



**Project:** San Remo Access Strategy Final Access Strategy

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# San Remo Access Strategy

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## **Executive Summary**

#### The San Remo Access Strategy Study

Aurecon was commissioned to prepare the San Remo Access Strategy for Bass Coast Shire Council (BCSC). The strategy includes an assessment of the existing access conditions into, out of and around San Remo, aspirations for the future and recommended actions to achieve the transport vision for San Remo.

The San Remo Access Strategy study area is bordered by:

- Woolamai Grove on the west;
- Oceanview Drive and Penniwells Drive to the south;
- Potters Hill Road to the east; and
- Phillip Island Road to the north.

The Access Strategy considers the existing layout of San Remo and the sites identified for future development. These sites are commonly known as:

- Keams Land;
- Wallis Watson Abrahamson Land;
- Penniwells Estate; and
- DPO23 land.

The site boundary and future development areas can be seen in Figure Ex-1-1.

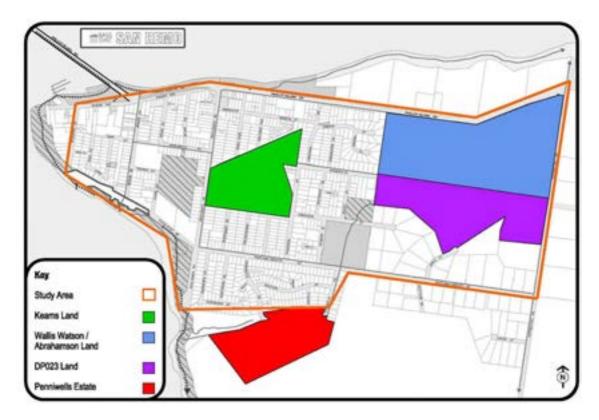


Figure Ex-1-1 - Access Strategy boundary and future development areas



#### Issues

The main issues identified in this study are listed below in Table Ex 1-1.

We have grouped these issues into themes to ensure the development of the Access Strategy considers the various key elements:

- Growth and demographics
- Safety
- Connectivity
- Sustainable transport
- Managing the network
- Tourism
- Heavy vehicle movements

A detailed description of each of the issues identified in the study is available in Section 4 of this report.

In addition a guiding vision for each theme has been developed. These visions have been used to guide the actions developed in this Strategy and represent San Remo communities' wider aspirations and remain consistent with Council's objectives.

Table Ex-1-1 - Main issues identified

Theme	Issues	Description	Guiding Vision
Growth and Demographics	Growing     population	There is planned growth to the east of existing residential areas within San Remo. However, there are limited connections between 'New' and 'Existing' San Remo for all modes of transport.	A healthy community where local needs and aspirations are accommodated within an effective transport system.
Safety	<ul> <li>Intersection safety performance</li> <li>Road conditions</li> </ul>	Particular intersections and sections of roads are in an unsatisfactory condition for their current or future role in the network.	A transport system that is safe for all users.
Connectivity	<ul> <li>Connectivity between 'Existing' and 'New' San Remo</li> <li>Vehicle circulation within the commercial and activity area</li> </ul>	When there is a high level of congestion on Phillip Island Road, it cannot act as a vehicle connection between 'Existing' and 'New' San Remo. In these conditions, Shetland Heights Road, a partially unsealed road, is the only east-west link for local trips and emergency vehicles. No clear circulation path or facilitated U-turn is provided	A well-connected and comprehensible transport network which allows for easy movement.

Theme	Issues	Description	Guiding Vision
		within the western section of Marine Parade.	
Sustainable Transport	<ul> <li>Lack of facilities for public transport users</li> <li>Pedestrian facilities and environment</li> <li>Limited cycle paths and end- user facilities</li> </ul>	Poor perception of bus network and limited bus stop infrastructure. Limited and incomplete pedestrian footpath network, which lacks pedestrian crossing facilities. No dedicated cycle paths and very limited end-user facilities such as bicycle parking.	A transport network where active and sustainable modes are accessible, attractive, encouraged and embraced by the community.
Managing the Network	Car-dominated transport environment	Cars dominate the commercial area of Marine Parade.	A clear network hierarchy that caters appropriately for all modes of transport within a safe transport environment
Tourism	Phillip Island     event traffic	San Remo is directly affected by special event traffic using Phillip Island Road.	A vibrant, welcoming and sustainable place where transport infrastrucutre supports and enhances the tourist experience.
Heavy Vehicle Movements	<ul> <li>Limited parking and loading facilities</li> </ul>	There are a large number of heavy vehicles currently using Marine Parade. These heavy vehicles have no designated parking areas and cause traffic and parking congestion during peak activity season.	A transport network where heavy vehicles have appropriate access, parking and loading facilities, having minimal impact on other road users and the environment.



The recommended actions have been developed through consideration of the specific issues identified and guiding visions developed in this study. Actions have been prioritised according to their:

- Level of access improvement;
- Relevance to San Remo or the wider BCSC;
- Benefit to the population; and
- Level of safety improvement.

The high priority actions identified in this study are listed in Table Ex-1-2. We recommend that these actions be progressed within a five-year time frame, subject to funding.

#### Table Ex-1-2 - High priority actions

Reference	Action	Total Score
1-4	Ensure there is adequate road capacity to support future population growth	2.8
1-5	Seal Shetland Heights Road and Potters Hill Road	2.7
3-1	Improve vehicle circulation through 'Existing' San Remo and Marine Parade	2.8
4-2	Investigate way to increase pedestrian priority along Marine Parade	2.7

#### High Priority Actions – In order of reference

#### Action 1-4 – Ensure there is adequate road capacity to support future population growth

This study has identified that the capacity of the existing roads to accommodate local movements between the residential areas in the east and the activity centre in the west can be limited, particularly when Phillip Island Road has heavy traffic. This capacity issue will worsen as San Remo grows and as traffic on Phillip Island Road also increases. Congestion increases could lead to further community frustration at peak times and delays for access by emergency vehicles.

This action has been developed to recognise and respond to the local and arterial road capacity and includes two main components:

- 1. Council to recognise the existing primary vehicle routes used by residents and enable necessary upgrades to be implemented accordingly (identified existing main vehicle routes can be seen in Map 2, page 42).
- We recommend that Council create multiple routes running from east to west throughout the town. These routes should be designed to accommodate low vehicle speeds and small traffic volumes only. To facilitate this, Council need to investigate access into proposed development areas from:
  - Anderson Street;
  - Small Court;
  - Bonwick Avenue;
  - San Remo Parade;
  - Panorama Drive; and
  - Back Beach Road

A single east west thoroughfare between Potters Hill Road and Back Beach Road via Bonwick Avenue or any other local road is not recommended to ensure the amenity on existing local roads is not sacrificed.

#### Action 1-5 – Seal Potters Hill Road and Shetland Heights Road

This study has identified the importance of sealing Shetland Heights Road and Potters Hill Road to improve safety concerns due to the existing poor road conditions. At present, these roads serve the sparsely populated outer areas of San Remo. However, the proposed residential development of Wallis Watson Abrahamson land will result in additional traffic along both of these roads.

The sealing of Potters Hill and Shetland Heights Road will open opportunities to investigate the addition of future bicycle paths and pedestrian footpaths along these roads.

#### Action 3-1- Improve vehicle circulation through 'Existing' San Remo and Marine Parade

This study has identified poor vehicle circulation in 'Existing' San Remo and surrounding areas. During peak holiday season, this results in congestion along Marine Parade and compromised vehicle and pedestrian safety throughout the activity area. With increased population and tourism growth in the area, this problem will continue to worsen and further reduce road safety and amenity throughout 'Existing' San Remo.

The action involves the investigation of, but not limited to, the following circulation improvement:

• The installation of a roundabout at the western end of Marine Parade.

#### Action 4-2 - Investigate ways to improve pedestrian priority along Marine Parade

This study has identified that Marine Parade, the main activity area in San Remo is an environment dominated by cars, where pedestrian safety and amenity is compromised by limited crossing facilities, high vehicle speeds, and vehicle congestion.

The aim of this action is to ensure a welcoming and safe pedestrian environment along Marine Parade and recommends that Council investigate pedestrian priority measures along Marine Parade.

These measures include, but are not limited to:

- The installation of multiple safe crossing points (raised and coloured) to connect activities on either side of Marine Parade;
- The installation of a wider footpath along Marine Parade, east of Bergin Grove to match the existing provision to the west; and
- The preparation of an advocacy plan for VicRoads to reduce the speed limit along Marine Parade to 20kph, allowing Marine Parade to become a Shared Zone.

This action is closely linked to Action 3-1, 'Improve circulation through 'Existing' San Remo and should be considered in conjunction.

#### **Actions Informing Other Strategies**

This study also identified actions that will have an impact on other BCSC strategies and plans, such as the Service Asset Management Plan. While these actions are not 'high priority', we recommend they should be implemented in the near future. These low and medium priority actions are listed in



#### Table Ex-1-3 - Actions informing other strategies

Reference	Action	Total Score
1-1	Inform the Service Asset Management Plan	1.5
1-2	Ensure growth areas are designed to facilitate sustainable modes	2.2
1-3	Ensure growth areas are serviced by multiple access roads	1.6
2-1	Review advocacy work with VicRoads regarding Phillip Island Road	2.0
4-3	Continue implementation of the Bicycle and Pathways Plan	1.7
4-4	Continue implementation of the BCSC Bicycle Infrastructure Action Plan	2.2

More information on medium and low priority actions is available in Section 8.4.

#### Set Up Access Strategy Implementation Group

We believe that forming a specific group responsible for implementing and managing the actions under the Access Strategy is important for strategy progress now and into the future.

The Access Strategy Implementation Group will monitor actions in the Strategy on a quarterly basis to identify whether actions are:

- Complete;
- Ongoing;
- Partially complete;
- Planned for next quarter; or
- Awaiting funding.

The Access Strategy is intended to be a living document for the prescribed period of time. Policy and approaches to transport planning and transport technologies are continuously evolving. For this reason, it is important to review the strategy annually. This review will identify major changes to the Action Plans of the Access Strategy and may include recommendations for additional actions.

# 1 Introduction

## 1.1 Background

In October 2012 Aurecon was commissioned to prepare the San Remo Access Strategy for Bass Coast Shire Council (BCSC).

This Access Strategy was developed to address the transport demands that will be generated by the anticipated moderate growth of San Remo, as identified in the 2008 Victorian Coastal Strategy. The San Remo Strategic Framework Plan identified that the majority of new residential growth is to be accommodated on land east of the San Remo township, with the outer extent being defined by Potters Hill Road.

The need for an Access Strategy was first identified in the 2010 San Remo, New Haven and Cape Woolamai Structure Plan. This document recognised the need for further consideration into the staging of growth in the town, with particular emphasis on the location of community services, environmental features and assets, future open spaces and the future pedestrian, cycling and road network.

In February 2012, San Remo residents participated in a community meeting with Council planning staff to identify existing access issues within the town. Outputs from this community workshop were used to develop the Access Strategy brief.

## 1.2 Objectives of the Study

The San Remo Access Strategy includes a high level assessment of the existing access conditions into, out of and around San Remo, aspirations for the future and recommended actions to achieve the transport vision for San Remo.

As outlined in the BCSC project brief, the objectives of the study are:

- To provide clear understanding about the function and capability of the existing traffic, pedestrian and cycle network in San Remo;
- To provide a review of the key issues in the San Remo traffic, pedestrian and cycle network identified by local community;
- To provide an outline of the key areas of improvement required in the San Remo traffic, pedestrian and cycle network; and
- To provide a long term strategy for improving, movement, access and connectivity in San Remo.

This strategic document will guide Council's future planning for San Remo by:

- Assisting with the assessment of future developments;
- Informing Council's Capital Works Program;
- Informing Council's Priority Infrastructure Plan for future upgrade works; and
- Acting as a source document for future discussions with VicRoads.

## 1.3 Themes

As part of the project, seven key themes were identified. Each of the existing network issues and future visions fall into one of these themes which are as follows:

- 1. Growth & Demographics
- 2. Tourism
- 3. Connectivity
- 4. Sustainable Transport
- 5. Managing the Network
- 6. Transport Safety
- 7. Heavy Vehicle Movements

The issues have been identified by Aurecon through consultation with community representatives, BCSC, as well as previous studies.

Aurecon developed the recommended actions by considering the specific issues identified and BCSC guiding visions. The actions are presented under each of the key themes.

## **1.4 Information Sources**

We have used several information sources during the process of identifying relevant issues. The information sources are outlined in Table 1-1 below.

Table	1-1	- Information	sources
Table	1 - 1	- mormation	3001003

Information Source	Details
Meeting and consultation workshop	<ul> <li>BCSC conducted a workshop to identify key issues and ideas related to transport movements within San Remo. This information was used to develop the scope for the Access Strategy and has been used to inform and direct Aurecon's investigations.</li> </ul>
	<ul> <li>An inception meeting between Aurecon and BCSC was held in October 2012, where BCSC provided Aurecon with background information.</li> </ul>
	<ul> <li>A workshop with four community and two BCSC representatives was conducted in November 2012 to review Aurecon's understanding of issues and to identify guiding aspirations for the strategy.</li> </ul>
	<ul> <li>Two workshops were held between Aurecon and BCSC representatives to review the recommended visions and actions.</li> </ul>
	• Two workshops were held between Council and San Remo residents to review the recommended actions outlined in Draft Version 4 of the strategy. These workshops were conducted on 21 and 24 March 2013.
Background research	In order to understand existing conditions pertaining to transport in San Remo, Aurecon has reviewed background documentation and data. This information is outlined in Section 2 of this document.
Site inspections	Two site inspections were undertaken by Aurecon in October and early November 2012. These site inspections covered a number of areas within San Remo, including Marine Parade, the foreshore, Bergin Grove, Back Beach Road, Panorama Drive, Shetland Road and other local roads. The site inspections were completed during the daytime on weekdays.

## 1.5 Terminology

Various acronyms and terms have been used within the Strategy. Table 1-2 lists and defines these terms.

Term	Definition		
Active transport	Refers to cycling and walking, also known as sustainable transport		
BCSC	Bass Coast Shire Council		
Collector roads	Roads providing connection between local roads and the town centre and Phillip Island Road		
DDA	Disability Discrimination Act		
Desire lines	The preferred travel paths for pedestrians, cyclists or drivers		
DP023 land	Development Plan Overlay 23, this area has been rezoned residential land		
Keams Land	The area of undeveloped land located between Panorama Drive and Back Beach Road, refer to Figure 2-2		
'New' San Remo	The area of San Remo east of Back Beach Road		
'Existing' San Remo	The area of San Remo west of Back Beach Road		
Penniwells Estate	The area located at the southern end of Penniwells Drive, refer to Figure 2-2		
PIITP	Phillip Island Integrated Transport Plan		
Phillip Island Road	Commonly known as the Phillip Island Tourist Road		
PTV	Public Transport Victoria		
SSD	Stopping sight distance, the distance a drivers requires to observe an obstruction and stop safely		
Study area	The section of San Remo town considered within the San Remo Access Strategy, refer to Figure 2-2		
Sustainable transport	Refers to cycling or walking, also known as active transport		
TEM Traffic Engineering Manual. Engineering guidelines for traffic management and and markings, published by VicRoads			
Town Centre	The commercial and retail area located along Marine Parade		
Wallis WatsonAlso known as the Island View Estate, the area of land located adjacent to PhAbrahamson landIsland Road and Potters Hill Road, refer to Figure 2-2			

Table 1-2 - Acronyms and terms used in the Access Strategy

# 2 Existing Transport Overview

## 2.1 San Remo

San Remo is located at the tip of the Anderson Peninsula, approximately 100km south east of Melbourne. It is surrounded by farmland to the east, Western Port Bay to the north and the Bass Strait coastline to the south. Phillip Island Road is San Remo's only land connection, linking to the Bass Highway to the east and Phillip Island to the west. The location of San Remo can be seen in Figure 2-1.

Historically, the San Remo Township developed around a fishing industry, but now growth is due to its ever increasing popularity as a tourist location, providing coastal walks, fishing, pelican feeding and coastal views. In addition to the tourist growth, San Remo's permanent population is also growing due to the 'sea change' phenomenon, with many retirees moving to the area.

The terrain in the western portion of the town, 'Existing' San Remo, is relatively flat, with the eastern portion of the town, 'New' San Remo, more undulating. Several streets within 'New' San Remo have significant grades, with the highest point in town located around The Mount Drive.



Figure 2-1 - San Remo locality plan

## 2.2 Study Area and Scope

The San Remo Access Strategy study area is bordered by:

- Woolamai Grove on the west;
- Oceanview Drive and Penniwells Drive to the south;
- Potters Hill Road to the east; and
- Phillip Island Road to the north.

As well as the existing layout of San Remo, the Access Strategy will consider the sites identified for future development. These sites are commonly known as:

- Keams Land;
- Wallis Watson Abrahamson Land;
- Penniwells Estate; and
- DPO23 land.

The site boundary and future development areas can be seen in Figure 2-2.

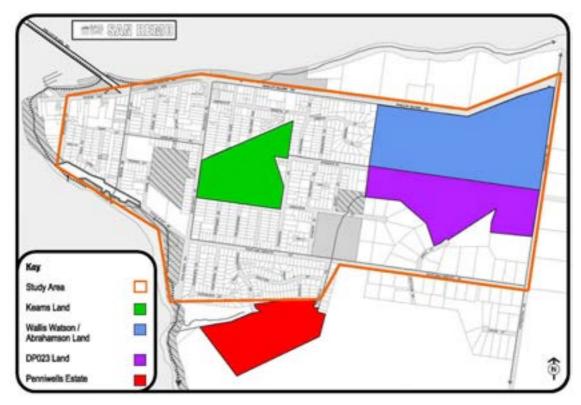


Figure 2-2 - Access Strategy boundary and future development areas

Please note that the Access Strategy will look at the interaction between Phillip Island Road and San Remo, but not Phillip Island Road in relation to traffic not accessing or egressing San Remo.

## 2.3 Transport Network

## 2.3.1 San Remo Road Network

The San Remo road network consists primarily of local roads that provide access to residential properties. Within this local road network, several roads operate as links to the Town Centre or Phillip Island Road. These roads are shown in blue in Figure 2-3.

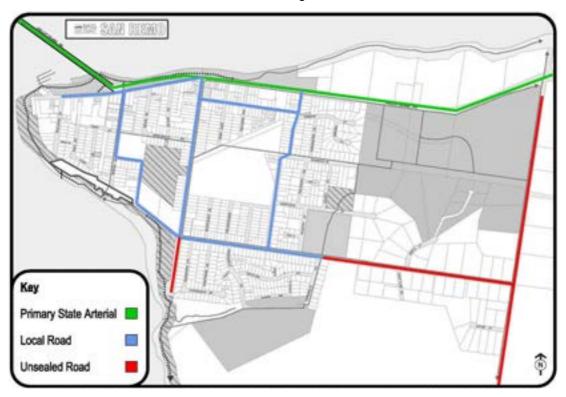


Figure 2-3 - San Remo road network

#### Phillip Island Road

Phillip Island Road is a two lane arterial road under the jurisdiction of VicRoads. The road runs along the length of the Anderson Peninsula and provides the only vehicle link between the Bass Highway in the east and San Remo and Phillip Island to the west. The road currently carries approximately 5,000<sup>1</sup> vehicles per average day but is subject to seasonal and event based fluctuations that can result in daily vehicle volumes above 20,000.

In the vicinity of San Remo, Phillip Island Road has a 60km/hr speed limit and is used by local residents as a link between 'Existing' and 'New' San Remo.

In peak season and during special events on Phillip Island, traffic congestion along Phillip Island Road can make it difficult to access the road from San Remo. Under these conditions, dangerous manoeuvres are sometimes performed to access or egress the road and residents and visitors can experience long delays. Additionally, in the case of a crash or incident on the road, access to and from San Remo and Phillip Island is cut off.

<sup>&</sup>lt;sup>1</sup> VicRoads count statistics

Bergin Grove, Back Beach Road, Keam Crescent, San Remo Parade, Panorama Drive and Potters Hill Road within San Remo all have unrestricted access to Phillip Island Road. Phillip Island Road has traffic priority at all of these intersections.

#### **Marine Parade**

San Remo's main commercial and activity area is located along the length of Marine Parade. The south side of Marine Parade has commercial activity, including a post office, pharmacy, cafés, boutiques, pubs, and a supermarket. The northern side of Marine Parade provides access to a playground, barbeques, toilets, fishing co-operative, bus stop, and walking track. It also provides access to the popular pelican feeding display which attracts approximately 50,000 visitors per year<sup>2</sup>, with approximately 10 coaches daily accessing Marine Parade from Bergin Avenue. Figure 2-4 shows the park and barbeque area, as well as parking bays along Marine Parade.



Figure 2-4 - BBQ facilities and parking located on north side of Marine Parade

Marine Parade is dominated by vehicles and coaches, with vehicle parking provided on both sides of the street and no formal pedestrian crossings in place. Marine Parade, west of Bergin Grove, is a nothrough road. With no circulation route, vehicles are forced to perform U-turns, resulting in traffic duplication along this section of road. In addition, Marine Parade acts as a vehicle thoroughfare for Woolamai Grove residents as it provides their only access to Phillip Island Road or 'New' San Remo.

Two-way traffic counts collected by BCSC between 12 and 16 December 2012 along Marine Parade, west of Begin Grove, indicate that between 3,500 and 4,500 vehicles per day use the road during the peak weekend period. Midweek data indicates substantially lower traffic volumes of around 1,700 vehicles per day. The traffic volumes can be seen in Figure 2-5.

<sup>&</sup>lt;sup>2</sup> Community Workshop Friday 9 November 2012



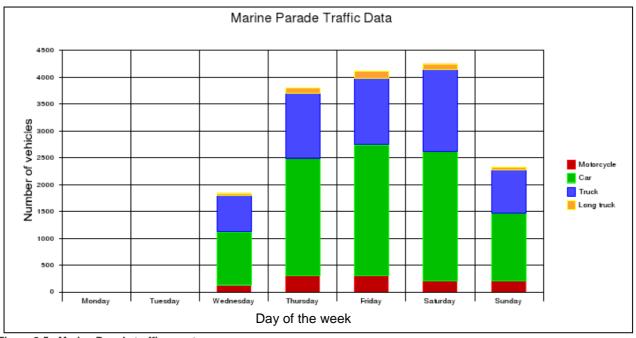


Figure 2-5 - Marine Parade traffic count

#### **Back Beach Road**

Back Beach Road is a two-lane connector road providing a north south link on the border between the 'Existing' and 'New' San Remo. The northern end of the road intersects with Phillip Island Road and Marine Parade. To the south the road connects with Shetland Heights Road and Davis Point Road. South of this intersection, the road is unsealed and leads to an unsealed car park providing access to San Remo's back beach.

Back Beach Road is dominated by residential developments along both sides, but also plays a role in providing access to the commercial area abutting Marine Parade. It also provides access to the CFA located on the corner of Genista Street, the community centre, San Remo Preschool, a parkland and playground located at its southern end and also Keams Land, a future development site.

#### **Bergin Grove**

Bergin Grove provides primary access onto Phillip Island Road and bisects the Marine Parade commercial and activity area. It is a two-lane road providing direct access to the local primary school and residential allotments. It has a posted speed limit of 40km/hr.

#### **Shetland Heights Road**

Shetland Heights Road provides an east west connection along the southern section of San Remo. At its western end it forms an intersection with Back Beach Road and Davis Point Road. At its eastern end it forms and intersection with Potters Hill Road. The road provides access to the Penniwells Estate, the undeveloped Bass Coast Golf Resort, parkland and the Foreshore Caravan Park.

It is a sealed 60km/hr road between Back Beach Road in the west through to approximately Penniwells Drive. From here to the east, it is unsealed through to Potters Hill Road and has a speed limit of 100km/hr.



#### **Panorama Drive**

Panorama Drive is a two lane road providing a north south connection in 'New' San Remo, linking Phillip Island Road to the north to Shetland Heights Road to the south. It abuts the eastern edge of Keams Land and has a kink at the intersection with Bonwick Avenue. It provides access to residential lots and local roads.

#### **Genista Street**

Genista Street is a local road consisting of two sections that are separated by Panorama Drive. Although not intended, Genista Street west of Panorama Drive acts as an east west connection for both vehicles and pedestrians by providing access to Back Beach Road and onto the Marine Parade commercial and activity area.

#### **Potters Hill Road**

Potters Hill Road is primarily an unsealed road with a 100km/hr speed limit, running north south on the eastern outskirts of San Remo. The road links Phillip Island Road in the north to Shetlands Heights Road in the south and provides access to the Silverwater Resort. Potters Hill Road is an identified access road for the proposed residential area on the Wallis Watson Abrahamson Land on its western border.

#### 2.3.2 Constraint in the Road network

There are two east-west connections between 'Existing' and 'New' San Remo; Phillip Island Road, on the northern edge of the town and Shetland Heights Road located in the south.

As discussed in Section 2.3.1, easy and safe access to, and efficient travel along, Phillip Island Road is compromised due to:

- Seasonal increases in traffic volumes;
- Special events on Phillip Island; and
- Crashes or incidents along the road.

The impacts of these regular events or occurrences are:

- Queuing along Phillip Island Road between Phillip Island and the Bass Highway;
- Long delays in travel on Phillip Island Road; and
- Long delays and increased risky and hazardous driver behavior when egressing San Remo.

When this high level of congestion occurs on Phillip Island Road, it cannot act as a vehicle connection between 'Existing' and 'New' San Remo. During these conditions, Shetland Heights Road and Potters Hill Road, both partially unsealed roads, provide the only alternative route for local trips and emergency vehicles.

### 2.3.3 Public Transport and Taxis

Public transport to/from and within San Remo is provided by bus and taxis.

#### **Bus Services**

#### **Public Bus Routes**

Three bus operators currently provide four services to the San Remo area (excluding school buses).

The V/Line and Cleeland bus services make one stop in San Remo in each direction, at the stops located on Marine Parade or Phillip island Road east of Bergin Avenue. The Cowes to Wonthaggi



service, run by Phillip Island Bus Lines, offers a service through San Remo, with a number of stops located throughout the town. This service is also the most frequent, with up to 7 services per day in one direction.

The current bus services and frequencies are shown in Table 2-1.

Table 2-1 - San Remo bus service

San Remo Bus Routes	Frequency	Operator
Cowes to Wonthaggi	5 (Mon – Thurs) and 6 (Fri) services/day/to Wonthaggi 6 (Mon – Thurs) and 7 (Fri) services/day/to Cowes	Phillip Island Bus Lines
Cowes to Dandenong	4 services /direction/day Mon - Fri	V/Line
Cowes to Fountain Gate	1 service/direction Thurs only	Cleeland
Cowes to Frankston	1 service/direction every second Mon	Cleeland

Figure 2-6 shows two existing bus routes in and around San Remo.

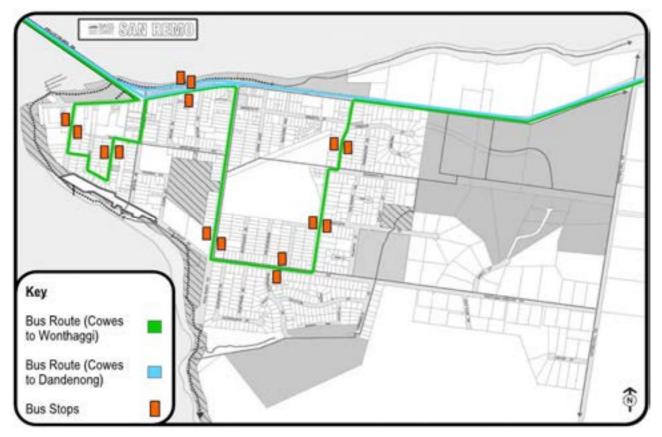


Figure 2-6 - San Remo Bus Routes

#### **Bus Stop Infrastructure**

Bus stop shelters are provided at stops located along Phillip Island Road, Marine Parade and at Woolamai Grove. All other stops have only bus stop poles with service information.

Figures 2-7, 2-8 and 2-9 below display existing bus stop infrastructure and Table 2-2 lists the issues identified with this infrastructure.



Figure 2-7 | Panorama Drive bus stop



Figure 2-8 | Marine Parade bus stop



Figure 2-9 | Phillip Island Road bus stop

#### Table 2-2 - Bus stop infrastructure and issues

Bus stop locations	Existing Infrastructure	Identified Issues
Panorama Drive	Information pole	Shelter – none provided
(2 sets of stop locations)		<ul> <li>Accessibility – no paths leading to or from stops</li> </ul>
		No seating
		No easy access to board or alight from bus
Shetland Heights Road	Information pole	Shelter – none provided
		<ul> <li>Accessibility – no paths leading to or from stops</li> </ul>
		No seating
		No easy access to board or alight from bus
Back Beach Road	Information pole	Shelter – none provided
	<ul> <li>Access path (northbound only)</li> </ul>	<ul> <li>Accessibility – no paths leading to or from stops (southbound only)</li> </ul>
		No seating
		No easy access to board or alight from bus
Marine Parade	Information pole	No seating (westbound only)
	<ul> <li>Seating (eastbound only)</li> </ul>	
	Bus shelter	
	Access paths	
Park Road	Information pole	Shelter – none provided
		<ul> <li>Accessibility – no paths leading to or from stops</li> </ul>
		No seating
		No easy access to board or alight from bus



Bus stop locations	Existing Infrastructure	Identified Issues
Woolamai Grove	<ul> <li>Information pole</li> <li>Access path (northbound only)</li> </ul>	<ul> <li>Shelter – none provided (southbound only)</li> <li>Accessibility – no paths leading to or from stops (southbound only)</li> <li>No seating</li> </ul>
Phillip Island Road	<ul> <li>Information pole</li> <li>Seating</li> <li>Bus shelter</li> <li>Access paths</li> </ul>	No easy access to board or alight from bus

#### **Additional Bus Services**

Further to the public bus network, BCSC provide a bus service for eligible home and community care clients who are unable to access private or public transport due to age, frailty or a disability. This shuttle bus is also available for hire by community groups within the municipality when the service is not being used.

Additionally, a shuttle bus service is provided during special events between San Remo and Phillip Island, e.g. during the Phillip Island Motorcycle Grand Prix.

#### Local Taxi Services

Up to four local taxi companies are available to service San Remo. Cowes and San Remo Taxi Service is based in Cowes and offers 24 hour service and two vehicles for mobility impaired users. This service facilitates many short trips within San Remo for residents and visitors.

A shared taxi and loading zone is located along the south side of Marine Parade at its western end, in front of the Thirsty Camel bottle shop as shown in Figure 2-10. It should be noted that taxis are not based in this area, but must be booked in advance.



Figure 2-10 - Taxi and loading zone on Marine Parade, western end

### 2.3.4 Active Transport Network

San Remo has a limited active transport network. There are no bicycle paths on or off road and the pedestrian footpath network is limited, as shown in Figure 2-11. Further to this, there are no dedicated pedestrian crossing points through the town and only one bicycle parking loop located on Marine Parade and a bicycle parking rack located at the southern end of Back Beach Road.

Based on the 2011 census, approximately 6% of those employed within San Remo walked to work (24 people), while no residents rode a bicycle to work.



Figure 2-11 - San Remo's existing roadside footpath network



The bicycle storage loop on Marine Parade can be seen in Figure 2-12.

Figure 2-12 - Solitary bicycle storage facility in San Remo town centre, located on Marine Parade

## 2.4 Road Safety

## 2.4.1 Crash Statistics

A review of all casualty crashes in San Remo, for a period covering 25 years (1/1/1987 to 30/10/2012 inclusive), was performed on the VicRoads crash stats database. Some of the key findings of this review were:

- There were 23 reported crashes in the last 25 years (1987-2012);
  - Four of these crashes included motorcyclists and two included pedestrians.
- The two reported pedestrian crashes were located at the intersection of Phillip Island Road/Back Beach Road and Phillip Island/Marine Parade; and
- There have been two reported crashes since 2007 (last five years), including one at the intersection of Bergin Grove/Marine Parade.

### 2.4.2 Identified Intersections

Based on a review of crash statistics and discussions with BCSC and community representatives, the following intersections were identified as being of concern:

- Back Beach Road / Marine Parade / Phillip Island Road;
- Bergin Grove / Marine Parade / Phillip Island Road;
- Panorama Drive / Phillip Island Road / Phillip Island Service Road;
- Shetland Heights Road / Back Beach Road / Davis Point Road;
- Potters Hill Road/ Phillip Island Road; and
- Mary Grove / Park Road (two intersections).

A list of concerns pertaining to these intersections is shown below in Table 2-3.

Intersection	Control(s)	Issues Identified
Back Beach Road / Marine Parade / Phillip Island Road	Stop and give way	<ul> <li>Close proximity between Phillip Island Road and Marine Parade</li> <li>Ambiguous right-of-way</li> <li>No designated right turning lane on Phillip Island Road</li> <li>No pedestrian crossing facilities</li> </ul>
Bergin Grove / Marine Parade / Phillip Island Road	Give way	<ul> <li>Close proximity between Phillip Island Road and Marine Parade</li> <li>No pedestrian crossing facilities</li> </ul>
Panorama Drive / Phillip Island Road/ Phillip Island Service Road	Stop and give way	<ul> <li>Poor sight distance from Panorama Drive</li> <li>Close proximity between Phillip Island Road and Phillip Island Service Road</li> </ul>

Table 2-3 - Intersections of concern

Intersection	Control(s)	Issues Identified
Shetland Heights Road / Back Beach Road / Davis Point Road	Give way	<ul> <li>Dangerous road alignment</li> <li>Ambiguous right-of-way</li> <li>No pedestrian crossing facilities</li> <li>Dangerous vehicle manoeuvres being performed (due to lack of line marking)</li> </ul>
Potters Hill Road/ Phillip Island Road	Stop	<ul> <li>Poor sight distance from Potters Hill Road</li> <li>NB - AustRoads Guide to Road Design Part 3 Section 5.3 requires stopping sight distance (SSD) for a 100km/hr road of approximately 200m. The current provided SSD for vehicles exiting Potters Hill Road is approximately 100m east of the intersection. The SSD for a 60km/hr road is approximately 90m.</li> </ul>
Mary Grove/Park Road	Roundabout and give way	<ul> <li>Narrow intersection with poor line of sight</li> <li>No footpaths and pedestrians cannot be seen along Mary Grove</li> <li>NB - Mary Grove provides access to rear entry of supermarket and primary school on Bergin Grove</li> </ul>

## 2.5 Demographics and Existing Travel Patterns

## 2.5.1 Demographics

San Remo's demographics assist in determining the current and future requirements of an effective transport network. Demographics of San Remo are based on 2011 Census results, unless otherwise stated.



## Population

Permanent population is1085 Approximately 5000 living in San Remo in peak season<sup>3</sup> Approximately 8% report needing help in their day to day lives due to a disability



No. of dwellings 880 dwellings in 2011

Age

Forecast number of dwellings in 2030 is approximately 2000<sup>4</sup>



Average age of permanent residents is 53 years (16 years above the Australian average)

Compared to the surrounding Bass Coast Shire area , San Remo has a higher proportion of people aged 55+ and fewer aged 0 to 24



Car Ownership

Over 80% of residents own one or more vehicles



Workforce demographics Approximately 400 permanent residents are employed. 70% of the San Remo workforce are employed within the Bass Coast



Method of travel to work Approximately 280 workers drive to work as driver 23 people walk to work No workers cycle

<sup>&</sup>lt;sup>3</sup> Community Workshop Friday 9 November 2012

<sup>&</sup>lt;sup>4</sup> http://forecast2.id.com.au/Default.aspx?id=344&pg=5230 (November 2012)

## 2.5.2 Travel Desire Lines

To understand the different travel desire lines within San Remo, travellers have been split into two groups:

- Local residents; and
- Visitors.

**Local Residents** 

#### Origin

According to census data, in 2011 San Remo had 880 dwellings. According to the BCSC C90 amendment, a panel estimated that San Remo would require another 533 lots by 2020. These future dwellings will be located within areas including Keams land, Wallis Watson Abrahamson land, Penniwells Estate, as well as in fill land around existing developed San Remo.

The number of proposed development lots, as well as estimated daily trip generation for each area is shown in Table 2-4.

Land	Number of traditional sized lots*	Daily trips**
In fill other	430	3870
Keams land	100	900
Wallis Watson Abrahamson	320	2880

#### Table 2-4 - San Remo new development lot numbers

\*Source: Panel calculation 2009 – C90 Amendment

\*\* Based on RTA Guide to Traffic Generating Developments

The travel desire lines of residents from both existing and future residential development areas of San Remo (i.e. Keams land, Wallis Watson Abramson land and Penniwells Estate) have been identified through discussions with BCSC and a community workshop.

#### **Destination**

From the community workshop it was identified that the major residential attractors in and around the town include the:

- Activity and commercial centre along Marine Parade;
- Primary school;
- Preschool;
- Medical centre; and
- Recreational facilities and the mobile library.

Local residents also regularly access facilities provided on Phillip Island, Wonthaggi and Melbourne.

Some local residents in the nearby towns of Newhaven and Cape Woolamai also use the services provided in San Remo on a regular basis.

As can be seen in Figure 2-13, most attractors are located to the west of San Remo, i.e. 'Existing' San Remo, while most residential development is located in the east i.e. 'New' San Remo. This results in a strong east-west desire line for residents. However, the dependence on services and employment outside San Remo also indicates a desire line between residential areas and Phillip Island Road.

A basic residential travel desire line map is shown in Figure 2-13.



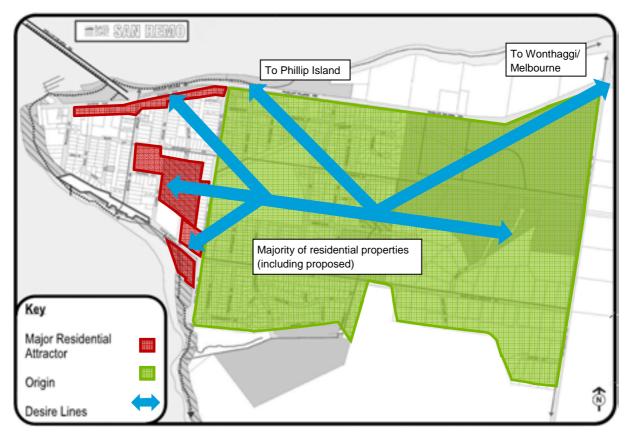


Figure 2-13 - San Remo resident travel patterns (note: arrows illustrate indicative direction only)

#### Visitors

The main areas of attraction for visitors to San Remo include:

- The commercial and activity area along Marine Parade; and
- The foreshore area including coastal walking trails and recreational facilities.

Visitors also use San Remo as a stop or base on their way to visit the attractions on Phillip Island.

Due to the majority of attractions being located in the western portion of the town, 'Existing' San Remo, as with residential travel patterns, visitor travel patterns are predominantly east-west movements.

A basic visitor travel pattern can be seen in Figure 2-14.



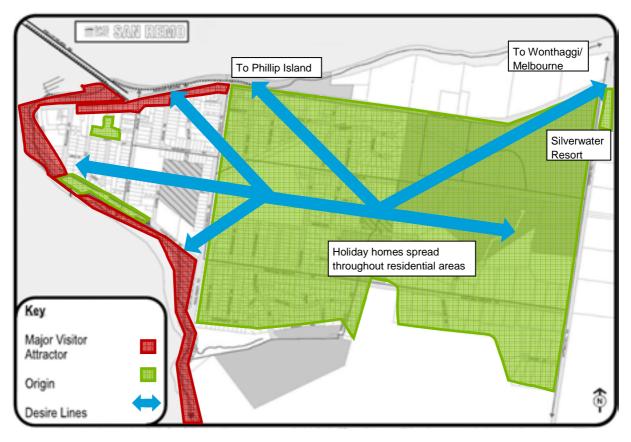


Figure 2-14 - San Remo visitor travel pattern (note: arrows illustrate indicative direction only)

## 2.6 Policy Context

There are a large number of policy and strategic planning documents related to transport in San Remo. An overview of government transport and planning policies that are relevant to the development of a San Remo Access Strategy was completed, with a listing of the documents shown in Table 2-5.

Strategic Planning Report for San Remo
Local Government
The San Remo, Newhaven and Cape Woolamai Structure Plan (2010)
Phillip Island and San Remo Design Framework (2003)
Amendment C90 to the Bass Coast Planning Scheme (2009)
Bass Highway M420/B460 Phillip Island Road A420 Corridor Strategy – VicRoads (1999)
San Remo Traffic Management and Car parking Strategy – Ratio Consultants (1995)
Bass Coast Shire Council Resolution (November 2009)
Planning Panel reports for planning scheme amendments C90, C103 and C105 (2009, 2011)

Strategic Planning Report for San Remo	
State Government	
Victorian Transport Plan (2008)	
Victorian Integration Act (2010)	
Victorian Cycling Strategy (2009)	
Arrive Alive 2008-2017 (2008)	
Coastal Spaces (2006)	

Figure 2-15 on the following page shows a diagram explaining how the San Remo Access Strategy relates to other key policies and strategies, and includes summaries of the major themes and objectives that inform the primary transport policies and strategies, such as the BCSC Asset and Infrastructure Management Plans.

### 2.6.1 Phillip Island and San Remo Integrated Transport Plan

The Minister for Roads, Terry Mulder, announced on 18 October 2012 the development of an integrated transport plan for Phillip Island and San Remo.

The San Remo Access Strategy will help inform and guide the development of that integrated transport plan.

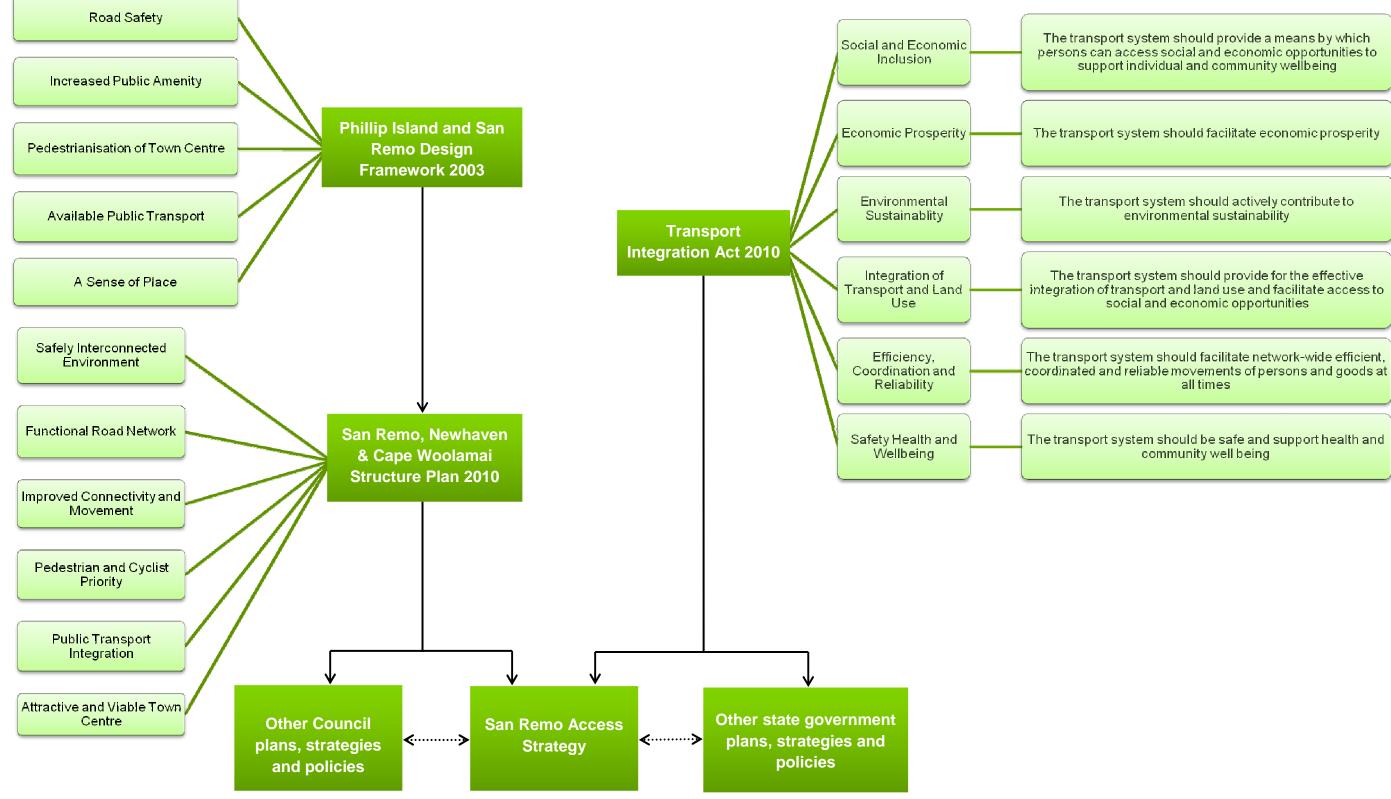


Figure 2-15 - Policy Map that informs the San Remo Access Strategy

## 3 Key Transport Themes

To ensure that an integrated approach is adopted for the development of the Access Strategy, the issues that have been identified are organised into themes, rather than considering each issue in isolation. Using this approach, seven key themes have been identified. These key themes and a brief description of each are shown in Figure 3-1.





San Remo's road network has no clearly defined hierarchy, poor circulation and is car-dominated. This theme relates to effective management of the

> Semi-permanent residents, short term visitors and event traffic significantly increase the demands on San Remo's transport network. This theme relates to catering for these additional requirements.

This theme relates to heavy vehicle movements into and around San Remo, as well as heavy vehicle parking facilities and congestion concerns.

# 4 Transport Issues

This section presents a description of each of the issues identified, organised under the seven key transport themes. The table below lists the potential impacts of each issue along with the objectives that would be desirable to achieve.

It is important to note that each issue cannot be considered in isolation, as there are many sets of issues that will have an impact on each other. Related issues have been identified as part of this assessment.



Growth & Demographics

Senior populationGrowing population

1A – Senior population		
Issue description	There is a lack of transport infrastructure to support a senior population. This includes:	
	• Limited walking paths suitably designed to accommodate mobility scooters throughout the town; and	
	• Paths and crossing points that are not designed to cater for the mobility impaired, including mobility scooters.	
Possible transport impacts	Conflict between pedestrians and vehicles	
	Limited accessibility and connectivity	
	Increased risk of accidents involving senior citizens	
Objective	Create a non-discriminating transport network that provides for all users using all modes.	
Related issues	1B, 2A, 2C, 3A, 3C, 3D, 4A, 4B, 4C, 4D, 5B, 5C	

	1B – Growing population
Issue description	There is planned growth to the east of existing residential areas within San Remo. However;
	• There are limited connections between 'New' and 'Existing' San Remo for all modes of transport; and
	• There will be increased pressure on existing connections with new development.
Possible transport impacts	Increased traffic demands and reduced amenity along existing local roads
	Increased conflict between various transport modes
	Delayed access by emergency vehicles to new residential areas
Objective	Ensure San Remo's new development areas are well connected to the existing town centre and are designed to facilitate the use of sustainable modes.
Related issues	1A, 3A, 3C, 4C, 4D, 5A



## Transport Safety

Intersection safety and performance
Road conditions
Conflict with active transport

	2A – Intersection safety and performance
Issue description	A number of intersections within San Remo that have been identified as having performance or safety issues. These intersections include:
	Back Beach Road / Marine Parade / Phillip Island Road;
	Bergin Grove / Marine Parade / Phillip Island Road;
	Shetland Heights Road / Back Beach Road / Davis Point Road;
	Potters Hill Road/Phillip Island Road;
	Mary Grove / Park Road (two intersections); and
	Panorama Drive / Phillip Island Road.
	Concerns at these intersections include:
	Ambiguous right of way;
	Poor lines of sight;
	Lack of line marking; and
	Inadequate roundabout size.
Possible transport	Reduced safety and increased risk of crashes
impacts	Reduced accessibility to and from San Remo
	Conflict between various modes of transport
Objectives	Ensure optimum safety for all transport users at key intersections within San Remo.
Related issues	1A, 2C, 3A, 5A, 5C, 6B

2B – Road conditions	
Issue description	Sections of San Remo's roads are in an unsatisfactory condition for the role they play, or are to play, within the transport network. This includes:
	<ul> <li>Sections of Potters Hill Road and Shetland Heights Road being unsealed; and</li> <li>Sections of major vehicle routes lacking sealed shoulders and adequate road widths.</li> </ul>
Possible transport impacts	<ul> <li>Reduced safety and increased risk of crashes</li> <li>Unsatisfactory road environment</li> </ul>
Objectives	Improve safety along San Remo's road network and encourage vehicle travel along preferred routes.
Related issues	3A, 5A

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2C – Conflict with active transport	
Issue description	Within San Remo, cars, heavy vehicles and active transport modes conflict on the road network. This includes on-road, where no formal separation is provided, as well as at intersections, due to no crossing facilities.
Possible transport impacts	<ul> <li>Safety risk for active transport users</li> <li>Increased risk of crashes</li> </ul>
Objectives	Minimise conflict between various forms of transport within the network.
Related issues	1A, 2A, 3A, 3B, 3C, 4c, 4D, 5B, 5C, 6A, 7A



### Connectivity

Connectivity between 'Existing' and 'New' San Remo
Vehicle circulation within the commercial and activity area
Poor connectivity within the active transport network
Walking traill connectivity

3A – Connectivity between 'Existing' and 'New' San Remo		
Issue description	Due to the topography, undeveloped land parcels and existing transport network infrastructure, there is limited connection between 'Existing' and 'New' San Remo for vehicles.	
Possible transport impacts	<ul> <li>Phillip Island Road required as a link for internal trips</li> <li>Local residential streets acting as connector roads</li> </ul>	
Objectives	Ensure there is suitable connectivity between 'Existing' and 'New' San Remo for all transport modes.	
Related issues	1A, 1B, 2A, 2B, 2C, 3C, 4C, 4D, 5A, 5B, 5C, 6A	

3B – Vehicle circulation within the commercial and activity area	
Issue description	No clear circulation path or facilitated U-turn is provided within the western section of Marine Parade.
Possible transport impacts	<ul> <li>Increased delays due to additional vehicle manoeuvres</li> <li>Duplication of Marine Parade traffic due to lack of circulation</li> <li>Reduction in local amenity</li> <li>Conflict between private vehicles and pedestrians</li> </ul>
Objectives	To facilitate safe and easy movement within the commercial and activity area along Marine Parade.
Related issues	2C, 4C, 5A, 5B, 5C, 6A, 7A, 7B

3C – Poor connectivity within the active transport network	
Issue description	There is a limited and fragmented pedestrian footpath network and no cycle network within the township.
Possible transport impacts	<ul> <li>Lack of incentive for residents and visitors to utilise active transport modes in San Remo</li> </ul>
	Higher car dependency
Objectives	A safe, connected transport network for all active transport users.
Related issues	1A, 1B, 2C, 3A, 3D, 4B, 4C, 4D, 5B, 5C, 6A



3D – Inadequate walking trail connectivity	
Issue description	San Remo draws in tourism from its network of coastal walking paths. However, these paths do not form a complete route and are not connected to residential areas.
Possible transport impacts	<ul> <li>Lack of incentive for residents to use walking trails</li> <li>Reduced appeal of walking trails to tourists</li> </ul>
Objective	A safe, complete network of walking trails that link around and into San Remo
Related issues	1A, 3C, 4C, 5C



## Sustainable Transport

Poor perception of public transport services
Lack of public transport user facilities
Pedestrian facilities and environment
Cycle paths and end-user facilities

4A – Poor perception of public transport services	
Issue description	San Remo residents and visitors are unaware of the extent of public bus services provided to, within and from the township.
Possible transport impacts	<ul> <li>Higher car dependency</li> <li>Reduced amenity within the commercial and activity centre in particular</li> <li>Reduced occupancy of bus services resulting in a reduction in the viability of such services</li> </ul>
Objectives	To ensure public bus services are visible and utilised by residents and visitors alike.
Related issues	1A, 4B, 5B

4B – Lack of public transport user facilities	
Issue description	Bus stop locations are difficult to access by foot, lack basic infrastructure and key stops in the vicinity of Marine Parade do not appropriately cater to the needs of users (e.g. toilet and drop-off facilities).
Possible transport impacts	<ul> <li>Difficult for pedestrians to access local bus stops, particularly those with mobility concerns</li> <li>Reduced utilisation of bus services</li> <li>Increased car dependency</li> </ul>
Objectives	To ensure the provision of suitable facilities and infrastructure which encourage the use of public transport.
Related issues	1A, 3C, 4A, 4C, 5B

4C – Pedestrian facilities and environment	
Issue description	San Remo has a limited and incomplete pedestrian footpath network, which includes no crossing facilities.
Possible transport impacts	<ul> <li>Pedestrian environment is unwelcoming</li> <li>Conflict between pedestrians and vehicles</li> <li>A car-dominated township</li> </ul>
Objectives	To provide a high quality and well-connected pedestrian network which encourages walking within San Remo.
Related issues	1A, 1B, 2C, 3A, 3B, 3C, 3D, 4B, 4D, 5B, 5C, 6A

4D – Cycle paths and end-user facilities	
Issue description	No on or off-road dedicated cycle paths and very limited end-user facilities.
Possible Transport Impacts	<ul> <li>Cycling environment is unwelcoming</li> <li>Conflict between cyclists and vehicles</li> <li>A car-dominated township</li> </ul>
Objectives	To develop designated cycle paths and end-user facilities within the township to promote cycling as a viable transport mode.
Related issues	1A, 1B, 2C, 3A, 3C, 4C, 5B, 5C



## Managing the Network

Road use and hierarchy
Car-dominated transport environment
Lack of modal separation

5A – Road use and hierarchy	
Issue description	Limited differentiation between local and collector roads throughout the township.
Possible transport impacts	<ul> <li>Inefficient road circulation</li> <li>Conflict between various modes of transport due to no preferred routes</li> <li>Reduced amenity along local streets</li> </ul>
Objectives	Create a defined road hierarchy with preferred routes for each transport mode.
Related issues	1B, 2A, 2B, 3A, 3B, 7A, 7B

	5B – Car-dominated transport environment
Issue description	The Marine Parade commercial and activity area is a car-dominated environment.
Possible transport impacts	<ul> <li>Conflict between private vehicles, buses and pedestrians</li> <li>Reduced amenity of Marine Parade</li> <li>Congestion along Marine Parade and at key intersections</li> </ul>
Objectives	To open-up the transport network to active and sustainable modes whilst appropriately accommodating private vehicles.
Related issues	1A, 2C, 3A, 3B, 3C, 4A, 4B, 4C, 4D, 5C, 6A

5C – Lack of modal separation				
Issue description	Limited separation of active transport modes in the road network, particularly at intersections.			
Possible transport impacts	<ul> <li>Conflict between vehicles and active transport modes</li> <li>Increased risk of accidents and injury for all transport network users</li> </ul>			
Objectives	To ensure an appropriate level of separation is established between motorised and active transport modes, allowing for safe travel for all.			
Related issues	1A, 2A, 2C, 3A, 3B, 3C, 3D, 4C, 4D, 5B, 7A			



## Tourism

Seasonal demands on the transport networkPhillip Island event traffic

6A – Seasonal demands on the transport network						
Issue description	San Remo attracts a range of tourists, from school students attending the pelican feeding along the foreshore, to temporary residents staying in holiday homes for extended periods. During peak times, San Remo's residential population can double to approximately 2,000 residents. Including visitors, approximately 5,000 people can be located in San Remo at one time.					
Possible transport impacts	<ul> <li>Increased demand on the local transport network (particularly in the vicinity of Mari Parade, the foreshore and intersections linking San Remo with Phillip Island Road)</li> </ul>					
	Increased conflict between pedestrians and vehicles along Marine Parade					
	Increased risk of crashes at intersections with Phillip Island Road and Marine Parade					
	Reduced accessibility to Phillip Island Road and Marine Parade by local traffic					
Objective	Ensure San Remo's transport network can cater for the seasonal variation in demand upon its network.					
Related issues	2C, 3A, 3B, 3C, 4C, 5B, 6B					

	6B – Phillip Island event traffic	
Issue description	San Remo is directly affected by special event traffic using Phillip Island Road.	
Possible transport impacts	<ul> <li>A reduction in the level of accessibility to and from San Remo</li> <li>Increased driver frustration resulting in risky driver behaviours</li> <li>Increase delays for emergency vehicles</li> </ul>	
Objective	To ensure that San Remo's internal transport network is not dependant on Phillip Island Road and that safe access to and from San Remo is maintained during special events on Phillip Island.	
Related issues	2A, 6A	



## **Heavy Vehicle Movements**

Heavy vehicle movements along Marine Parade
Limited parking and loading facilities

7A – Heavy vehicle movements along Marine Parade							
Issue description	There are a large number of heavy vehicles currently using Marine Parade. These movements include:						
	Coaches gaining access to and from the pelican feeding area; and						
	Heavy vehicles approaching and travelling within the San Remo commercial and activity area.						
Possible transport	Increased congestion						
impacts	Conflict between various road users						
	Reduced amenity along Marine Parade						
Objectives	Have safe and efficient heavy vehicle routes that improve the amenity and operation of Marine Parade and surrounding local roads.						
Related issues	2C, 3B, 5A, 5C, 7B						

	7B – Parking and loading facilities	
Issue description	There are limited parking and loading facilities at the rear of commercial properties, forcing heavy vehicles to use public parking bays or to double park along Marine Parade.	
	There are no coach parking bays located near the pelican feeding area.	
Possible transport impacts	<ul> <li>Reduced number of public parking bays along Marine Parade</li> <li>Increased congestion within the commercial and activity area</li> <li>Reduced street amenity</li> </ul>	
	Conflict between pedestrians and loading personnel	
Objectives	Have designated parking areas for heavy vehicles that improve the amenity and operation of Marine Parade and surrounding local roads.	
Related issues	3B, 5A, 7A	

For each issue, the precincts and modes of transport that are primarily relevant are detailed within Table 4-1 on the following page. It is important to note that even if a precinct or mode is not listed under a particular issue, this does not imply that the issue has no connection to that precinct or mode; rather, it simply means that the issue has greater bearing on the precincts and modes listed relative to those that are not.

#### Table 4-1 - Key themes and issues

Key themes		Issues		Relevant Relevant modes								
				'Existing' San Remo	'New' San Remo	Buses & Emergency Vehicles	Taxis	Pedestrians	Cyclists	Scooters	Private motorised	Freight
1	Growth &	1A	Senior population	$\checkmark$	$\checkmark$	<b>√</b>	✓	$\checkmark$	✓	✓	$\checkmark$	
-	Demographics	1B	Growing population	~	$\checkmark$	✓	✓	$\checkmark$	~	$\checkmark$	$\checkmark$	
		2A	Intersection safety and performance	✓	✓	~	✓	✓	~	✓	✓	✓
2	Transport Safety	2B	Road conditions		$\checkmark$				~		$\checkmark$	
		2C	Conflict with active transport	✓	$\checkmark$	~	✓	$\checkmark$	✓	✓	$\checkmark$	~
		ЗA	Connectivity between 'Existing' and 'New' San Remo	~	✓						✓	
3	Connectivity	3B	Vehicle circulation within the commercial and activity area	<ul> <li>Image: A start of the start of</li></ul>		~	~				✓	~
		3C	Poor connectivity within the active transport network	<ul> <li>Image: A start of the start of</li></ul>	✓			$\checkmark$	✓	~	$\checkmark$	
		3D	Inadequate walking trail connectivity	$\checkmark$	✓			$\checkmark$				
		4A	Poor perception of public transport services	✓	✓	~	✓					
4	Sustainable	4B	Lack of public transport user facilities	<ul> <li>✓</li> </ul>	✓	~	✓	✓				
4	Transport	4C	Pedestrian facilities and environment	<b>~</b>	✓			✓				
		4D	Cycle paths and end-user facilities	✓	✓				✓			
		5A	Road use and hierarchy	✓	✓	✓					$\checkmark$	✓
5	Managing the Network	5B	Car-dominated transport environment	~				✓	~	~	✓	
		5C	Lack of modal separation	<b>~</b>	$\checkmark$	✓	✓	$\checkmark$	✓	✓	$\checkmark$	✓
6	Tourism	6A	Seasonal demands on the transport network	✓	✓	✓		✓	✓	✓	✓	
		6B	Phillip Island event traffic	$\checkmark$	✓	$\checkmark$		$\checkmark$	✓	✓	$\checkmark$	
7	Heavy Vehicle	7A	Heavy vehicle movements along Marine Parade	×		✓			~		✓	<b>√</b>
1	Movements	7B	Parking and loading facilities	~		✓		✓	✓	~	✓	~

# 5 Transport Vision

Aurecon has developed a series of visions for transport within San Remo relating to each of the key themes and issues identified. To ensure progress towards the San Remo community's wider aspirations, these visions are framed to be consistent with local government objectives outlined within documents such as:

- The Phillip Island and San Remo Design Framework 2003; and
- The San Remo, Newhaven and Woolamai Structure Plan 2010.

In addition, consistency between an Access Strategy for San Remo and the Transport Integration Act's transport system objectives will help to ensure that Council fulfils its obligation to align with this document.



Figure 5-1 - Transport vision guiding documents

#### Growth & Demographics

•A healthy community where local needs and aspirations are accommodated within an effective transport system

### Transport Safety

•A transport system that is safe for all users

# 3 Connectivity A well-connected and comp

4

5

2

6

 A well-connected and comprehensible transport network which allows easy movement

### Sustainable Transport

•A transport network where active and sustainable modes are accessible, attractive, encouraged and embraced by the community

### Managing the Network

 A clear network hierarchy that caters appropriately for all modes of transport within a safe transport environment

### Tourism

•A vibrant, welcoming and sustainable place where transport infrastructure supports and enhances the tourist experience

### **Heavy Vehicle Movements**

•A transport network where heavy vehicles have appropriate access, parking and loading facilities , having minimal impact on other road users and the environment

# 6 Action Plans

### 6.1 Introduction

We have developed the action plans to respond to the themes and issues identified in this study. An additional theme, 'Managing the Access Strategy', was added to ensure the Strategy is kept alive and aspirations and action plans remain appropriate and up-to-date. This additional action plan theme, can be seen along with the other seven themes in Figure 6-1.



Figure 6-1 - Action Plan themes

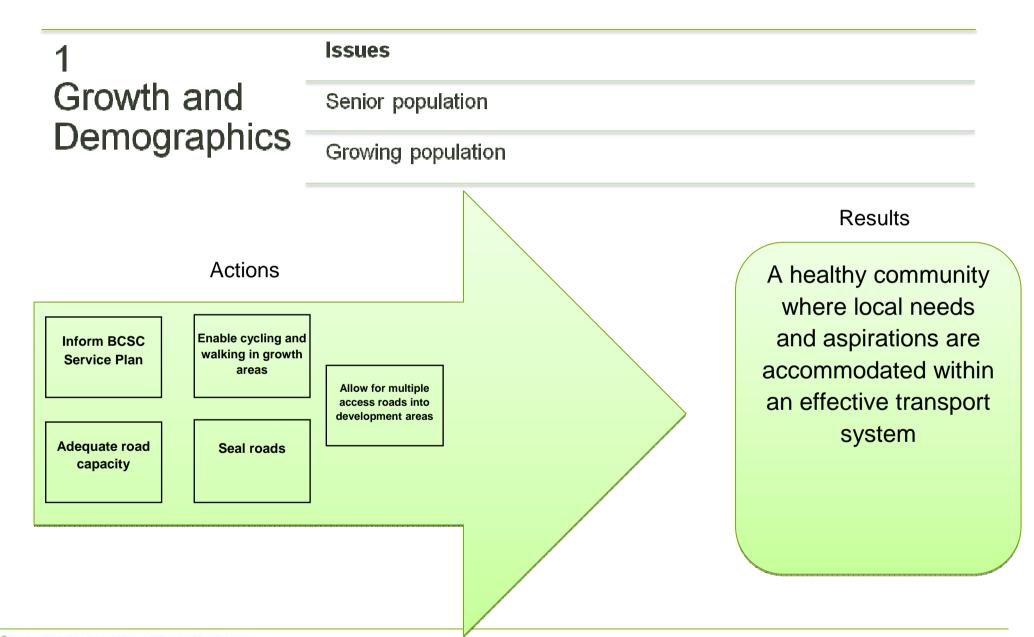
### 6.2 Action Plan Format

Each Action Plan has a summary page that captures:

- Issues associated with the theme;
- The transport vision; and
- A summary of recommended actions.

Following the summary page, details of each action are provided.

Many actions are related to multiple themes. These actions have each been listed under the major theme to which they relate.



### aurecon Leading. Vibrant. Global.

### Action 1-1: Inform the BCSC Service Asset Management Plan

BCSC is currently updating its Service Asset Management Plan, a strategic document that guides the management of Council's infrastructure. Based on the issues identified in San Remo we recommended that the Plan include or support the following actions:

 Continue to roll-out improvements of existing footpaths to achieve Disability Discrimination Act (DDA) compliance.

Continue to audit footpaths across the shire to ensure compliance with DDA. We recommend that the plan should prioritise implementation of upgrades to take into account the paths' relative importanance in the pedestrian network.

Our investigation of existing conditions in San Remo identified Marine Parade east of Bergin Grove as a high priority location for upgrade.

Continued improvements to footpath amenity.

The Plan will continue to support the installation of facilities such as seating at rest points, toilets and drinking fountains to improve pedestrian and cyclist amenity. We recommend that BCSC develop and document guidelines to provide transparent direction to both Council officers and the community when considering the need for amenity upgrades. Guidelines may be related to:

- Challenging topography;
- Tourist destinations (scenic lookouts etc); and
- Community requests.
- Improved access to bus stops.

Expand the Service Asset Management Plan to include access to public transport facilities, including:

- Investigate providing footpaths to existing bus stops;
- Develop a plan to ensure appropriate pedestrian access to all bus stops; and
- Investigate the potential to provide a V/Line passenger drop-off/pick-up and waiting area for cars in the vicinity of the V/Line bus stops on Marine Parade.
- Introduction of mobility scooter recharge points.

Expand the Service Asset Management Plan to acknowledge the use of electric mobility scooters, including:

- Investigation of potential locations for recharge points for the community. High priority sites for provision of recharge points include:
  - o Marine Parade; and
  - o Foreshore area.
- Develop a policy to guide the provision of electric recharge points within San Remo.

### Action 1-2: Ensure growth areas are designed to facilitate sustainable modes

We recommend that BCSC develop an active and sustainable transport guideline checklist in line with the existing planning scheme, to ensure that future developments incorporate the use of sustainable transport (cycling and walking). Developers and Council officers would use this guideline to ensure that requirements under the planning scheme are clearly understood and included in the design of new developments. As part of the application process, this procedure would require developers to adequately demonstrate how new residential areas will facilitate active and sustainable transport within, to and from developments.

We recommended that future residential developments are required to provide sustainable transport links at the locations illustrated in Map 1. These connections would link to existing, proposed or recommended active transport routes in San Remo.



Map 1 - Indicative sustainable transport links into new development area

### Action 1-3: Ensure growth areas are serviced by multiple access roads

The Planning Guidelines for Emergency Vehicle Access (Guideline Number GL-27), issued by the Metropolitan Fire and Emergency Services Board, state that it is of utmost importance that emergency vehicles gain "access to properties in an efficient manner". The guideline also states "*if access to a property be restricted, then significant consequences could apply to both property damage and human life*".

The BCSC Planning Scheme currently includes provision for suitable road design to support efficient access to properties. We recommend that to maintain best practice this provision needs to be further extended to ensure new residential or commercial developments are designed with multiple vehicle access points from the existing road network. This would take the form of local roads designed to accommodate emergency vehicles.

# Action 1-4: Ensure there is adequate road capacity to support anticipated population growth

The expected residential developments within San Remo will lead to an increase in traffic volumes in the road network. Council will need to ensure that the road network can effectively manage this increased demand.

To do this, we recommend that:

- 1. Council to recognise primary vehicle routes used by residents and enable necessary upgrades to be implemented accordingly. Identified existing main vehicle routes can be seen in Map 2.
- 2. Council recognise the existing limitations and constraints for east west movements between 'Existing' and 'New' San Remo, particularly at times when Phillip Island Road carries heavy traffic.

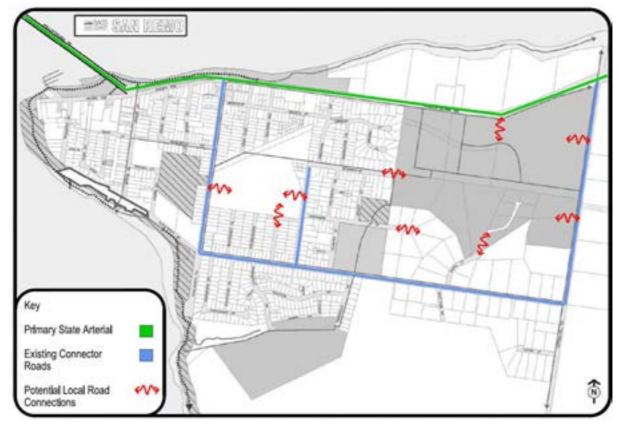
Council will carry out a study to identify local roads that could be extended to link between existing and future development areas. We recommend that Council create multiple east-west routes through the town. These routes should consist of a local road network that is designed for low vehicle speeds and traffic volumes. This will ensure that the roads can accommodate the increased traffic from proposed developments without sacrificing the amenity of existing local roads.

A staggered approach to the design of the road network would ensure additional traffic is dispersed into multiple connecting routes through the town. We also recommend that no straight or direct road link be created between two identified collector roads (as per Map 2). We recommend against a single east-west thoroughfare between Potters Hill Road and Back Beach Road via Bonwick Avenue or any other local road.

In support of this, we recommend that Council investigate access into proposed development areas from:

- Anderson Street;
- Small Court;
- Bonwick Avenue;
- San Remo Parade
- Panorama Drive; and
- Back Beach Road





Map 2 – Existing and Potential Future vehicle Links

### Action 1-5: Seal Shetland Heights Road and Potters Hill Road

Council will investigate sealing the unsealed sections of Shetland Heights Road and Potters Hill Road to improve road safety. This should be done using developer contributions where possible. Further investigation will be needed to determine the acceptable sealed standard required and the inclusion of pathways.

2	lssues					
Z	Intersection safety and performance					
Transport	Road conditions					
Safety	Conflict with active tran	Conflict with active transport				
			Results			
ŀ	Actions		A transport system			
Advocate for access improvements in	Improve ntersections		that is safe for all users.			

# Action 2-1: Review existing advocacy work with VicRoads regarding Phillip Island Road

Phillip Island Road performs multiple functions, especially in proximity to San Remo. The road is a state arterial providing the only road link to San Remo, as well as Phillip Island. We recommend that council review its advocacy plan with VicRoads regarding the role of Phillip Island Road, as well as the access arrangements at key intersections, including:

- Back Beach Road / Marine Parade / Phillip Island Road;
- Bergin Grove / Marine Parade / Phillip Island Road;
- Panorama Drive / Phillip Island Road; and
- Potters Hill Road/Phillip Island Road.

The advocacy plan should include a proposal to reduce the posted speed limit along Phillip Island Road, east of Potters Hill Road, from 100km/hr to 60km/hr, and to investigate suitable controlled intersections providing access to and from Phillip Island Road, assisting movements into and out of San Remo.

Council should consider the requirements stated in the VicRoads Traffic Engineering Manuals (TEM) – Volume 1, as part of this advocacy plan.

The manual outlines that:

- Roundabouts are an unlikely or inappropriate form of control at the intersection of state arterial roads (Phillip Island Road) and local streets (both collector and purely local); and
- Traffic signals may be an appropriate form of control at the intersection of state arterial roads (Phillip Island Road) and local collector streets.

The TEM also outlines what conditions have to be met to justify the installation of traffic signals:

- For isolated communities with a population of less than 10,000 residents, the minimum traffic volume along a major road will be 420 vehicles per hour (two-way) and minor roads 140 vehicles per hour (two-way) over any four hour period on an average day; or
- Five or more reported casualty crashes over five years which may be eliminated by traffic signals.

In exceptional cases where no single guideline is satisfied, but where the volumes are 80% of the requirement, VicRoads may consider upgrading the intersection to traffic signal control.

To identify which intersections meet the Vicroads requirements for upgrade to traffic signals it is recommended that Council collect traffic counts at each of the intersections listed above on an 'average' day and also on a special event day when Phillip Island Road has a high traffic volume. In addition it is recommended that Council collect data on the frequency of high volume traffic days along Phillip Island Road to support their advocacy with VicRoads.

This action will contribute to the development of the Phillip Island Integrated Transport Plan (PIITP) being prepared in the second half of 2013. The PIITP will consider the operation of all intersections along Phillip Island Road and identify which intersections should be considered for upgrade.

### Action 2-2: Review and improve safety at key local road intersections

We recommend that Council consider VicRoads crash data and information gathered at the San Remo Access Strategy Community Workshop (as per Appendix 3 of Project Brief), to identify and improve safety at key local road intersections.

Based on preliminary investigations, the following intersections and suggested improvements include, but are not limited to:

• Shetland Height Road/Back Beach Road intersection:

This intersection provides a key link for vehicles and pedestrians and requires an upgrade to improve safety for all users. The suggested upgrade could include:

- The installation of a traffic island on Back Beach Road (north) to assist pedestrian movements and prevent vehicles cutting across the intersection.
- Mary Grove/Park Road intersections:

Council is to investigate safety improvement options for the two intersections of Mary Grove and Park Road. Safety improvements could include:

- Removing the section of fencing that restricts line of sight and movement around the roundabout;
- Closing the small section of Mary Grove between the two intersections to vehicular traffic and forming a pedestrian and bicycle path through this link; and
- Installing a footpath along Mary Grove.

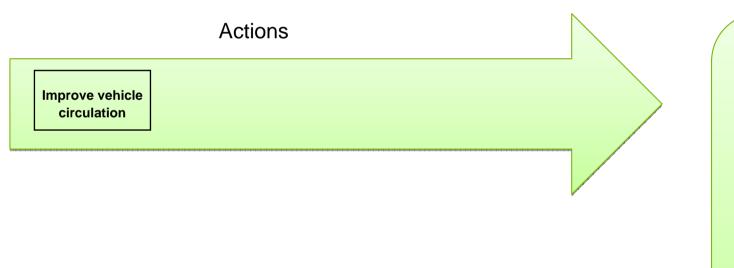
# 3 Connectivity

Issues
--------

Connectivity between 'Existing' and 'New' San Remo Vehicle circulation within the commercial and activity area Poor connectivity within the active transport network

Walking trail connectivity

### Results



A well-connected and comprehensible transport network which allows for easy movement

# Action 3-1: Improve vehicle circulation through 'Existing' San Remo and Marine Parade

This study has identified poor vehicle circulation in 'Existing' San Remo and surrounding areas. During peak holiday season, this results in congestion along Marine Parade and compromised vehicle and pedestrian safety throughout the activity area. With increased population and tourism growth in the area, this problem will continue to worsen and further reduce road safety and amenity throughout 'Existing' San Remo.

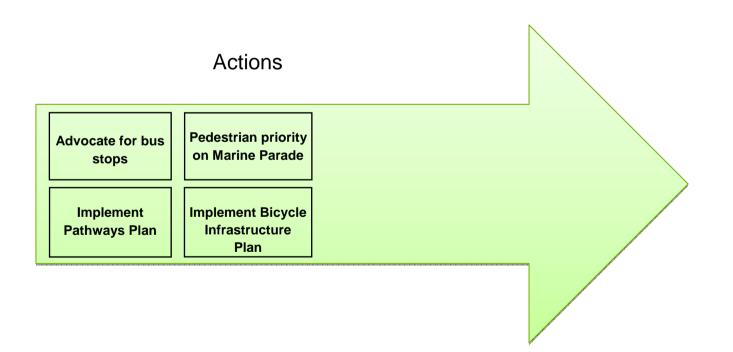
The action involves the investigation of, but not limited to, the following circulation improvement:

• The installation of a roundabout at the western end of Marine Parade.

# 4 Sustainable Transport

### ssues

Poor perception of public transport services Lack of public transport user facilities Pedestrian facilities and environment Cycle paths and end-user facilities



## Results

A transport network where active and sustainable modes are accessible, attractive, encouraged and embraced by the community

# Action 4-1: Review advocacy plan with Public Transport Victoria (PTV) regarding improved bus stop facilities, access, awareness and services

We recommend Council review its advocacy plan with PTV to provide improved bus stop facilities and services, including advocating for the installation of:

- Bus stop shelters;
- Bus stop seating (can be combined with shelters); and
- Real time bus information at the major stops on Marine Parade and Phillip Island Road.

The advocacy plan should also include:

- The installation of maps at major bus stops on Marine Parade and Phillip Island Road;
- Making bus stops more visible and attractive;
- The preparation of a communication strategy to inform the community about regular and event public transport services; and
- A review of existing bus services and timetables to better cater for the requirements of the wider Bass Coast Area.

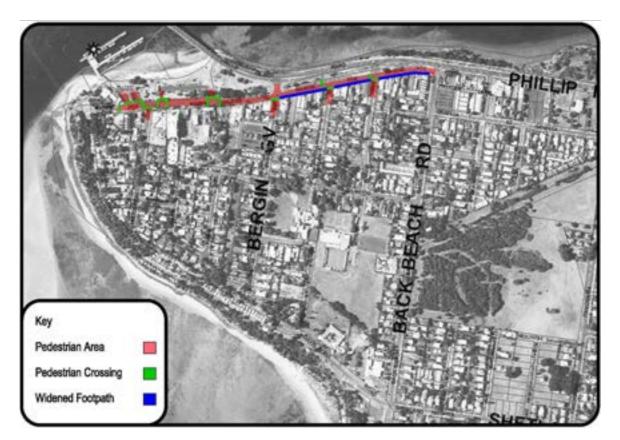
#### Action 4-2: Investigate ways to improve pedestrian priority along Marine Parade

We recommend council investigate pedestrian priority measures along Marine Parade to ensure a safe and welcoming pedestrian environment.

These measures could include:

- The installation of multiple safe crossing points (raised and coloured) to connect activities on separate sides of Marine Parade;
- The installation of a wider footpath along Marine Parade, east of Bergin Grove to match the existing provision to the west; and
- The preparation of an advocacy plan for VicRoads to reduce the speed limit along Marine Parade to 20kph, allowing Marine Parade to become a Shared Zone.

The location of pedestrian priority measures can be seen in Map 4.

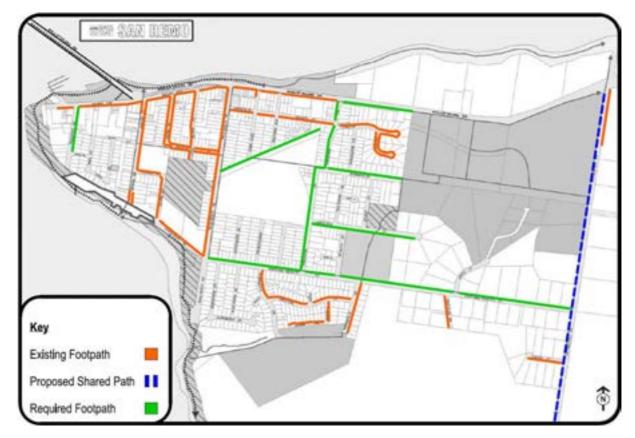


Map 4 – Marine Parade pedestrian priority

### Action 4-3: Continue the implementation of the BCSC Pathways Plan

The BCSC Pathways Plan identifies gaps in the existing footpath network. We recommend that Council continue to implement this plan, including investigating locations for the installation of new footpath links within San Remo and preparing an upgrade plan taking into account the path's relative importance within the pedestrian network.

Our preliminary investigations have identified a number of specific links requiring additional footpath connections. These can be seen in Map 5.



Map 5 – Existing proposed and required footpaths

# Action 4-4: Continue the implementation of the BCSC Bicycle Infrastructure Action Plan

The BCSC Bicycle Infrastructure Plan identifies gaps in the existing bicycle path network. We recommend that Council continue to implement this plan, including investigating locations for the installation of bicycle paths in San Remo and considering the location of proposed paths in regards to desire lines, geographical contours and the location of key attractors such as the school, scenic points and commercial and activity areas.

Locations recommended for consideration could include, but are not limited to:

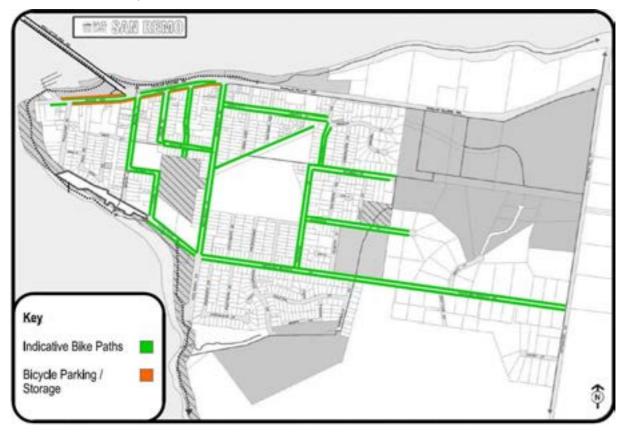
- Shetland Heights Road;
- Back Beach Road;
- Genista Street; and
- Marine Parade.

A shared user path has been approved for construction along Potters Hill Road, which would link to the proposed paths.

We also recommend that Council extend the BCSC Bicycle Infrastructure Plan to include:

- The development of warrants that outline the triggers for the provision of bicycle parking and other end-user facilities; and
- Guidelines for implementation of bicycle parking, such as:
  - o Provision of shelter;
  - o Proximity to activities;
  - o Visibility; and
  - o Design.

Recommended locations for bicycle parking loops in San Remo are Marine Parade and the foreshore area, as shown in Map 6.



Map 6 – Recommended bicycle paths and bike storage locations

# 5 Managing the Network

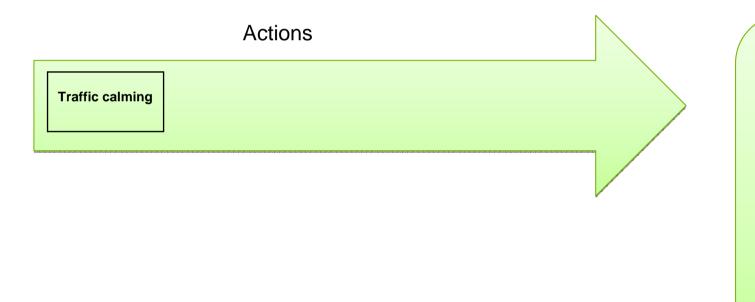
### ssues

Road use hierarchy

Car-dominated transport environment

Lack of modal separation

## Results



A clear network hierarchy that caters appropriately for all modes of transport within a safe transport environment

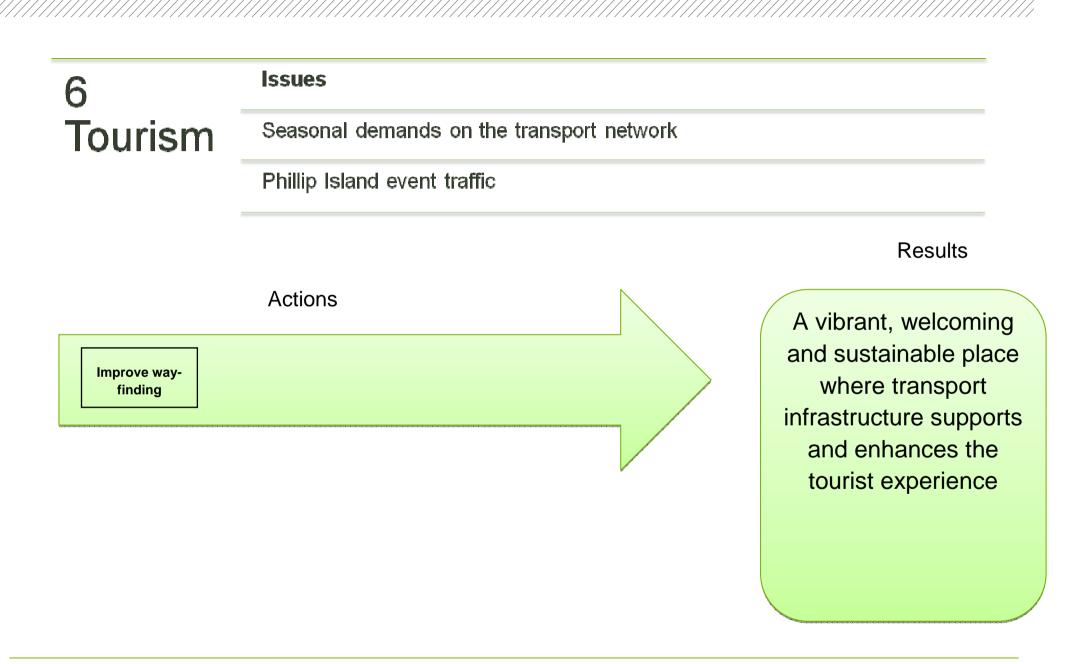
### Action 5-1: Investigate traffic calming measures on minor local roads

We recommend Council investigate traffic calming measures to reduce through traffic on unsuitable roads. Areas which could benefit from reduced through traffic include:

- Commercial and activity areas:
  - Marine Parade.
- Streets in close proximity to the school:
  - Bergin Grove;
  - Thomas Grove;
  - Ocean Grove;
  - Edgar Road;
  - Hazelwood Road; and
  - Wynne Road.
- Residential areas:
  - Genista Street (west).

Traffic calming measures could include:

- A reduction in speed limits (may require the preparation of an advocacy plan to VicRoads);
- Speed humps;
- Kerb extensions; and
- Chicanes.

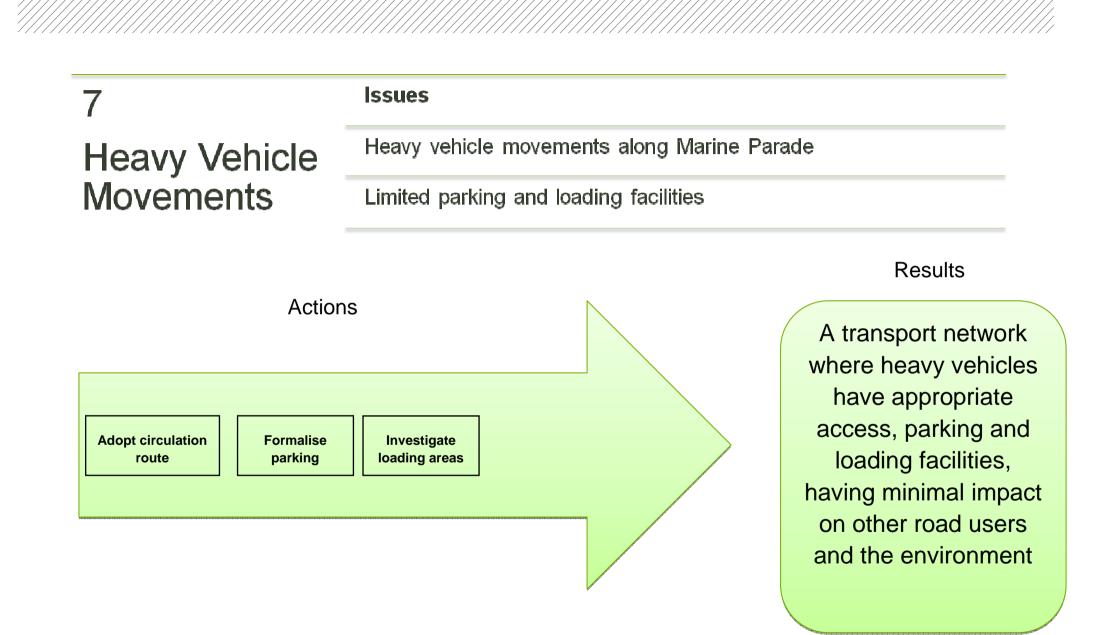




### Action 6-1: Audit way-finding and signage for tourists

We recommend Council audit existing way-finding measures and investigate improvements to better manage movements for all modes. The way-finding should:

- Control entry points into and out of town (once preferred entry and exit points have been identified); and
- Assist pedestrians and cyclists to move around the town.



### Action 7-1: Adopt preferred coach circulation route

We recommend Council investigate a preferred coach circulation route.

Preliminary investigations have indicated a preferred circulation route that would utilise Marine Parade and an existing car park, located to the north of Marine Parade.

### Action 7-2: Formalise coach parking area

We recommend Council formalise the coach parking area. This formalisation includes the repainting of parking bays and providing way-finding for visitors to and from parking areas.

Preliminary investigations have indicated a location for the coach parking area within an existing car park, to the north of Marine Parade. This space would allow for easy access to the commercial and activity areas and ensure no coaches are parked along the southern section of Marine Parade. Additionally, this location would allow for coaches to turn around and avoid any unnecessary manoeuvring.

The identified circulation path and preferred location of the coach parking area can be seen in Map 7.



Map 7- Identified coach circulation route and parking area

### Action 7-3: Investigate loading areas

We recommend Council investigate the installation of a laneway to run at the rear of the businesses along Marine Parade. This laneway would provide loading and rear access to businesses and reduce the number of heavy vehicles traversing and stopping along Marine Parade and Bergin Grove.

# 8 Managing the Access Strategy



## Results

Actions within the Access Strategy are carried out and the status of actions and issues are reviewed regularly and transparently

### Action 8-1: Set up Access Strategy Implementation Group

It is important to manage the implementation of the Access Strategy. For this reason, we recommend forming a group to implement and manage actions in the Access Strategy now and into the future. This would include:

- Identify who should be included in the Implementation Group and from which sections of Council;
- Prepare a charter setting out the role and responsibilities of the Group;
- Determine the process for establishing Key Priorities on an annual basis;
- Determine the process for establishing KPI's on an annual basis; and
- Identify the Chair of the Group (this could change annually). This person should report to the elected Councilors.

### **Monitoring of actions**

One of the roles of the Implementation Group would be to monitor the status of actions set out within the Access Strategy on a quarterly basis to identify whether actions are:

- Complete;
- Ongoing;
- Partially complete;
- Planned for next quarter; or
- Awaiting funding.

### Review and update Access Strategy, including key priorities annually

The Access Strategy is intended to be a living document for the period it covers namely 2013 to 2028. However, policy and approaches to transport planning as well as transport technologies are continuously evolving. For this reason, we recommend that the strategy be reviewed annually to identify major changes to the Action Plans of the Access Strategy and to include recommendations for additional actions if necessary.

# 7 Prioritisation

## 7.1 Methodology

The Access Strategy has identified a large number of actions; however resources available to Council to implement these actions in any given financial year are limited. Aurecon, in conjunction with Council, has developed a prioritisation framework to guide Council in implementing the actions of the strategy.

The adopted prioritisation methodology seeks to evaluate each action against the following criteria:

- Access improvement;
- Specific to San Remo;
- Affected population; and
- Safety.

Each category comprises three evaluation bands and are set out in Table 7-1.

Table 7-1 - Evaluation bands – scoring criteria

Access Im	Access Improvement					
1	Action will result in improved access amenity of existing infrastructure					
2	Action will result in improved existing access infrastructure					
3	Action will result in new access infrastructure					
Specific to	San Remo					
1	Action is applicable to whole of BCSC area					
2	Action is specific to Anderson Peninsula and Phillip Island communities					
3	Action is specific to the needs of San Remo					
Affected P	opulation					
1	Action improves accessibility for a select group					
2	Action improves accessibility for the existing population					
3	Action increases access capacity to support future population growth					

Safety	
1	Action will have no impact on perceived and actual safety issues
2	Action will potentially improve perceived and actual safety issues
3	Action will lead to resolving specific safety issues

In addition, weightings were applied to each of the scoring categories to reflect Aurecon and Council's view of the importance of each category to the Access Strategy. The adopted weightings are set out in Table 7-2.

Table 7-2 - Assessment category weightings

Criteria	Weighting (%)
Access improvement	30%
Specific to San Remo	30%
Population affected	20%
Safety	20%

For the purpose of prioritisation, actions have been designated as high, medium, or low as defined below in Table 7-3.

Table 7-3	Prioritisation	of actions
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Priority	Score Range
High	2.5 or greater
Medium	1.5 to 2.4
Low/ongoing	1.4 or less

The action evaluation matrix can be seen in Table 7-4 below:



	Key themes	Actions				Affected 8 Population %	Safety &	Total score %001	Priority
		1-1	Inform the Service Asset Management Plan	2	1	2	1	1.5	Medium
1	Growth and	1-2	Ensure growth areas are designed to facilitate sustainable modes	3	1	3	2	2.2	Medium
1	Demographics	1-3	Ensure growth areas are serviced by multiple access roads	1	1	3	2	1.6	Medium
		1-4	Ensure there is adequate road capacity to support population growth	3	3	3	2	2.8	High
		1-5	Seal Shetland Heights Road and Potters Hill Road	2	3	3	3	2.7	High
2	Transport	2-1	Review advocacy work with VicRoads regarding Phillip Island Road	2	2	2	2	2.0	Medium
2	Safety 2-2		Review and improve safety at key intersections	2	2	2	3	2.2	Medium
3	Connectivity	3-1	Improve vehicle circulation through 'Existing' San Remo and Marine Parade		3	3	2	2.8	High
		4-1	Review advocacy plan work with Public Transport Victoria (PTV) regarding improved bus stop facilities	1	1	2	1	1.2	Low
4	Sustainable	4-2	Investigate ways to improve pedestrian priority along Marine Parade	2	3	3	3	2.7	High
	Transport	4-3	Continue implementation of the BCSC Pathways Plan	2	1	3	2	1.7	Medium
		4-4	Continue implementation of Bicycle Infrastructure Action Plan	3	1	3	2	2.2	Medium
5	Managing the Network	5-1	1 Investigate traffic calming measures on minor local roads		1	1	2	1.2	Low
6	Tourism	6-1	Audit wayfinding and signage for tourists	1	2	1	1	1.3	Low
		7-1	Adopt preferred coach circulation route	1	2	1	2	1.5	Medium
7	Heavy Vehicle Movements	7-2	Formalise coach parking area	1	2	1	2	1.5	Medium
		7-3	Investigate loading areas	2	3	1	2	2.1	Medium

# 8 Recommendations

## 8.1 Preamble

The Action Plans considered identify each action as being high, medium or low priority. This priority rating provides guidance on a suitable timeframe for the implementation of individual actions. A second consideration is whether actions are independent to this strategy or will inform or impact other existing and future strategies developed by BCSC. A third consideration is potential funding and this criterion is not included in this assessment.

## 8.2 High Priority Actions

We recommend that high priority actions be implemented within five years, subject to funding.

Based on the prioritisation outlined in the previous section, the high priority actions are outlined in Table 8-1.

Reference	Action	Total Score
1-4	Ensure there is adequate road capacity to support future population growth	2.8
1-5	Seal Shetland Heights Road and Potters Hill Road	2.7
3-1	Improve vehicle circulation through 'Existing' San Remo and Marine Parade	2.8
4-2	Investigate way to increase pedestrian priority along Marine Parade	2.7

Table 8-1 - High priority actions

#### High Priority Actions in order of reference

#### Action 1-4 – Ensure there is adequate road capacity to support future population growth

This study has identified that the capacity of the existing roads to accommodate local movements between the residential areas in the east and the activity centre in the west can be limited, particularly when Phillip Island Road has heavy traffic. This capacity issue will worsen as San Remo grows and as traffic on Phillip Island Road also increases. Congestion increases could lead to further community frustration at peak times and delays for access by emergency vehicles.

This action has been developed to recognise and respond to issues for the local and arterial road capacity and includes two main components:

- 1. Council to recognise the existing primary vehicle routes used by residents and enable necessary upgrades to be implemented accordingly (Identified existing main vehicle routes can be seen in Map 2, page 42).
- We recommend that Council create multiple routes running from east to west throughout the town. These routes should be designed to accommodate low vehicle speeds and small traffic volumes only. To facilitate this, Council need to investigate access into proposed development areas from:
  - Anderson Street;
  - Small Court;
  - Bonwick Avenue;
  - San Remo Parade;
  - Panorama Drive; and
  - Back Beach Road

A single east west thoroughfare between Potters Hill Road and Back Beach Road via Bonwick Avenue or any other local road is not recommended to ensure the amenity on existing local roads is not sacrificed.

#### Action 1-5 – Seal Potters Hill Road and Shetland Heights Road

This study has identified the importance of sealing Shetland Heights Road and Potters Hill Road to address safety concerns pertaining to the existing poor road conditions. At present, these roads serve the sparsely populated outer areas of San Remo. However, the proposed residential development of Wallis Watson Abrahamson land will result in additional traffic along both of these roads.

The sealing of Potters Hill and Shetland Heights Road will open opportunities to investigate the addition of future bicycle paths and pedestrian footpaths along these roads.

#### Action 3-1– Improve vehicle circulation through 'Existing' San Remo and Marine Parade

This study has identified poor vehicle circulation in 'Existing' San Remo and surrounding areas. During peak holiday season, this results in congestion along Marine Parade and compromised vehicle and pedestrian safety throughout the activity area. With increased population and tourism growth in the area, this problem will continue to worsen and further reduce road safety and amenity throughout 'Existing' San Remo.

The action involves the investigation of, but not limited to, the following circulation improvement:

• The installation of a roundabout at the western end of Marine Parade.

#### Action 4-2 - Investigate ways to improve pedestrian priority along Marine Parade

This study has identified that Marine Parade, the main activity area in San Remo is an environment dominated by cars, where pedestrian safety and amenity is compromised by limited crossing facilities, high vehicle speeds, and vehicle congestion.

The aim of this action is to ensure a welcoming and safe pedestrian environment along Marine Parade and recommends that Council investigate pedestrian priority measures along Marine Parade.

These measures include, but are not limited to:

- The installation of multiple safe crossing points (raised and coloured) to connect activities on either side of Marine Parade;
- The installation of a wider footpath along Marine Parade, east of Bergin Grove to match the existing provision to the west; and
- Prepare an advocacy plan for VicRoads to reduce the speed limit along Marine Parade to 20kph, allowing Marine Parade to become a Shared Zone.

This action is closely linked to action 3-1, 'Improve circulation through 'Existing' San Remo', which should be considered in conjunction.

## 8.3 Actions Informing Other Strategies

A number of actions -while not identified as 'high priority'- will impact the development and implementation of other BCSC strategies and plans. Because of this, these actions should be adopted and implemented in the near future, but may be implemented within a medium or low priority timeframe. These actions can be seen in Table 8-2.

Reference	Action	Total Score
1-1	Inform the Service Asset Management Plan	1.5
1-2	Ensure growth areas are designed to facilitate sustainable modes	2.2
1-3	Ensure growth areas are serviced by multiple access roads	1.6
2-1	Review advocacy work with VicRoads regarding Phillip Island Road	2.0
4-3	Continue implementation of the BCSC Pathways Plan	1.7
4-4	Continue implementation of the BCSC Bicycle Infrastructure Action Plan	2.2

Table 8-2 - Actions informing other strategies

### 8.4 Medium and Low Priority Actions

We recommend that medium and low priority actions that are not informing other BCSC policies and strategies be progressed within a fifteen year time frame, subject to funding. These medium and low priority actions are listed below in Table 8-3 and Table 8-4.

The top scoring medium priority action, 2-2 – Improve safety at key intersections, is an ongoing action reviewed regularly by Council.



Reference	Action	Total Score
2-2	Improve safety at key intersections	2.2
7-1	Adopt preferred coach circulation route	1.5
7-2	Formalise coach parking area	1.5
7-3	Investigate loading areas	2.1

#### Table 8-4 - Low priority actions

Reference	Action	Total Score
4-1	Review advocacy plan work with Public Transport Victoria (PTV) regarding improved bus stop facilities	1.2
5-1	Improve traffic calming measures on minor local roads	1.2
6-1	Improve wayfinding and signage for tourists	1.3

# Appendix A Summary of Community submissions and responses

Summary of community submissions and responses							
Subject	Number of comments	Related action	Response				
Opposition of Actions							
Extension of Davis Point Road through to Bergin Grove and Woolamai Grove	19	Action 3-1	In consideration of the community response, and further consideration of the sensitive environmental and cultural conditions, the extension of Davis Point Road through to Woolamai Grove is no longer recommended as an option. This option has been removed from Action 3-1.				
			The Access Strategy has applied best practice policy in recommending multiple access points into residential areas to ensure vehicles, including emergency vehicles, are able to easily access properties. However, the Strategy also acknowledges the value of maintaining the amenity of all local roads within San Remo. For this reason, the Access Strategy does not recommend that any one road become the primary connection between the eastern and western parts of the town. The new Action 1-3 recommends multiple access points for the new development areas. This Action will work in conjunction with the				
Extension of Bonwick Avenue through Keams Land and Potters Hill Road.	7	7 Action 1-3 and 1-4	new Action 1-4, which recommends multiple future and existing local roads be used to provide connections between east and west, regions of the town. Furthermore, it is recommended that these local roads be designed to support only low vehicle speeds and volumes.				
			Multiple east-west and north-south routes in the town will minimise impacts associated with traffic growth created by increased car ownership, change in demographics and additional development. This would limit the impact upon existing local roads such as Shetland Heights Road, Bonwick Avenue, Anderson Street, Small Court, Panorama Drive, Genista Street and Back Beach Road.				
			In addition, multiple actions (1-2, 4-3 and 4-4) are recommended to encourage walking and				

Summary of community subm	issions and respo	onses	
Subject	Number of comments	Related action	Response
			cycling throughout the town. These actions will also help reduce the number of local car trips within the town.
Concern that sealing Shetland Heights Road will result in it becoming the main east-west route through San Remo.	2	Action 1-5	<ul> <li>The Access Strategy acknowledges that Shetland Heights Road provides an existing east-west connection through San Remo. The recommended sealing of Shetland Heights Road and Potters Hill Road in Action 1-5, aims to improve the safety and amenity of these roads by: <ul> <li>Reducing the risk of vehicles sliding or skidding; and</li> <li>Reducing the level of dust, therefore improving driver visibility and amenity in the area.</li> </ul> </li> <li>To ensure that Shetland Heights Road does not become the sole east west connection in the town, Actions 1-3 and 1-4 recommend multiple connections through the town and new developments.</li> <li>Furthermore, Action 2-1 now identifies the intersection of Potters Hill Road and Phillip Island Road as a key intersection in San Remo that needs to be considered in the advocacy work between Council and VicRoads.</li> </ul>
Closing access to Phillip Island Road from Sam Remo Parade and Keams Crescent	1	Action 2-1	Any reference to closing the intersections of San Remo Parade/Phillip Island Road and Keams Crescents/Phillip Island Road have been removed from Action 2-1. However, it should be noted that the Phillip island Integrated Transport Study will further consider the operation of intersections along Phillip Island Road.
Providing footpaths beyond Penniwells Drive	1	Action 4-3	The recommended provision of footpaths along Shetland Heights Road would provide a safe alternative transport link in this part of San Remo. It is noted that the gradient along sections of Shetland Heights Road may be challenging for some pedestrians. However, Action 1-1 of the strategy recommends improved footpath amenity on challenging topography in the form of seats at rest points to further encourage pedestrians of all abilities.
Support of Actions			
Improving the intersection of Back Beach Rd / Marine Parade / Phillip Island Road	8	Action 2-1	
Extension of Bonwick Avenue	6	Action 1-3	
Improved pedestrian and bike links through the town	6	Actions 4-3 and 4-4	
Sealing Shetland Heights Road	5	Action 1-4	
Sealing Potters Hill Road	3	Action 1-4	

3

Action 2-1

Improving the intersection of Bergin

		sponses	
Subject	Number of comments	Related action	Response
Grove / Phillip Island Road			
Improving the intersection of Potters Hill Road / Phillip Island Road	3	Action 2-1	
Roundabout at the western end of Marine Parade	3	Action 3-1	
Improved footpaths/amenity along Marine Parade	3	Action 4-2	
Relocating parking bays to the rear of Marine Parade shops	2	N/A	
Traffic calming through Genista Street	2	Action 5-1	
Improved footpaths along Shetland Heights Road	1	Action 4-3	
Promote active transport on Shetland Heights and Panorama Drive	1	Actions 4-3 and 4- 4	
Improved pedestrian and bike access through Keams Land	1	Actions 4-3 and 4- 4	
Improved footpaths links to Silverwater Resort	1	Action 4-3	
Reducing speed limits to improve safety	1	Actions 4-2 and 5- 1	
Traffic island at intersection of Back Beach Road / Davis Point Road / Shetland Heights Road	1	Action 2-2	
Developing a new diagonal road from Phillip Island Road to Shetland Heights Road	1	N/A	
Comments regarding the action priori	ties		
Action 2-2 Improving safety at intersections should be high priority	1	Action 2-2	Both Council and Aurecon value safe design and recognise the importance of safety in planning the transport network. For this
Action 5-1 Improving traffic calming on local streets should be higher priority	1	Action 5-1	reason, safety has been identified as one of the key criteria when prioritising the actions within the strategy.
Actions 4-3 and 4-4 should be higher priority	1	Actions 4-3 and 4- 4	However, it is important to note that this document is an "access" strategy. Therefore, the primary role of the document is to identify and prioritise actions that will improve the access and movement of people within San Remo. Thus, 'access improvement 'and actions 'specific to San Remo' have a higher weighting than 'population affected' and 'safety' criteria. It should be noted that a majority of the actions indirectly improve the safety of the transport network. For example, sealing roads or recommending the installation of a footpath to separate pedestrians from vehicles on the road.
Comments related to issues outside t	he scope of the stu	ıdy	
Phillip Island road duplication/two	5	N/A	The project brief as prepared by Council in

Summary of community submissions and responses						
Subject	Number of comments	Related action	Response			
lanes each way			conjunction with the San Remo community			
New bridge (increased number of lanes) to Phillip Island	4	N/A	<ul> <li>specified a study area bordered by:</li> <li>Woolamai Grove on the west,</li> <li>Oceanview Drive and Penniwells</li> </ul>			
Phillip Island traffic to bypass Phillip Island Road	3	N/A	Drive to the south; Potters Hill Road to the east; and Phillip Island Road and the bridge connection between San Remo and Phillip Island were not included in this study area. However, the Phillip Island Integrated Transport Study will focus on the operation of the tourist road. As noted in Action 2-1, the San Remo Access Strategy will provide input into this study. It is important to note that Phillip Island Road is a state road and therefore managed by VicRoads. The San Remo Access Strategy is a Council document that will be used to guide the decision making process of Council. The Phillip Island Integrated Transport Study is a joint Council and State Government managed study that will inform not only Council but also State Government Authorities, such as VicRoads.			

# Appendix B Community Consultation Report

What we heard at the...

# San Remo Access Strategy Consultation Workshops

**Bass Coast Shire Council** 

Workshops held on March 21 & 24, 2013

**Recreation Centre, San Remo** 

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Report prepared by Kimbra White, Kimbra White Consulting, April, 2013

# PART A: BACKGROUND & PROCESS

### I. Introduction

Bass Coast Shire Council has prepared a Draft Access Strategy for San Remo and is in the process of seeking community comment on the Strategy before it is finally considered by Council for adoption.

This Strategy includes "an assessment of the existing access conditions into and around San Remo, aspirations for the future and recommended actions to achieve the transport vision for San Remo."

As part of the consultation process on the Draft Access Strategy, Council convened two workshops on Thursday evening March 21, 2013 and Sunday afternoon March24, 2013. Kimbra White of Kimbra White Consulting was employed to facilitate both workshops and to prepare this report on the findings from the workshops.

## 2. Workshop Objectives

The objective of the workshop was for the San Remo Community to provide feedback on the San Remo Draft Access Strategy.

## 3. Participants and Attendance

These were open public workshops that had been advertised in the local newspaper. In addition Council sent an invitation to everyone on the contact mailing lists from the previous consultation activities on this topic and sent an invitation to all ratepayers in San Remo.

108 community members attended on Thursday evening and 100 on Sunday afternoon. Of these about 20 people attended both sessions. In addition, four councillors attended on Thursday night: Ward Councillor, Cr Bradley Drew; Mayor, Cr Clare Le Serve; Deputy Mayor, Cr Neil Rankin and Cr Andrew Phillips. Cr Drew and Cr Le Serve attended on Sunday afternoon. Council's CEO Alan Bawden, Strategic Planning and Engagement Manager Jodi Kennedy, and Strategic Planning Co-ordinator Shannon Davies attended both sessions. Lora Colussi from Aurecon (Access Strategy author) attended both sessions.

## 4. Workshop Process

Initial plans were that both workshops would have an identical agenda. On the Thursday a process was undertaken for the participants to identify the issues that were of most concern to them and the facilitator used that list to set the agenda for the workshop. This lead to large and small discussion at Thursday's workshop on (1) the Phillip Island Tourist Road (assisted by the VicRoads representative being in attendance) and (2) internal east- west road links.

Rather than repeat this agenda setting discussion on the Sunday, the Thursday night list was used on the Sunday, with Sunday participants invited to add additional ideas.

A number of people in the evaluation on Thursday night said that they would have liked to have covered more issues (that we didn't get to all the issues in the report). In response to these comments, the facilitator set up a series of topic tables for the discussion section of the Sunday

workshop so people could take part in a small group discussion on the topic of most interest to them, with enough time to cover 2-3 topics. This provided the opportunity to cover more issues in small groups than had been achieved on the Thursday evening. The evaluation from the Sunday workshop shows that while some people enjoyed the small group conversations, a number of people did not like the small groups and felt that they had been prevented from speaking to the whole group about the important issues.

This photo of the agenda shows both the Thursday agenda with changes for Sunday marked in green.

	AGENDA
2.00	GETTING STARTED -logistics à agreements-confirm
	WELCOME - Cr Brodley Drew
	INITIAL IDEAS, ISSUES & QUESTIONS - Thursday Update - Endra Tissues
	Deciding the Agenda INFORMATION ON ACCESS STRATEGY
1	WORKING THROUGH THE MAL THE
1 2 3	IDEAS, ISSUES & QUESTIONS by TOPIC TABLES
	NEXT STEPS & EVALUATION
A REAL PROPERTY OF A REAL PROPER	CLOSE
3.00	masony a git
Ph L	Michaelina Michael The

The remainder of this report is a record of the discussion at the two workshops.

# PART B: THURSDAY EVENING WORKSHOP MARCH 21, 2013

## I. Getting Started

Kimbra White, workshop facilitator, welcomed people to the workshop and acknowledged the traditional owners of the land on which we were meeting. She outlined the purpose of the workshop: for residents to provide feedback on the contents of the draft Access Strategy for San Remo. She acknowledged that for some members of the community who had worked to ensure that Bonwick Avenue was not included in any plans for east-west links in the town that this workshop would be frustrating as the Access Strategy suggests that Bonwick Ave should remain as an option for investigation along with all other options. She also acknowledged that there may be other people in the room who were interested in other topics or simply had come along to find out more.

Kimbra outlined the agenda and sought the agreement of the group to proceed.

## 2. Workshop Agreements

The facilitator invited the table groups to discuss for a few moments any agreements they would like for the running of the meeting. The group came up with the following agreements. The photo shows a last agreement about motions that was added at the Sunday meeting.

- Chance to be heard
- Respectful of others
- Council and Vic Roads take notice
- One person talking at a time
- Be positive
- Frank and honest, passion is okay

REARD ONSE RESITIVE ssion, is or X ate motions )

## 3. Welcome – Cr Bradley Drew

Ward Councillor, Cr Drew welcomed people to the workshop and introduced the Mayor Cr Clare Le Serve, Deputy Mayor Neil Rankin and Cr Andrew Phillips who were in attendance. Cr Drew invited people to be open in their comments and suggested that this was a good opportunity to provide feedback on the Access Strategy.

Also in attendance were Council CEO, Alan Bawden; Strategic Planning & Engagement Manager, Jodi Kennedy; Strategic Planning Co-ordinator Shannon Davies; and Lora Colussi from Aurecon (Access Strategy author).

### 4. Presentation Mal McCann, Ambulance Victoria

Mal McCann covered the following points in his informal presentation about the access issues in relation to the Ambulance Service. He advised that the CFA rep was not available this evening but the same issues applied.

- They prefer multiple access points to a town. From their experience having a single access road is problematic. If obstructed it makes it very difficult for emergency services.
- They have other ways (local streets) to get into sites but it is very difficult particularly for the fire brigade because of the size of their vehicles.
- In a worst case scenario, it is possible there could be no alternative route, if smoke/fire is blocking that one alternative route.
- When time is critical, looking for alternative routes will slow emergency services down. Limited number of access points will cause delays.
- Currently San Remo can be accessed from both sides:
  - Cowes (10 minute journey)
  - Wonthaggi or Grantville (12 minute journey)
  - Generally get to an emergency in San Remo within 15 minutes.
- Mal also noted that the town has grown and doubled in size since he first started working in the Ambulance Service.

Community members asked a couple of questions:

- 1. Can an Ambulance Service be located in San Remo? Mal replied that due to resource management it is currently not possible. However, with population growth it may be needed in the future. It would reduce response times to emergencies in San Remo.
- 2. Do emergency Services use Shetland Heights Road, would the sealing of Shetland Heights Road assist emergency services? He replied that Shetland Heights Road is used by the Ambulance Service, but they have to be able to get to it.

## 5. Initial Ideas, Issues and Questions

Participants were invited at their tables to introduce themselves to anyone they may not know and to discuss why they came along tonight – what issues, ideas and questions need to be discussed tonight. The facilitator then invited each table to tell the whole group the thoughts from their table and these were scribed on to butchers paper at the front of the room.

Tourist Road	East-West Access within San Remo
• Is this about getting traffic off the	East-West access in town
Tourist Road?	<ul> <li>Bonwick Road not being used</li> </ul>
Relationship with VicRoads	• Where would the east-west access
• Duplication to Cowes and timing of	cease?
duplication	<ul> <li>Definition of 'Old' and 'New' San Remo</li> </ul>
<ul> <li>Speed limits on tourist road</li> </ul>	• Shetland Heights Road and exit to
Widen bridge	Kilcunda
• Egress and access – treatments at all	• School
points connecting with the Tourist Road	• Offering other solutions to Bonwick
Roundabouts on Back Beach Road and	Road - Hazelwood Road or Genista
Panorama Drive	Road or connect Shetland Heights
• Upgrade and repair of Phillip Island	Road, Potters Hill Road, Davis Point
Road	Road thought to Woolami
• Service Road and access to the Service	• Not put a road through the Caravan
Road	Park
Residential Growth	Consultation process
Impact of residential growth and linking	• What is the process and timeframe for
new developments	submissions?
Some access into new developments	
• Expansion of school and kindergarten	Other
Commercial growth	• Should the Access Strategy be broader
Growth vs village atmosphere	than internal San Remo
eren an de mage aan erknere	Keams development
Pedestrian Safety	Access for emergency vehicles
Children's crossing	Speed Limits
• Footpaths at Shetland Heights Road	• Traffic treatment at Back Beach Road
	Funding
Commercial area	Parking
Vehicle flow around commercial areas	
Roundabouts	
• Not impact the foreshore and the	
environment	

#### Initial Ideas, Issues and Questions - Workshop Posters

IDEAS, ISSUES, QUESTIONS ATTMETRAME & TIMETRAME TOP DEAS ISSUES , OVESTIONS + 55025 + & SHOULD THE ACCESS STRATERY \* IS THIS REDUT GETTING TRAFFIC BE BROADER THAN INTERNAL. OFT THE TOURIST ROAD? TERST- WEST ACCES \$2 BONWICK ROAD. \* KENM DEUT. - WHERE WOULD IT DEASE? - DEFINITIONS OF OLD + NOD-- Shellwood H. Rd. +EXT TO KILCUNDA \* PEDESTRIAN SAFETY. - Schoos - STREECWOOT RD -CHILDREN ORSENALS. - Gouist - OFFERING OTHER SOLUTIONS D BONDLER - FONDARCH SAN BOND, FOREB ML., DAVE PT - HARDIGH - D USBOLANI Access Emerg Vchicles - DILETT BONNER JENSET FUT THEORE H \* RELATIONSHIP WITH VICROADS. -TIMANS OF DUPLICATIONS. X TOURIST ROAD ..... T -SALED UMITS. - SPEED . - EGRESS & ACCESS. Roundeboots \* WIDON BRIDGE? - BECEBERCH RD & TODRIST /PANARDENA - TREATMENTS AT -TOURST PD. - REPAIR OF PI RD. \* FLOW AROUND COMMERCIAL POAC \* ROUNDAISOURS Vichicle For "UPERADE" - SERVICE ED & ACCESS TO SE. ENOT IMPACTING ON FORESHOLD & - Duplication And to Come \* FUNDING \* PARKINE. IDEAS ISSUES QUESTIONS RESIDENTIAL GROWTH 3. - LINEALS NON POULOPHENTS - Some areas into new dest. mfrismdome - Wald - COMMERCIAL GROWTH. & GROWITH O TOURIET ATTOSPYETE. +SATO LIMITS TENFFE TERATMENT @ BACK BEACH - THETELILAR TREATMENT . BACEBRACH ROAD.

## 6. Deciding the Agenda

The facilitator noted that the topics of most interest were (1) the Tourist Road, (2) East-West links and (3) new developments. As there was a representative from Vic Roads at the workshop she suggested that we start with the Tourist Road and then move to East-West links and New Residential developments if there was sufficient time.

## 7. Issue: VicRoads, the Tourist Road and the Phillip Island Bridge

#### 7.1 Tourist Road Presentations and Information

The facilitator invited Kenn Beer from VicRoads to provide information on current VicRoads projects. He covered the following points:

- He understands the community want the bridge widened, duplication of the Tourist Road and installation of 3 -4 roundabouts to access the Tourist Road. However this is expensive. Gaining funding is a competitive process.
- It is important to remember that changes will impact on some people negatively while being positive for others
- Landslide has nothing to do with the Access Strategy. VicRoads' geotechnical team are working on the problem. Road will be fine for several years.
- There are no plans to widen the bridge or duplicate the tourist road.
- VicRoads decide if speed limits can be changed. Council cannot make these decisions.

Ken then went on to answer a number of questions raised by community members:

- 1. Will we need to turn right across Phillip Island Road to go to Wonthaggi? Yes there is a right turn across Tourist Road to access Wonthaggi in new design. The project would not have got up without that design due to limited funds. Some community members commented that they do not like this layout and that they will not be able to turn right across Phillip Island Road (Westbound traffic) during peak times. Ken went on to say that the Phillip Island Integrated Transport Study will look at prioritising improvements.
- 2. Can tourism and event organisers contribute to funding improvements? He said that VicRoads looks at ways to access funding through state government sources.
- 3. Why can't blue lines always be operational or permanent over summer? He stated that the blue lines operate under special conditions in accordance with a traffic management plan managed by VicRoads and VicPolice. The shoulder is not designed to take constant load of traffic (couple of days is ok).
- 4. Can we operate the Tourist Road like Queens Road Melbourne (adjacent to Albert Park)? Ken said that the attitude around Australia is to work with the infrastructure already in place, so things like contra-flow will be considered more widely to manage peak direct flow.

#### 7.2 Tourist Road Discussion

Table groups were invited to discuss what they had heard and to record on templates at their table what they like about this topic in the Access Strategy, what they don't like and what could be improved.

While the templates were set out as Like, Not Like and Improve about the topic, it is clear from reading the comments that common themes were spread across all three categories. So it is considered that the comments would be better sorted by themes. All comments on the blue templates are recorded below with theme headings added by the author.

#### Summary of Comments

Overwhelmingly the community considers that access into and out of the town is impossible and not safe on busy days and that either roundabouts or traffic lights should be installed on one or all of the key intersections with the Phillip Island Tourist Road. It is also considered that the Tourist Road and the Bridge should be duplicated on to the Island. If duplication is not possible a number of other solutions were suggested for the road and the bridge, namely three lanes with directional traffic lights to make a second lane in peak periods and/or a separate pedestrian bridge are provided to allow extra space on the bridge. Temporary traffic lights for busy days were also suggested. People also supported improving parking and footpaths and reduced speed limits. Comments were also about the relationship with VicRoads, the Anderson Road extension and the need to advocate for improvements with VicRoads. There was also considerable frustration with more consultation rather than action being taken.

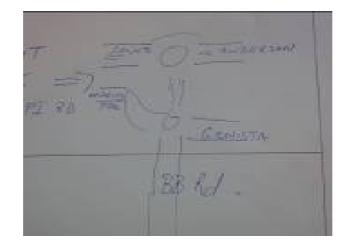
#### Template comments

Access on busy days into and out of the town is impossible and not safe

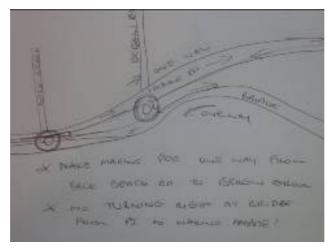
- Trying to gain access most weekends all public holidays and events are impossible
- Don't like intersection safety
- Trouble getting on to Tourist Road joining the traffic
- Difficulties turning on to PI Road
- Difficulty getting on to PI Road at peak times

Improving the major Intersections with Phillip Island Tourist Road with traffic lights and roundabouts

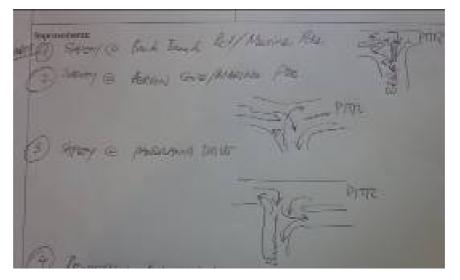
- Traffic light would be preferable at the Bergin Grove/Phillip Island Road intersection
- Roundabouts and traffic lights
- Improve access points and provide controlled intersections roundabouts and traffic lights
- Traffic controls at San Remo and to Cape Woolamai
- Note: one large round about at Back Beach Road and the Tourist Road won't work because of the proximity of Marine Parade and BB Road. (diagram below)



• Traffic needs to be diverted into a roundabout on both Bergin Grove and Back Beach Roads with the Tourist Road and if it is cheaper use traffic lights! Just do something! (diagram below)



• Safety at Back Beach Road and Marine Parade (diagram below) - first priority



• Safety at Bergin Grove and Marine Parade (diagram below) – second priority

• Safety at Panorama Drive (diagram) – third priority



- Re-design Anderson intersections to be grade separated fourth priority
- Traffic control signals (lights) and contra flow signals
- Roundabout at Back Beach Road and limit access to Phillip Island Road
- Roundabouts on Bergin and Back Beach, lights on Panorama
- Access improvement Bergin Grove on to bridge and to Anderson
- Improved access to Phillip Island Road from Back Beach Road and Belgin Grove eg lights, roundabout
- Traffic lights on Potters Hill Road, Back Beach Road and Bergin Grove
- Redesign the Back Beach Road and Bergin Grove intersections with Phillip Island Road (diagram)
- Roundabout on Bergin Grove and Back Beach Road for access to Phillip Island Road not traffic lights
- Lights on Back Beach Road and Potters Hill Road with Tourist Road
- Access on to Phillip Island Road traffic lights at Potters hill Road and Back Beach Road
- Traffic lights from Back Beach Road on to the PI Tourist Road
- Provide 3 roundabouts on Potters Hill Road, Back Beach Road and Bergen Grove
- Fix intersections with Back Beach Road and PI Road

Intermittent or Temporary solutions

- Consider temporary lights
- An interim solution would be traffic lights
- Traffic lights for busy periods
- Intermittent controlled intersections school holidays, events and public holidays

High volumes of traffic on the Tourist Road – and duplication is needed

• In-bound/out-bound traffic jams are not liked

- Single lane no access when road blocked
- Congestion
- Bridge duplication or kill the island
- Duplication Anderson to Cowes including the bridge
- Duplication (medium to long term)

Three lanes if duplication is not possible

- Widen the road to 3 lanes with directional arrows above
- If the cost of duplication the Tourist Road is too high why not widen it to accommodate three (3) lanes – not the existing 'blue line' system. What I recommend is a similar arrangement to Queens Road in Melbourne. Along the road erect traffic lights above the road (perhaps solar panel operated) with green and red depending on which direction is the busiest at the time of day. The cost of this would not be too high and also enable emergency vehicles better access and allow overtaking of vehicles with greater safety. The later this is done the higher the cost!!
- Also, I wonder whether engineering studies were completed to determine whether the pylons of substructure of the Phillip Island Bridge could support a one lane widening of the bridge. If not extra pylons may be required. (When a traffic accident occurs on the bridge, traffic is halted for hours). As I said above, the cost of these proposals would be much higher in the future (more than cost of living increases). Population will be increasing all the time into the future therefore there will be more traffic.
- Blue line outbound (liked)

The Bridge – pedestrian and bike conflicts

• Pedestrian/bike conflicts on Bridge

New Anderson Road and intersection is not liked

- Anderson intersection the new one
- The new road section and bridge out towards Bass the turn off to Wonthaggi
- Provide traffic lights on bypass road turning to Wonthaggi
- Have you considered the underground creek system is causing erosion and road damage
- Erosion repair 3 new lanes should be provided

Dangerous conditions – including sun hazard

• Sun hazard on east-west roads. Going mornings and coming back in the evenings. Danger unsighted common problem

Internal roads linking to Phillip Island Tourist Road and impact of new subdivisions

- The plans for the East West internal route planned will bring extra traffic to Potters Hill Road and accessing the Phillip Island Road is very difficult!
- Keams subdivision (in not liked)

• How will Mary Grove be affected - walk and bike track, drive way access

One way road systems and service road

- Make Marine Parade one way from back beach road to Bergin Grove and no turning right at bridge from Phillip Island Road to Marine Parade (same diagram as above, p.12)
- Widening service roads
- Service lane Back Beach Road/Panorama Road
- Service Lane (Marine Parade to Silverwater)
- Provide service roads

Reduce Speed limits

- Impatient drivers, speed limit of 80 kph required from Potters Hill Road to Cowes
- Lower speed limit (Potters Hill SR) 60 kph

Parking and Footpaths

- Parking needs to be improved
- Lack of footpaths in Panorama Drive, Bonwick and the Mount, also from Silverwater to Panorama Drive

Overall Strategy, Village atmosphere and views

- Most of the Strategy Plan is okay
- Like the fishing village atmosphere as one approaches the centre of San Remo and the bridge
- Views from the road
- Like the link that takes us from San Remo to Cowes

Frustration with the project and consultation process

- This is the third meeting in 20 years that we have attended and talked about the same things and still nothing has been done!
- Delay and <u>repetition</u> in this planning issue
- More consultation
- Bonwick Ave being considered

Advocacy and Role of VicRoads

- The relationship VicRoads has with the local community is not liked
- Concerns regarding being ignored by VicRoads
- Concerns about funding
- Total lack of forward planning by VicRoads
- Need a long term plan integrated Anderson to Cowes
- No vision for solutions to traffic flow through San Remo

- Why has so much money been spent of the new Anderson by-pass when Vic Roads has no solutions to San Remo's problems
- Lobby for Federal and State Government funding for improvements
- Request Council to lobby VicRoads to identify solutions for intersections (Bergin, Back Beach and Panorama)
- Future planning and directions from VicRoads with respect to new subdivisions and access to PI Tourist Road

#### Map Comments

Some people provide their comments on maps rather than on the blue forms. There were 12 maps in total and they have information relating to the Tourist Road (this topic), East West links (the next topic) and some other issues.

The comments on the twelve maps relating to the Tourist Road only are listed in this section. Comments from these maps relating to East West links are in the next section of this report with a copy of the same map.

Map I

- Extend Service Road from Potters Hill Road into San Remo
- Widen PI Tourist Road near town, make the Tourist Road a through road bypassing the service road





• Separate Service Road and Main Road and move the Tourist Road further north to allow for a service road

• Roundabouts on all key intersections



#### Map 3

• Lights on Panorama Road and the Tourist Road and roundabouts on Back Beach Road and Bergin Grove



• Possibly lights on Potters Hill Road and to provide access to the Wallis Watson land

• Roundabouts on Tourist Road marked on all access points into San Remo



## Map 5

- Roundabouts on Tourist Road and Back Beach Road and Bergin Grove
- Service road from the end of the current houses to Back Beach Road



- Lights on PH Road and roundabouts on Back Beach Road and Bergin Grove
- Consider temporary roundabout to test flow
- Sign coming into town to flash to show traffic lights



#### Map 7

- Traffic lights on Back Beach and Tourist Road
- Roundabouts providing access from Tourist Road into new subdivisions
- 80 kph on Tourist Road



- Traffic lights on Back Beach and Tourist Road
- Roundabout at Bergin Grove with a changed traffic flow
- Roundabouts on two other access points



## Map 9

• A new road to Kilcunda is marked from Shetland Heights Road



• New roundabout on Phillip Island Road and Bergin Grove



## Map 11

• No comments



- Traffic lights on PH Road and roundabouts on all other key intersections with the Tourist Road
- Road to Kilcunda marked from Shetland Heights Road



### 8. Issue: East West Links

### 8.1 Whole Group Information

The facilitator invited people who were interested in this topic to speak to the whole group. No notes were recorded during this part of the workshop.

#### 8.2 East - West Links Discussion

Table groups were then invited to discuss what they had heard and to record on templates or maps at their table what they like about this topic, what they don't like and what could be improved. The following notes are from what was written on the templates.

#### Summary of Comments

There is a strong view that the Bonwick Avenue should not become a major east- west link or feeder road into new subdivisions and a major concern that this issue is being re-considered by Council when there had been a previous Council decision on this matter. However, a number of other views were also put at the workshop including spreading the load across numerous streets, to use Bonwick Avenue as a minor feeder road, to use Bonwick as major feeder to the east but

blocked to the west (that is not extended through Keams land) and a number of other roads were suggested as link or access roads such as Genista Street, Anderson Street and Small Court.

There was strong support for upgrading Potters Hill Road and Shetlands Heights Road. Some people consider that Davis Point Road should be extended through the caravan park to Woolamai Grove while others consider the extension should only be to Bergin Grove.

#### Template Comments

Like:

- Blue lines
- Phillip Island Tourist Road <u>AND</u> Shetland Heights Road as major feeder E-W road
- Extend Shetland Heights Road eastwards to Punch Bowl Road
- Using minor links through major north south roads around the contours
- Easement defined for future growth
- Traffic lights/pedestrian crossings
- Spreading load across numerous streets
- New south road access via golf course
- Create small communities with new developments

Not like:

- Ignored community views
- No major feeder east west roads inside the PITR, SHR, DD and Potters Hill boundary
- Only use Bonwick Street for limited access to McLennan's subdivision only
- Keams Estate is too steep for a major access road
- Genista Street can be extended through Island View Estate with 2/3 roundabouts on to Phillip Island Road
- Preclude Bonwick Ave in the east/west link
- Remove Bonwick Ave from proposal
- Disillusioned that our previous work has not been implemented
- Subdivisions without any consideration of access
- Enormous traffic problem now Council has approved more residential development which
  places greater burden on access within San Remo. We cannot cope with existing traffic
  congestion. We have no answers to the traffic going to Phillip Island. We are confined to
  our homes on these 'busy' days. Now we are subject to more access required to facilitate
  future internal development.
- East-west sun in eyes very dangerous morning and evening

Improvements and Ideas

- Need to be able to make a right hand turn from San Remo into Phillip Island Road
- Why not use continuation of Anderson Street?
- Consider Genista Street and/or Tingara Close as options
- Shopping Centre on Potters Hill Road
- Expand Primary School site
- Service Road from Potters Hill Road to Back Beach Road on the south side to create an East- West traffic link
- Make Potters Hill Road and Shetland Heights Road form access for new estates and leave the rest of town alone
- Service Road Potters Hill Road through to Genista
- Shetland Heights and Potters Hill Roads
- Access to shops without using Phillip Island Road

#### Map Comments

The comments on the twelve maps (same maps as used in the above section) relating to East West Links is as follows:

Map I

- Improve Shetland Heights Road and extend it back out east wards towards the Tourist Road
- Make a roundabout at Back Beach Road and Shetland Heights Road
- Extend Anderson Street westwards through the Keams land



- Potters Hill, Shetland Heights, Panorama and Back Beach Roads marked as key roads
- Build link road through caravan park only if alternative caravan park was provided
- Extend Shetland Heights Road to Kilcunda
- School area potential for access if school is moved
- Do not extend Bonwick Road through Keams land and never extend Bonwick road to the east.



#### Map 3

- Potters Hill, Shetland Heights, Back Beach, Davis Point, Bergin and Woolamai roads marked as the key roads including taking a road through the caravan park
- Not extend Bonwick Road into Keams land



- Potters Hill and Shetland Heights Roads are marked as key roads
- Marks a link through Bonwick Ave and Small Court to a series of roads in the subdivision land
- Not extend Bonwick Ave through Keams a link along the south boundary of this land is marked



#### Map 5

- Key roads marked as Potters Hill, Shetland Heights and Back Beach Roads
- New key north-south road marked along eastern edge of current houses
- A new extension east from Bonwick Road marked but blocked at Bonwick so cars would then travel on the new north-south road



• Bonwick Road is extended into small parcel of road only and alternate access to the east be provided through Genista Street and Tingara Close.



• Access on new land to go out to Tourist Road and PH Road

- Many key roads are marked on this map in a complex pattern refer to map.
- Yes to the extension Bonwick Road, as one of many roads to spread the load and low volumes in all the roads
- A new road on the south side is marked from Cayley Court past Golf Club Drive to Heather Bell Mews or similar route



- North south route through Keams
- Access into new subdivision land through Small Court
- Key roads shown for the internal subdivision land see map



- Three key roads through Keams land are marked
- A x is marked on Bonwick Ave and Hazelwood Road
- A major change is marked as SHOPS possibly meaning one way roads and with the words new commercial, relocate



- Wallis Watson and surround land all access shown pointing to Potters Hill Road
- Small Court extended
- Key roads marked as Potters Hill and Shetland Heights Roads
- (words not clear) through Bonwick Avenue



- Potters Hill, Shetland Heights and Back Beach Roads are marked as the key road with traffic control where the intersect with the Tourist Road
- Access out of the Wallis Watson and related land marked to the north and east



- Potters Hill, Shetland Heights, Davis Point and Bergin roads marked as the key road with the eastern end of caravan park providing the link to Bergin Grove
- Genista be extended to provide the EW link



## 9. Issues: Other

### **Template Comments**

- How does Keams land integrate with this east -west link?
- Hazelwood Road Place Names Committee has approved correction of spelling should be Heazlewood Road
- All current roads are residential and <u>not</u> able to be widened to accommodate increased traffic
- Keams land should be included in the development of the access strategy
- Vast majority of roads do not have footpaths

#### Map Comments (see maps above)

- Lane for access at the rear of the shops
- Improve safety at Back Beach intersection with Davis Point Road
- Vic Coastal Strategy advises against use of foreshore (Crown Land) as public roadways

• Walking paths marked on map on southern foreshore west of the caravan park

## 10. Next Steps

Jodi Kennedy advised comments from the workshops and written submissions would be considered in preparing a report to the Council when it is considering the adoption of the draft Access Strategy.

## Cr Drew thanked people for attending.

A participant asked to put a motion to support the exclusion of Bonwick Avenue from any further consideration. This section of the meeting was not recorded though the facilitator allowed a show of hands noting that this was a consultative meeting rather than a formally constituted meeting and that all comments collated at the workshop and any written submissions would be considered by Council in making its decision on the draft Access Strategy. A count of hands was not taken.

## II. Evaluation

Twenty (20) people filled in evaluation forms after the Thursday workshop.

Things I liked about the workshop	Things that could have been improved in the workshop
<ul> <li>Provided and opportunity for discussion</li> <li>The sense of people coming together and being able to put all points of view</li> </ul>	<ul> <li>Not all topics covered. Too much time spent on tourist road (very important but prevented discussion on other things)</li> </ul>
<ul><li>Everyone having a chance to speak</li><li>Open discussion</li></ul>	<ul> <li>Not enough of the issues were addressed. I would be concerned that only a small part of the Access Strategy was covered</li> </ul>
<ul> <li>Thank you for a show of hands to get a general view of the people's point</li> </ul>	Being hurried to meet a time frame
<ul><li>Enabled discussion</li><li>Good that people given time for 'views'</li></ul>	<ul> <li>A chance for more locals to speak on their individual worries re roads etc. Hence addressing the feeling of the community</li> </ul>
Chance for residents to be heard	<ul><li>More time needed</li><li>Time too short for such complex issues</li></ul>
<ul> <li>Opportunity to speak</li> <li>Enabled some strong community feelings on common key issues to be clearly made and heard</li> </ul>	<ul> <li>Didn't get to the report – no real discussion about the rest of San Remo</li> </ul>
• The opportunity to be able to speak about factors which affect our community	
• The robust attendance and involvement	
Good facilitator	<ul> <li>I think it was a waste of time – half of the meeting was wasted doing the facilitators</li> </ul>

Good facilitation	job. This should have been sorted prior to
• The moderator guided the meeting impartially and perceptively	the meeting. (Note: this related to the whole group deciding on the issues of most concern to them)
Agreements were very well followed	, ,
• Ground rules set at the start with the facilitator	
Structured	
• Effort to be positive on the part of residents and the facilitator	
<ul> <li>Community in same mind frame about Bonwick Ave</li> </ul>	• We keep talking about the same things. Last year and tonight but nothing seems to change (e.g. Bonwick Ave)
	• The whole workshop is a duplication of a previous workshop
	• We are going over the same old ground that was resolved at last year's meeting and was signed off in the minutes (Bonwick Ave)
	• Seems like we have heard it all before
	<ul> <li>More vague obfuscation from council reps who were not informed or had previous knowledge of recent history</li> </ul>
	• It was great to revisit old ground!
	• Not a lot
• Thank you for tea and food	• Council and Vic Roads asking how we would fund it is a red herring.
	<ul> <li>Maps provided should have included all proposed developments that have reached draft stage</li> </ul>
	<ul> <li>More information about future land developments impacting road access</li> </ul>
	<ul> <li>Hannah Duncan Jones should have been present</li> </ul>
	• Estimated costs (rough) of various solutions to improve access could have been provided before the meeting began. This would have helped to limit proposed solutions to those financially possible

#### Any other comments about the Access Strategy

- If Keams proposal is open for community consultation it needs to be viewed in tandem with the Access Strategy. Perhaps copies could be provided at the next meeting to enable more considered discussion. If not available yet perhaps workshop should have been delayed
- I would like to ensure that San Remo area is guaranteed to be developed in such a way to
  retain its rural and coastal nature. I do not want it to become another Gold Coast area with
  houses lining every road put in. I would like to encourage the farmers and keep productive
  areas sustained. Only develop around the existing San Remo area. And protect the
  vegetation, plant more and the precious coast line,
- We need roundabouts or lights to help with the traffic
- Unfortunately the workshop didn't arrive at any positive solutions to the many and varied problems. I left feeling more frustrated and confused.
- We didn't have enough information. We don't know Keams land proposal. No guidelines from VicRoads to assist us in decision making
- Council lose credibility when they make agreements and then re-open discussions
- VicRoads lose credibility as they have no strategy beyond the current duplication works. They have no strategy to address traffic congestion to/from Phillip Island
- Community consultation via community volunteers as agreed (per vetted) by Council
- Words put in people's mouths!!
- Did not address the major community issues of access to Phillip Island Tourist Road. Lots of talk over many years no apparent effort to get results
- Very difficult to cover a range of topics with a large crowd. May need more meetings
- Further meetings should cover all the other issues so the community can cover the strategy in detail
- We are fed up with one thing after another being piled on top of what has already gone before
- Premature superficial advanced to revision 4???? Come on! Keams land is surely vital to a rational study
- Well facilitated though an unrealistic expectation to get through all the important issues
- Keams land need to be looked at before any discussion on better improving traffic flow
- The Access Strategy should not try to duplicate 'Old San Remo' and needs to look at ways to allow access to commercial areas without the need to acquire any occupied buildings or Caravan Park land

## PART C: SUNDAY AFTERNOON WORKSHOP MARCH 24, 2013

## I. Getting Started

Kimbra White, workshop facilitator, welcomed people to the workshop and acknowledged the traditional owners of the land on which we were meeting. She outlined the purpose of the workshop: for residents to provide feedback on the contents of the draft Access Strategy for San Remo. She acknowledged that for some members of the community who had worked to ensure that Bonwick Avenue was not included in any plans for east-west links in the town that this workshop would be frustrating as the Access Strategy suggests that Bonwick Ave should remain as an option for investigation along with all other options. She also acknowledged that there may be other people in the room were interested in other topics or simply had come along to find out more.

Kimbra outlined the agenda and asked how many people had attended on the Thursday night – about 20 people raised their hands. Kimbra suggested that while the purpose of the workshop remained the same she would adapt the agenda in an effort to build on what was done on Thursday night: to update this group on what was done on Thursday and to see if they had items to add and discuss.

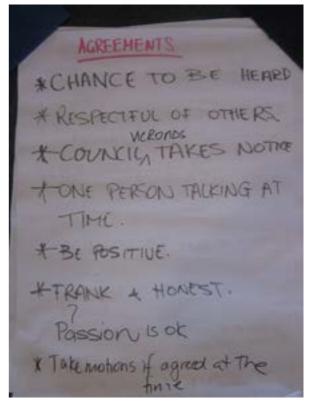
## 2. Workshop Agreements Workshop Agreements on Sunday

Kimbra showed the group the agreements made at the Thursday workshop and asked whether these were okay with this group and did they have any to add. The Thursday group had provided:

- Chance to be heard
- Respectful of others
- Council and Vic Roads take notice
- One person talking at a time
- Be positive
- Frank and honest, passion is okay

The Sunday group added:

- Take motions if agreed at the time that they are raised.
- That VicRoads take notice



## 3. Welcome – Cr Bradley Drew

Cr Drew welcomed people to the workshop. He invited people to be open in their comments and that this was a good opportunity to provide feedback on the Access Strategy.

Also in attendance were Cr Clare Le Serve, Mayor; Alan Bawden, CEO; Jodi Kennedy, Manager, Strategic Planning & Engagement and Shannon Davies, Strategic Planning Co-ordinator and Lora Colussi from Aurecon (Access Strategy author). During the introductions Lora Colussi advised the group that neither she nor Aurecon have any links or are doing any work for local land developers; this being a question that had been raised with her at the Thursday workshop.

## 4. Initial Ideas, Issues and Questions

Kimbra White drew the group's attention to the list of Ideas, Issues and Questions that had been generated at the Thursday workshop. During this update one table group suggested that the Council needs to consider Infrastructure – power, water, sewerage - for all new developments and this was added to the list. See photo on page 8.

The facilitator suggested that the people may wish to talk at their table about their ideas and issues that they would like to add to this list. However the group decided that they would prefer to hear a presentation on the Access Strategy from Council staff.

## 5. Presentation – Jodi Kennedy, Council

Jodi Kennedy, Manager of Strategic Planning provided information on the process for developing the Access Strategy. She also answered questions. This section of the workshop was not recorded.

## 6. Presentation Mal McCann from Ambulance Victoria & Bob Andrews, CFA

This presentation covered the same issues as the Thursday night workshop. See notes on page 6.

### 7. Questions and Answers

Participants then asked a number of questions of the presenters that were mostly answered by Jodi Kennedy. This section of the workshop was not recorded.

## 8. Discussion of key topics in the Access Strategy

Following the questions, the facilitator advised the group that the feedback from Thursday night was we did not get to the many topics that needed to be discussed. She suggested that tables be set up with topics based on the agenda list developed by Thursday night participants with a couple of tables left blank in case there were other issues of interest or concern to this Sunday group to enable discussion of more issues.

The facilitator placed a topic name (or a blank) on each table and invited people to move to a table of interest to them. She also advised that there was sufficient time for three rounds so people could work on three different topics. Each topic table was invited to write notes on to a template and the following information is a direct transcript of those templates. Some people also drew on maps and these are provided as photographs.

Most participants moved into small groups though a number of people were dissatisfied with this approach and individually advised the facilitator they considered we should have stayed in the whole group to enable people to express their views to the whole group. As most people stayed in the one group during the small group discussion and did not wish to move to other topics, the facilitator used this time to invite a report back from each table to allow people another opportunity to speak to the whole group.

### Table I Traffic Flow around the school - Notes

Like:

- Sealing of Shetland Heights Road
- Use of Backbeach Road and Bergin Grove provided its upgraded
- The school's preference for parking is at the Recreation Centre car park

Not like:

- Extension of Hazelwood Road anywhere near the school
- Parking along Thomas Grove it should be NO PARKING

#### Improvements:

- Assist with upgrade of the Rec Centre
- More tennis courts
- Master planning for the future
- Thomas Grove becomes a no standing zone
- Fine the traffic

#### Table I Traffic Flow around School - Map

This map shows:

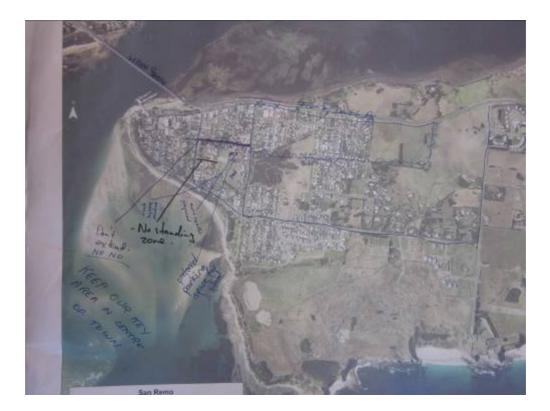
Around the school

- No standing zone on Thomas Grove
- A preferred parking space for the school off Wynne Ave opposite the tennis courts
- Also shows the proposed bowling green and more courts

This group also showed the following items on their map

- Widen bridge
- Fix Tourist Road access points into and out of San Remo
- Potters Hill, Shetland Height Road and Back Beach Road as the key internal access roads. Plus link Davis Point Road to Bergin Grove – this will take up part of the caravan park – and it is suggested that the caravan park be extended at the other end (western end) to compensate.

- A road through Keams land, Bonwick Ave and the vacant land is shown as crossed out it is assumed this is a statement of non support
- Don't extend Hazelwood Road
- Keep our key area (assume this means services and shops) in the centre of town



### Table 2 Improvements for San Remo – Notes

Author Note: Notes were provided on two templates and these have been amalgamated.

General comments

- No entry on to and off Phillip Island Road west of Back Beach Road. Cyclist, pedestrian and (words hard to read) mobility only. The Tourist Road then is a through road only from the intersection of Back Beach Road.
- Entry to service road can be from (ideally) either Anderson Road roundabout of Vic Roads current construction road joining Shetland Heights Road (see map below)

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#### Improvements

- To improve internal roads of San Remo, you need to have vastly improved access for all of the six roads on to Phillip Island Tourist Road (that is roundabouts/lights)
- Add an emergency lane on Phillip Island Road for CFA, SES, Ambulance and Police
- Restrict speed limits to 60kph and 80 kph on Tourist Road
- Speed limit on internal roads 40kph
- Old San Remo network of one way streets
- Continue Shetland Heights Road to the existing roundabout at Anderson (South Gippsland Hwy/Phillip Island Road)
- Cost/funding of improved roads/access in new to old should be shared by all Bass Coast Shire residents/ratepayers. Especially San Remo – all ratepayers will benefit including Phillip Island rate payers and San Remo rate payers and those affected by tourist business. Improved roads and access are not just the developers responsibility
- Bridge remove pedestrian lane, add swing-bridge for pedestrian and cyclists. Remove
  pedestrian walkway from bridge to include blue line lane or lights to use on peak traffic
  volumes and include a swing bridge for pedestrians also have separate cycle track or
  make it wide enough for pedestrians and cyclists to use safely.
- Davis Point Road to Marine Parade sealed for pedestrian/cyclist/age mobility access only
- Pedestrian/cycle paths only from Davis Point Road to Marine Parade

#### Table 2 Improvements for San Remo – Map

This map shows:

- The extension of Shetland Heights Road to the east across current development land (farm land) to link to the new construction works being done on the Tourist Road.
- Pedestrian, cycle and aged mobility access only around the whole foreshore from Back Beach Road to the Bridge on the southern side and continuing on the north foreshore.
- Reduce speed limits on Tourist Road to say 80kph
- Reduced speed limit on to the Island
- After Back Beach Road, Phillip Island Tourist Road becomes a through road and there is no access into San Remo on Bergin Grove. It shows the major access point at Back Beach Road.



## Table 3 Sustainable Transport – Notes

Like:

• Point 4.1 in the Access Strategy is most important in my view, particularly seats

Not like

- Point 4.2 in the Access Strategy wider footpaths east of Bergin Grove they seem okay to me. Wider footpath east of Back Beach Road might make more sense
- Please do not extend Hazelwood Road through my house

## Table 3 Sustainable Transport – Map

This map shows Back Beach Road and Hazelwood Grove as key roads culminating in parking. Author note – the word parking is not clear and may not be correct.



## Table 4 Transport Safety – Tourist Road and VicRoads - Notes

Author – two sheets of notes from Table 4 have been amalgamated

Most important

- <u>Immediate</u> management of traffic on the 15 DAYS A YEAR when it is a real problem
- Advertised staggered traffic management off the island especially on Sunday afternoons or after a major event

Like:

- Widen bridge or second bridge
- Staggering traffic with electronic signs leaving and going on to the island
- Duplicate Tourist Road from new road works all the way to Cowes
- Roundabouts and/or temporary traffic lights at Back Beach Road, Bergin Road, Panorama
- Better drainage for safety

Not like

- Keams Crescent and San Remo Parade definitely not closed to assess in or out
- No closure of San Remo access

- Improved access to Phillip Island Road at Back Beach Rod and Marine Parade & Phillip Island Road Intersection
- Traffic lights as these slow the traffic

#### Improvements

- 3 permanent lanes from bridge to Cowes
- Three lanes to race track turnoff governed by overhead lights
- Sealing Shetland Heights Road
- Council responsibility to lobby VicRoads to supply traffic lights of roundabouts. Council being responsible to <u>US</u> not the other way around. Upgrade their advocacy with Vic Roads from medium to high priority
- Coastal drive extend Back Beach Road to Anderson direct continuous access to new dual carriage way. Extra access to emergency vehicles.
- Widen bridge to carry three lanes safely
- Data collection surely SES, Police Ambulance have a list of response times!!

### Table 4 Transport Safety – Tourist Road and VicRoads - Map

This map shows:

- That there could be a new coastal tourist route by extending Shetland Heights Drive directly to the Anderson with a new dual carriage way.
- That the intersection at Potters Hill Road is dangerous
- That a new access road be put in off the Tourist Road between Potters Hill and Panorama and linked to Small Court (north south) and Genista (east west).



## Table 5 Heavy Traffic Movements Coaches and Parking – Notes

Like

• To see signs at Wollami Grove, Banksia Street advising no access to heavy vehicles, cars towing boats, caravans etc due to narrow roads and difficult turns at roundabout

Improvements:

• Mary Grove <u>must</u> be closed to traffic – it is <u>far too dangerous</u>

#### Table 5 Heavy Traffic Movements – Map

The map shows in relation to heavy traffic:

- A circulation road option going from near the toilet black on Marine Parade under the Bridge and back on to the Tourist Road
- Potential AV load/parking areas (no specific location suggested)

Other suggestions on this map are:

- Some privately owned vacant land (Keams) at the rear of Bergin Grove and Mary Grove
- Some private land supermarket loading parking sealed
- Lot suggested to be sold off
- A existing laneway (shown in pink) with planning overlay for road widening that links to Dickie Lane
- A link road from Shetland Heights Road across farm land east to the Tourist Road



## Table 6 Various Topics – Notes

Liked:

• The report has been organised by the shire – but most of it is general "generic" comments.

Not like:

• 12 months later we are talking exactly same things – nothing has been resolved except decisions previously agreed to by council – now have been re-visited – very frustrating. A year after community meeting we are back where we started! Waste of 12 months.

#### Improvements

- Genista Road (between Back Beach Road and Panorama) is currently pseudo part of Phillip Island Tourist Road, especially for heavy traffic (buses, trucks etc). A solution for Back Beach Road/Phillip Island Tourist Road need to allow these vehicles access to service road and business area at Back Beach Road
- Assuming Potters Hill Road is made. Right hand turn on blind bend is another accident waiting to happen. Therefore suggestion is that it should be left turn onto side road and access highway at lights from View Estate
- Back Beach Road intersection with PI Tourist Road has to be resolve with Vic Roads. All other internal options require this to be solved or any internal solution will not work. Land acquisition at this corner is essential
- Seal Shetland Heights Road
- Reduce speed limit on Shetland Heights Road
- Property sign blind access points to and from Shetland Heights Road

### Table 6 Various Topics – Map 6

The map shows:

- Bergin Grove as a key link
- Traffic control on Back Beach Road and Tourist Road
- Roundabout on Tourist Road for access to Wallis Watson land
- No right turn allowed from Potters Hill Road on to the Tourist Road
- Potters Hill Road and Shetland Heights Road sealed, speed limits reduced and blind access points be signed.



### Table 7 Various – Notes

Like:

- Potter Hill Road to Shetland Heights Road to Davis Point Road through caravan park. Also extend Shetland Heights Road to highway
- Attached paper (provided to Shire) on Road Funding by Anne Twomey may help the Shire

Not like:

- Safe access to Tourist Road is not available
- Tourist signs directions to Bowling Club are inadequate
- Keams Development do not like the size of house blocks

#### Improvements:

- Seal Heights and Potters Hill Roads
- Provide traffic controlled access to tourist road at Silverwater
- Traffic lights on Tourist Road

## Table 7 Access to Tourist Road – Map

This map shows:

- No right hand turn from Bergin Grove
- Outlines the subdivisions on the east of the town



## Table 8 Extension of Davis Point Road to Woolamai Grove - Notes

Like:

• Roundabout at Marine Parade is ok. Allows for expansion and for through flow. And creates an opportunity to develop park land adjacent to the road

#### Not like

- Only as far as Bergin Grove
- Increase traffic past Lions Park, Griffiths Point Lodge Community Health Centre
- Demolition of caravan park- too close to the foreshore environmental impact
- Need to keep southern foreshore for pedestrians/KIDI and bikes. Keep traffic movement down around the caravan park

Improvements

- Tourist Road extended on the northern side via suspended road over water (example Stanwell Park- Wollongong)
- Existing tourist Road becomes a service road to San Remo (less need for East- West with above service Road)
- Grid pattern through Keams and new north south roads
- Anderson Road becomes East West rather than Bonwick Road

## Table 8 Extension of Davis Point Road to Woolamai Grove - Map

This map shows:

- A road through the caravan park with associated picnic and parking areas and the caravan park to be removed. It is also noted that this is Crown Land. Another person has marked on this map that there are major environmental concerns with this option. Author It is not known how many people at this table supported the road versus the concern about environmental impact.
- The extension of Hazelwood Grove and the Broadway through Keams land
- The extension of Bonwick Ave to the east to Potters Hill Road
- An additional north south route on the edge of the existing housing area
- That the current Tourist Road become local traffic only and a new road be build on stilts over the water (like the Wollongong Road)



### Table 9 East-West Road Links – Notes

Like:

- Sealing Shetland Heights Road and Potters Hill Road
- Access to Shetland Heights through small court from Wallis Watson land
- Extend Davis Point Road to Bergin Grove
- Roundabout or traffic lights at end of Bergin/Marine Parade
- All residential (including Shetland Heights Road) should be 50kph

#### Not like:

- Amount of traffic going through Bonwick, width of road not appropriate and don't want Bonwick to be extended through Keams land.
- Dangerous intersection at Bonwick, grade not good at end of Bonwick
- Safety issue for children going to school on bikes
- Keep Keams land a dead end at Bonwick intersection
- New town bound has been extended so speed limit should be reduced to 50kph

#### Table 9 East-West Road Links – Map

This map shows:

- Roundabouts or traffic lights at Back Beach Road and Bergin Road
- Potters Hill Road, Shetland Heights Road and Back Beach and Bergin grove and the key roads. This involves an extension of Davis Point Road to Bergin Grove affecting part of the caravan park
- That Hazelwood Grove not be extended through Keams land
- Multiple exits off Island View Estate including to Small Court
- Possibly extending Shetland Heights Road to the east



## Table 10 Growth and Demographics - Notes

#### Improvements

- Age of population need separation of traffic modes, mobility scooters, vehicles, cycles and pedestrians
- Increased volumes of traffic tourist road capacity is inadequate and unsafe
- Lack of origin and destination data to support assumptions
- Controlled intersection on Tourist Road and Back Beach Road

#### Table II Growth and Development - Notes

Not like:

- Keams development listed at 100 lots on discussion paper but 157 some terrace lots on plan (not provided)
- Access from Vic Roads not for discussion
- Developments considered and encouraged without Access Strategy agreed

#### Improvements:

- Footpath access
- Bicycle track
- Has been discussed many times before no real solution has been agreed on it continues
- Need for at least one controlled intersection from Tourist Road urgently Council responsibility not VicRoads
- Upgrade advocacy work with VicRoads from medium to high priority

#### Table 12 Parking - Notes

Not Like:

- Absence of caravan and bus parking
- Lack of plans for future parking
- Need to cross Marine Parade for most parking
- Second stage of Marine Parade never proceeded with must no reduce car spaces for buses and parking

#### Improvements

- Keams Estate Shopping complex for local traffic, can take a lot of traffic etc
- Suggest car parking created off Marine Parade eg behind Westernport Hotel and on corner of Bergin and Marine Parade (Choice real estate site It's a Girl Thing and surround land). Then remove parking on south side of Marine Parade in front of shops. Parking only on North side of Marine Parade.

### Table 13 Bike Paths - Notes

Not Like:

• Should not be a major/separate topic, waste of time, bulk out meeting

## Table 14 - Davis Point Road Extension through Caravan Park to Woolami Grove and Hazelwood Road & Mary Grove - Notes

Is this a moot point – VicRoads feedback on Thursday that no extension was possible to Davis Point Road due to foreshore erosion???

Like:

- Little impact on residential removal?? Disputed??
- Woolamai Grove is wide
- Facilitates flow around the town

#### Not like:

- Environmental Impact
- Old People's Home increased traffic flow
- Stability of foreshore wall
- Residences will be lost at end of Woolamai Grove
- Danger crossing Davis Point Road extension to beach due to increased traffic
- In relation to the Hazelwood Mary Grove Woolami Grove connection many residences affected, caravan park affected and school affected negative

## Table 15 Davis Point Road Extension through Caravan Park to Woolami Grove- Notes

Improvements

• Extend Shetland Heights Road and Davis Point Road through caravan park to Woolami – restructure caravan park to achieve this.

#### Table 16 Public Transport and Bus Stops - Notes

Like

• Sufficient service

Not like:

• Better shelters to keep you dry

Improvements

• Foreshore parking to keep up with growth

#### Table 17 Traffic flow - Notes

Not like

• Did not like dilution of discussion into a number of topics – many are not HOT so diluting and distraction from major topics. This tactic made people even more angry with many suggesting the whole meeting a waste of time and a mass walk out (this comment was on a blue template form)

#### Improvements

- Service Road along side PITR from Silverwater to link with existing service road that runs into Panorama. This service road would carry internal traffic, pedestrians or cyclists safely from Silverwater to shops
- Shetland Heights surfaced with footpaths to second main east west link
- North south road across contours linking from main service road, PITR service road and Shetland Heights Road

### Table 18 Alternate Access to San Remo – Isn't this what it's all about!!! Notes

- The obvious is being ignored. While the talk centres around east/west link and the need to acquire land and destroy property the question is why?
- We already have an alternative route Potters Hill Road off Phillip Island Road and Shetland Heights Road behind out town. Already formed just needs to be sealed.
- There possibly would not be a build up of traffic at Back Beach Road as people in the Hill Estate and the many new estates to be created would have already access into Panorama Drive. A much more sensible solution so why is it being ignored!!!
- Thanks for the opportunity to present our views
- On local issues no U turns in Marine Parade in front of Foodworks it's dangerous
- In and out signs in front of the co-op to alleviate confusion on busy summer days. Traffic is using both entrances and creating a mess in the summer season. An easy solution

## Table 19 Access Roads, Shetland Heights Road, Back Beach Road & Davis Point Road - Notes

Improvements

- Consideration needs to be given to the impact that the road development would have on parkland, historic caravan park and elderly citizens facility
- The existing highway has recently had problems related to erosion due to its close proximity to the foreshore. Why duplicate this problem to follow another foreshore aspect of San Remo which is already battling issues of this nature.
- Environmental impact on coastal flora and fauna that is the abundance of established Banksia trees etc

### Table 20 Traffic Flow around the Commercial Centre - Notes

Not like:

• Bridgeview Development parking and access at rear (Mary Grove access point) is inadequate to support increase of traffic with new shops opening

#### Improvements

- 40 kph speed limit
- Relocate major shopping centre to a new centre in the east of San Remo
- Provide alternative access via new road going under bridge and connection to PI Road
- Treatment for Mary Grove closure where it becomes single lane and encourage traffic to use streets with double lines no street parking in these areas
- Car Park be created by acquisition of caravan park on Mary Grove which would provide rear access for deliveries and car parking divert traffic from Marine Parade

### Table 21 Road treatment for Mary Grove to Park Road - Notes

Like

• Nothing

Not like:

- Single lane through to read of Bridgeview development
- 9m ++ fence which obstructs safe traffic
- Council has not replaced mission
- Increased new traffic due to one new business opening

Improvements

- Road closure
- One way from Bergin Ave end
- Removal of 9 metre fence at roundabout

### 9. Reporting from Table Groups

The facilitator twice invited people to move to other groups if they wished. A few moved though many people stayed in the same group for this period of time.

The facilitator then invited people to provide a report from their group conversations to the whole room so people could get a sense of the various conversations taking place across the room.

Detailed notes were not taken of this reporting back as the information was recorded at the tables and is provided in the above sections. Not all tables provided a report to the whole room. In general terms the reports covered:

- Traffic flow around the school
- Better seating at bus stops
- Reductions in traffic speed

- Parking in various locations
- Having ONE key controlled intersection on Tourist Road
- Support for widening of the road and a new bridge
- Traffic Flow on the edges and internally including lack of support for Bonwick and various comments on the extension of Davis Point Road

## 10. Next Steps

Jodi Kennedy advised comments from the workshops and written submissions would be considered in preparing a report to the Council when it is considering the adoption of the draft Access Strategy.

Cr Drew thanked people for attending.

## II. Evaluation of Sunday Workshop

Thirty one (31) people filled in an evaluation form.

Things we liked about the workshop	Things that could have been improved in the workshop
<ul> <li>Able to be better informed on some issues</li> <li>Everyone had a chance to express views</li> <li>Everyone had a change to have their say</li> <li>The opportunity for all views to be expressed</li> <li>We had a very constructive discussion and positive input from our community</li> <li>Opportunity for questions (2)</li> <li>Good that Council consults with the community</li> </ul>	<ul> <li>I would have liked to see that agreement on certain points and have a positive direction given to Council at the meeting. This should be tagged to the submissions sent to council</li> <li>Council needs to listen</li> <li>Honesty on behalf of the Council as to the Tourist Road plans by Vic Roads</li> <li>A longer time for discussion and on a more adult level – that is not so structured</li> <li>We have been here before and done it before</li> <li>Nothing achieved again</li> <li>Nothing to really like about workshop – no new ground covered</li> <li>We are no further down the track than 12 months ago. Better when meeting chaired by someone who understand the real issues – we don't need a facilitator who does not understand this area</li> </ul>
<ul> <li>Opportunity to link with other community members</li> <li>A chance to talk with other people about</li> </ul>	• More information on major development proposals e.g. Keams. This is a key input and must not put pressure on existing

the issues which concern us all. It certainly	infrastructure
bought the town together	
Brings community together	<ul> <li>More info on Keams subdivision</li> </ul>
<ul> <li>Meeting other San Remo residents</li> </ul>	
Very well organised (2)	Slow start
Well run	<ul> <li>In many cases questions turned into</li> </ul>
• Chairwoman was excellent in managing the group	statements. Could have been more structured and directed – too lengthy
• The introductory section which allowed for comments from the floor.	<ul> <li>It was bit everywhere because it linked to a previous meeting</li> </ul>
<ul> <li>Small groups were good</li> <li>Amount of interaction at tables with</li> </ul>	<ul> <li>Not moving from table to table – too many topics</li> </ul>
designated topics	• More contribution from individuals to whole group to sense overall reaction
<ul> <li>It was good to have big maps that could be drawn on</li> </ul>	<ul> <li>Diluting the meeting to minor (cold) topics from first priority issues caused great anger and frustration. This on top of council overturning precious resolution has compounded the distrust this community has for Council. Council officers have told me personally that council does not want to hear, listen to our community.</li> <li>Hated the "conversation table" concept. Most people had something to say and were denied this by being treated by school children with a project. Meeting finished without attendees having their say!!</li> <li>The issues discussion section was not a productive way to address the issues. It might have been a way of gagging public discussion but was not satisfactory in gauging community attitudes and input to a range of issues</li> </ul>
People with vested intereststo pursue     own interest	• Vic Roads attendance (not in attendance on Sunday)
<ul><li>Interesting and some innovative ideas</li><li>Ideas</li></ul>	• People should have been given the Access Strategy draft prior to meetings. People to

•	Most ideas around Shetland Heights and Potter Hill Roads	pick up at Council office.			
	Was pleased at the number of residents that turned up and council should take notice of the anger and frustration that the community has expressed The community is adamant that there be no East - West link including Bonwick	<ul> <li>Would have liked discussion on two issues below but time did not give us the opportunity at discussion tables (Roundabout at the end of Marine Parade and Hazelwood- Mary Grove – Woolamai Grove connection)</li> </ul>			
•	Avenue Provided a forum for residents to vent their opinion				
Any	y other comments about the Access Stra	ategy			
•	Bit of confusion as to what role had by VicR to be extended to Woolamai Road	oads as to whether Dave Point Road was feasible			
•	The key to a good access strategy is to resol into account all relevant options	ve the Tourist Road issue otherwise will not take			
•	Heritage and background of San Remo not di	scussed			
•	David Point Road not a priority. Environmer children bike path etc	nt, sand dunes etc at risk, access to beach, safety ,			
•	Why visit this again – lets be PROACTIVE not reactive				
•	the same. Perhaps an update on resolutio	same as the one last year. The suggestions were ns and suggestions made at the last workshop, ething to address the community concerns would			
•	Road. We as a community can look at Plann Phillip Island Tourist Road including the brid so far as no Promises are made – everyth	be planned for San Remo township to Punchbowl ing – all it requires with this VISION in mind. The ge is a major issue, the meeting was a let down in ing is taken on board and we still have not got should not happen!! We need further discussion park.			
٠	The strategy I believe is very inconsistent t who pays.	here are conflicting proposals. No discussion on			
•	Council have ignored or overturned previous to ratepayers	s resolution of their own as well as their promises			
•	The Access Strategy is a waste of time unless	Vic Roads become part of the plan.			
•	-	astructive as people didn't seem as angry in their formation on the outcome of these meetings and			

- Too much consultation get a plan and present it to the community
- What next???
- Until access to Phillip Island Road is addresses everything within San Remo will not be effective. As a general principle the road and street system should be designed to allow no-domestic traffic to exit San Remo streets as quickly and directly as possible. This will allow internal domestic traffic to flow.
- Issues not discussed Roundabout at the end of Marine Parade and Hazelwood- Mary Grove Woolamai Grove connection. Does this mean they are off the agenda??
- The proposal includes a large section about bicycle paths and stands as the average age of San Remo residents is said to be 53 years, there is not likely to be much demand for this.
- Public transport is only required for people entering or leaving the San Remo area so bust stops are required only on the Tourist Road and marine Parade.
- The final decisions need to be sensitive to the impact on existing ratepayers. Vested interests should be declared by those involved. Please use information in a positive manner and provide feedback to people at this meeting.
- No EAST WEST BYPASS via Bonwick! Everyone has repeated this over and over.
- Bonwick must not be used
- Why approve development when the Access Strategy has not been worked out first
- One of the main issues seems to always go back to the Tourist Road
- Listen to the community and MAKE A DECISION!
- Has any thought been taken about a commercial area to the east of town
- If Aurecon were given a brief from the previous year's meeting and outcomes they failed miserably in taking that in to account. Their figures quoted appeared to be made up as no data was collected. They made general recommendations with no details on how or where these recommendations would/could be implemented
- Council needs to lead the charge for VicRoads to develop and commit to a Plan for the Pl Tourist Road. Until the 3 intersections Bergin, Back Beach and Panorama are determined little can be done internally for vehicle traffic issues
- Its superficial and this informed workshop input should have been sought much earlier (previous workshop outcomes largely ignored)
- Both the final draft of the strategy and the implementation MUST contain community representation. Councillors come and go, planning department staff departs the only constant is the community and their views must be taken into account.
- PI Tourist Road and access and egress issues emerged as the chief priority. Criteria can be massaged to produce whatever outcomes are desired. Advocacy with Vic Roads must be upgraded to a high priority.
- There was very little about pedestrian access and footpaths for recreational use in the strategy. Beach access, coastal walking paths where were they.

- Certain decisions have been made by council and assurances given i.e. extension of Bonwick Ave??? These decisions should be honoured to give residents cause to accept Council credibility
- Council officers should take notice of previous decisions made by Council not revisit it again and start whole process again – this only causes great confusion and annoyance to the community with council
- Map that shows taking Bergin Grove under Phillip Island Road grade separated

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