

# NCUA 2019 Bylaws

### Presented by Brandy Bruyere, NCCO NAFCU VP of Regulatory Compliance



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate Directors

- Problem Members
  - o **Expulsion**
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



## Bylaws - Background

- 2007 NCUA incorporated its model bylaws into regulations
  - FCU Act only has two tools for bylaws enforcement:
    - Suspension or revocation of FCU's charter
    - Placing FCU into conservatorship
  - If the bylaws are in the regulations, NCUA can use other tools like exam findings, DORs, etc.



## Bylaws - Background

- 2013 NCUA Office of General Counsel consulted the industry on the bylaws
  - Bylaws amendments were rumored in 2014 but the efforts stopped
  - Agency issued an Advanced Notice of Proposed Rulemaking in March 2018
- October 2018 Agency issued proposed bylaw amendments considering both the 2013 feedback and information gathered with the ANPR



### Bylaws – Proposal

- Proposal in many ways tracked existing NCUA legal opinion letters on bylaws
- Some problematic items as well
  - Proposal would not have counted FCU employees or officials to meet quorum requirements for annual or special meetings
  - Nonparticipation policy did not provide alternatives to the expulsion process that the industry sought



### Bylaws – Final

- September 19, 2019 NCUA finalized the new version of its model bylaws
- Changes are not huge, mostly incorporates existing guidance found in years of legal opinion letters
- Does add clarity in some areas including the process for seeking nonconforming amendments



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



- To be a member, must have par value on deposit with the FCU
- Two methods for joint accounts so both people are members of the FCU
  - Two par values held in one account
  - Separate account to hold joint member's par
- NCUA did not change this despite feedback that allowing married couples to jointly own/establish par would be helpful



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



### **Trust Accounts**

- FCUs reported confusion on how to handle trust accounts
- Revocable versus irrevocable trusts eligibility
  - Revocable: can be changed after establishment
    - Person who established the trust (settlor) must be a member
  - Irrevocable: cannot be changed after establishment
    - Either the settlor or the beneficiaries of the trust can be a member
- Par can be held in the trust account itself
- How does a trust become a member in its own right?
  - All parties to the trust must be within the FOM



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - o Member in
    - Good Standing
  - Limitation of Services
- FAQs

### Par Values for Different Classes of Members

- FCUs sometimes ask if different par value can be created for different kinds of accounts
- Several legal opinion letters on this
  - Some past letters indicate different par values for different accounts is permissible
  - Warn against creating "different classes of members"
  - Advised that there be a rational basis for the practice
  - NCUA legal opinion letter 04-1205

### Par Values for Different Classes of Members

- 2019 bylaws incorporate some past guidance and confirm this is permissible
- Bylaws include sample clauses:
  - o Students
  - o Minors
  - Non-natural persons (e.g. businesses)
- New commentary: Can establish a higher par value for new members or those with only a share account
- Be careful not to violate any antidiscrimination laws



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



- Bylaws permit FCUs to allow virtual attendance and participation in annual & special meetings
  - Must still have an in-person meeting in the county where the FCU is located or within 100 miles of an office
- Staff commentary "encourages" posting a live webcast of annual & special meetings
- Also encourages posting a video of the annual meeting on the FCU's website
- Quorum is still 15, includes CU staff, directors



- Adds a requirement to broadly publicize the nomination process including posting on the website
- Would also need to post information about nominations by petition on the FCU website
- Bylaws continue to have four options for elections



- 1. In-person elections; nominating committee & nominations from the floor
- 2. In-person elections; nominating committee and nominations by petition
- 3. Election by ballot boxes or voting machine; nominating committee and nomination by petition
- 4. Election by electronic device or mail ballot; nominating committee and nominations by petition



#### Elections

- Voting by "electronic device" can include voting by phone or electronic mail
- Preamble, staff commentary are clear that there are many permissible forms of electronic voting
- Electronic-only voting is not permitted
  - Concerns that this would disenfranchise some members like those without devices or without reliable internet
- Will consider bylaw amendments that allow electronic only voting on a case by case basis



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs

### Board of Directors – Monthly Meetings

- BOD must still meet monthly
- At least one meeting a year must be in person
  - Only a quorum needs to be present, remaining board members can participate by teleconference
- Can vote to remove a board member who misses:
  - 3 consecutive meetings
  - 4 meetings in any 12 consecutive months; or
  - 4 meetings in any calendar year



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs

### Board of Directors – Emeritus Positions

- Legal opinion letters allow director emeritus positions & provide guidance
- Bylaws incorporate this past guidance
- Former directors would be permitted to be named director emeritus
- Could attend, participate in board meetings but may not vote or exercise official duties
- Subject to confidentiality, conflict of interest standards

### Board of Directors – Associate Directors

- Legal opinions also permit associate director positions
- Can give qualified individuals an opportunity to essentially be trained without full BOD responsibilities
- NCUA describes this as an "apprenticeship"
- Associate directors may have access to sensitive information so similar to emeritus role, confidentiality and conflict of interest provisions apply



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - o **Expulsion**
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs





#### FCU Act:

"...a member may be expelled **by a two-thirds vote of the members of a Federal credit union** present at a special meeting called for the purpose, but only after opportunity has been given him to be heard."

#### 12 U.S.C. § 1764



### Expulsion

# FCU Act exception to the special meeting – expulsion by "nonparticipation"

"The [BOD] of a [FCU] may, by majority vote...adopt and enforce a policy with respect to expulsion from membership based on nonparticipation by a member in the affairs of the credit union. In establishing its policy, the [BOD] should consider a member's failure to vote in annual [CU] elections or failure to purchase shares from, obtain a loan from, or lend to the [FCU]..."

• Requires advance notice to the members



### Expulsion

- Statutory language seems to give NCUA discretion
  - Shouldn't egregious behavior (failing to positively be a participant in the FCU) be nonparticipation?
- NCUA declined to read "nonparticipation" more broadly to include actions like habitual default on loans, violent/disruptive acts or member misconduct
- Preamble: the "most reasonable interpretation" not being involved with or participating in something



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    Cood Standing
    - Good Standing
  - Limitation of Services
- FAQs



### Member in Good Standing

- New section 5 to Article II clarifies what it means to be a member in good standing
  - o Maintain minimum par value
  - Not "significantly delinquent" on loans (not just any delinquency like only having one missed payment but instead is "substantial & material")
  - No accounts have been closed due to abuse or negligence



### Member in Good Standing

- New section 5 to Article II clarifies what it means to be a member in good standing
  - $\circ$  Has not caused a loss to the FCU
  - Has not engaged in objectionable activities (violence, harassment of staff, disruptive, belligerent, etc.)
- Non-exhaustive examples in the commentary



### Member in Good Standing

- Members in good standing retain all rights & privileges of FCU membership such as:
  - Maintain membership status and a share account
  - Access to FCU facilities
  - Participate in elections and attend meetings
  - Petition for removal of directors and committee members
- Not in good standing? FCU may limit the member's services



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



### Limitation of Services

- What can we do with problem members?
  - $\circ$  Limit their services
- Multiple legal opinion letters on this permitting FCUs to limit services to members
- Theme: FCU must have a rational basis between the member's conduct and the services limited
  - Example: Cause the FCU a loss, not eligible for loans



### Limitation of Services

- 2019 bylaws incorporate guidance provided by past legal opinion letters
- Intent is to provide clarity
- FCUs still have "broad discretion" on how to handle problematic members through a limitation of services policy



### Limitation of Services – Policy Requirement

- FCU's BOD may vote to adopt a policy
- Must provide written notice to members at least 30 calendar days before its effective date
- New members must also be provided with a written notice of the policy
- Not a prescriptive notice requirement
  - $\circ$  May be a good idea to provide some detail
  - Prevent complaints, possible UDAAP type claims
  - May help make the policy contractually enforceable



### Limitation of Services

- What rights does a member who is NOT in good standing retain?
  - Attend, participate in, and vote at FCU meetings
  - Maintain a share account
- Legal opinion letters referred to this as "basic" or "fundamental" member rights



- Background
- Special account issues:
  - Joint Account
  - Trust Accounts
  - Par Value
- Meetings
- Board of Directors Issues:
  - Meetings
  - Emeritus and Associate
    Directors

- Problem Members
  - Expulsion
  - Member in
    - Good Standing
  - Limitation of Services
- FAQs



## <u>NO</u>

- FCUs can keep their current bylaws
- It is also permissible to adopt the 2019 bylaws in part but beware adopting conflicting provisions

### FAQ – Must Our FCU Adopt the Bylaws?

"...the NCUA Board encourages FCUs to adopt the revised bylaws....FCUs may also adopt portions of the revised bylaws and retain the remainder of previously approved bylaws, but the [NCUA] cautions FCUs to be extremely careful...because they run the risk of having inconsistent or conflicting provisions..."

- Still have some "fill in the blank" options
  - Continue to require 2/3 vote of the FCU's directors
  - Do not need to submit these changes to NCUA
- Want to deviate from the bylaws and adopt nonconforming amendments?
- Can apply to NCUA for other amendments through the Office of Credit Union Resources & Expansion (CURE)

- Request to CURE must included the following:
  - 1. Section of bylaws the FCU wants to amend;
  - 2. Reason for/purpose of the amendment;
  - 3. Explanation of why this amendment is desirable and what it will accomplish for the FCU; and
  - 4. Specific wording of the proposed amendment.
- CURE will advise whether the amendment is approved within 60 days

- What if CURE does not issue a decision within 60 days? The proposed amendment is considered denied unless
  - CURE requests an extension of time; and
  - The FCU agrees to the request
- If the amendment is denied or CURE still does not reach a decision, the FCU can appeal

- If CURE does not reach a timely decision, it must give the FCU written notice within 30 days
- Must include a statement of any concerns CURE has with the FCU's request
- NCUA recommends reviewing <u>previously approved</u> <u>bylaw amendments</u> before submitting requests
  - Opinions issued after April 2006 include the bylaw text
- These are case-by-case decisions

### FAQ –If Adopting, Do We Need to Submit to NCUA?

- It is clear that adopting "fill in the blank" provisions only require BOD vote, not NCUA approval
- The bylaws and the commentary do not explicitly state a process for replacing a FCU's current bylaws with the 2019 bylaws
- Preamble says "If an FCU elects to adopt the new version, that FCU only needs to adopt a board resolution to that effect..."
- NAFCU has asked NCUA to clarify



- For the most part, the 2019 bylaws are the 2007 bylaws with more clarity
- Most differences are incorporating many of the key legal opinion letters on various topics
- Does clarify that more modern election voting options and meeting options are available
- Requires posting the bylaws on the FCU's website and encourages posting other information online





### Brandy Bruyere, NCCO NAFCU VP of Regulatory Compliance 703-842-2241

bbruyere@nafcu.org