



How to Uninstall and Re-install Point



Uninstalling and Reinstalling Point


How to Uninstall Point:

- The Administrator will need to log on to <https://www.mycalyx.com>
- Next, select **Manage Point Installations**

Electronic Deployment of Point[®] is at Your Fingertips

We are pleased to announce electronic deployment of Point is now available to all Calyx Software accounts through MyCalyx.com[®]. Assigned MyCalyx[®] Administrators have the technology available to distribute Point for installation, monitor usage, assign user roles and grant or rescind access for all licenses within the account 24 hours a day/7 days a week.

[Getting Started](#)





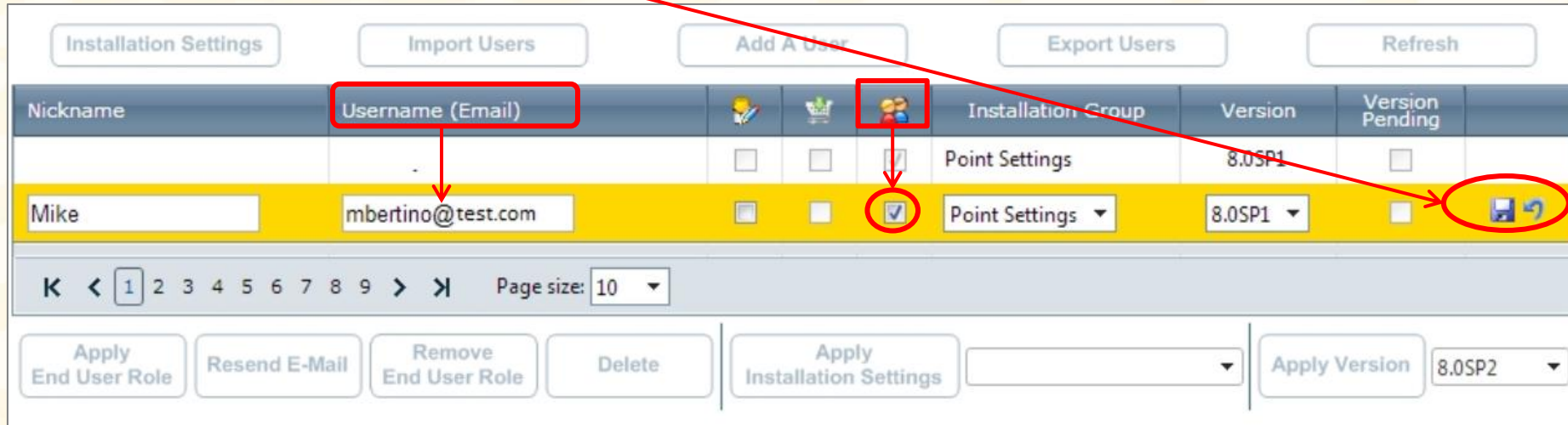
PointCentral[®]




Calyx PointCentral is the convenient, secure way to share Point files across your organization. Loan data, templates, and Cardex data are stored on a central server, making Point files accessible from any location—even while you're on the road.

[Manage Point Installations](#) [Download Server Software](#) [MyCalyx Digital Key](#)

Uninstalling and Reinstalling Point

- Double click on the Username (Email) that you wish to uninstall Point from to open it to the view below.
- Uncheck the box located under this icon  for that specific user and then click the **Save** icon 




Nickname	Username (Email)				Installation Group	Version	Version Pending
Mike	mbertino@test.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Point Settings	8.0SP1	<input type="checkbox"/>

When you close and re-open point, the removal will begin.

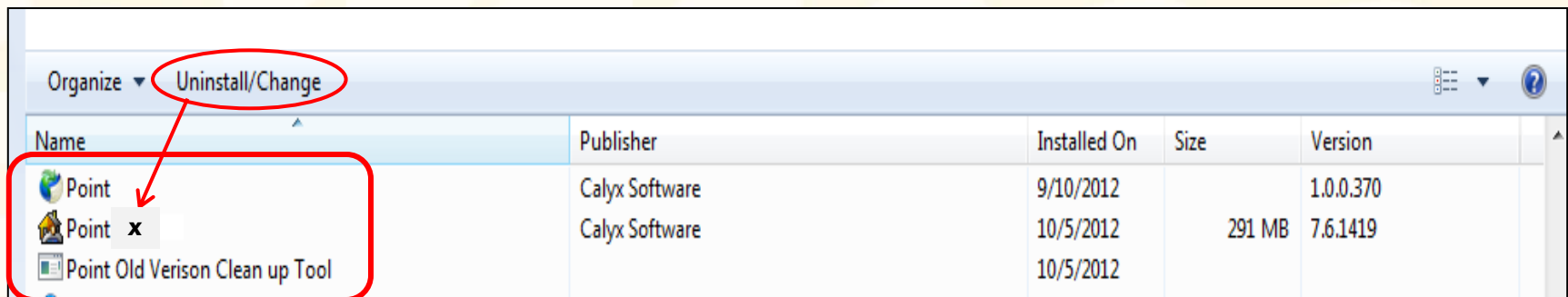
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If Point does not uninstall automatically by closing and re-opening Point, user must then uninstall manually following the directions below....

Left single click on **Start**, access the **Control Panel**. Locate the icon that allows you to uninstall programs. (Windows 7 icon is  **Programs and Features**)

Individually select each **Point** installation or version in the list of programs and select **Uninstall**.

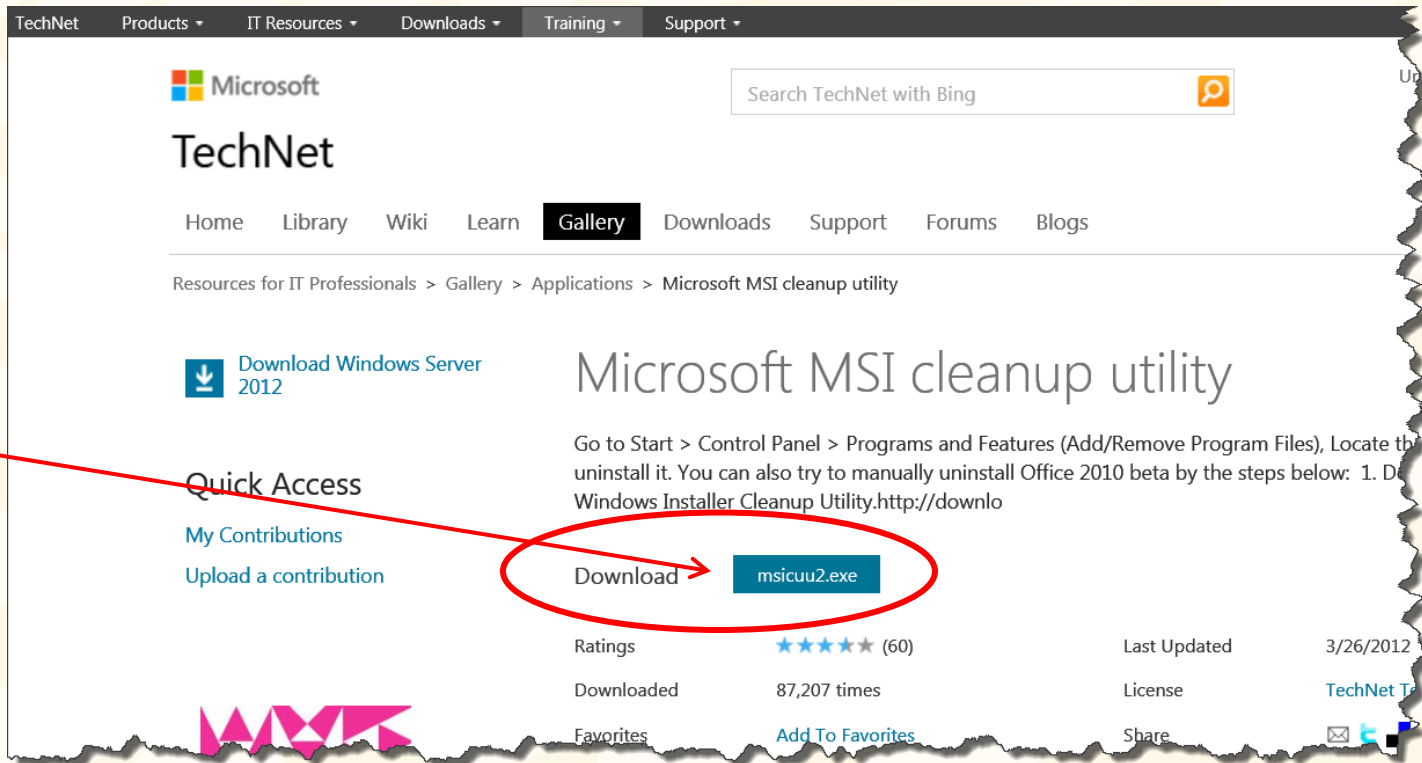


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If Point still does not uninstall upon completion of all of the aforementioned steps, you may need to utilize the **Microsoft Installer Cleanup Utility**.

Microsoft Installer CleanUp-Utility-Link

Once at that website, left single click on the **Download** link and follow the directions.



The screenshot shows the TechNet website interface. At the top, there are navigation tabs: TechNet, Products, IT Resources, Downloads, Training, and Support. Below this is the Microsoft logo and a search bar. The main navigation menu includes Home, Library, Wiki, Learn, Gallery (highlighted), Downloads, Support, Forums, and Blogs. The breadcrumb trail reads: Resources for IT Professionals > Gallery > Applications > Microsoft MSI cleanup utility. The main heading is "Microsoft MSI cleanup utility". Below the heading, there is a "Download" link with a right-pointing arrow, which is circled in red. Next to it is a button labeled "msicuu.exe". Other information includes "Ratings: ★★★★★ (60)", "Last Updated: 3/26/2012", "Downloaded: 87,207 times", and "License: TechNet T...". There is also an "Add To Favorites" link and a "Share" button with social media icons.



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



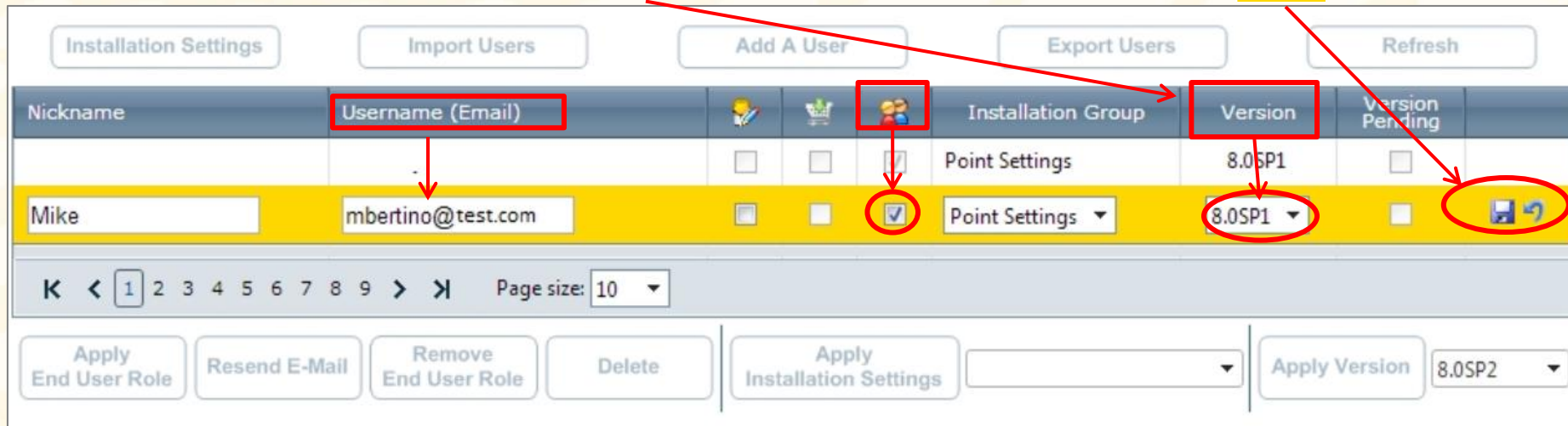
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- Double click on the Username (Email) that you wish to reinstall Point for to open it to the view below.
- Check the box located under this icon  for that specific user, verify that the current version of Point is selected and then click the **Save** icon 



Nickname	Username (Email)				Installation Group	Version	Version Pending
Mike	mbertino@test.com	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Point Settings	8.0SP1	<input type="checkbox"/>

Navigation: K < 1 2 3 4 5 6 7 8 9 > X Page size: 10

Buttons: Apply End User Role, Resend E-Mail, Remove End User Role, Delete, Apply Installation Settings, Apply Version (8.0SP2)

At this point, Calyx will send a new email to the user with the installation link to reinstall Calyx on their system.

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Helpful Hints for Installing Point:

- If you receive a “**My Calyx Pre-requisite Check Screen**” after clicking on the link in the installation email, you will need to turn on **Compatibility View**, because this screen really is an error screen.

*To turn on **Compatibility View**, click on **Tools** on the **Internet Explorer** menu bar and, under **Tools**, click on **Compatibility View**.*

Close this screen and click on the link in the email again and you should see the agreement screen which allows you to continue with the install process.

- Please verify that the **User Access Control** option is off. See link below for instruction guide.

[How to Turn Off UAC Link](#)

