the Domain knowledge.
- Conducted various JAD sessions to understand and gather business and system requirements.
- Participated in White Board Session to understand Business Process Flows.
- Developed Functional Requirement Document, Use Case Document and Process Flows using Works and Visio respectively.
- Participated in the preparation of Project plan and user acceptance testing.
- Detailed understanding of business functionality and preparing the Functionality Test Plan
- Interacted with Product Manager and Domain Experts to understand various process plans, business process, and functionality in detail.
- Responsible to conduct walkthrough sessions to get Business Sign off for the FRD.
- Meetings with Developers, Team Leads to help them understand the requirements.
- Interacted with the Testing and Development team to resolve and follow up on development issues.

Environment: Quality Center, Java, JSP, Servlets, Windows 2000/NT, SQL-Server, Web Logic, HP-UX, Oracle, Solaris.

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