USFF IA Sourcing Overview

Theater Combatant Command

RFF →

← **Validates Req.**

Joint Staff

Tasks Force Provider →

← **Concur/Non-concur/Partial**

USFF

Sourcing

80% → CNRFC (RC)

20% → TYCOMs (AC)
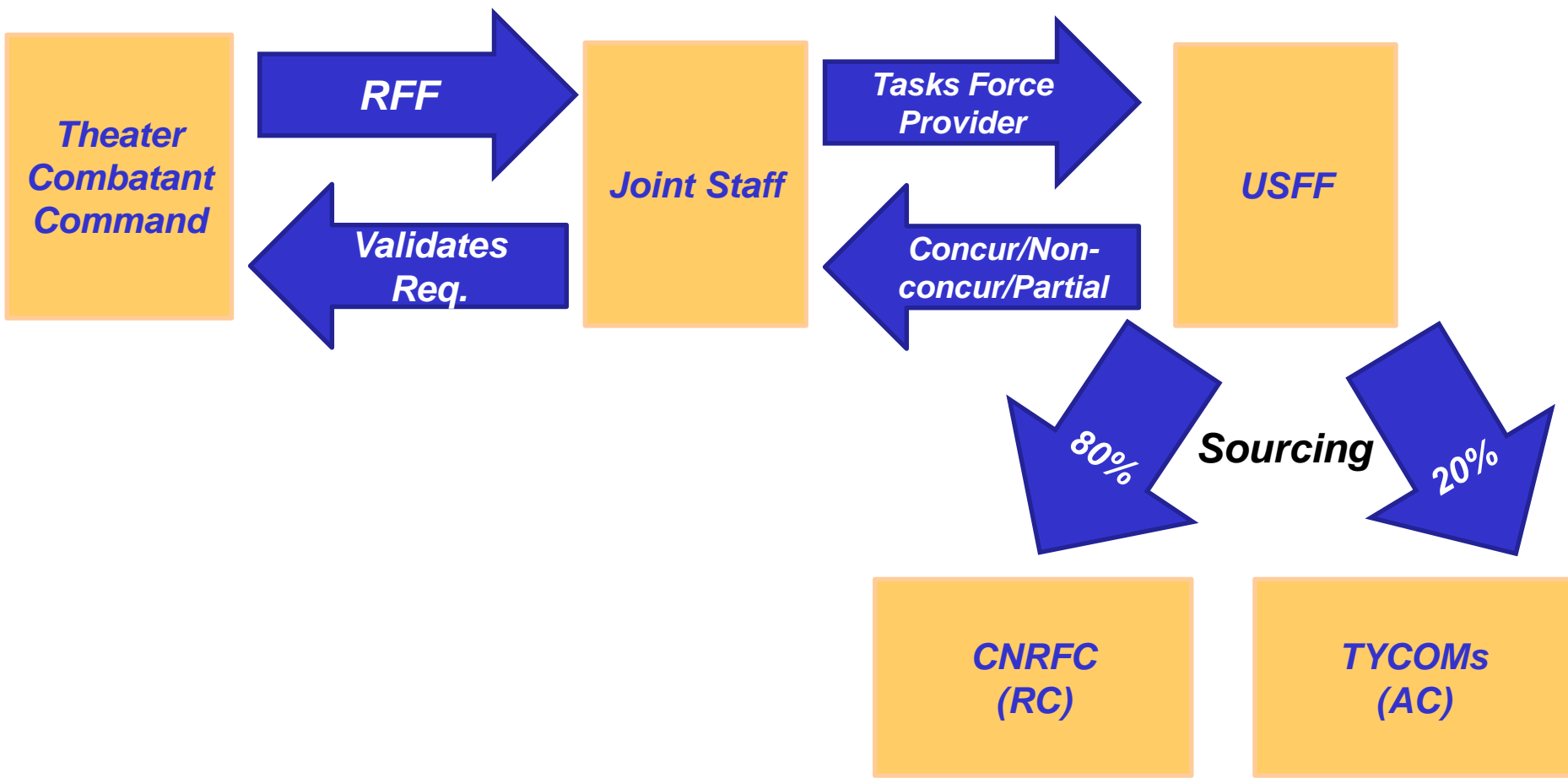
Supporting Sailors and their families

USFF IA Overview

- **USFF N1 is the Executive Agent of all Navy IAs.**
  - Evaluate and accept Joint Staff Tasking for IA billets
  - Managing billet requirements and rotations
  - Establishing training tracks

- **Ensure that IAs are suitable and professional.**
  - Safety is critical
  - Sailor Advocacy Cases
  - IA Post Deployment Survey

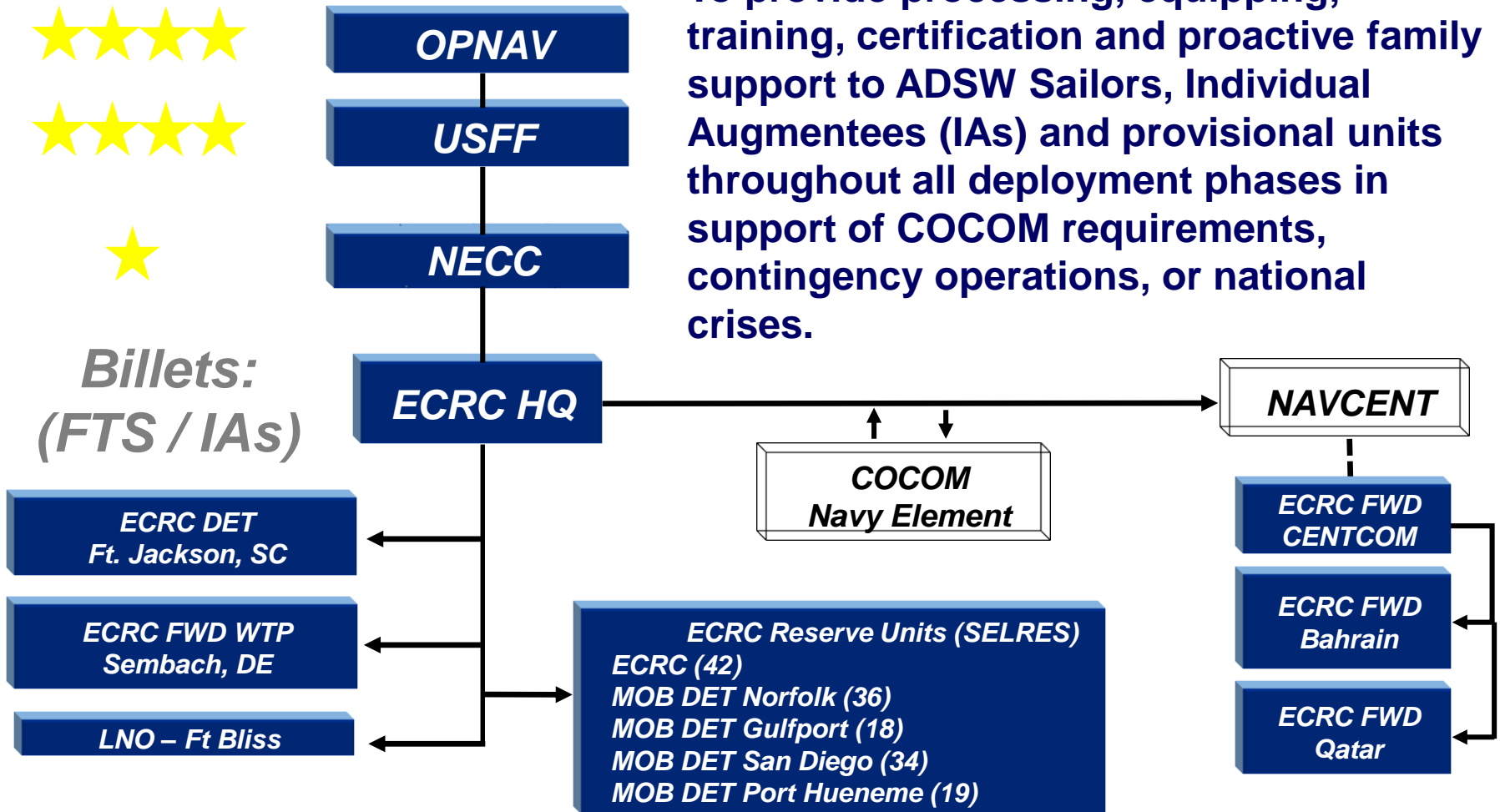- **Critical Issues / Current Efforts / IA Joint Report**

Scan me

USFF.IA.FCT@NAVY.MIL
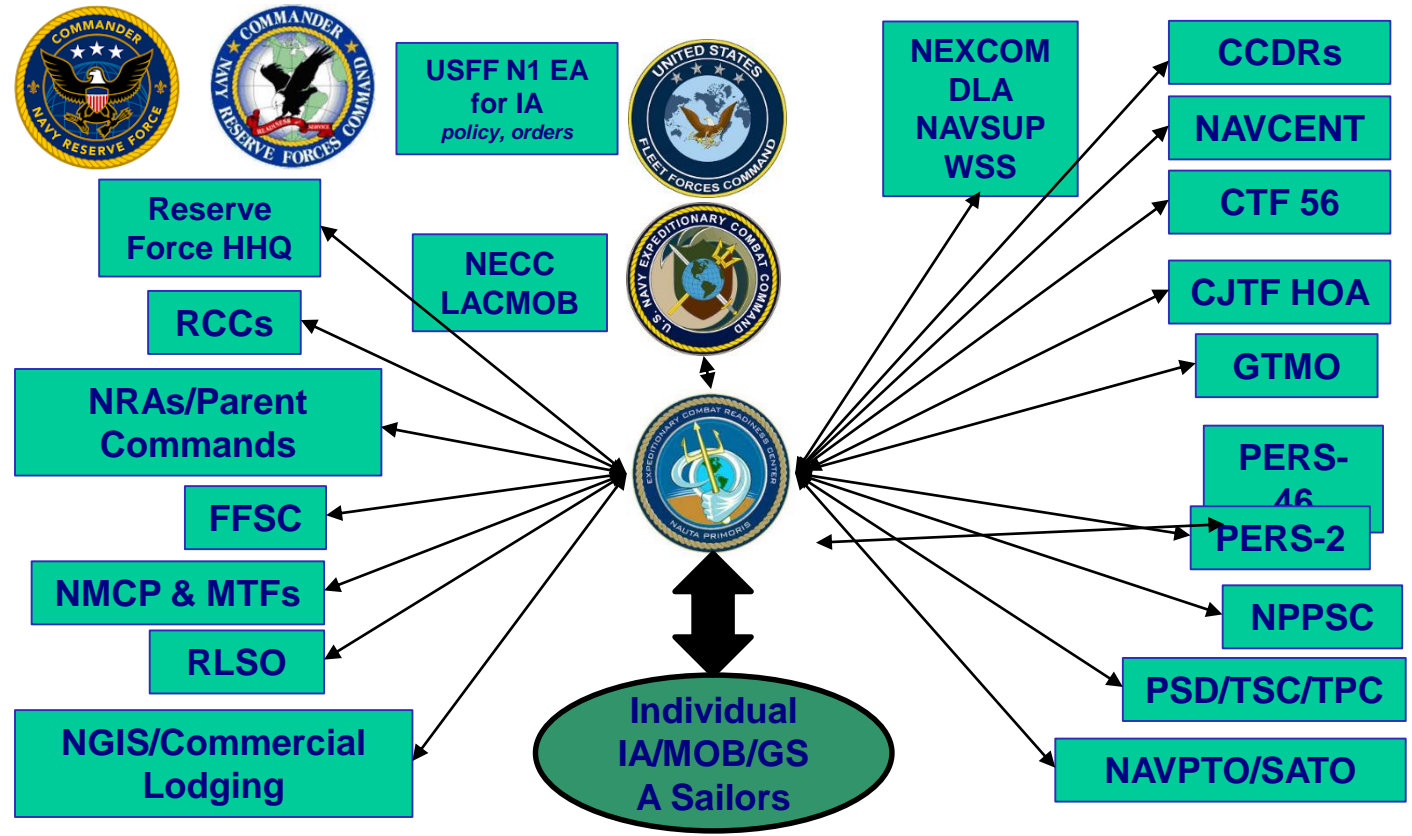
Organization and Mission Statement

To provide processing, equipping, training, certification and proactive family support to ADSW Sailors, Individual Augmentees (IAs) and provisional units throughout all deployment phases in support of COCOM requirements, contingency operations, or national crises.

★★★★

★★★★

★

Billets: (FTS / IAs)

```
OPNAV
  │
USFF
  │
NECC
  │
ECRC HQ ──────────────────────► NAVCENT
```

COCOM Navy Element

ECRC DET Ft. Jackson, SC

ECRC FWD WTP Sembach, DE

LNO – Ft Bliss

ECRC Reserve Units (SELRES)
ECRC (42)
MOB DET Norfolk (36)
MOB DET Gulfport (18)
MOB DET San Diego (34)
MOB DET Port Hueneme (19)

ECRC FWD CENTCOM

ECRC FWD Bahrain

ECRC FWD Qatar

ECRC

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RELATIONSHIPS

(external stakeholders and services)

USFF N1 EA for IA
policy, orders

NEXCOM DLA NAVSUP WSS

CCDRs

NAVCENT

CTF 56

CJTF HOA

GTMO

PERS-46

PERS-2

NPPSC

PSD/TSC/TPC

NAVPTO/SATO

Reserve Force HHQ

RCCs

NRAs/Parent Commands

FFSC

NMCP & MTFs

RLSO

NGIS/Commercial Lodging

NECC LACMOB

Individual IA/MOB/GSA Sailors

IA Resources and POCs

ECRC HQ, Norfolk

CDO:
757-763-8640 / USFF_ECRC_NRFK_CDO@navy.mil
ACDO: 757-510-6308
ESO PSC Whistler
scott.e.whistler@navy.mil / 757-341-7445
AOs: ecrc_nrfk_n33@navy.mil
Family Readiness / Support (24 hour hotline)
ecrc.fs.fct@navy.mil / 877-364-4302
Ombudsman: 757-374-0620 / ecrc.omb@gmail.com
Processing Department: 757-341-7454
Mob: W_USFF_NRFK_ECRC_N00P_MOB_US@navy.mil
Demob: USFF_NRFK_ECRC_N00P_DEMOB@navy.mil
Pay and Travel:
ECRC_NRFK_N1_PAY_AND_TRAVEL@navy.mil

Reserve TRICARE:

757-322-2263 / 2621 / 2244
NRPO@navy.mil
https://www.tricare.mil/LifeEvents/Activating/PreActBenefits

US Fleet Forces Command

USFF Navy IA Website
www.ia.navy.mil
USFF Navy IA functional email
usff.ia.fct@navy.mil
USFF N1 GFM Help Desk:
757-836-2403 / USFF_GFM_IA@navy.mil
(NE number and name in subject line)
Courtesy MOB/DEMOB ORMODs: NESA@navy.mil

MyNavy Family App:
https://applocker.navy.mil

https://www.militaryonesource.mil
800-342-9647

Command IA Coordinator (CIAC) / IDSS contact info in NFAAS
https://www.navyfamily.navy.mil

ECRC

Norfolk DSN: 312

IA Resources

- ## My Navy Portal
  - **https://www.mnp.navy.mil**
    - **Career & Life Events tab**
      - **Deployment and Mobilization**

- ## Navy IA Website
  - **www.ia.navy.mil**
  - **Smart Phone Apps**
    - **iPhone / Android**

- ## Command IA Coordinator

- ## Navy IA functional email
  - **usff.ia.fct@navy.mil**

- ## ECRC Action Officer
  - **ecrc_nrfk_n33@navy.mil**

ECRC

Supporting Sailors and their families

CIAC & IDSS

IA Type		Command IA Coordinator
AC IA	→	Parent Command
AC GSA	→	Detaching Command
RC Mob	→	NRA

The CIAC should be the first point of contact for the IA Sailor if there are problems/questions/issues at anytime during their deployment.

Contact your CIAC!
every 30 days starting today & for 9 months after return

- **Individual Deployment Support Specialist (IDSS) for family is assigned in NFAAS**
  - **Verify information in NFAAS**
  - **https://navyfamily.navy.mil**

Supporting Sailors and their families

Finding Your CIAC & IDSS

NFAAS | NAVY FAMILY ACCOUNTABILITY and ASSESSMENT SYSTEM

Home   My Info   Assessment   Reference   Help

- Summary
- Contact Information
- EFM Information
- Emergency Contacts
- Family Member Info
- **Individual Augmentation**
- User Account

IA Information ? Help

Departure Date : 09-03-2019   **Planned Return Date:** 12-27-2019   **IA File No :** 150187

Noble Eagle No.: NE-1728-0271   **IA Destination:** CONUS   **In-Theater Email:** (no-email provided)

Individual Deployment Support Specialist (IDSS): HARN, MISTY D
IDSS Phone: 757-433-2912
IDSS Email: misty.harn.ctr@navy.mil
IDSS Contact Interval: Emergencies

Command IA Coordinator (CIAC): CHRISTY, JESSE JAMES
CIAC Phone: 757-318-4506
CIAC Email: jesse.j.christy@navy.mil
CIAC Family Contact Interval: Every Month

Number of Children
(Age 0-4): 0
(Age 5-17): 0

☐ Installation Specific Info Requested
☐ Attending Family Readiness/Support Group
☐ Parent Cmd. Ombudsman Made Contact
☐ Parent Cmd. Ombudsman Following Up

ECRC

Supporting Sailors and their families

Family Support

- **ECRC Family Readiness**
  - **Routine (non-emergency) Family Support: ecrc.fs.fct@navy.mil**
  - **Emergencies use the ECRC 24/7 Support Hotline: 877-364-4302**
  - **Ms. Francesca Moncion / Mr. Jack Wood**

- **TRICARE Coverage Lapse (Reservists only)**
  - **When you check in for RLD, your TRICARE coverage temporarily lapses until you are gained to Active Duty**
    - **If dependents have routine appointments scheduled this week with a civilian provider, recommend rescheduling them if possible**
    - **Dependent medical emergencies – take orders to MTF or file a claim w/ civilian provider once TRICARE coverage is reactivated**
      - **ECRC can confirm patient's TRICARE eligibility if required by civilian medical provider**
    - **Contact Reserve TRICARE Program Office with any questions**

- **MyNavy Family App via Navy App Locker: https://applocker.navy.mil**

Supporting Sailors and their families

Evals / FITREPs

- **Active Duty Sailors will receive:**
  - **Regular Report from Parent Command to include:**
    - **Periodic Reports - NOB or Observed (maintains continuity)**
  - **Concurrent Reports from Theater Command:**
    - **Detachment of Individual / Detachment of Reporting Senior**

- **Mobilized Reservists will receive:**
  - **Detachment of Individual Report from SELRES Unit**
    - **Unless in a unit deploying under same reporting senior**
  - **Regular from Theater Command (maintains continuity)**
    - **Periodic and Detachment**
      - **Periodic not required if 15 month rule is satisfied**

Supporting Sailors and their families

- **CNFRC is automatically extending all PRDs of personnel on MOB 6 months past their EOM**

- **Things to Consider:**
  - EOM is when you return to ECRC HQ for DEMOB, not necessarily when you are off active duty
  - If you extend, CNFRC N1 will not know that
  - They may miss you – login to CMS-ID/JO/APPLY and CHECK

- **Contact Options:**
  - Enlisted: CNRFC_N121_ENLISTED_ASSIGNMENTS@NAVY.MIL
  - JOAPPLY: CNRFC_JOAPPLY_INBOX@NAVY.MIL
  - APPLY: CNRFC_JOAPPLY_INBOX@NAVY.MIL

Advancement Exams
While Deployed

- **BUPERSINST 1430.16G**
  - **New INST update absorbed previous NAVADMIN**

- **NRA / parent command ESO should have ordered your test before you departed**

- **Iraq, Afghanistan, HOA**
  - **E-4 – E-6 candidates: early / late testing authorized**
  - **E-7/LDO candidates waived from exam; automatically board-eligible but must submit a special request chit via ESO**
    - **Worksheet is required, even though exam will not be taken**

- **Any questions, please see ECRC ESO PSC Whistler**
  - **scott.e.whistler@navy.mil / 757-341-7445**

Supporting Sailors and their families

Processing Show Stoppers

- **Security Clearance**
  - **Must be verified and <u>maintained</u> by NRA / Parent Command**
    - **GSA members' Security Clearance maintained by ECRC**
  - **Ensure you have your Security Manager's contact info in case your ULTDUSTA requires a Read-in assist or Visit Request for your AD profile**
    - **If you do not have their contact info, ECRC Security Team can find it for you**

- **ID/CAC Card must be valid through entire IA tour**

- **GTCC (none/inactive)**
  - **CNRFC N4 does a bi-weekly review of all mobilized Reserve GTCCs; if a member is approaching the initial 60-day delinquency mark, they put that member's card in MC status for one day to reset the counter**
  - **Ensure your in-theater ULTDUSTA APC does NOT pull you into their GTCC hierarchy!**
    - **APC responsibility maintained by parent command / NRA**

- **Official Passport / Visa – as required Foreign Clearance Guide**

- **Medical**

Supporting Sailors and their families

Uniforms

- **Gear Issue is on Friday (Thursday for GTMO)**

  - **Theater determines required gear / Linked to NE#**

  - **Take your time to ensure everything fits**

  - **Bring all gear issued into theater**

  - **You are accountable for all issued gear**

  - **Bring PT gear (several sets recommended)**

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Gas Mask Fitting

- **Schedule will be posted; stick to your designated time**

- **You will be issued the M50 gas mask**

- **If you have your M50 insert for corrective lenses, bring it to the fitting**
  - ECRC medical can assist if you need one ordered

- **EUCOM, *CONUS and SOUTHCOM do not need gas masks**
  - *NSW/JSOC deployers usually require gas masks – verify with your AO

Supporting Sailors and their families

Travel & Action Officers

- ## Flight arrangements are made IAW your orders
  - Changes will not be made unless mission driven and directed by the gaining command or USFF
  - Rotators are the primary source of travel into CENTCOM and AFRICOM
  - Passport requirements are per the FCG and your orders

- ## Training Tracks beyond NIACT
  - All rental cars must be authorized in your orders by UIC and booked through SATO
  - You are responsible for booking your own lodging

- ## Processing Week Rental Car Driver travel claim:
  - Authorization verbiage in orders "LACMOB"
  - SATO itinerary
  - Zero-balance receipt
  - ECRC Rental Car Authorization Memo

- ## Customer Hours:
  - Wednesday morning "Meet and Greet"
  - Monday – Thursday: 1230 – 1500
  - Friday: 0845 – 1200

Supporting Sailors and their families

Training Overview

- **Requirements set by USFF / Theater**

- **NIACT (Fort Jackson, SC) 17 days**
  - **Army training is different**
    - **Culture / verbiage / expectations**
    - **Different habitability standards**
  - **Expect "WHITE SPACE"**
    - **Utilize for team training, unit cohesion**

- **ECRC LNOs at most Army sites:**
  - **ECRC CO's representative**
  - **1st stop for resolution of any issues**

Supporting Sailors and their families

Return Home
Warrior Transition Program

- **Third Location Decompression Program (TLD) for Combat Operational Stress Control (COSC)**

- **All IA personnel deployed to AFRICOM or CENTCOM AOR for >30 days are required to attend WTP-TLD in Sembach, Germany**

- **All other IAs will attend WTP-Lite during ECRC DEMOB week but can request WTP in Sembach if significant operational stress was experienced**

- **WTP-TLD Curriculum:**
  - **Weapon/Gear Return**
  - **Post Deployment Health Assessment (PDHA)**
  - **COSC / Resilience Briefs**
  - **Return and Reunion Briefs**
  - **Decompression Time**
  - **Customs**
  - **Redeploy**

- **Waiver requests ICO a qualifying life event (marriage, birth, graduation, etc.) to will be submitted via your ECRC AO to the ECRC CO for consideration**
  - **Personnel granted waiver of WTP-TLD will attend WTP-Lite at ECRC**

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Return Home (cont.)

- **Members who do not attend WTP must contact ECRC FWD CENT DET / CJTF HOA Command Element to arrange gear/weapon turn-in**

- **All IA personnel returning from theater will return to ECRC for redeployment processing, except AC IAs who attend WTP**
  - **AC 1-2 days (Medical, gear turn-in and WTP-Lite)**
  - **RC 2 weeks (to include TGPS – intention to attend or waive confirmed at WTP)**

- **Sailors will return to Parent Command or NRA following completion of ECRC redeployment processing**

- **Courtesy Mobs:**
  - **A courtesy MOB does NOT automatically authorize that same NRA I-stop or the same NRA to be used for DEMOB**
  - **The courtesy MOB/DEMOB NRA must both concur and it must be advantageous to the government**
  - **The IA must personally contact NESA@navy.mil for Courtesy MOBs & DEMOB ORMODs**

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Rest and Recuperation (R&R)

- ## Current DoD Policy Documents
  - **DoDI 1327.06 of June 16, 2009 (incorporating Ch. 3 effective May 19, 2016)**

- ## Theater Specific Policies
  - CENTCOM Resolution (CCR) 600-21 10 DEC 2015 (and MFR 07 DEC 2016)
  - ARCENT memorandum (ACCG) 05 APR 2015
  - AFRICOM Instruction (ACI) 1500.02C 05 MAY 2016
  - HOAINST 1327.1K 01 APR 2016

- ## Two Types R&R Leave Based on Location
  - Chargeable R&R leave (Examples: HOA/Jordan/Yemen)
  - Non-Chargeable R&R (NCR&R) administrative absence (IRAQ/AFG)

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Authorized R&R Locations/Destinations
(JTR Appendix U)

Authorized R&R Location	Combatant Command	Authorized OCONUS Destination	Authorized CONUS Destination
Afghanistan	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**
Chad (eff. 10/1/10)	**AFRICOM**	**N/A**	**Dulles, VA**
Cuba (JTF-GITMO only)	**SOUTHCOM**	**Muniz ANGB, Puerto Rico**	**NAS Jacksonville, NAS Norfolk**
Democratic Republic of the Congo (eff. (10/1/10)	**AFRICOM**	**N/A**	**Dulles, VA**
Djibouti	**AFRICOM**	**Airport closest to leave point**	**Airport closest to leave point**
Ethiopia (eff. 10/1/10)	**AFRICOM**	**N/A**	**Baltimore, MD**
Iraq	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**
Joint Task Force – South West Asia (JTF-SWA)	**CENTCOM**	**N/A**	**Baltimore, MD**
Jordan	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**
Kenya (eff. 10/1/10)	**AFRICOM**	**N/A**	**Baltimore, MD**
Pakistan	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**
Somalia	**AFRICOM**	**Airport closest to leave point**	**Airport closest to leave point**
Sudan (eff. 10/1/10)	**AFRICOM**	**N/A**	**Dulles, VA**
Syria	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**
Uganda (eff. 10/1/10)	**AFRICOM**	**N/A**	**Dulles, VA**
Yemen	**CENTCOM**	**Airport closest to leave point**	**Airport closest to leave point**

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Rest and Recuperation Leave
(Chargeable R&R)

- **Up to 15 days charged leave, travel funded by gov't, travel days not charged as leave**
  - R&R generally taken mid-tour but can be taken any time after 60 days in theater/prior to 60 days from departure

- **Eligibility: 365 BOG/365 deployment orders**
  - Pre-deployment training, processing does not count towards R&R eligibility
  - If BOG broken by leave or TDY >9 days away from R&R country, no longer eligible for HDP-T !!!

- **Cannot exceed 365 days TDY without USFF N1 or ASN waiver**

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R&R Administrative Absence
(Non-Chargeable R&R)

- **Non-Chargeable R&R (NCR&R) locations certified by OSD via memorandum every 2 years**

- **Only authorized NCR&R locations: <mark>Iraq and Afghanistan</mark>**

- **Eligibility criteria: 270 BOG/365 deployment orders**
  - **Shorter BOGs N/A**

- **15 day administrative absence not charged as leave and does not affect Hardship Duty Pay-Tempo (HDP-T)**
  - **Travel funded by DoD**
  - **Managed by ARCENT (EA for leave and liberty in CENTCOM)**

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Extensions

- **Any extension requests require a Volunteer Service Agreement (VSA) NAVPERS 1300/24 emailed to USFF_GFM_IA@NAVY.MIL**

  - **USFF N1 GFM HELPDESK**
    - **DSN 312-836-2403/COMM 757-836-2403**
    - **USFF_GFM_IA@NAVY.MIL (ENSURE SUBJECT LINE STATES NE NUMBER AND NAME)**

- **No extensions are guaranteed!**
  - **Depends on mission, availability of training, life of the requirement**

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Final Thoughts

- ## Reach Back
  - ### Contact your CIAC/IDSS/ECRC
  - ### Update NFAAS

- ## Minor variations in billet assignments are OK
  - ### Contact ECRC <u>ASAP</u> if mission changes

<u>ECRC HQ CDO</u>:   **(757) 763-8640**
<u>ECRC ACDO</u>:   **(757) 510-6308**

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ECRC Contacts for Demob

- **STAFF:**
- **LCDR PEEPLES – DEPT HEAD**
- **YN1 CALDERON - LPO**
- **YN2 CHAMBERS**
- **YN2 VILLANUEVA**
- **PS2 RAMOS**

EMAIL:
ECRC_NRFK_N00P_DEMOB@NAVY.MIL

PHONE:
(757) 341-7436

ECRC HQ CDO: **(757) 763-8640**
ECRC ACDO: **(757) 510-6308**

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