ITIL®4 Foundation

simplilearn

Table of **Contents:**

- Program Overview
- Program Features
- Delivery Mode
- Prerequisites
- Target Audience
- Key Learning Outcomes
- Course Curriculum
- About Us

Program **Overview:**

Simplilearn's ITIL® 4 Foundation is the most accepted foundation-level ITIL certification available for IT professionals. The newly updated ITIL guidance will be called ITIL 4 which reflects the new versions role in supporting individuals and organizations during the Fourth Industrial Revolution. The ITIL 4 Foundation course is designed to introduce students to the management of modern IT enabled services and the key concepts of service architecture. This course provides learners with an understanding of ITIL 4 including, common language and key concepts, the services lifecycle, how the lifecycle stages are linked, the processes involved, and the best practices for improving their work and the work of their organization.

Program **Features:**

- 16 hours of instructor-led training
- Flexibility to choose classes
- 2 industry case studies
- 30 end of chapter quizzes and 2 simulation exams
- Exam voucher included

Delivery **Mode:**

Online Bootcamp - Online self-paced learning and live virtual classroom

Prerequisites:

To take the ITIL 4 Foundation Certification exam, no prerequisite is required.

Target **Audience:**

ITIL Foundation certification is one of the most highly valued qualifications on the resume of any ITSM professional. The ITIL 4 Foundation course is best suited for

- IT Managers/IT Architects
- System Administrators and Analysts
- Operations Manager, Database Administrators
- Process Owners, Practitioners
- Service Delivery Professional, Quality Analyst
- CIOs, CTOs, IT Directors

Key Learning **Outcomes:**

- Gain a mastery of Service Management including, generic concepts, key principles, and ITIL 4 process models, all of which are required for the ITIL Foundation exam
- Know how ITIL principles can help an individual to understand and apply service management in their organization
- Understand how to use ITIL tools and techniques in order to improve efficiency and the customer experience
- Know the purpose and key terms of 15 ITIL practices

Certification **Alignment:**

This ITIL 4 Foundation course is accredited by AXELOS

Table of **Contents**

1. Introduction to Service Management and ITIL

- **1.1 IT Service Management in the Modern World**
- **1.2 About ITIL 4**
- **1.3 The Structure and Benefits of the ITIL 4 Framework**
  - 1.3.1 The ITIL SVS
  - 1.3.2 The Four Dimensions Model

2. Key Concepts of Service Management

- **2.1 Value and Value Co-Creation**
  - 2.1.1 Value Co-Creation
- **2.2 Organizations, Service Providers, Service Consumers, and Other Stakeholders**
  - 2.2.1 Service Providers
  - 2.2.2 Service Consumers
  - 2.2.3 Other Stakeholders
- **2.3 Products and Services**
  - 2.3.1 Configuring Resources for Value Creation
  - 2.3.2 Service Offerings
- **2.4 Service Relationships**
  - 2.4.1 The Service Relationship Model
- **2.5 Value: Outcomes, Costs, and Risks**
  - 2.5.1 Outcomes
  - 2.5.2 Costs
  - 2.5.3 Risks
  - 2.5.4 Utility and Warranty
- **2.6 Summary**

3. The Four Dimensions of Service Management

- **3.1 Organizations and People**
- **3.2 Information and Technology**
- **3.3 Partners and Suppliers**

- **3.4 Value Streams and Processes**
  - 3.4.1 Value Streams for Service Management
  - 3.4.2 Processes
- **3.5 External Factors**
- **3.6 Summary**

4. The ITIL Service Value System

- **4.1 Service Value System Overview**
- **4.2 Opportunity, Demand, and Value**
- **4.3 The ITIL Guiding Principles**
  - 4.3.1 Focus on Value
  - 4.3.2 Start Where You Are
  - 4.3.3 Progress Iteratively with Feedback
  - 4.3.4 Collaborate and Promote Visibility
  - 4.3.5 Think and Work Holistically
  - 4.3.6 Keep it Simple and Practical
  - 4.3.7 Optimize and Automate
  - 4.3.8 Principle Interaction
- **4.4 Governance**
  - 4.4.1 Governing Bodies and Governance
  - 4.4.2 Governance in the SVS
- **4.5 Service Value Chain**
  - 4.5.1 Plan
  - 4.5.2 Improve
  - 4.5.3 Engage
  - 4.5.4 Design and Transition
  - 4.5.5 Obtain/build
  - 4.5.6 Deliver and Support
- **4.6 Continual Improvement**
  - 4.6.1 Steps of the Continual Improvement Model
  - 4.6.2 Continual Improvement and the Guiding Principles
- **4.7 Practices**
- **4.8 Summary**

5. ITIL Management Practices

- **5.1 General Management Practices 89**
  - 5.1.1 Architecture Management
  - 5.1.2 Continual Improvement
  - 5.1.3 Information Security Management
  - 5.1.4 Knowledge Management
  - 5.1.5 Measurement and Reporting
  - 5.1.6 Organizational Change Management
  - 5.1.7 Portfolio Management
  - 5.1.8 Project Management
  - 5.1.9 Relationship Management
  - 5.1.10 Risk Management
  - 5.1.11 Service Financial Management
  - 5.1.12 Strategy Management
  - 5.1.13 Supplier Management
  - 5.1.14 Workforce and Talent Management

- **5.2 Service Management Practices**
  - 5.2.1 Availability Management
  - 5.2.2 Business Analysis
  - 5.2.3 Capacity and Performance Management
  - 5.2.4 Change Control
  - 5.2.5 Incident Management
  - 5.2.6 IT Asset Management
  - 5.2.7 Monitoring and Event Management
  - 5.2.8 Problem Management
  - 5.2.9 Release Management
  - 5.2.10 Service Catalogue Management
  - 5.2.11 Service Configuration Management
  - 5.2.12 Service Continuity Management
  - 5.2.13 Service Design
  - 5.2.14 Service Desk
  - 5.2.15 Service Level Management
  - 5.2.16 Service Request Management
  - 5.2.17 Service Validation and Testing

- **5.3 Technical Management Practices**
  - 5.3.1 Deployment Management
  - 5.3.2 Infrastructure and Platform Management
  - 5.3.3 Software Development and Management

About **Us:**

Simplilearn is the world's #1 online bootcamp provider that enables learners through rigorous and highly specialized training. We focus on emerging technologies and processes that are transforming the digital world, at a fraction of the cost and time as traditional approaches. Over one million professionals and 2000 corporate training organizations have harnessed our award-winning programs to achieve their career and business goals.

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Simplilearn is the world's #1 online bootcamp for digital economy skills training focused on helping people acquire the skills they need to thrive in the digital economy. Simplilearn provides outcome-based online training across technologies and applications in Data Science, AI and Machine Learning, Cloud Computing, Cyber Security, Digital Marketing, DevOps, Project Management, and other critical digital disciplines.

Through individual courses, comprehensive certification programs, and partnerships with world-renowned universities, Simplilearn provides millions of professionals and thousands of corporate training organizations with the work-ready skills they need to excel in their careers. Based in San Francisco, CA, and Bangalore, India, Simplilearn has helped more than one million professionals and 2,000 companies across 150 countries get trained, acquire certifications, and reach their business and career goals. With over 1,000 live classes each month, real-world projects, and more, professionals learn by doing at Simplilearn. Ongoing industry recognition for the company includes the 2020 Aegis Graham Bell Award for Innovation in EdTech and the 2020 Stevie® Gold Award for Customer Service Success.

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