

Community Health Needs Assessment



St. Joseph's Health
Adopted in FY19 for FY20 - FY22

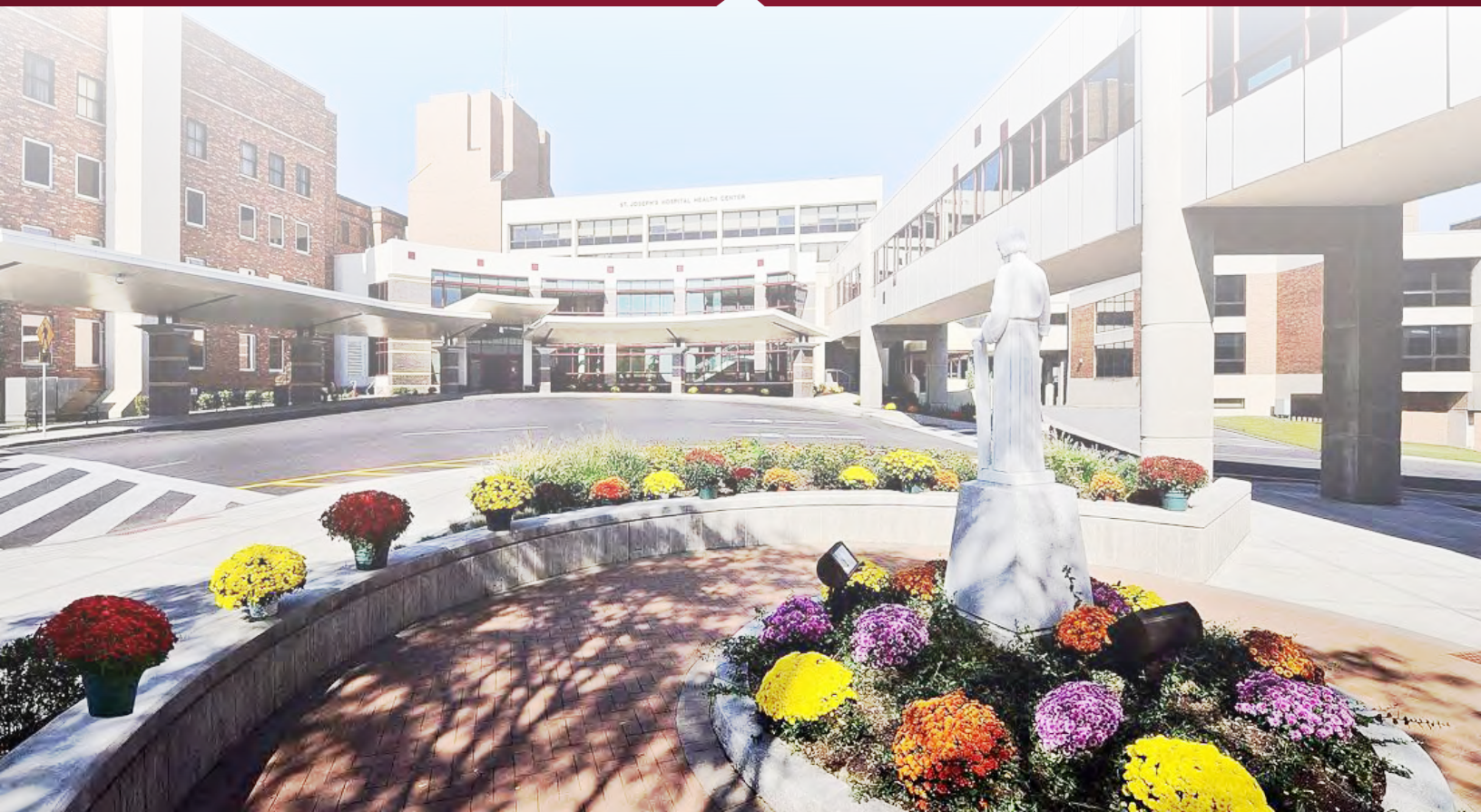


Table of Contents

Introduction	3
Executive Summary	4
Community Served	5
Process and Methods Used	10
Community Input	11
Significant Community Health Needs	13
Summary of Previous CHNA	23
Appendices	30

INTRODUCTION

The mission and values of St. Joseph's Health are as follows:

OUR MISSION

We, St Joseph's Health and Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

Inspired by our Franciscan Tradition, we are passionate healers dedicated to honoring the Sacred in our sisters and brothers.

OUR ROOTS

OUR VALUES

Reverence

We honor the sacredness and dignity of every person.

Commitment To Those Who Are Poor

We stand with and serve those who are poor, especially those most vulnerable.

Justice

We foster right relationships to promote the common good, including sustainability of Earth.

Stewardship

We honor our heritage and hold ourselves accountable for the human, financial and natural resources entrusted to our care.

Integrity

We are faithful to who we say we are.

Excellence

We heal by expecting the best of ourselves and others.

EXECUTIVE SUMMARY

The development of a Community Health Needs Assessment (CHNA) became a requirement of nonprofit hospitals with the enactment of the Patient Protection and Affordable Care Act (ACA). Under the ACA, nonprofit hospitals must conduct a CHNA every three years to submit to the Internal Revenue Service, as well as an implementation strategy that outlines the hospital's plan to address the priority needs identified in the CHNA. The community defined in the CHNA must include medically underserved, low-income, or minority populations, and the hospital must solicit community input.

The St. Joseph's Hospital Health System's (SJHHC) CHNA is designed to ensure that the priorities of SJHHC reflect the needs of the community, and that the implementation strategy ensures accountability in addressing the outlined needs. While SJHHC serves several counties in Central New York, the selected community focus for the Community Health Needs Assessment is Onondaga County, NY.

In order to inform the CHNA, a number of sources were utilized, including priorities identified in the New York State (NYS) Prevention Agenda 2019-2024.

Data used to inform the CHNA included community feedback collected by: the Onondaga County Health Department; life needs assessment data collected from Onondaga County residents through grassroots organizations and from St. Joseph's Health employees; Onondaga County ranking data located on the HealtheCNY website; City of Syracuse data located on the CNY Vitals website; data collected for the Accountable Health Communities grant awarded to St. Joseph's Hospital from the Centers for Medicare and Medicaid Services, which includes social influencers of health; data collected from residents of the Northside of Syracuse around health and health barriers; and data collected through Kitchen Table Talk sessions with residents of the Near Westside of Syracuse.

Through discussions with the CHNA Steering Committee, the SJHHC Community Health and Well-Being Council, and the leadership of the health department and hospitals, and after careful consideration of all data and prioritization criteria, the needs identified for Onondaga County include:

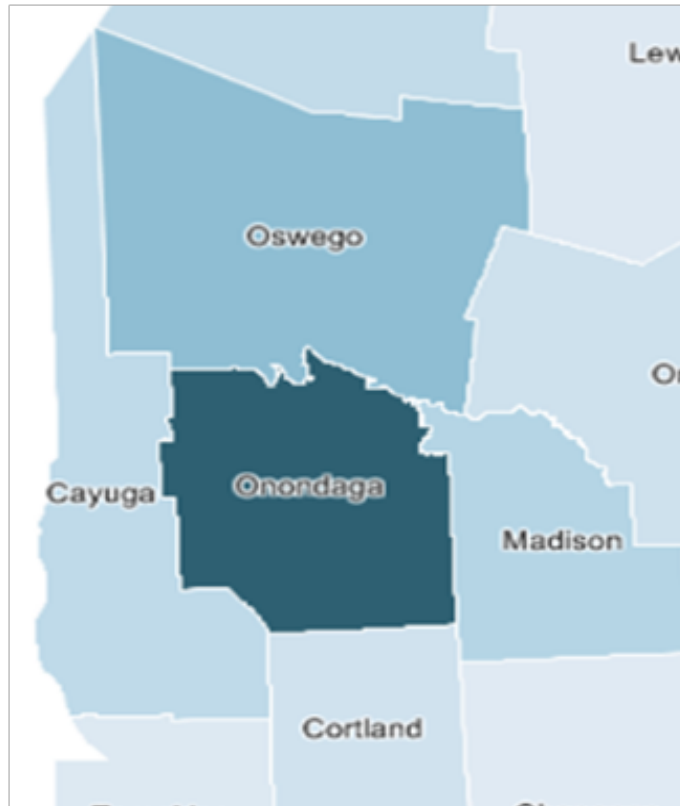
- Prevention of Chronic Diseases
- Tobacco Use
- Promotion of a Healthy Environment
- Economic Stability/Poverty
- Prevent Mental and Substance Use Disorders

The St. Joseph's Health FY20 – F22 community health needs assessment was approved by the St. Joseph's Health Board of Trustees on May 23, 2019.

COMMUNITY SERVED

GEOGRAPHIC AREA SERVED

St. Joseph's primary service area covers Onondaga and Oswego counties, accounting for approximately 80% of inpatient admissions to St. Joseph's Health Hospital combined.



Source: Database: Inpatient HANYS
01/01/2017 - 12/31/2017

CHNA GEOGRAPHY

St. Joseph's primary service area covers Onondaga and Oswego counties, accounting for approximately 80% of inpatient admissions to St. Joseph's Health Hospital combined.

This CHNA will focus specifically on Onondaga County, NY. St. Joseph's Health is located in the City of Syracuse, NY, which is located within Onondaga County. Since approximately 67% of SJHHC's inpatient market share is attributable to Onondaga County alone, accounting for the majority of inpatients treated at the hospital, this CHNA focuses only on Onondaga County. Onondaga County is also the most significant county among the full service area because the majority of SJHHC outpatient services are located within Onondaga County.

Last, St. Joseph's is required by New York State to complete a Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) in collaboration with the Onondaga County Health Department and the other hospitals within Onondaga County, Crouse Hospital and Upstate Medical University Hospital. Similar to the CHNA, the CHA/CHIP is a community health assessment and planning process, focused on primary/secondary disease prevention, promoting access to quality health care services, and eliminating health care disparities. Focusing on Onondaga County specifically aligns the collaborative process of the CHA/CHIP with this CHNA process and implementation strategy.

POPULATION DEMOGRAPHICS

Demographics: Syracuse, Onondaga County & New York State

Source: U.S. Census Bureau, American Community Survey

<https://www.census.gov/quickfacts/fact/table/ny.us/PST045218>

	Syracuse	Onondaga	NY State
Total Population Size	143,396	465,398	19,542,209
Gender			
Male	47.2%	48.2%	48.6%
Female ¹	52.8%	51.8%	51.4%
Race¹			
White	55.2%	80.0%	69.6%
Black/African American	29.0%	11.8%	17.7%
American Indian/Alaska Native	0.9%	0.9%	1.0%
Asian	7.0%	4.1%	9.1%
Native Hawaiian/Pacific Islander	0.0%	0.1%	0.1%
Two or More Races	5.5%	3.1%	2.5%
Education			
High School Graduate or Higher ²	81.5%	90.8%	86.1%
Bachelor's Degree or Higher ³	27.4%	35.0%	35.3%
Employment & Income			
In Civilian Labor Force ²	56.4%	63.0%	63.1%
Median Household Income ⁴	\$34,716	\$57,271	\$62,765
Persons in Poverty ¹	32.6%	13.7%	14.1%
Health			
With a Disability ⁵	13.3%	9.1%	7.5%
Persons without Health Insurance ^{1,6}	8.1%	5.2%	6.6%
Housing			
Housing Units	-	208,526	7,302,710
Owner-Occupied Housing Unit Rate ⁷	38.3%	64.9%	54.0%
Living in Same House as 1 Year Ago ⁸	76.1%	85.9%	89.4%

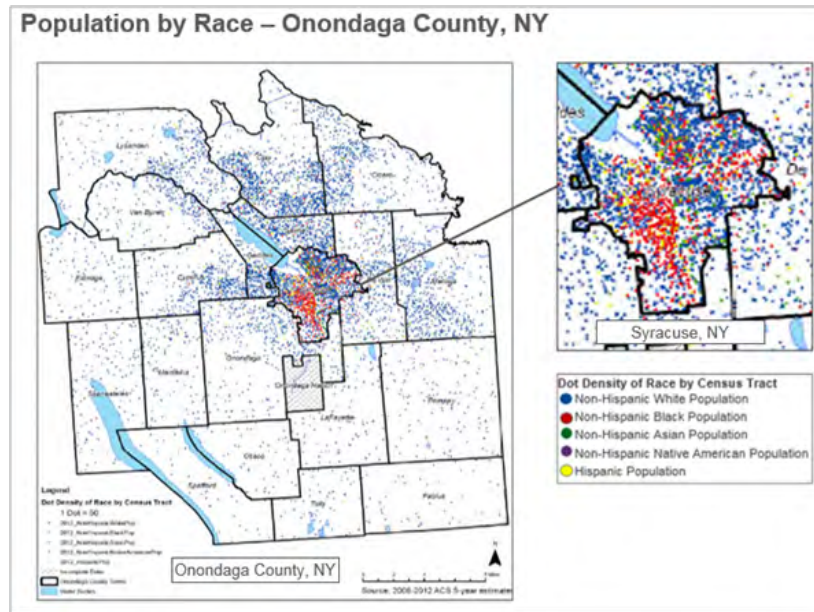
1. Certain measures not comparable to other geographic levels due to methodology differences which exist between data sources
2. Percent of persons age 25 years+, 2013-2017
3. Percent of population age 16 years+, 2013-2017
4. In 2017 dollars, 2013-2017

5. Under age 65 years, percent, 2013-2017
6. Under age 65 years, percent
7. 2013-2017
8. Percent of persons age 1 year+, 2013-2017

Onondaga County is home to one city, the City of Syracuse, which is centrally located within Onondaga County. Syracuse accounts for approximately 30% of Onondaga County's total population of 465,398, and is an urban hub for numerous Onondaga County businesses, including St. Joseph's Health Hospital.

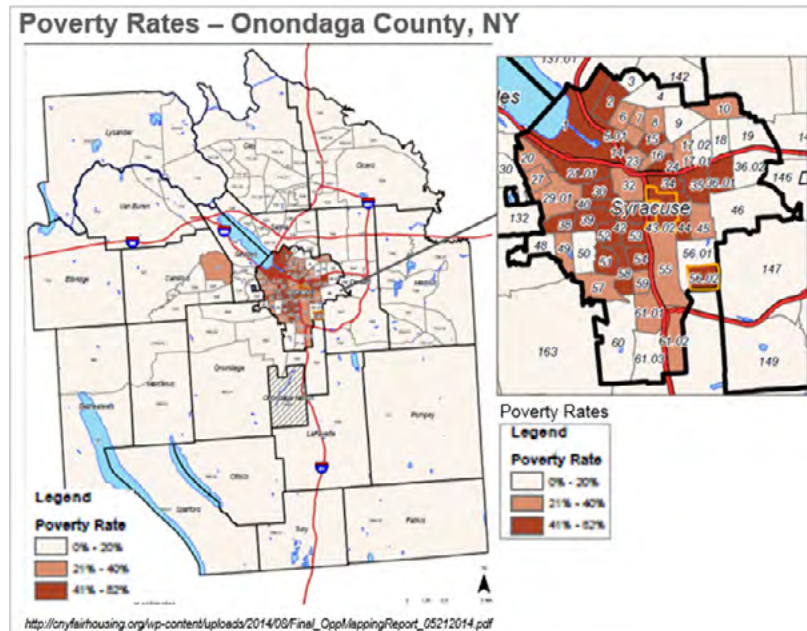
The racial composition of Onondaga County's population is predominantly white, though there is a higher proportion of black/African Americans, Asians, and individuals reported as two or more races living in the City of Syracuse compared

to the rest of Onondaga County. The map below reflects the differences in racial diversity between Syracuse City and the area of Onondaga County surrounding the city.



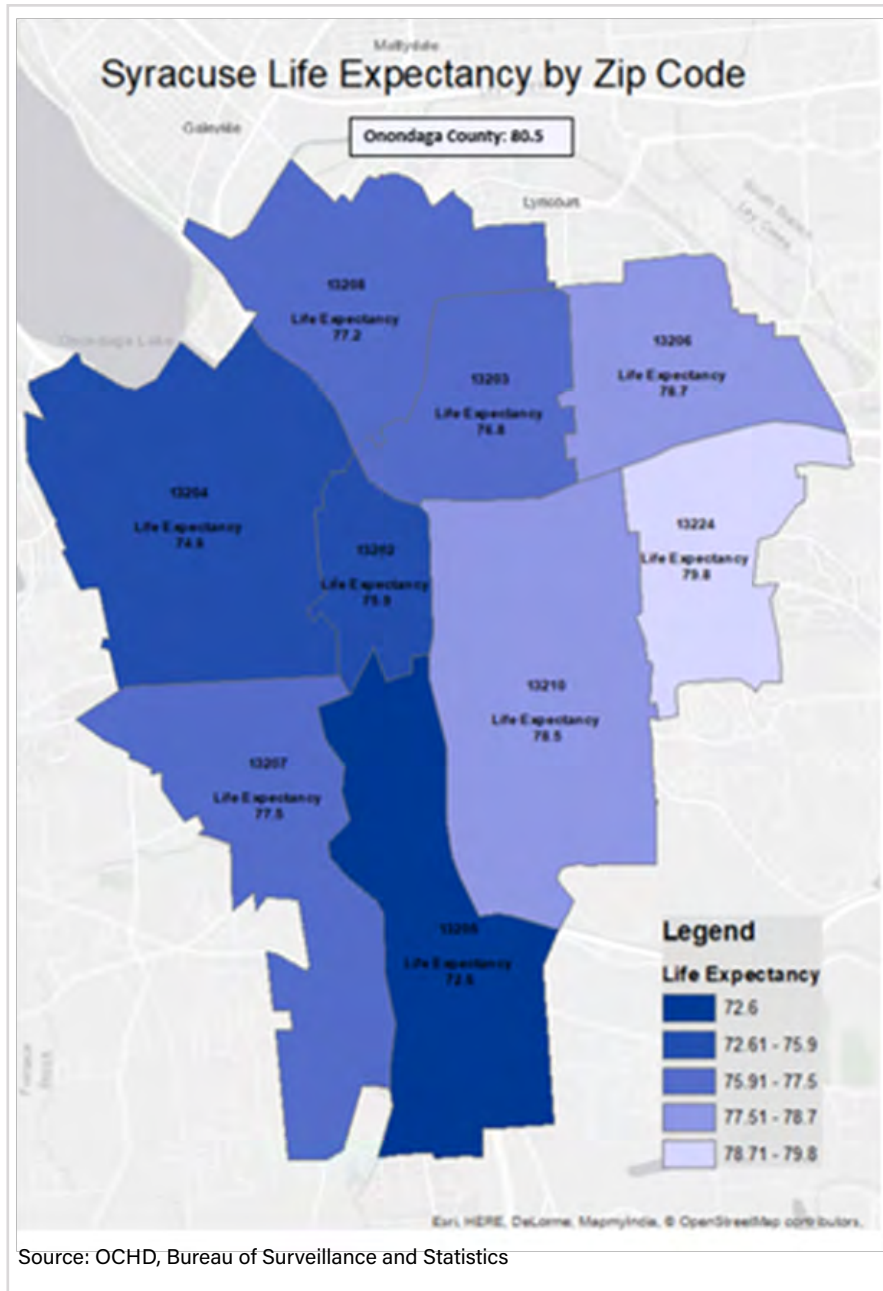
Source: 2008-2012 ACS 5-year Estimates

There are also higher rates of concentrated poverty in the City of Syracuse vs. Onondaga County, as evidenced in the following diagram, which is consistent with the demographics table reflecting a reported median household income of \$34,716 reported in Syracuse vs. \$57,271 in Onondaga County:



This overlay of the highest concentrations of poverty with the highest rates of diversity underscore disparities between Syracuse and the surrounding suburbs. An additional metric which highlights disparities between greater Onondaga County and its urban core is life expectancy at birth.

The following chart reflects the life expectancy for persons in greater Onondaga County and major Syracuse zip codes. For example, a resident is likely to live 7.7 years longer if they are born in Onondaga County (80.5 years), than if they are born in the urban Syracuse zip code 13205 (72.8 years):



HEALTH FACILITIES OWNED/OPERATED BY ST. JOSEPH'S HEALTH

The System of Care map below outlines each of the health facilities and services operated fully or in part by the entities within the St. Joseph's Health system, with Onondaga County highlighted in white. While the hospital, one entity within St. Joseph's Health, operates several outpatient services reflected on the map, the diagram is inclusive of all St. Joseph's Health system services. From this list, Syracuse, Baldwinsville, Camillus, Cicero, East Syracuse, Fayetteville, Liverpool, and North Syracuse are all located within Onondaga County.



ST. JOSEPH'S HEALTH
A Member of Trinity Health

ST. JOSEPH'S HEALTH SYSTEM OF CARE

SYRACUSE
St. Joseph's Health Hospital
 CNY Family Care **P ▲**
 CNY Infusion Services **JV**
 Behavioral Health Services
 Dental Residency Clinic
 Dialysis Center – Regional **JV**
 Family Medicine Residency Program
 Laboratory Alliance of Central New York, LLC **JV**
 Loretto **★**
 Cardiovascular Group of Syracuse **▲**
 PACE-CNY Catherine McAuliffe Center **★**
 Primary Care Center, Main Campus **P**
 Primary Care Center, West **P**
 Psychiatric Emergency Program
 St. Joseph's College of Nursing
 St. Joseph's Health Foundation
 St. Joseph's Imaging Associates **JV**
 St. Joseph's Physicians Internal Medicine
 St. Joseph's Physicians Cardiac Surgery
 St. Joseph's Physicians Cardiology

AUBURN
 Auburn Community Hospital **★**
 Auburn Health Support Services **JV**
 Internal Medicine Associates **▲**
 St. Joseph's Physicians Cardiology

BALDWINSVILLE
 St. Joseph's Physicians Primary Care **P**
 St. Joseph's Imaging Associates **JV**

BINGHAMTON
 Lourdes Health Support **JV**

CAMILLUS
 Dialysis Center **JV**
 St. Joseph's Imaging Associates **JV**

CARTHAGE
 Carthage Area Hospital Sleep Center **JV**
 Mountain Lakes Health Support **JV**

CAZENOVIA
 St. Joseph's Physicians Primary Care **P**

CICERO
 St. Joseph's Physicians Cardiology
 St. Joseph's Physicians Primary Care **P ▲**

CORTLAND
 Dialysis Center **JV**
 Franciscan Licensed Home Care

DEWITT
 FHS Services, Inc./Franciscan Companies/
 Franciscan Management and Consulting Services

EAST SYRACUSE
 St. Joseph's LINK
 St. Joseph's Physicians Cardiology
 St. Joseph's Physical Medicine and Rehabilitation

FAYETTEVILLE
 Center for Wound Care and Hyperbaric Medicine
 Dialysis Center – Northeast **JV**
 St. Joseph's Physicians Urgent Care -
 Northeast Medical Center
 Physical Therapy
 St. Joseph's Physicians Primary Care **P**
 St. Joseph's Imaging Associates **JV**
 St. Joseph's Health Sleep Lab
 St. Joseph's Health Surgery Center Northeast

FULTON
 Oswego Health Home Care – **JV**
 St. Joseph's Imaging Associates,
 River Vista Medical Center – **JV**

GOUVENEUR
 St. Joseph's Physicians Cardiology

LIVERPOOL
 Cardiovascular Group of Syracuse
 Certified Home Health Care Agency
 CNY Regional Center for Tobacco
 Health Systems at St. Joseph's Health
 Dialysis Center – North **JV**
 Franciscan Licensed Home Care
 St. Joseph's Physicians Urgent Care -
 North Medical Center

Liverpool Continued
 St. Joseph's Health Surgery Center
 PET/CT **JV**
 PROS Recovery Community
 SJH Cardiology Associates **▲**
 St. Joseph's Health Sleep Lab
 St. Joseph's LINK
 St. Joseph's Physicians Primary Care **P**
 St. Joseph's Imaging Associates **JV**

LOWVILLE
 Lewis County General Hospital **★**
 Lewis County Primary Care Network **▲**
 Lewis County Health Support Services **JV**

NORTH SYRACUSE
 Franciscan Health Support
 Franciscan Lifeline
 PACE-CNY Sally Coyne Center

ONEIDA
 Oneida Health Support **JV**
 The Sleep Center at Oneida Healthcare

OSWEGO
 St. Joseph's Physicians Cardiology
 St. Joseph's Imaging Associates **JV**

PULASKI
 St. Joseph's Physicians Cardiology

ROME
 Rome Memorial Hospital **★**

UTICA
 Mohawk Valley Health Support Services **JV**

WATERTOWN
 St. Joseph's Physicians Cardiology



KEY **★** - St. Joseph's Affiliate | **P** - Primary Care | **JV** - Joint Venture | **▲** - Participant in ACQA/Clinically Integrated Network | **●** - Locations

SEPTEMBER 2018

SERVICES PROVIDED

St. Joseph's Health Hospital serves as the backbone of this integrated system. Hospital services include, but are not limited to: medical/surgical inpatient care; OB/GYN services; medical imaging; lab, and other ancillary services; primary care (primary care clinics); inpatient and extensive outpatient behavioral health services; a Certified Home Health Care Agency; a College of Nursing; a Pharmacy Residency Program and a Family Medicine Residency Program.

St. Joseph's hospital-based primary care clinics (3 hospital-based clinic sites) and physician private practice locations are evolving as models of excellence in primary care, as all 9 sites have achieved Level 3 Patient Centered Medical Home Certification. The hospital-based clinics are all located within designated Health Professional Shortage Areas (HPSA) in the City of Syracuse.

St. Joseph's continuum of care has expanded in recent years to now include: Concordia Healthcare Network, a super-clinically integrated network (CIN) in partnership with the University of Rochester Medical Center; participation in a Track 3 MSSP ACO; participation in a New York State Medicaid Value-Based Payment program; designation as the lead Health Home for Onondaga, Oswego, Madison, Oneida, Lewis and Cayuga Counties; and participation in the Central New York Care Collaborative DSRIP program.

Franciscan Companies, a for-profit entity under St. Joseph's Health, provides a variety of health-related services, products and programs to enable people to live home and live well. Services include home medical equipment; respiratory therapy; sleep disorder treatments; home care; Lifeline medical alert; and remote medication dispensing technology.

PROCESS AND METHODS USED FOR THE CHNA

The SJHHC CHNA process was guided by St. Joseph's CHNA Steering Committee and informed by several sources of primary and secondary data. Primary data were collected in the form of surveys and focus groups; however, the analysis of secondary data around disease prevalence, hospitalization, and social influencers largely drove the prioritization of identified needs. Combined, this data was used to gain a view of overall community health needs and perceptions and provided the foundation for priority area identification. The information and final priorities were reviewed by members of the CHNA Steering Committee. The Onondaga County health rankings data can be found in Appendix A.

SECONDARY DATA

Several sources of secondary data were used to provide an understanding of the County and City populations and health status, both in general and relative to New York State rates, the main goals of the New York State Prevention Agenda, and Healthy People 2020 targets. The majority of County health indicators were drawn from the HealthCNY website, while City of Syracuse data was drawn from the CNY Vitals website and the 2017 City of Syracuse Health Equity Report.¹

PRIMARY DATA

In addition to secondary data review, primary data was collected to further support priority selection and to give the community a voice in the CHNA process. (see Community Input section below).

COLLABORATIVE PARTNERS

Primary data was collected via the efforts of many collaborative partners. SJHHC collaborated with the Onondaga County Health Department on the County's Community Health Assessment and Improvement Plan (CHA/CHIP) and used community feedback data to inform the SJHHC FY19 – FY21 CHNA. Collaborating community-based organizations serve a diverse set of underrepresented populations and provide an array of services; a complete list of the community-based organizations has not yet been approved for publication.

COMMUNITY INPUT

Input was garnered from the community by multiple human-services organizations serving Onondaga County and City of Syracuse residents.

ONONDAGA COUNTY COMMUNITY HEALTH ASSESSMENT

The largest source of primary data used to drive this St. Joseph's Health CHNA was gathered in collaboration with the 2016 - 2018 Onondaga County Community Health Assessment/Community Health Improvement Plan (CHA/CHIP) community engagement activities. The hospital was an active participant on the 2016 - 2018 Onondaga County CHA/CHIP Steering Committee, led by the Onondaga County Health Department (OCHD).

The 2016 - 2018 Onondaga County CHA/CHIP used a community engagement survey and focus groups to gather information from County residents regarding the health needs of the community. The 2016 - 2018 CHA/CHIP community engagement process had not yet taken place when St. Joseph's Health's FY17-FY19 CHNA was approved, and therefore this data was not used in St. Joseph's Health's last CHNA. This robust data source, published in the period between St. Joseph's last CHNA and the drafting of this CHNA, is therefore used to inform St. Joseph's Health's 2019 CHNA.

The 2016 - 2018 CHA/CHIP community engagement survey was designed to reach Onondaga County residents, and was distributed from July 2016 to September 2016. The engagement process also included focus groups, which were aimed to reach populations at higher risk for poor health outcomes.² The following excerpt regarding the community engagement survey was taken from the CHA/CHIP Community Engagement Summary:

The survey was developed by the OCHD Health Assessment team, with input from the steering committee. The survey consisted of four main sections: Health Problems, Health Behaviors, Health Systems, and Healthy Community, as well as demographics. Each of the four topic areas asked respondents to choose their top five priorities from a list and included space for open-ended comments. The survey was made available online in English and Spanish. Paper copies were also developed in both English and Spanish. Survey responses were anonymous. Participants had the option to include their name and contact information to enter to win one of 5 gift cards to a local shopping mall. All identifying information was removed prior to analysis.

The OCHD and steering committee members promoted the survey through a variety of outlets. OCHD added a survey link to its website and social media pages. Paper copies were distributed to health department clinics for patients to complete as they waited for appointments. The OCHD also shared the link with all County staff, and posted flyers and table tents in the elevator and cafeteria of the main office building. OCHD Senior Staff sent the survey link to community partners working directly with the public. Steering committee members and key stakeholders assisted by adding the survey to agency websites, forwarding to community listservs, and promoting it to agency staff, including the staff of three large area hospitals. Through additional community outreach, the survey was distributed to employees of two local universities, volunteer firefighters, central library patrons, university students, YMCA members, and pharmacy customers at a large local grocery chain, among others.

Surveys that were completed in OCHD clinics, or sent to the office via mail were entered by OCHD support staff. Surveys were excluded if the respondent did not live in Onondaga County or answer any questions.

The survey was available online and on paper from 7/29/2016 through 9/9/2016. Survey responses were tallied beginning on 9/14/16, to allow time for any paper copies to be received by the office.

Focus groups were identified as a method to gather information from target populations that may be both under-represented in the survey responses, and potentially at higher risk for poor health outcomes. OCHD also relied on information from recent engagement projects completed by other agencies, that targeted populations not listed above (Spanish-speaking residents, LGBTQ residents, etc.). Focus group participants received a \$10 grocery gift card for their participation.

A total of 3,485 responses were received. After removing non-Onondaga County residents and responses with no data, 2,799 responses remained. Of these, 879 (31.4% were Syracuse residents, and 1,920 (68.6%) lived outside the City of Syracuse. Compared to the general population of Onondaga County, survey respondents were more likely to be female (78.1%), between the ages of 50-64 years (40.4%) and have at least a 4-year college degree (57.9%). Respondents were also less likely to report being Black or African American (6.5%) or Hispanic (2.6%).³

A copy of the CHA/CHIP community engagement survey can be found in Appendix B.

^{2,3} Onondaga County Community Health Assessment and Community Health Improvement Plan Community Engagement Executive Summary, executive summary can be found at <http://www.ongov.net/health/documents/SurveyExecutiveSummary.pdf>

LIFE NEEDS ASSESSMENT SURVEY

Additional primary data was collected for this CHNA in collaboration with the Central New York Community Foundation, which led an initiative in which organizations were taught how to gather data from residents in Onondaga County through a "Life Needs Assessment Survey" to identify which needs are not being adequately met for people living in poverty. Participating organizations freely shared their data with each other and in return could see the results shared by others. Participants include large hospitals in the county as well as a multitude of nonprofit organizations. Assessment topics include affordable long-term housing, addiction, lead poisoning, job readiness, and economic independence, among others. More than 1,500 responses were received throughout the community from January 2017 to January 2019, including 54 St. Joseph's Hospital employees who also completed the assessment. A copy of the assessment can be found in Appendix C.

ACCOUNTABLE HEALTH COMMUNITIES GRANT

St. Joseph's Hospital received a 5-year Accountable Health Communities (AHC) grant and is nearing the end of the first year of the grant. This is a Centers for Medicare & Medicaid Services (CMS) grant in which CMS is implementing and testing "the three-track AHC model to support local communities in addressing the health-related social needs of Medicare and Medicaid beneficiaries by bridging the gap between the clinical and community service providers."⁴ The participant survey results, gathered between August 1, 2018 and January 15, 2019 from clients with Medicaid and/or Medicare, also helped inform the St. Joseph's Health CHNA. The survey included questions that address social needs, including housing instability, food insecurity, utility needs, interpersonal violence and transportation. Surveys were distributed to patients in the SJHHC emergency department, labor and delivery department, inpatient psychiatric department, two urgent cares, and 12 primary care clinics.

ST. JOSEPH'S CARE COORDINATION NETWORK

Further input regarding community need was gathered for this CHNA from the St. Joseph's Care Coordination Network (health home). The health home conducts a comprehensive assessment with each client within 60 days of the client enrolling in the health home program. The health home is a care management model for Medicaid recipients that facilitates communication between all professionals involved in a patient's care so that all medical, behavioral health, and social service needs are handled in a coordinated, comprehensive manner. The assessment is used to generate goals for the client's care plan and includes information regarding where the client is lacking in necessary services, barriers to care, and where linkages to community resources are needed. The assessment is updated for each client annually or as needed if there is a significant change in the client's life situation. The assessment focuses on the medical, social, and psychological health of clients.

TCI SYRACUSE - KITCHEN TABLE TALKS

TCI Syracuse, formed after St. Joseph's received a Trinity Health Transforming Communities Initiative (TCI) grant, is a coalition of strategic key organizations that come together on projects aimed at providing policy, systematic, and environmental changes to promote healthy behaviors in underserved and disadvantaged Syracuse neighborhoods. TCI Syracuse is currently comprised of St. Joseph's, the Onondaga County Health Department, CenterState CEO/Northside Urban Partnership, HealthConnections, the Lerner Center for Public Health Promotion at Syracuse University, Near Westside Initiative, and the Tobacco Action Coalition of Onondaga County. The Near Westside of Syracuse has a high concentration of poverty and is one of two neighborhoods in which TCI Syracuse is currently focusing community health efforts. Six Kitchen Table Talk sessions were held on the Near Westside in May and June of 2018 to discuss health topics affecting neighborhood residents. The talks were focus group style community engagement sessions in which Near Westside neighbors gathered in a resident's home or a community center to share a healthy meal and discuss the topics via a facilitated conversation. Each talk included between four and ten participants; 50 residents participated in total. Data gathered from residents through the Kitchen Table Talks helped to inform the St. Joseph's Health CHNA.

COMMUNITY INPUT - KEY FINDINGS

There were notable trends in information solicited from the community, including:

- Addiction to alcohol or drugs, mental health issues, and chronic disease are among the biggest health needs in the County
- Eating healthy is difficult due to cost and access to healthy food
- Economic stability is a barrier to meeting life needs
- Prevalence of tobacco use.

SIGNIFICANT COMMUNITY HEALTH NEEDS

HEALTH NEED PRIORITIZATION - METHODOLOGY

In order to identify the most significant health needs upon which priority should be placed, a point system was developed to evaluate each secondary data indicator compiled. The assignment of points was based on the following system, which is inclusive of a weight for community feedback:

Secondary Data Comparative Scoring:	
County value worse than State value	1 point
Syracuse City value worse than County value	1 point
County value worse than NYS Prevention Agenda	1 point
County value worse than Healthy People 2020	1 point
Weight Added from Community Feedback:	
Named in community survey	1 point
Named in Life Needs Assessment tool	1 point
Named in Kitchen Table Talks	1 point
Named in AHC survey	1 point
Named in Health Home data analysis	1 point

In summary, community health indicators received more weight if a disparity was demonstrated relative to available benchmarks, and, if the need was elevated through community feedback. The community health indicators which received the highest points were highlighted as priority health needs for this CHNA.

PRIORITY HEALTH NEEDS

The key community health needs that surfaced from the data have been distilled down to five main categories:

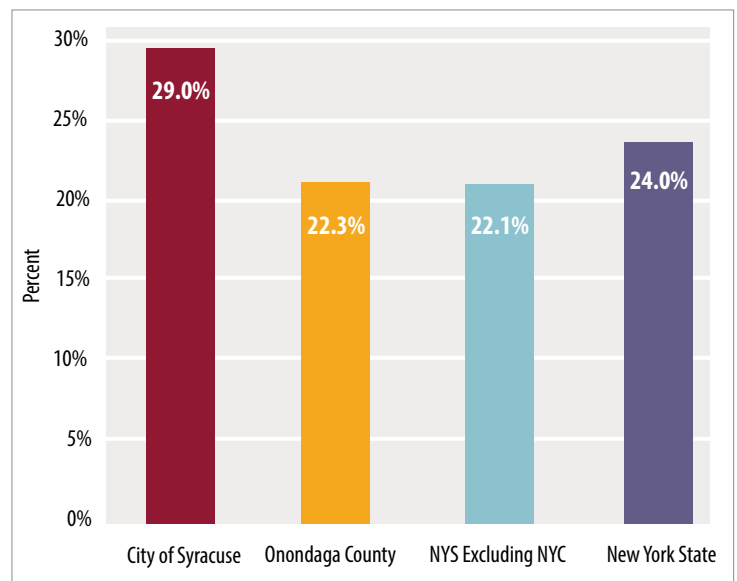
1.) Prevention of Chronic Diseases, 2.) Tobacco Use, 3.) Promotion of a Healthy Environment, 4.) Economic Stability/Poverty, and 5.) Prevent Mental and Substance Use Disorders, which will all drive the focus of the SJHHC CHNA implementation strategy. As previously stated, these priorities were selected largely based on the incidence of specific diagnoses, diseases and behaviors, supplemented by valuable feedback from county constituents regarding perceived community needs.

1.) Prevention of Chronic Diseases

Chronic diseases, such as cancer, diabetes, and heart disease, are a leading cause of premature death (death under age 65). In Onondaga County, the premature death rate is 24%, which is higher than the NY State value (exclusive of NYC) at 22.4%, higher than the 2018 Prevention Agenda goal of 21.8%, higher than the prior value of 22.3%, and trending upward.^{5,6} This indicator focuses attention on deaths that may have been prevented, like many chronic diseases. Onondaga County residents, through the community engagement survey, indicated that chronic disease is one of the biggest health problems in the County.

Notably, the percentage of premature deaths is higher in the City of Syracuse, at nearly 7 percentage points higher than in Onondaga County and NY State (excluding NY City):⁷

Figure 1. Percentage of premature deaths (deaths under age 65), 2011-2013



⁵ <http://www.healthcny.org/indicators/index/view?indicatorId=3837&localeId=1913>

⁶ https://webbi1.health.ny.gov/SASStoredProcess/guest?_program=/EBI/PHIG/apps/dashboard/pa_dashboard&p=sh

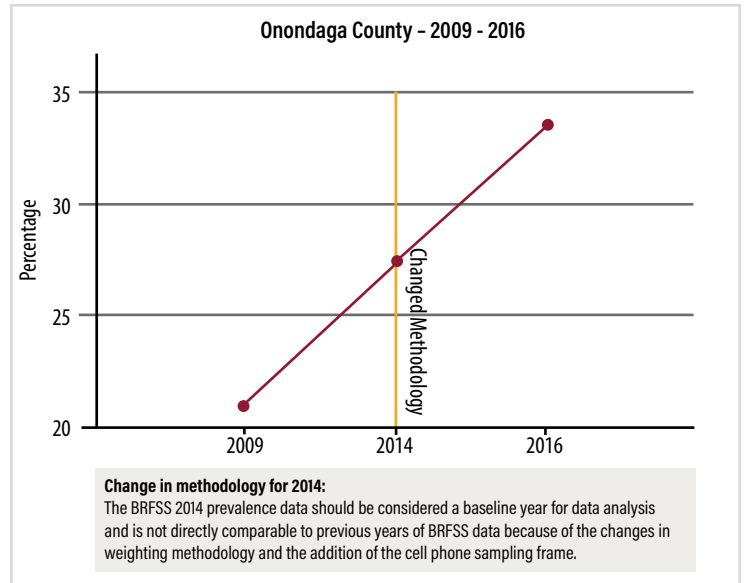
⁷ https://www.health.ny.gov/statistics/community/minority/docs/mcd_reports/onondaga_county_city_of_syracuse.pdf

1a. Obesity

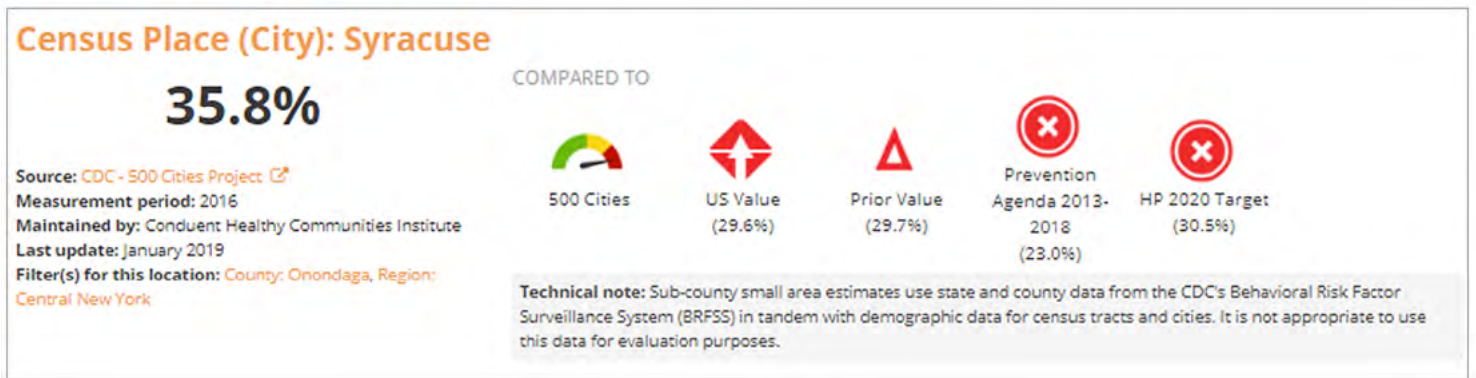
CHNA Priority Alignment with Other Goals:

- ✓ Healthy People 2020 – Nutrition and Weight Status
- ✓ Healthy People 2020 – Diabetes
- ✓ NYS Prevention Agenda 2019-2024 Prevent Chronic Diseases, Focus Area 1 Overarching Goal: Reduce obesity and the risk of chronic diseases

In Onondaga County, 63.1% of adults are overweight or obese and 33.4% are obese – both of these values are higher than the State average and higher than the 2018 Prevention Agenda goal of 23.2% for adults who are obese.⁸ While the 2018 Prevention Agenda goal for the rate of children and adolescents who are obese is 19.7%, in Onondaga County, 32% of elementary school students and 34.1% of middle and high school students are overweight or obese.⁹ The CDC defines body mass index (BMI) between 25 and 29.9 as “overweight” for adults, and an adult BMI greater than or equal to 30 is considered obese. Data suggest that the rate of obesity has been trending upward in Onondaga County:¹⁰



This 2016 obesity rate is even higher for residents of the City of Syracuse:¹¹



Obesity influences several chronic diseases, including diabetes. During the “Kitchen Table Talks” sessions which were included in this CHNA’s consideration of community input, Syracuse residents named diabetes as something they see making family members and neighbors sick. This observation is confirmed by the disparity reflected in the data: the NYS Prevention Agenda 2018 goal for the rate of hospitalizations for short-term complications of diabetes per 10,000 age 18+ is 4.86, and the Onondaga County rate is 9.1.¹²

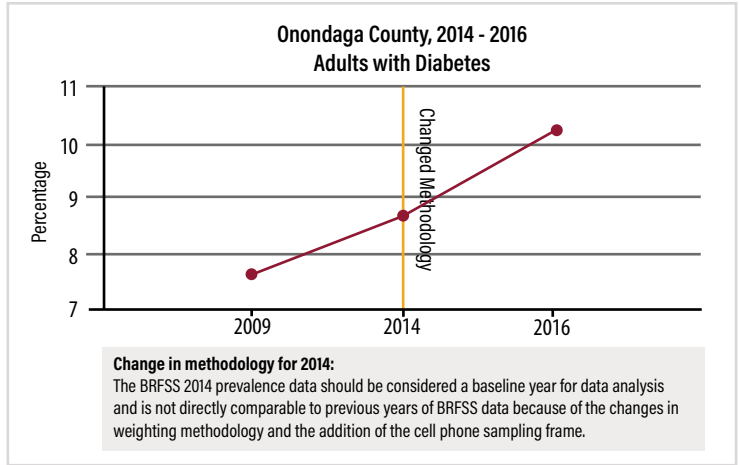
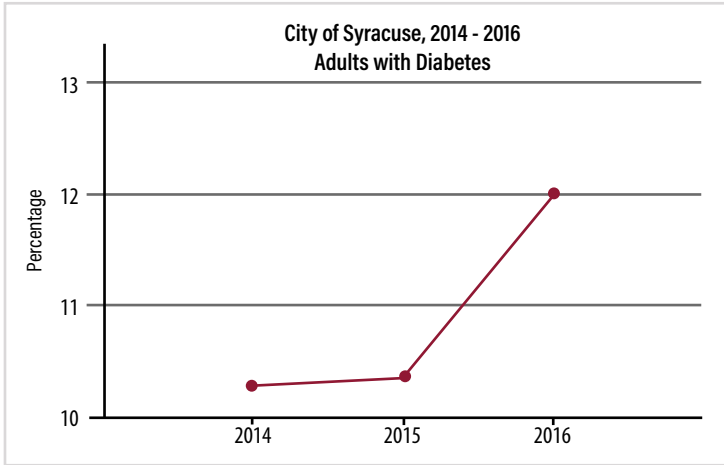
⁸ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=Obesity>
⁹ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=Obesity>

¹⁰ <http://www.healthecny.org/indicators/index/view?indicatorId=54&localeId=1913>

¹¹ <http://www.healthecny.org/indicators/index/view?indicatorId=54&localeId=139167>

¹² <http://www.healthecny.org/indicators/index/dashboard?id=83016852852211903>

Additional data reflects the disparity between the rates of adult obesity for Onondaga County vs. the City of Syracuse. In 2016, the City of Syracuse demonstrated a 12.0% rate of adult diabetes, vs. Onondaga County with a 10.2% rate of adult diabetes:^{13,14}



In addition to geographic disparities, disparities exist for diabetes metrics by race. Several diabetes indicators are higher among the Black or African American population vs. the White population in Onondaga County:¹⁵

Diabetes Indicators - Onondaga County 2014 - 2016	White	Black/African American
Diabetes mortality per 100,000 population, age-adjusted	15.1	33.8
Diabetes (primary diagnosis) hospitalizations per 10,000 population, age-adjusted	11.5	43.3
Diabetes (any diagnosis) hospitalizations per 10,000 population, age-adjusted	157.9	410.4
Diabetes short-term complications hospitalizations per 10,000 population aged 18+ years	5.8	23.9

1b. Heart Disease and Stroke

CHNA Priority Alignment with Other Goals:

- ✓ Healthy People 2020 – Heart Disease and Stroke

Heart disease is the leading cause of death in the United States and stroke is the fifth leading cause of death.¹⁶ During Kitchen Table Talk sessions, participants named heart disease and stroke as making neighbors and family members sick and 33.3% of respondents for the Onondaga County Health Department community engagement survey named heart disease and stroke as being among the biggest health needs in the community.

Onondaga County fares better than the State in several heart disease health indicators. The County age-adjusted emergency room rate due to heart failure is 4.1 ER visits per 10,000 (for those 18+ years of age), which is lower than the State value of 4.8. The age-adjusted hospitalization rate due to heart failure in Onondaga County is 29.9 hospitalizations per 10,000 (for those 18+ years of age), which is lower than that State value of 32.8.¹⁷ However, the rate of atrial fibrillation in the Medicare population is 9.3% in Onondaga County as compared to 8.5% in NY State and higher than the prior value (9.0%).¹⁸

¹³ <http://www.healthcny.org/indicators/index/view?indicatorId=81&localeId=139167>

¹⁴ <http://www.healthcny.org/indicators/index/view?indicatorId=81&localeId=1913>

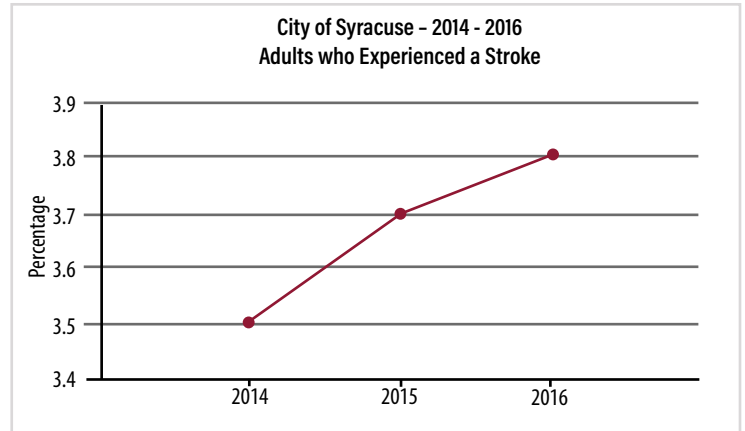
¹⁵ <https://www.health.ny.gov/statistics/community/minority/county/onondaga.htm#supp>

¹⁶ <https://www.mdedge.com/clinicianreviews/article/189878/cad-atherosclerosis/heart-disease-remains-leading-cause-death-us>

¹⁷ <http://www.healthcny.org/indicators/index/dashboard?id=83016852852211903>

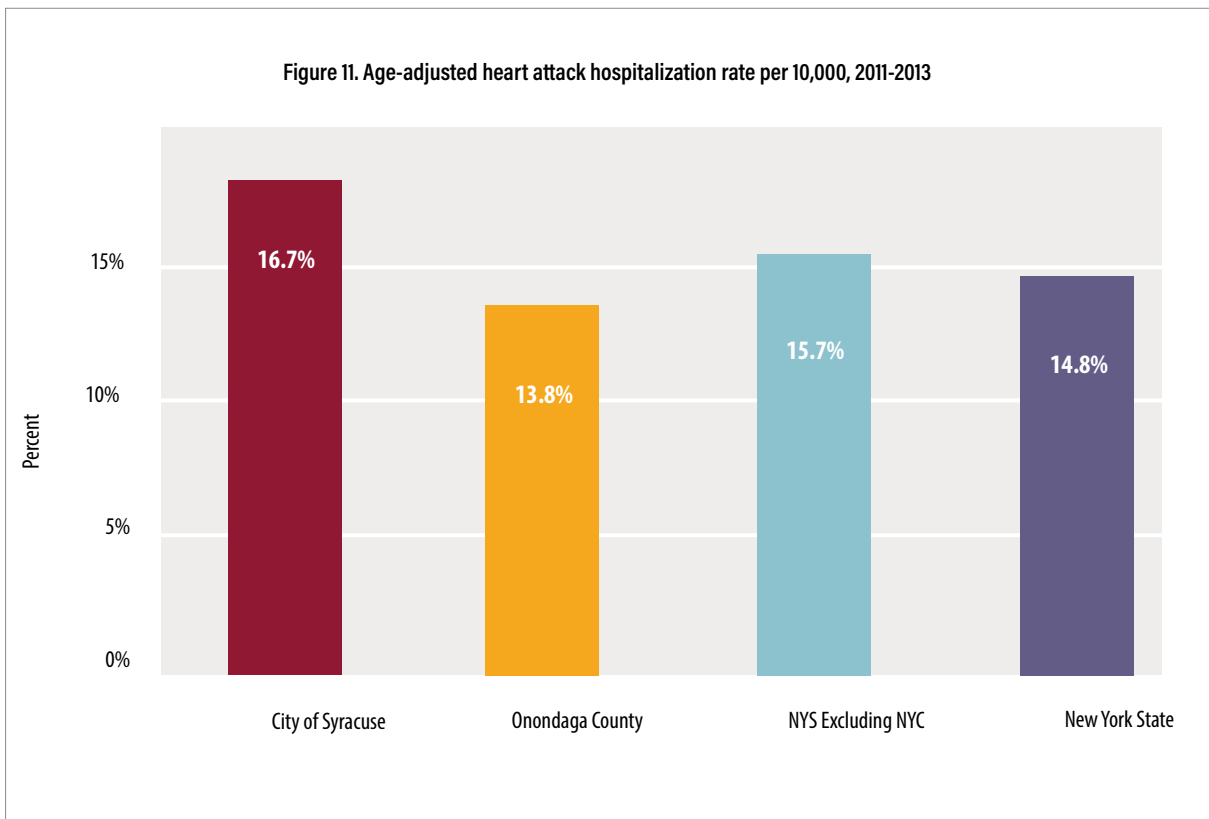
¹⁸ <http://www.healthcny.org/indicators/index/view?indicatorId=2053&periodId=241&localeId=1913>

While the County age-adjusted death rate due to cerebrovascular disease (stroke) is better than the Healthy People 2020 target, the value is 32.5 deaths per 100,000, which is higher than the State value of 25.9.¹⁹ 3.8% of adults in the City of Syracuse have experienced a stroke, which is in the worst 25% of census cities (500 Cities), worse than the U.S. rate of 3.2%, and is trending upward.²⁰



Several heart disease and stroke indicators are higher among African Americans than the White population in Onondaga County:^{21,22}

Heart Disease and Stroke Indicators	White	Black/African American
Diseases of the heart mortality per 100,000 population, age-adjusted	143.0	202.8
Diseases of the heart hospitalizations per 10,000 population, age-adjusted	69.3	126.1
Coronary heart disease mortality per 100,000 population, age-adjusted	97.4	135.4
Cerebrovascular disease (stroke) mortality per 100,000 population, age-adjusted	32.2	44.2



¹⁹ <http://www.healthcny.org/index.php?module=indicators&controller=index&action=view&indicatorId=9&localeId=1913>

²⁰ <http://www.healthcny.org/indicators/index/view?indicatorId=2820&localeId=139167>

²¹ <https://www.health.ny.gov/statistics/community/minority/county/onondaga.htm#supp>

²² https://www.health.ny.gov/statistics/community/minority/docs/mcd_reports/onondaga_county_city_of_syracuse.pdf

2.) Tobacco Use

CHNA Priority Alignment with Other Goals:

- ✓ Healthy People 2020 – Tobacco Use
- ✓ Healthy People 2020 – Respiratory Diseases
- ✓ Healthy People 2020 – Cancer
- ✓ NYS Prevention Agenda 2019-2024 Prevent Chronic Diseases, Focus Area 3: Reduce Illness, Disability and Death Related to Tobacco Use and Secondhand Smoke Exposure

Risk factors for four out of the five leading causes of premature death (before age 75) in Onondaga County are increased by the incidence of smoking: ²³

Number of deaths and age-adjusted death rate						
	Total Deaths	#1 Cause of Death	#2 Cause of Death	#3 Cause of Death	#4 Cause of Death	#5 Cause of Death
2015	Total Deaths 1,703 316.9 per 100,000	Cancer 516 92.0 per 100,000	Heart Disease 322 57.4 per 100,000	Unintentional Injury 157 33.6 per 100,000	CLRD 60 10.1 per 100,000	Stroke 52 9.2 per 100,000
2014	Total Deaths 1,639 312.5 per 100,000	Cancer 577 106.4 per 100,000	Heart Disease 259 48.0 per 100,000	Unintentional Injury 130 28.4 per 100,000	CLRD 69 12.9 per 100,000	Stroke 50 9.6 per 100,000
2013	Total Deaths 1,533 298.1 per 100,000	Cancer 523 96.9 per 100,000	Heart Disease 273 51.9 per 100,000	Unintentional Injury 122 26.8 per 100,000	CLRD 75 13.9 per 100,000	Suicide 51 11.1 per 100,000
2012	Total Deaths 1,558 308.7 per 100,000	Cancer 523 100.7 per 100,000	Heart Disease 260 50.6 per 100,000	Unintentional Injury 108 23.8 per 100,000	CLRD 86 16.4 per 100,000	Suicide 52 11.3 per 100,000
2011	Total Deaths 1,517 308.1 per 100,000	Cancer 517 101.1 per 100,000	Heart Disease 272 55.0 per 100,000	Unintentional Injury 87 19.4 per 100,000	CLRD 74 14.3 per 100,000	Stroke 56 11.4 per 100,000

*CLRD: Chronic Lower Respiratory Disease Vital Statistics Data as of January 2018

Several health indicators related to tobacco use are worse in Onondaga County than in NY State:

Tobacco Use Health Indicators - Onondaga County	Onondaga County	NYS
Adults who smoke (2016)	18%	14.5%
Adults with income less than \$25,000/year who smoke (2016)	42.2%	29.3%
Pregnant women who smoke (2017)	11.2%	8.3%
Adults with asthma (2016)	11.5%	9.6%
Lung and bronchus incidence rate per 100,000 (2011 - 2015)	76.1	60.2
Age-adjusted death rate due to lung cancer per 100,000 (2011 - 2015)	48.4	38.9
Age-adjusted emergency room rate due to COPD per 10,000, 18+ years of age (2014 - 2016)	21.9	16.6

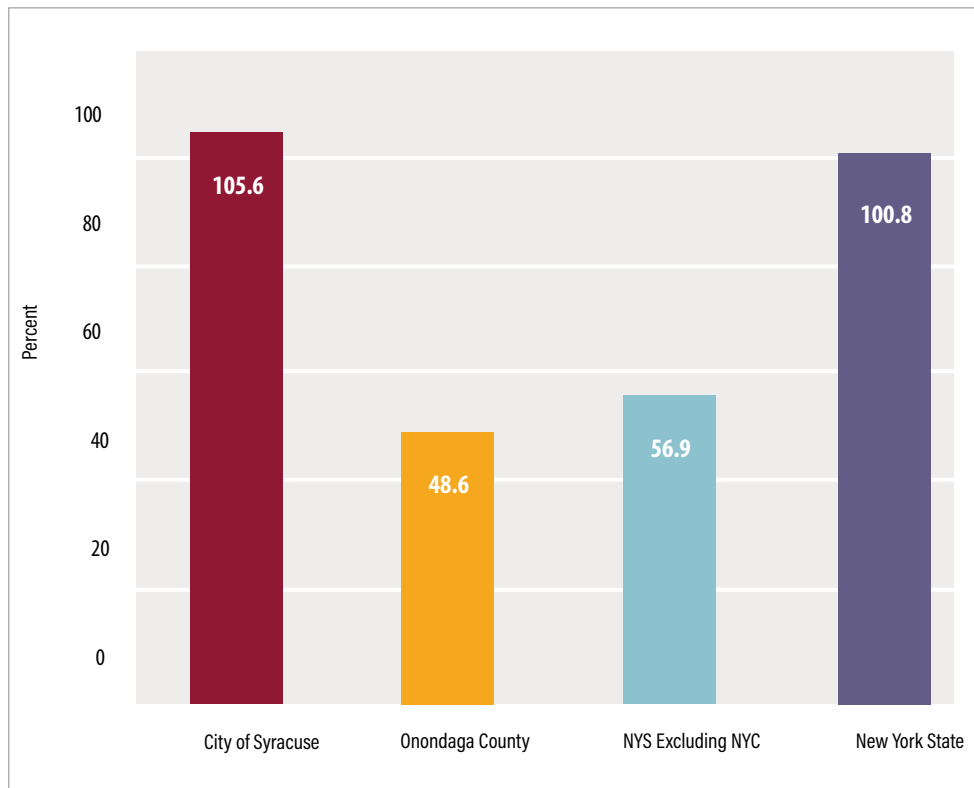
In addition, Onondaga County is not meeting the Prevention Agenda goal for adults who smoke (12.3%) and adults with income less than \$25,000 per year who smoke (20.0%), and is not meeting the Healthy People 2020 target for adults who smoke (12%) and age-adjusted death rate due to lung cancer (48.8 deaths per 100,000).²⁴

Disparities around respiratory disease indicators by race further compound the data:²⁵

Respiratory Disease Indicators - Onondaga County 2014 - 2016	White	Black/African American
Age-adjusted asthma hospitalizations per 10,000 population	4.5	16.9
Asthma hospitalizations (ages 0-17 years) per 10,000 population	4.3	18.4
Age-adjusted chronic lower respiratory disease hospitalizations per 10,000 population	18.6	36.9

City of Syracuse data shows similar disparities:²⁶

Figure 7. Rate of emergency department visits for asthma per 10,000 population, all ages, 2011-2013



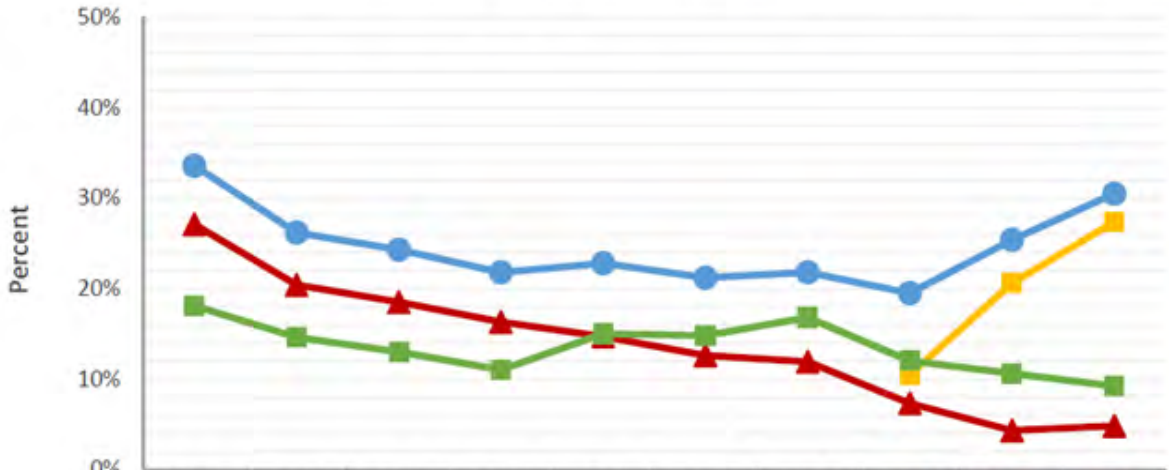
²⁴ <http://www.healthcnyc.org/index.php?module=indicators&controller=index&action=dashboard&alias=Tobacco>

²⁵ <https://www.health.ny.gov/statistics/community/minority/county/onondaga.htm#supp>

²⁶ https://www.health.ny.gov/statistics/community/minority/docs/mcd_reports/onondaga_county_city_of_syracuse.pdf

Finally, broader trends in tobacco use among high school students suggest that while recent years have evidenced the successful decrease in overall tobacco use among high school students, vaping and the availability of a variety of e-cigarette products have made major contributions to increased tobacco use among this demographic:²⁷

Trends in Any Tobacco Product Use among High School Students in NYS, 2000-2018



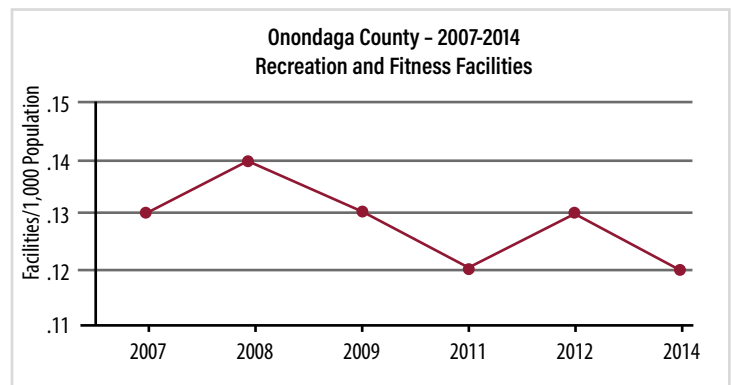
	2000	2002	2004	2006	2008	2010	2012	2014	2016	2018
Any Tobacco Products ²	33.6%	26.2%	24.3%	21.8%	22.8%	21.2%	21.8%	19.5%	25.4%	30.5%
Cigarettes	27.1%	20.4%	18.5%	16.3%	14.7%	12.6%	11.9%	7.3%	4.3%	4.8%
E-Cigarettes	n/a	n/a	n/a	n/a	n/a	n/a	n/a	10.5%	20.6%	27.4%
Other Tobacco Products	18.1%	14.6%	13.0%	11.0%	15.0%	14.8%	16.8%	12.0%	10.6%	9.2%

3.) Promotion of a Healthy Environment

a. Physical Activity

- CHNA Priority Alignment with Other Goals:
- ✓ Healthy People 2020 – Physical Activity
 - ✓ NYS Prevention Agenda 2019-2024 Promote a Healthy and Safe Environment, Focus Area 3: Built and Indoor Environments

As mentioned above, obesity is a priority community need and the rates of obesity are trending upward. Although the percent of adults who are sedentary in Onondaga County (25.0%) is slightly lower than the State rate (26.0%), a quarter of the population reports as sedentary and the number of recreation and fitness facilities is decreasing.²⁸



²⁷ https://www.health.ny.gov/prevention/tobacco_control/reports/statshots/volume12/n1_electronic_sig_use_increase.pdf
²⁸ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=Obesity>

b. Access to Healthy Food

Priority Alignment:

✓ NYS Prevention Agenda 2019-2024 Prevent Chronic Diseases, Focus Area 1: Healthy Eating and Food Security

Access to healthy food supports healthy eating patterns and can help lower the risk of obesity, diabetes, and chronic diseases. Several indicators highlight the need to prioritize access to healthy food in Onondaga County:²⁹

- The food insecurity rate for the County is 12.5%, which is higher than the NY State rate of 11.9%.
- The child food insecurity rate is 18.3%, higher than the State rate of 17.9%.
- Fast food restaurant density is 0.91 restaurants per 1,000 population, which puts the County in the worst 25% of NY State counties.
- Grocery store density is 0.26 stores per 1,000 population, which puts the County in the best 50% of NY State counties; however, the Near Westside of Syracuse, one of the most economically challenged communities in the nation, lost two neighborhood grocery stores, one in 2017 and one in 2018.
- The rate of low-income residents with low access to a grocery store is 3.8%, which is higher than the 2013-2018 Prevention Agenda goal of 2.24%.
- The rate of residents with low access to a grocery store (those who live more than one mile from a supermarket or large grocery store in an urban area and more than 10 miles in a rural area) is 20.3%, which is higher than surrounding counties (19.3% Madison County, 16.2% Oneida County, 10.7% Oswego County, 10.7% Cortland County, 6.6% Cayuga County).

In addition, Life Needs Assessment responses indicated that 12.3% do not have enough food.

4.) Economic Stability/Poverty

"Medical care is estimated to account for only 10-20 percent of the modifiable contributors to healthy outcomes for a population. The other 80 to 90 percent are sometimes broadly called the SDoH [social determinants of health]..."³⁰

The economic opportunities that a person has is one of the social determinants, or influencers, of health that can account for how healthy or unhealthy that person is/able to be. In Onondaga County, 13.7% of individuals are living in poverty, and in the City of Syracuse, 32.6% are living in poverty.^{31,32} In 2017, the City of Syracuse's poverty rate was the 10th worst in the United States.³³

The City of Syracuse Health Equity Report (February 2017) reports the following data:³⁴

Population Characteristic	City of Syracuse	Onondaga County
Percent unemployed	12.5 (11.7-13.3)	5.0 (4.7-5.3)
Percentage of household on food stamps	30.2 (29.1-31.4)	13.9 (13.5-14.4)
Percent of household receiving public income	8.8 (8.1-9.5)	3.9 (3.7-4.1)

In addition, Life Needs Assessment responses indicated that 26.1% do not have enough money to meet needs/pay bills and 25.6% do not have a stable full-time job.

5.) Prevent Mental and Substance Use Disorders

a. Mental Health

CHNA Priority Alignment with Other Goals:

- ✓ Healthy People 2020 - Mental Health and Mental Disorders
- ✓ NYS Prevention Agenda 2019-2024 Promote Well-Being and Prevent Mental and Substance Use Disorders, Focus Area 2: Mental and Substance Use Disorders Prevention

²⁹ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=Obesity>

³⁰ <https://nam.edu/social-determinants-of-health-101-for-health-care-five-plus-five/>

³¹ <https://www.census.gov/quickfacts/fact/table/onondagacountynewyork,US/PST045218>

³² <https://www.census.gov/quickfacts/fact/table/syracusecitynewyork,US/PST045218>

³³ https://www.syracuse.com/politics/2018/09/syracuse_makes_unfortunate_top_10_list_us_cities_with_highest_poverty_rates.html

³⁴ https://www.health.ny.gov/statistics/community/minority/docs/mcd_reports/onondaga_county_city_of_syracuse.pdf

In Onondaga County, 11.3% of adults stated that they experienced frequent mental distress (includes stress, depression, and problems with emotions) for 14 or more of the past 30 days, as compared to 10.8% for the State. The County depression rate for the Medicare population is 16.7%, higher than the State rate of 15.4%. The County mental health provider rate is 216 providers per 100,000, whereas the State rate is 254.

Suicide has remained one of the top 7 leading causes of premature death (less than 75 years) in Onondaga County.³⁵ In Onondaga County, the age-adjusted death rate due to suicide is 10.2 deaths per 100,000, higher than the State rate of 8.0 and the Prevention Agenda goal of 5.9. The County age-adjusted emergency room rate and hospitalization due to suicide and intentional self-inflicted injury is 34.2 ER visits per 10,000 population (18+ years of age) and 39.2 hospitalizations versus 18.8 ER visits and 25.5 hospitalizations for the State. In the adolescent population (ages 12-17), the age-adjusted hospitalization rate due to suicide and intentional self-inflicted injury is 31.9 hospitalizations per 10,000 population, higher than the State rate of 18.8.³⁶

Last, in the community engagement survey conducted by the Onondaga County Health Department, mental health issues were listed as the second largest health problem in the County.³⁷

b. Substance Abuse

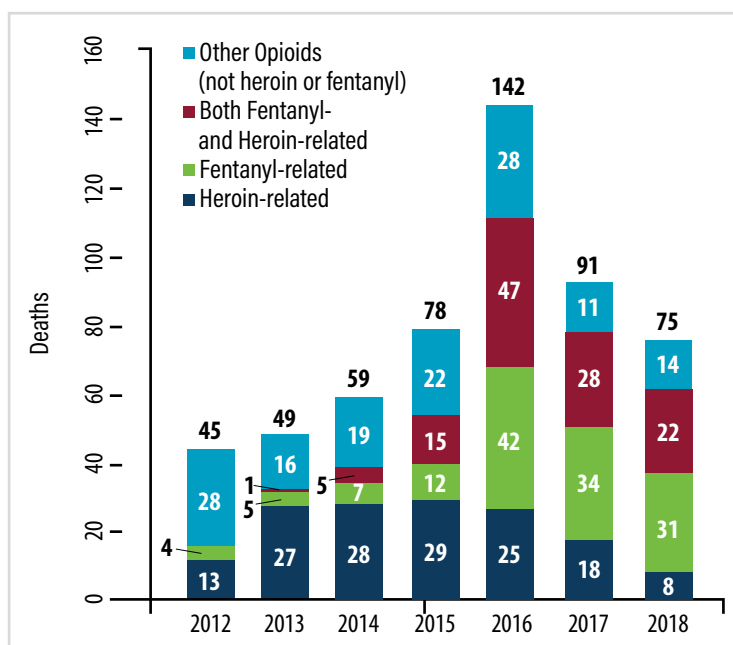
CHNA Priority Alignment with Other Goals:

- ✓ Healthy People 2020 - Substance Abuse
- ✓ NYS Prevention Agenda 2019-2024 Promote Well-Being and Prevent Mental and Substance Use Disorders, Focus Area 2: Mental and Substance Use Disorders Prevention

The health indicators around substance use in Onondaga County are significantly higher than those for NY State:³⁸

Substance Use Health Indicators	Onondaga County	NYS
Age-adjusted emergency room visit rate due to substance abuse per 10,000 population, 18+ years of age (2014 - 2016)	49.6	36.9
Emergency department admission rate due to opioids per 100,000 population (2014)	270.4	194.8
Age-adjusted death rate due to opioid pain relievers per 100,000 population (2013 - 2015)	7.8	5.5

Opioid deaths in the County decreased by 36% from 2016 to 2017; however, unintended opioid death rates continue to indicate that substance use is a priority health area.³⁹



³⁵ https://apps.health.ny.gov/public/tabvis/PHIG_Public/lcd/reports/#county

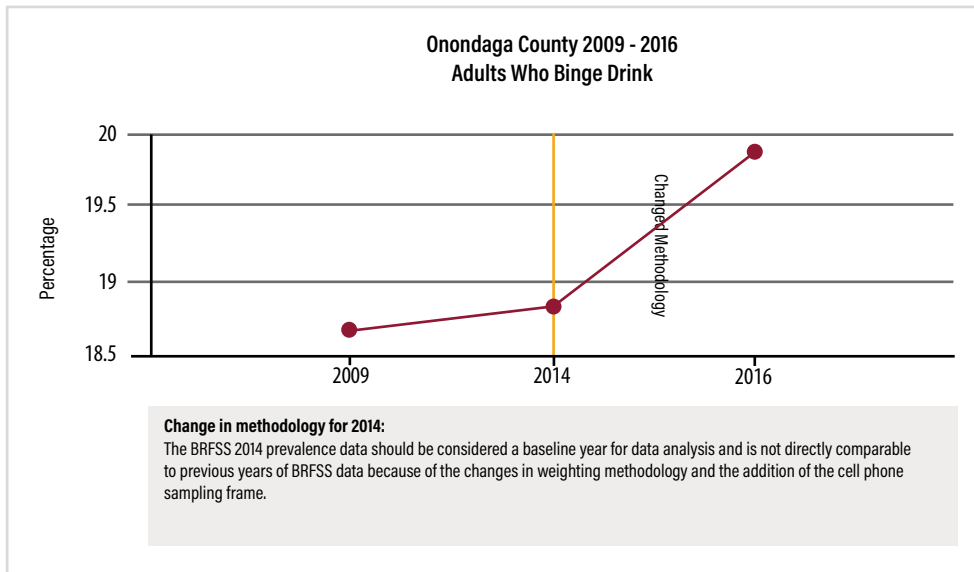
³⁶ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=MentalHealth>

³⁷ <http://www.ongov.net/health/documents/OnondagaCountyCHA-CHIP.pdf>

³⁸ <http://www.healthecny.org/index.php?module=indicators&controller=index&action=dashboard&alias=SubstanceAbuse>

³⁹ <https://healthystories.ongov.net/onondaga-county-opioid-epidemic-data-report/>

The percent of adults who binge drink, which is higher in the County (19.8%) than the State (18.3%) and higher than the 2013-2018 Prevention Agenda goal (18.4%).^{40,41}



Unintentional injury has been listed as the 3rd leading cause of premature death (less than 75 years of age) in Onondaga County for eight years in a row.⁴² Though they are not parsed out in the data, unintentional injury includes accidental drug overdoses.

Last, affirming that substance abuse is a priority community health need in Onondaga County is feedback gleaned from the community engagement surveys, in which 87.4% of respondents indicated that addiction to alcohol or drugs is one of the biggest health issues in the County.⁴³

RESOURCES TO ADDRESS SIGNIFICANT HEALTH NEEDS

Numerous resources are outlined in the Onondaga County Community Health Assessment and Improvement plan 2016-2018 (revised September 1, 2017) in the Community Assets and Resources section.⁴⁴ The comprehensive list includes: hospitals, academic institutions with health-related programs, students, and faculty, community-based health and human services agencies, farmers markets, community gardens, cancer services programs, and clinics for specific services, such as sexually transmitted disease and those providing prenatal, post-partum, and pediatric care to uninsured and Medicaid-eligible families. In addition, 211 CNY maintains an updated database of resources for services in five counties (Onondaga, Oswego, Jefferson, Lewis, and St. Lawrence) that residents can access via the website or by dialing 211 from their cell phone or land line from anywhere in the five counties served.⁴⁵ This service is free and available 24/7. Appendix D contains a list of community resources; however, the list maintained by 211 CNY is the most accurate and up to date source of information.

⁴⁰ <http://www.healthcny.org/indicators/index/view?indicatorId=5155&localeId=1913>

⁴¹ <http://www.healthcny.org/indicators/index/view?indicatorId=58&localeId=1913>

⁴² https://apps.health.ny.gov/public/tabvis/PHIG_Public/lcd/reports/#county

⁴³ <http://www.ongov.net/health/documents/OnondagaCountyCHA-CHIP.pdf>

⁴⁴ <http://www.ongov.net/health/documents/OnondagaCountyCHA-CHIP.pdf>

⁴⁵ <https://www.211cny.com/>

SUMMARY OF PREVIOUS CHNA

NEEDS ASSESSMENT SUMMARY

On May 27, 2016 St. Joseph's Hospital Health Center completed a Community Health Needs Assessment (CHNA) for FY17-FY19. In addition to fulfilling a requirement of the Patient Protection and Affordable Care Act, the CHNA creates an opportunity to better understand the needs and improve the health of the communities that St. Joseph's Hospital Health Center (SJHHC) serves. The CHNA was largely built off of the CHNA undertaken by the Central New York Care Collaborative (CNYCC) to outline priority projects for the New York State Delivery System Reform Incentive Payment (DSRIP) program. For the purposes of the CHNA, Onondaga County was selected as the community focus. The CHNA was comprehensive in nature, covering both the needs of the uninsured and Medicaid populations, as well as the broader health needs of the community. In addition to using data from the DSRIP CHNA, SJHHC used an assessment completed by the Onondaga County Health Department in preparation for the New York State Department of Health-mandated Community Service Plan, which was a collaboration with the health department as well as the other hospitals in Onondaga County. The findings of this study confirmed the community health needs that surfaced in the DSRIP CHNA.

The FY16-FY18 CHNA identified the following health priorities in Onondaga County:

1) Prevention of Chronic Disease

a.) Obesity

- a.i.) Data pointed to diabetes as the third leading cause of hospitalization for the Onondaga County population. Obesity significantly increases the risk for Type II diabetes.

b.) Tobacco Use

- b.i.) Risk factors for four out of five of the leading causes of premature death (before age 65) in Onondaga County were increased by the incidence of smoking.

2) Promotion of Mental Health and the Prevention of Substance Abuse

a.) Mental Health

- a.i.) A shortage in child and adult psychiatrists was noted as a community need, in addition to a lack in assessment and screening for behavioral health issues and a lack of awareness of behavioral health resources among the medical community.

b.) Substance Abuse

- b.i.) The second leading cause of hospitalization among the general Onondaga County population was due to newborn drug-related diagnoses. In addition, a sharp increase in the rate of opiate abuse and the lack of resources to manage the trend was noted, along with a shortage in treatment options.

3) Promotion of a Health and Safe Environment

a.) Falls Among Those Aged 65+

- a.i.) Falls were both #1 and #6 of the top 10 leading causes of hospitalizations among the general Onondaga County population.
- a.ii.) Stakeholders noted a perceived lack of supportive housing for the frail elderly and a belief that waiting lists for housing services were full.

4) Promotion of Health Women, Infants and Children

a.) Maternal and Infant Health

- a.i.) The rate of pre-terms births in the City of Syracuse was 12%.
- b.i.) The infant mortality rate overall was nearly 3% higher for City of Syracuse infants vs. Onondaga County and, across the board, the rate for black and Hispanic infants was higher than that of the other races/ethnicities reported.

IMPACT OF NEED IDENTIFIED IN PRIOR CHNA

The significant health needs which were prioritized in the FY16 – FY18 CHNA Implementation Strategy are outlined below:

- Prevention of Chronic Disease
- Promotion of Mental Health and the Prevention of Substance Abuse
- Promotion of Healthy Women, Infants and Children

Below, the impact of the implementation plan is outlined in alignment with each identified priority health need.

Prevention of Chronic Disease:

SJHHC selected the prevention of chronic disease as a priority health need largely due to the high incidence of premature death from heart disease, respiratory disease and stroke. In addition, SJHHC assessed the rates of diabetes in its community, as well as the community's hospitalization rates for chronic disease, which pointed to a need for prevention measures to be implemented.

The specific initiatives which were undertaken to contribute to the prevention of chronic disease are detailed below, along with a description of the impact of these actions.

1. Participation through St. Joseph's Primary Care Center-West in a collaborative partnership with Syracuse University's Lerner Center and Excellus on the implementation of a Diabetes Prevention Program

This Excellus grant initiative was originally focused on the development of a Diabetes Prevention Program, but the work evolved to focus more on the current diabetic population, and on the provision of education and incentives for that population to promote healthy lifestyle changes. Specifically, St. Joseph's offered a diabetic self-management and education program with a certified dietitian through its primary care clinics, which serve some of the most vulnerable patients in the City of Syracuse. Through the grant with Excellus and then Wholesome Wave subsequent to Excellus, St. Joseph's also piloted the exchange of fresh fruit coupons with patient participants in the diabetes self-management program (DSME) within the clinic on Syracuse's Near Westside. These coupons were offered as incentives for participation in the DSME program, and patients were able to redeem the coupons for fresh produce.

- ✓ *Across the four original cohorts completed in June 2017, there was an average 2% reduction in weight and a 6% decrease in HbA1c. For the three recently completed 2017-2018 cohorts, there was an average of 2.3% reduction in weight and a 2.8% decrease in A1c*

2. Participation in the implementation of a collaborative, community-based program, the Transforming Communities Initiative (TCI), with the Onondaga County Health Department, Near Westside Initiative, Northside UP/CenterState CEO, the Lerner Center for Public Health Promotion at Syracuse University, and HealtheConnections to develop policy, systematic, and environmental changes to promote healthy behaviors, specifically to decrease obesity and tobacco use.

St. Joseph's served as a full collaborating and supporting partner in the portfolio of initiatives aligned with TCI, including but not limited to:

- Enhancement of access to space for physical activity and wellness on Syracuse's Near Westside (development of Performance Park) as well as the city's Northside (development of a women's wellness space).
 - ✓ 120 Residents and community leaders engaged in planning from the Northside & Westside neighborhoods
 - ✓ Conceptual Plan developed for the Northside Wellness Center
 - ✓ 1 park implemented on the Near Westside
- Implementation of school wellness policies and supporting programs within several City of Syracuse schools, such as indoor walking trails, a climbing wall, a sports equipment "lending library" program at proximate libraries, and introduction of new curricula to integrate physical activity and wellness into the classroom (i.e. "Math in Movement" program). The following impacts have been achieved YTD:
 - ✓ 2 lending libraries for sports equipment have been developed
 - ✓ 2 new school wellness committees formed
 - ✓ 89 teachers were trained in the Literacy in Movement program
 - ✓ 37 teachers were trained in the Math in Movement program
 - ✓ Conducted assessments of physical activity and nutrition policies at 6 early childhood centers
 - ✓ 868 students reached through the implementation of improved nutrition policies, best-practice approaches to mealtime, and education.

- Enhancement of access to spaces which promote and support breastfeeding throughout the Syracuse community.
 - ✓ 25 breastfeeding rooms constructed throughout Onondaga County
- Development and implementation of new "Safe Routes to School" to support walking to school within a number of Syracuse neighborhoods.
 - ✓ 4 route networks mapped
 - ✓ 4 parent engagement sessions
 - ✓ 40 classrooms polled to develop a "walker sample-size across 2 schools"
- Enhancement of nutritional food offerings within several corner stores in the City of Syracuse. This work is also expanding into point-of-sale tobacco reduction efforts.
 - ✓ 14 stores assessed as of June 30, 2018
 - ✓ 8 mini-grants awarded to stores

3. Participation in efforts to advocate for Tobacco 21 legislation at the local (County) and state level.

SJHHC was an active participant in the Tobacco Action Coalition of Onondaga County [TACO], which was formed in March, 2016. TACO's organization and activities were catalyzed by the community's vested interest in advocacy efforts behind Tobacco 21 in Onondaga County. Through this collaborative effort with leadership from TCI Syracuse, Tobacco 21 was signed into law in Onondaga County on January 1, 2018. By raising this age threshold, an estimated 18,469 high school-aged youth (ages 15-17) will be impacted near-term by the implementation of this law in Onondaga County.

4. Implement tobacco screening and follow-up protocols within hospital primary care centers as part of the Delivery System Reform Incentive Payment program Project 3.b.i.

SJHHC successfully implemented best practice U.S. Department of Health and Human Services tobacco screening protocols in all primary care locations throughout St. Joseph's Health (source of protocols: Treating Tobacco Use and Dependence: 2008 Update). This effort included implementation of a process to facilitate cessation interventions including seamless referrals to the NY Smoker's Quitline. Approximately 175 providers and clinicians were trained in these protocols during the implementation plan timeframe, including but not limited to family medicine residents, behavioral health staff, pharmacists and pulmonology professionals.

St. Joseph's concurrently implemented a process to measure how many total patients are screened for tobacco use. At year-end FY18 (June 30, 2018), a reported 70,007 patients out of 78,561 total patients within the measurement period were screened for tobacco use, with some form of counseling or treatment provided for tobacco users.

Increasing overall access to preventive and screening services is a "partner strategy" to the reduction of chronic disease through targeted efforts such as the tobacco screening process referenced above. Specifically, St. Joseph's has invested in ensuring that adequate access to primary care and preventive care is available in the community, and in particular, that primary care is available in communities with otherwise limited access to preventive services. The table below demonstrates the primary and preventive care visit capacity that was provided by the clinics in FY16 and FY17, with a notable increase from FY17 to FY18.

	FY17	FY18
Primary Care Clinic Visits *all hospital-based primary care clinic sites combined	58,421	60,275

5. Participate in a placed-based community effort in collaboration with the Dunbar Center, Southwest Community Center, and the American Heart Association to improve access to preventive health services as a means of decreasing cardiovascular health disparities.

Through the course of this implementation plan period, SJHHC supported the American Heart Association's efforts to combat cardiovascular disease and disparities, however, the collaborative project initially anticipated (above) changed scope. In alignment with the work of the Transforming Communities Initiative, described in Chronic Disease Initiative #2, SJHHC shifted focus to the prevention of childhood obesity.

The resulting investment of time and resources was the creation of the “Growing Healthy Hearts” (GHH) program, a collaborative effort on the part of several community partners including but not limited to Syracuse City School District, Onondaga County Health Department, Syracuse Parks and Recreation, St. Joseph’s Health, and TCI Syracuse. The goal of the program is to reduce obesity in five City of Syracuse schools through the introduction of further education regarding nutrition and physical activity. This collaborative program provides educational materials regarding a variety of topics related to nutrition and physical activity; serves as a platform for collaboration and integration of education topics within school curriculum and other programming, and leverages concurrent events and other community engagement opportunities as ways of more broadly promoting/reinforcing the healthy habits introduced through GHH. An estimated 3,200 individuals have been reached through this program’s outreach efforts in schools.

Promotion of Mental Health and the Prevention of Substance Abuse

The high rates of mental health-related illness, mental health-related healthcare utilization, and the rates of Opioid-related illness and death in Onondaga County led St. Joseph’s to select Mental Health & Substance Abuse as a priority area. Further, coupled with the data, the community’s feedback regarding the lack of mental health and substance abuse resources elevated this need as a priority in St. Joseph’s community. The specific initiatives which were undertaken to contribute to the promotion of mental health and the prevention of substance abuse are detailed below, along with a description of the impact of these actions.

1. Continue to support a host of outpatient behavioral health programs, including but not limited to adult & children’s outpatient services; health home program; community residences; the LINK program; Peer Advocacy Program; Personalized Recovery Oriented Services; and Project CHANCE (collaboration with Onondaga County, Rescue Mission & Salvation Army).

All of the programs referenced above continued to operate through the CHNA timeframe with the exception of Project CHANCE, which was no longer in operation in FY19. Below are two examples of program volume, with the Adult and Children’s Outpatient Services representing the largest volume among all services. The second example, Mobile Crisis Outreach volume, demonstrates the pressing need in the community not only for ongoing mental health counseling and support, but crisis intervention services as well. In FY18, total Mobile Crisis volume represents an average of 2 emergency visits per day.

	FY17	FY18
Adult and Children’s Outpatient Services	34,433	36,917
Mobile Crisis Outreach	1,014	753

2. Implement a “Vital Access Provider” (VAP) Behavioral Health grant program to optimize current resources and expand access to services.

The VAP program provided a critical platform for the expansion of behavioral health services within St. Joseph’s Health and its primary service area of Onondaga County. Specifically, through the VAP program, St. Joseph’s accomplished the following during the CHNA implementation period:

- ✓ Establishment of a new behavioral health counseling office in Eastern Onondaga County, with 1,438 visits in the first year of operation (FY18)
- ✓ Integration of behavioral health services within the primary care setting through addition of the services of 1 NPP and 1 LCSW
- ✓ Establishment of “open access” program hours for children, in order to increase accessibility to behavioral health therapy
- ✓ Training of 9 RNs to become Psychiatric Nurse Practitioners (NPPs) to help alleviate the shortage of NPPs in the community

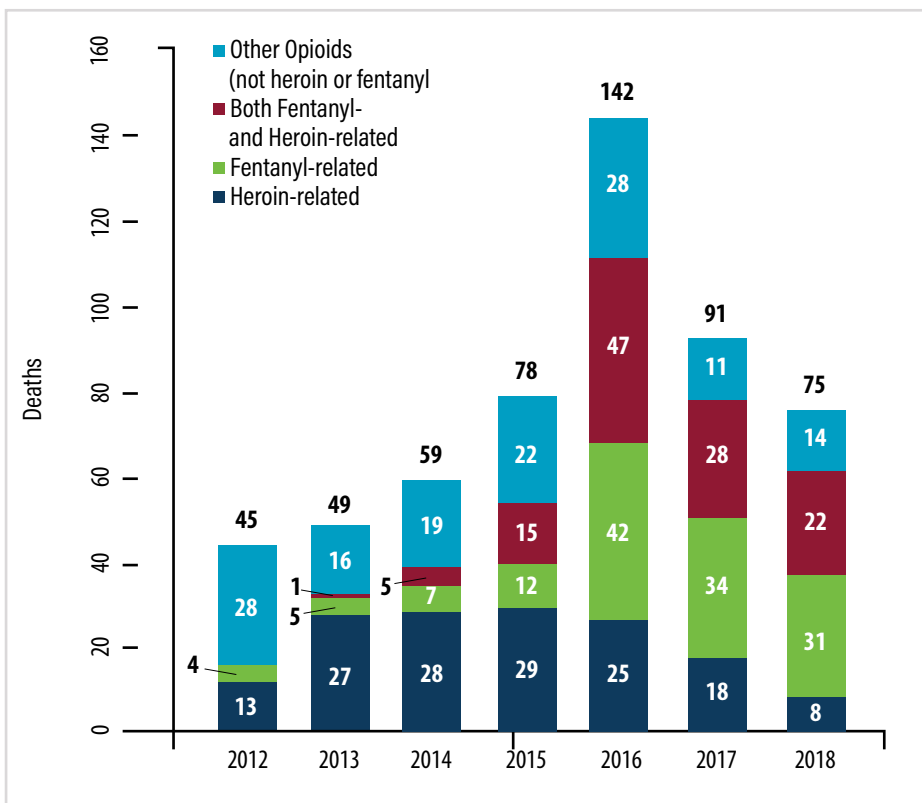
3. Implement the Delivery System Reform Incentive Payment (DSRIP) program Project 4.a.iii “Strengthen Mental Health Systems”

Due to the concurrence of numerous DSRIP and other opportunities (i.e. VAP), this project did not come to fruition as part of the CHNA implementation plan.

4. Implement a project to support the reduction of opiate use in Onondaga County in collaboration with the Onondaga County Health Department, Crouse Hospital, Upstate University Hospital, Syracuse University's Lerner Center for Public Health Promotion, and the Central New York Care Collaborative.

St. Joseph's worked with community partners, specifically, the Syracuse Hospitals and the Onondaga County Health Department, on the development of a common standard for prescribing opioids from each respective hospital's Emergency Department. This effort is still underway, but underscores the commitment of critical community partners to the development of unified standards. Over the CHNA Implementation Plan time period, St. Joseph's also hosted a drug take-back program; effectively acquired a grant to develop an on-site opioid take-back program; promoted opioid awareness campaigns through social media; promoted advocacy opportunities to support legislation to reduce opioid abuse; and trained 45 staff members in the administration of narcan. These efforts were discussed among several community partners, who each strategized to contribute to the reduction of opioid abuse. Based upon the data reflected in the outcomes data below, it appears that the sum of community efforts resulted in a positive impact upon the number of unintended opioid-related deaths in Onondaga County:

Total Unintended Opioid Deaths in Onondaga County, 2012-2018



Promotion of Healthy Women, Infants and Children

The rate of health disparities reported for pre-term births of black and Hispanic infants specifically in Onondaga County's urban core of Syracuse, NY, highlighted a critical health need. In addition to these metrics, the infant mortality rates by race for both Onondaga County and the sub-population of Syracuse, NY further emphasized health disparities that need to be addressed within St. Joseph's community. The specific initiatives which were undertaken to contribute to the promotion of healthy women, infants and children are detailed below, along with a description of the impact of these actions.

1. Maintain access to critical OB/GYN and family medicine services through the hospital's primary care clinics.

St. Joseph's primary care clinics help facilitate access to OB/GYN and prenatal services, which are provided through a separate OB/GYN hospital-based clinic. The volumes below demonstrate a significant community need for this service. Primary care clinic volumes, referenced under the "Prevent Chronic Disease" section, also substantiate the need for access to care by women, infants and children, as the primary care clinics are family medicine and serve patients at all stages in life. Of note, the dip in volume from FY17 to FY18 does not reflect a decrease in the need for services; this dip is believed to be attributable some temporary changes in provider availability.

	FY17	FY18
OB/GYN Clinic Services	9,730	8,571

2. Support prenatal care through outreach to vulnerable populations, with potential implementation of the Centering Pregnancy program.

After thoughtful consideration of the Centering Pregnancy program, St. Joseph's instead ended up focusing efforts on a program to support parents in early childhood development. The Healthy Steps program is a national, evidence-based pediatric primary care model that focuses on early child development and effective parenting for children ages 0-5. This program was implemented at St. Joseph's Health Hospital's Primary Care Center-West, and the following program elements augmented the more traditional practices in primary care:

- *Provision of Enhanced Well-Child Visits – The Healthy Steps Specialist joined the pediatrician during well-child visits, spending 15-30 minutes with the patient to further explore developmental, behavioral, or psychosocial issues.*
- *Home Visits*
- *Availability of a Dedicated Telephone Information Line – A dedicated phone line was designated specifically for caregivers to ask developmental and behavioral questions about their child outside of the primary care office.*
- *Reach Out and Read Program - At every well-child visit, from 6 months to 5 years, each child received a new, developmentally appropriate book to take home, and parents were taught new ways to stimulate children's literacy development and encouraged to read to their children.*
- *Linkages to Community Resources – The Healthy Steps Specialist helped caregivers gain access to resources, services, and information available in the community that could help them cope with their responsibilities and reduce the isolation that new mothers and fathers often experience.*

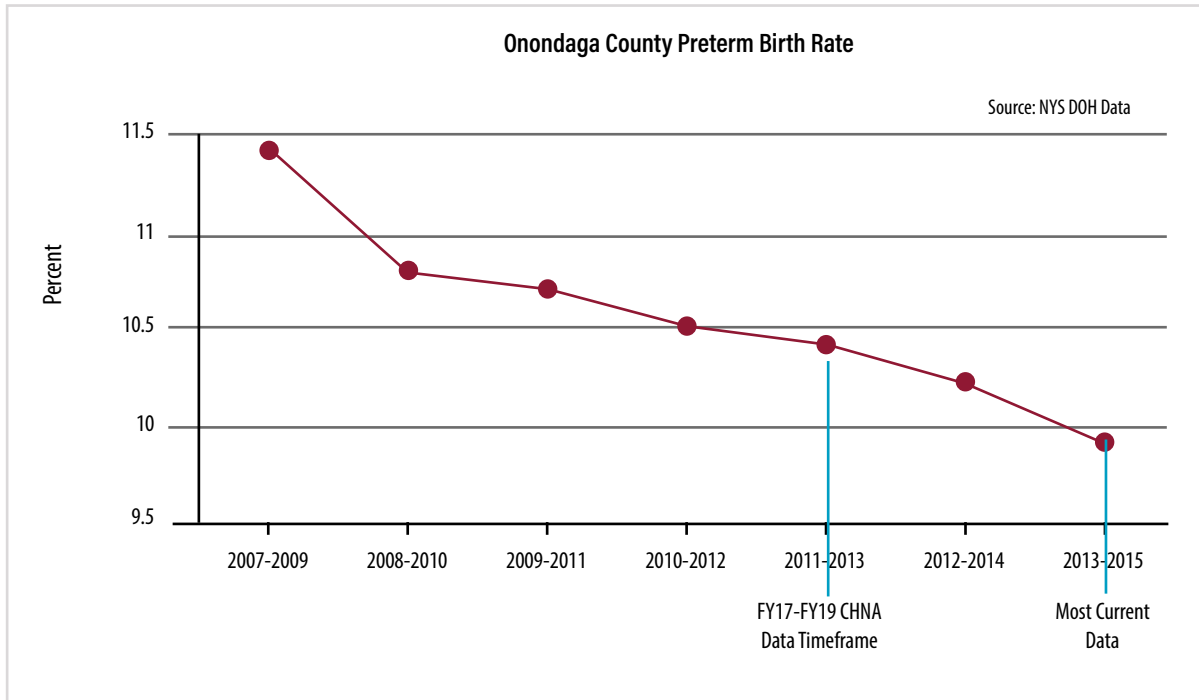
In the last program year reported, FY18, Healthy Steps served approximately 627 patients.

3. Participation in DSRIP Program project 4.d.i, focusing on preconception and interconception (between pregnancies) risks (smoking, use of alcohol/drugs, unintended pregnancy) and implementation of strategies to reduce those risks.

The Preemie Prevention Initiative was implemented starting in Q2 CY 2017. While this project remains underway during the CHNA reporting period, key accomplishments YTD include the following:

- *Development of a Model of Care which is compliant with Medicaid and the American College of Obstetricians and Gynecologists. The standards provide prenatal care providers with best practice evidence-based screening tools and methods for screening pregnant women for risk factors associated with preterm birth: tobacco use; alcohol and substance abuse; stress; oral care. Implementing these methods and system changes will help providers deliver the best care possible to their pregnant patients.*
- *Development of educational materials*
- *Enhancement of the St. Joseph's electronic health record to incorporate risk screening into routine practice*
- *Conducting of staff education about the project*
- *Hosting of a half day educational conference featuring speakers from the New York State Department of Health, maternal and infant health experts, and other healthcare providers. The conference was attended by over 80 health care professionals.*

Community-level preterm birth data will help assess the impact of these collective efforts. Current data is not yet available to assess the community impact upon preterm birth rates over the CHNA Implementation Plan time period, however, reflecting back on the data available during the Community Health Need Assessment process, the timeframe available then [2011-2013] vs. currently available data [2013 - 2015] reflects a decline in the overall preterm birth rate over time. This indicates confirmation that activity undertaken along this trend line has made a tangible impact upon outcomes, and as such, these initiatives should be contemplated in comparison to the upcoming/anticipated reporting period timeframe of 2014-2016.



FEEDBACK ON PRIOR CHNA AND IMPLEMENTATION STRATEGY

In order to round out stakeholder feedback, the St. Joseph's FY16-FY18 CHNA provided an email address in which written feedback regarding the document could be solicited. No comments were received for consideration. Written comments are again solicited within this CHNA. See the back cover of this report for further information and directions for providing feedback on this CHNA.

Appendices



Appendix A

County Health Ranking Data

Measures	Onondaga	County #2	County #3	State	US
Health Outcomes	31				
Length of Life	31				
Premature death /100,000	6100			5300	5300
Quality of Life	27				
% Adults reporting fair or poor health	14%			16%	12%
Avg. physically unhealthy days/month	3.6			3.6	3
Avg. mentally unhealthy days/month	3.8			3.6	3.1
% Live births with low birth weight <2500g	8%			8%	6%
Health Factors	15				
Health Behaviors	28				
% Adults report currently smoking cigarettes	17%			14%	14%
% Adults reporting BMI >= 30	27%			25%	26%
Food environment index (0-worst; 10-best)	8			9.1	8.6
% Adults 20+ reporting no leisure-time physical activity	22%			25%	20%
% Pop. with adequate access to locations for physical activity	95%			93%	91%
% Adults reporting binge drinking	22%			19%	13%
% Alcohol-impaired driving deaths	30%			22%	13%
Newly diagnosed chlamydia cases /100,000	565.8			524.7	145.1
Teen birth rate /1,000 female pop., ages 15-19	21			18	15
Clinical Care	3				
% adults under age 65 without health insurance	6%			8%	6%
Ratio of pop. to primary care physicians	1050:1			1200:1	1030:1
Ratio of pop. to dentists	1340:1			1240:1	1280:1
Ratio of pop. to mental health providers	460:1			390:1	330:1
Preventable hospital stays /1,000 Medicare enrollees	44			47	35
% Diabetic Medicare enrollees receiving HbA1c test	91%			86%	91%
% Female Medicare enrollees receiving mammography	71%			62%	71%
Social & Economic Factors	26				
% Students who graduate HS in 4 years	81%			79%	95%
% Adults, age 25-44 with some college education	72%			67%	72%
% Pop. age 16+ unemployed but seeking work	4.50%			4.80%	3.20%
% Under age 18 in poverty	20%			21%	12%
% Children in single parent households	38%			35%	20%
# of member associations per 10,000	10.5			7.9	22.1
Violent crime /100,000	341			394	62
Injury mortality /100,000	66			46	55
Physical Environment	39				
Avg. daily fine particulate matter in micrograms/cubic meter (PM2.5)	8.8			8.6	6.7
Health-related drinking water violations (yes/no)	Yes				
% Households with severe housing problems	15%			24%	9%
% Workforce driving alone to work	79%			53%	72%
% Commuting 30+ mins to work, driving alone	17%			37%	15%

Appendix B

Onondaga County Health Department Community Engagement Survey

WHERE DO YOU LIVE?

1. Do you live in Onondaga County?

- Yes
- No {If no, please do not complete this survey. It is for Onondaga County residents only.}

2. Do you live in the City of Syracuse?

- Yes
- No

HEALTH PROBLEMS

Health problems are diseases, medical conditions, or environmental factors that can affect a person's health.

3. Please select the five (5) biggest health problems you believe our community is currently facing.

Health Problems

- | | |
|--|---|
| <input type="checkbox"/> Accidents at work | <input type="checkbox"/> Infectious diseases (flu, hepatitis, TB, etc.) |
| <input type="checkbox"/> Addiction to alcohol or drugs | <input type="checkbox"/> Lead poisoning in children or homes |
| <input type="checkbox"/> Air pollution | <input type="checkbox"/> Mental health issues |
| <input type="checkbox"/> Alzheimer's disease, dementia, or memory loss | <input type="checkbox"/> Obesity in adults |
| <input type="checkbox"/> Asthma or other breathing problems | <input type="checkbox"/> Obesity in children |
| <input type="checkbox"/> Babies born too small or too soon | <input type="checkbox"/> Problems with teeth or gums |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Secondhand smoke |
| <input type="checkbox"/> Developmental delays in children | <input type="checkbox"/> Sexually transmitted diseases |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Diseases spread by insects (Lyme disease, EEE, West Nile virus, etc.) | <input type="checkbox"/> Teenage pregnancy |
| <input type="checkbox"/> Heart disease and stroke | <input type="checkbox"/> Unsafe drinking water |
| <input type="checkbox"/> High blood pressure | <input type="checkbox"/> Other (please specify): |
| <input type="checkbox"/> HIV / AIDS | <div style="border: 1px solid black; height: 40px; width: 100%;"></div> |

4. What can the agencies in our community, including the Health Department, do to better help address the health problems you identified above?

5. Please share any additional feedback you have on health problems in our community.

HEALTH BEHAVIORS AND SOCIAL FACTORS

Health behaviors are actions taken by people that can impact their health. Social factors are facts and experiences that impact a person's lifestyle, including their ability to be healthy.

6. Please select the five (5) health behaviors or social factors you believe are the biggest problems for our community.

Health Behaviors and Social Factors

- | | |
|--|---|
| <input type="checkbox"/> Abuse (including emotional, physical, or sexual) | <input type="checkbox"/> Not getting vaccines (shots) to prevent disease |
| <input type="checkbox"/> Binge drinking (having many alcoholic drinks in a short period of time) | <input type="checkbox"/> Not using birth control |
| <input type="checkbox"/> Drinking and driving | <input type="checkbox"/> Smoking or tobacco use (cigarettes, hookah, chewing tobacco, etc.) |
| <input type="checkbox"/> Drug abuse | <input type="checkbox"/> Texting and driving |
| <input type="checkbox"/> Electronic cigarette use (vaping) | <input type="checkbox"/> Unhealthy eating |
| <input type="checkbox"/> Homelessness | <input type="checkbox"/> Violence (guns, gang violence, neighborhood violence, drug violence, etc.) |
| <input type="checkbox"/> Lack of medical care during pregnancy | <input type="checkbox"/> Other (please specify): |
| <input type="checkbox"/> Not enough physical activity | <div style="border: 1px solid black; height: 50px; width: 100%;"></div> |

7. What can the agencies in our community, including the Health Department, do to better help address the health behaviors or social factors you identified above?

8. Please share any additional feedback you have on health behaviors or social factors in our community.

HEALTH SYSTEM

The health system is the organization of people, agencies and resources that deliver services to meet the health needs of our community. Health system issues are factors that can affect the health system's ability to meet community needs.

9. Please select the five (5) health system issues you believe are the biggest problems in our community.

Health System Issues

-
- | | |
|---|--|
| <input type="checkbox"/> Access to a dentist | <input type="checkbox"/> High cost of health care |
| <input type="checkbox"/> Access to a regular doctor or health care provider | <input type="checkbox"/> High cost of prescription medications |
| <input type="checkbox"/> Access to drug or alcohol abuse treatment | <input type="checkbox"/> Lack of health insurance coverage |
| <input type="checkbox"/> Access to language translators | <input type="checkbox"/> Lack of transportation to medical appointments (car, bus, ride from a friend, etc.) |
| <input type="checkbox"/> Access to mental health services | <input type="checkbox"/> Not understanding health information from a medical provider (after leaving the hospital or during a medical appointment) |
| <input type="checkbox"/> Access to services that can prevent disease or find it earlier (vaccines, screening tests, etc.) | <input type="checkbox"/> Other (please specify): |

10. What can the agencies in our community, including the Health Department, do to help improve the health system issues you identified above?

11. Please share any additional feedback you have on health system issues in our community.

HEALTHY COMMUNITY

A healthy community includes features that can improve the health and quality of life of the people who live there.

Healthy Community

12. Please select the five (5) features you believe are the most important for a healthy community.

-
- | | |
|---|---|
| <input type="checkbox"/> A clean environment (no pollution or trash in public spaces including parks, playgrounds, and lakes) | <input type="checkbox"/> Positive race / ethnic relations |
| <input type="checkbox"/> A healthy economy / good jobs | <input type="checkbox"/> Public spaces and events that are accessible to people of all physical abilities |
| <input type="checkbox"/> Access to health care (family doctor, hospitals, etc.) | <input type="checkbox"/> Public transportation (buses, trains, taxis, etc.) |
| <input type="checkbox"/> Arts and cultural events | <input type="checkbox"/> Religious or spiritual values |
| <input type="checkbox"/> Fresh and healthy foods close to where you live | <input type="checkbox"/> Roads that are safe for people who walk or ride their bike |
| <input type="checkbox"/> Good schools | <input type="checkbox"/> Safe and affordable housing |
| <input type="checkbox"/> High quality, affordable day care | <input type="checkbox"/> Strong infrastructure (roads, bridges, water pipes, etc.) |
| <input type="checkbox"/> Low crime rates | <input type="checkbox"/> Other (please specify): |
| <input type="checkbox"/> Parks and outdoor places to exercise and play | <div style="border: 1px solid black; height: 40px; width: 100%;"></div> |

13. Please share any additional feedback on what you believe makes a healthy community.

DEMOGRAPHICS

Understanding how people from different backgrounds feel about health issues in our county can help us plan the best ways to improve health. Your information will not be shared or used to identify you in any way.

14. Your age:

- 18-34
- 35-49
- 50-64
- Over 65
- I prefer not to answer

17. Your gender:

- Male
- Female
- Transgender
- Other
- I prefer not to answer

15. Your ethnicity:

- Hispanic or Latino
- Not Hispanic or Latino
- Don't know / Not sure
- I prefer not to answer

18. Your highest education level

- Less than high school
- High school graduate or GED
- Some college, no degree
- 2 year college degree
- 4 year college degree or higher
- I prefer not to answer

16. Your race: (select all that apply)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Pacific Islander
- White
- Don't know / Not sure
- Other
- I prefer not to answer

19. The zip code where you live:

Appendix C

Life Needs Assessment

We are asking people in Central New York to answer these questions. Your answers will help us understand how well our local families are doing and what kind of help they need.

Put the #1 for yes and #0 for no. Thank you

Date:

	Yes (1)	No (0)
1. Do you have long-term housing that you can afford?		
2. Do you feel safe?		
3. Do you have enough food?		
4. Do you have dependable and safe transportation when you need it?		
5. Do you have clothes that are okay for work, school, and for the local weather?		
6. Do you have enough money to meet your needs and pay bills on time?		
7. Do you have public or private health insurance for you and your family?		
8. Do you know how to get help if someone in your family needs mental or emotional health care?		
9. Do your family members ever make you feel unsafe?		
10. Do you have access to good quality childcare if you need it?		
11. Do you know how to get legal help if you need it?		
12. Do you have the skills you need to get the kind of jobs you want?		
13. Do you have a high school diploma or an equivalency diploma (such as a GED)?		
14. Do you know how to get more education if you want it?		
15. Can you say that you had no problems with addiction in the last year?		
16. Has your home or child been tested for lead?		
17. Do you know how to get help if you or someone in your family has a learning need?		
18. Do you save some money for future needs?		
19. Do you have a stable full-time job?		

Appendix D
Resource List

FOOD PANTRIES

Name of Organization	Time	Address	Phone	County
Afton Inter-Church Pantry	Monday 5-7 Wednesday 9-11	36 Spring St. Afton, NY 13730	607-639-2082	Chenango
All Faiths Food Pantry	Tues & Wed. 11-3	406 Court Street Syracuse, NY 13208	315-478-0916	Onondaga
Amboy Center		1 State Route 183 Williamstown NY 13493	315-480-8327	Oswego
American Red Cross of Tompkins County	Tues & Thurs 4-7, Wed & Fri 2-4, Sat 11-3	618 West State St. Ithaca, NY 14850	607-273-6684	Tompkins
Antwerp Food Pantry	Mon 5-7	45 Main St. Antwerp NY, 13608	315-783-7527	Jefferson
Assumption Church	Monday-Friday 9:30-12:45	812 N. Salina St. Syracuse, NY 13208	315-473-9101	Onondaga
Bainbridge Council of Churches Pantry	Monday, Thursday 8-10	27 N. Main St. Bainbridge, NY 13733	607-967-7383	Chenango
Baldwinsville Community Food Pantry	Mon - Fri 10-1	17 W. Genesee St. Baldwinsville, NY 13027	315-635-6442	Onondaga
Baldwinsville Food Pantry	Call for service hours	93 Syracuse St. Baldwinsville, NY 13027	315-638-1051	Onondaga
Basilica of Sacred Heart Food Pantry	Tuesday 4:30-6:30 PM	927 Park Ave. Syracuse, NY 13204	315-422-2343	Onondaga
Bayberry Food Pantry	Call for service hours	215 Blackberry Rd. Liverpool, NY 13090	315-652-6789	Onondaga
Believers' Chapel Food Pantry		614 South Fourth St. Fulton New York 13069	315-593-8989	Oswego
Belle Grove Missionary Church		219 E. Castle St, Syracuse, NY 13205	315-476-7391	Onondaga
Bible Baptist Church		15 West Rd. Cortland, NY 13045	607-756-7716	Cortland
Blessed Sacrament Food Pantry	Thurs. 11:30 AM - 1:30 PM	3129 James St. Syracuse, NY 13206	315-437-4462	Onondaga
Bread of Life Food Pantry	Wed 3-6	1 Water St. Candor, NY 13743	607-659-3343	Tioga
Brewerton Comm Food Pantry	Tues 10-12PM Thurs 4:30-6:30 PM	5395 Orangeport Rd. Brewerton, NY 13029	315-676-5528	Onondaga
Bridgeport Food Pantry	3rd Wed 9:30-11AM 5-7 PM 4th Wed 1:30PM	7820 W. Yates St. E. Syracuse, NY 13057	315-633-2561	Onondaga
Brookfield Food Cupboard	By Appointment	2416 Beaver Creek Rd. Brookfield, NY 13314	315-899-3343	Madison
Brotherly Love Church of God	Wed 7-8PM Fri 7-8:30PM	1234 S. State St. Syracuse, NY 13205	315-475-6233	Onondaga
Brutus-Sennett Food Pantry, First Baptist Church	2nd & 4th Monday of each month	2707 Liberty St. Weedsport, NY 13166	315-834-6749	Cayuga
Butternut Valley Food Pantry	Thurs 3-6 PM & Sat 10 AM – 12 PM	19 Marion Ave. Gilbertsville, NY 13776	607-783-2267	Otsego
Calvary Food Pantry		90 Franklin St. Auburn, NY 13021	315-252-7772	Cayuga
Canastota Loaves & Fishes Soup Kitchen	Last week of month, Mon-Fri 11:30-12:30	144 Center St. Canastota, NY 13032	315-363-3876	Madison
CAPC Food Pantry	Tues - Thurs 9:30-11:30 & 1-4	518 Davidson St. Watertown, NY 13601	315-782-4900	Jefferson
Cape Vincent Food Pantry	1st Wed 4-5, 2nd Wed 10-11, 3rd Wed 7-8	260 E. Broadway Cape Vincent, NY 13618	315-654-4083	Jefferson
Care and Share Food Pantry	Saturday 4:30-6:30, 2nd Thursday 10-12	102 Clarence Church Hill Rd. South Otsego, NY 13155	315-653-7728	Chenango
Caroline Food Pantry	1st & 3rd Mon 6-7:30	522 Valley Rd. Brooktondale, NY 14817	607-539-9928	Tompkins
Catherdeal Emergency Assistance	Tues & Thurs 9:30-12:30PM Wed 1-4 PM	264 E. Onondaga St, Syracuse, NY 13202	315-424-1876	Onondaga
Catholic Charities Frankfort / Ilion Food Pantry	Monday - Friday 1-3	60 West St. Ilion, NY 13357	315-894-9917	Herkimer
Catholic Charities of Broome County		232 Main St. Binghamton, NY 13905	607-729-9166	Broome
Catholic Charities of Cortland		33-35 Central Ave. Cortland, NY 13045	607-756-5992	Cortland
Catholic Charities	2nd & 4th Friday of each month	264 E. Onondaga St, Syracuse, NY 13202	315-424-1876	Onondaga
Cato Christian Food Pantry	Third Thursday Depending on Last Name	2570 E. Main St. Cato, NY 13033	315-626-2734	Cayuga
Cayuga/Seneca Community Action Agency	Monday-Friday 9-5	1 Brookfield St. Auburn, NY 13021	315-252-0038 ext. 267	Cayuga
CAZ CARES Food Pantry	Monday, Tuesday, Thursday: 9:30-12	101 Nelson St. Cazenovia, NY 13035	315-655-3174	Madison
CCCC Roots and Wings Pantry	Mon Tues Wed Fri 10-3:00 Thurs 10-6	34-36 Berry St. Norwich, NY 13815	607-336-7897	Chenango
Community Action Partnership for Madison County Pantry	Monday, Wednesday, Thursday, Friday: 9-12	3 E. Main St. Morrisville, NY 13408	315-684-3144	Madison
Community Food Pantry of Oxford		16 Fort Hill Park Oxford, NY 13830	607-843-5172	Chenango
Community Food Pantry, Loc-Mor Thrift Store		57 W. Cayuga St. Moravia, NY 13118	315-497-2243	Cayuga
Community Hunger Outreach Warehouse		3 Otsego St. Binghamton, NY 13903	607-724-9130	Broome
Compassion Connection Food Pantry, Believer's Chapel	4th Saturday of every month: 10-12	2657 Seneca Turnpike, Canastota, NY 13032	315-697-2866	Madison
Cooperstown Food Bank	Mon-Fri 10-12, 2-4 Sat 10-12	25 Church St. Cooperstown, NY 13326	607-547-8902	Otsego
Cortland County Community Action Program		32 North Main St. Cortland, NY 13045	607-753-6781	Cortland
Cortland County Salvation Army		138 Main St. Cortland, NY 13045	607-753-9363	Cortland
Council of Churches Food Pantry	Mon & Wed 1-3:30, Thurs 6-8	518 Mary St. Clayton, NY 13619	315-686-4809	Jefferson
Depauville Food Pantry	Mon 12-3, Tues 11-3, Fri 11-2	32487 State Rte. 12 Depauville, NY 13632	315-658-4768	Jefferson
DeRuyter Community Service	Tuesday, Thursday: 9-11	Route 13 and Seminary Road, DeRuyter, NY 13052	315-852-9994	Madison
Dewitt Food Pantry	Wed 1-4 PM Sat 10-1PM	50 Canton Dr. Apt. 53A Syracuse, N 13214	315-446-6140	Onondaga
Dolgeville Area Food Pantry	Thurs 3-4:30 Sat 10-11	21 North Helmer Ave. Dolgeville, NY 13329	315-429-9751	Herkimer
Dunbar Association	2nd Tuesday of each month 3-?	1453 S. State St. Syracuse, NY 13205	315-476-4269	Onondaga
Earlville Food Cupboard, First Baptist Church	Tuesday 5-6	9 W. Main St. Earlville, NY 13332	315-691-4301	Madison
East Syracuse Food Pantry	Mon & Wed 9:30-3:30 PM	215 W Manlius St. E. Syracuse, NY 13057	315-437-7071	Onondaga
Elmwood Interfaith Food Pantry	Wed & Thurs 10-1 PM	1640 South Ave. Syracuse, NY 13207	315-478-0951	Onondaga
Fair Haven Community Church Food Cupboard	3rd Thursday 5-6:30	14463 Richmond Ave. Fair Haven 13064	315-947-6233	Cayuga
Faith Fellowship Church Food Pantry	Mon-Fri 9-1 (Sept.-June) Wed 9-1 (July & Aug)	131 Moore Ave. Watertown, NY 13601	315-782-4421	Jefferson
Faith Lutheran Church Pantry	2nd Sunday & 3rd & 4th Monday call for hours	6142 Rt. 31 Cicero, NY 13039	315-699-5224	Onondaga
First English Lutheran	Tuesday & Thursday 9-11:45	501 James Street, Syracuse, NY 13203	315-471-1678	Onondaga
First Love Fellowship	Monday-Friday 11:45-1	99 Wall St. Auburn, NY 13021	315-252-4164	Cayuga
First Love Ministries Food Pantry	Monday & Friday 1-2	151 Wall St. Auburn, NY 13021	315-252-4164	Cayuga
First United Methodist Church	Mon-Thurs 9-2 PM Fri 9-1 PM	1408 State Route 176 Fulton, New York 13069	315-592-7347	Oswego
Food Bank of the Southern Tier	Mon-Fri 8-4	388 Upper Oakwood Ave. Elmira, New York 14903	607-796-6061	Tioga
Friendship Inn Soup Kitchen	Monday 5-6	12 Madison St. Hamilton, NY 13346	315-824-1745	Madison
Fulton Alliance Church		1044 State Route 48 Fulton, NY 13069	315-593-6842	Oswego

Appendix D
Resource List

Fulton Salvation Army Food Pantry and Soup Kitchen		62 South First St. Fulton, New York 13069	315-593-8442	Oswego
God's Bread 2 Sherburne Pantry	Friday 10-12	11 Chapel St. Sherburne, NY 13460	607-674-9673	Chenango
God's Bread Smyrna Pantry	Tuesday 8:00 - 10:00 am	3 Main St. Smyrna NY, 13464	607-627-6806	Chenango
Grace Christian Fellowship		1250 Fisher Ave. Cortland, NY 13045	607-749-3233	Cortland
Grace Episcopal Church	Thursday 9-11	819 Madison St. Syracuse, NY 13210	315-478-0901	Onondaga
Grace Episcopal Church		13 Court St. Cortland, NY 13045	607-753-3073	Cortland
Greene Area Churches Food Pantry	2nd & 4th Tues, Thurs 9:30-12, 3rd Sat 10-12	109 County Road 2 Greene, NY 13778	607-656-7028	Chenango
Gwen's Pantry	Sat 9-12	36213 Rte. 180 LaFargeville, NY 13656	315-658-4796	Jefferson
Hamilton Food Cupboard	Tuesday and Thursday 1-6	1 Mill St. Hamilton, NY 13346	315-824-2832	Madison
Hartwick Mt. Vision Food Pantry	Mon Wed Thurs 10-12	3080 County Highway 11 Hartwick, NY 13348	607-293-7331	Otsego
Herkimer Salvation Army Food Pantry	Mon Wed Fri 11:30-2:30 Tues Thurs 10-2:30	431 North Prospect St. Herkimer, NY 13350	315-866-1240	Herkimer
Herkimer Salvation Army Soup Kitchen	Monday, Wednesday, Friday Starting at 6	431 North Prospect St. Herkimer, NY 13350	315-866-1240	Herkimer
Herkimer/ Mohawk Food Pantry	Monday - Friday 1-3	104 North Washington St. Herkimer, NY 13350	315-717-0048	Herkimer
Holy Family Church Food Pantry	3rd Monday 5:30-7 & 3rd Friday 9:30-11:30	4343 Peterboro St., Vernon, NY 13476	315-829-2820	Oneida
Holy Trinity Church	Tues-Thurs 9-12	501 Park St. Syracuse, NY 13203	315-474-8681	Onondaga
Hopps Memorial Cme Church	Wednesday & Friday 3-4	1110 S. State St. Syracuse, NY 13202	315-475-9108	Onondaga
Human Concerns Center Food Pantry	Mon - Fri 12-3 PM	85 E. Fourth St. Oswego, NY 13126	315-342-7301	Onondaga
Huntington Family Center	Monday-Friday 9-3	405 Gifford St. Syracuse, NY 13204	315-476-3157	Onondaga
In My Father's Kitchen		P.O. Box 11328 Syracuse, NY 13218	315-308-1561	Onondaga
Indian River Baptist Church Food Pantry	Sat 9-12	42 E. Main St. Theresa, NY 13691	315-642-3122	Jefferson
Interreligious Food Consortium	Call for service hours	222 Teall Ave. Syracuse, NY 13210	315-474-8855	Onondaga
Isaiah's Table	Tues 1-3 PM 3rd Sat 11-1 PM	620 W Genesee St. Syracuse, NY 13204	315-447-7065	Onondaga
Jordan Elbridge Ecumenical Food Pantry	Thurs 6:30-7:30 PM	28 N. Main St. Elbridge, NY 13060	315-689-6240	Onondaga
Karing Kitchen Soup Kitchen	Last week of the month, Mon-Fri 11:30-1	217 Cedar St. Oneida, NY 13421	315-363-2450	Madison
King Ferry Food Pantry	1st Saturday 9-12	8703 Route 90, King Ferry 13081	315-497-2049	Cayuga
Kuyahooro Valley Community Services Pantry		7514 North Main St. Newport, NY 13416	315-845-8286	Herkimer
LaFayette Outreach Food Pantry	Tues 9:30-12 PM Thurs 5-6:30 PM	6136 Route 20 LaFayette, NY 13084	315-677-5221	Onondaga
Leo's Loaves Food Pantry	2nd and 3rd Wed 1 PM 1st Tues 3 PM	10 Onondaga St Tully, NY 13159	315-696-5092	Onondaga
Lighthouse Church		11 South Jefferson St. Mexico, NY 13114	315-963-4761	Oswego
Little Falls Food Pantry	Tuesday - Friday 12-2	45 Furnace St. Little Falls, NY 13365	315-823-1793	Herkimer
Loaves & Fish Food Pantry	Mon Wed Fri 12-1, Tues Thurs 5:30-6:30	210 N. Cayuga St. Ithaca, NY 14850	607-772-5457	Tompkins
Loaves & Fish Food Pantry		22 1/2 Mill Rd. Binghamton, NY 13901	607-724-5304	Broome
Mary's Pantry at IHM	Mon 1-2:30 Tues 3-4:30 Thurs 2:30-4:30	425 Beechwood Ave. Liverpool, NY 13088	315-451-5070	Onondaga
McDonough Community Ecumenical Food Pantry	1st Wed 3-5, 3rd Sat 9-12	1149 County Route 5 McDonough, NY 13801	607-647-5590	Chenango
Mental Health Assoc. of Oswego Co.	Mon-Thurs 8:30-2:30 PM Fri 8:30 - 12:30 PM	70 Brunner St. Oswego, NY 13126	315-349-3533	Oswego
Mexico Food Pantry		3352 Main St. Mexico, NY 13114	315-963-0701	Oswego
Most Holy Rosary Food Pantry	3rd and 4th Thursday 9:30-11AM	111 Roberts Ave. Syracuse, NY 13207	315-478-5749	Onondaga
Munnsville Food Pantry, Congregational Church	3rd Monday 6-8	6137 Williams Rd. Munnsville, NY 13409	315-495-6603	Madison
Mustard Seed Food Pantry	Tuesday 9-12 Wednesday: 9-12 and 6-8	Route 80, Georgetown, NY 13072	315-837-4303	Madison
New Jerusalem Missionary Baptist Church	Call for service hours	1034 Montgomery St. Syracuse, NY 13205	315-478-4278	Onondaga
New Beginnings Christian Center	1st and 3rd Thursday 5:30-7:30PM	7247 State Fair Blvd. Syracuse, NY 13209	315-635-9889	Onondaga
New Salem Baptist Food Pantry	Call for service hours	516 Sout hAve Syracuse, NY 13207	315-378-4209	Onondaga
Northeast Community Center Inc.	Monday-Friday 9-2:30	716 Hawley Ave. Syracuse, NY 13203	315-472-6343	Onondaga
North Syracuse Christian Church Pantry	Mon 4:30-7:30PM Sun 2-1:30PM 2nd & 4th Wed 9:30-11AM	911 Church St Syracuse NY 13212	315-391-2792	Onondaga
Norwich Catholic Community Soup Kitchen	Tuesday 5:30-6:30 (Sept-May only)	81 E. Main St. Norwich, NY 13815	607-337-2215	Chenango
Opportunity Shop Food Pantry	Monday-Friday 9-11:30	128 E. Center St., Canastota, NY 13032	315-481-8732	Madison
Oswego County Catholic Charities		365 West First St. Fulton NY 13069	315-598-3980	Oswego
Oswego Salvation Army Food Pantry and Soup Kitchen		73 West Second Street, Oswego NY 13126	315-343-6491	Oswego
Our Daily Bread - Guilford Food Pantry	Tuesday 9-3 Thursday 1-4	1277 Main St. Guilford, NY 13780	607-847-9934	Chenango
Our Daily Bread Food Closet	Mon, Wed, Fri 10-12, Mon, Wed 3:30-5	37 West Main St. Norwich, NY 13815	607-847-9934	Chenango
Our Lady of Peace	3rd Wed 10-12PM 5:30-6:30PM	203 Halcomb St Syracuse NY 13209	315-487-6832	Onondaga
Parish Ecumenical Food Pantry		814 Rider St. Parish, NY 13131	315-625-7833	Oswego
People's Equal Action & Community Effort	Monday-Friday 8:30-5	202 S. Beech St. Syracuse, NY 13210	315-470-3325	Onondaga
Phoenix Food Pantry	Mon - Fri 9:30 - 12 PM	43 Bridge St. Phoenix NY 13135	315-695-4841	Oswego
Plymouth Church	Thurs 10-12PM	232 E Onondaga St Syracuse, NY 13202	315-474-4836	Onondaga
Port Byron Comm Food Pantry, 1st United Methodist Church	2nd & 4th Wednesday 6-8	8510 South Street Rd. Port Byron, NY 13140	315-776-5156	Cayuga
Prince of Peace	4th Sat 10-12 PM	317 E. Jefferson St. Syracuse, NY 13202	315-474-1238	Onondaga
Project Neighborhood Food Pantry	Tues & Thurs 3-4	59-63 Main St. Newark Valley, NY 13811	607-642-8811	Tompkins
Redeemer Community Food Pantry		72 Main St. Binghamton, NY 13903	607-201-6643	Broome
Redfield Area		8 Schoolhouse Rd. Redfield, NY 13437	315-484-6261	Oswego
Rhode Community Center Food Pantry	Mon & Wed-Fri 9-12:45, Tues 9-4:45	2 E. Church St. Adams, NY 13605	315-232-2621	Jefferson
River of Life Assembly	Sunday 11AM call for services	815 Oneida St. Fulton, NY 13069	315-598-7100	Oswego
Sacred Heart Anna's Pantry	Mon and Fri 1-3PM	8229 S. Main St Cicero, NY 13039	315-699-3775	Onondaga
Salvation Army Food Pantry	M-F 9:30-4:30, Sun 4	25 River St. Oneonta, NY 13820	607-432-5960	Otsego
Salvation Army Food Pantry & Soup Kitchen	Mon-Sat 11:30-1	723 State St. Watertown, NY 13601	315-782-4430	Jefferson
Salvation Army of Auburn Food Pantry	Monday to Friday 1-3:30	18 E. Genesee St. Auburn, NY 13021	315-253-0319	Cayuga
Salvation Army of Auburn Soup Kitchen	Sundays 4:30-5:30	18 E. Genesee St. Auburn, NY 13021	315-253-0319	Cayuga
Salvation Army of Oneida Food Pantry	Monday-Friday 9-3	217 Cedar St., Oneida, NY 13421	315-363-7560	Madison

Appendix D
Resource List

Salvation Army Fulton Comm Center	Tues and Thurs 10-3PM	62 South First St. Fulton, New York 13069	315-593-8442	Oswego
Salvation Army Oswego Comm Service Center	Mon, Wed & Fri 10-3PM	73 West Second Street, Oswego NY 13126	315-343-6491	Oswego
Samaritan Center	Monday-Sunday 9-5	215 N. State St. Syracuse, NY 13203	315-472-0650	Onondaga
Sherrill Food Pantry, Gethsemane Episcopal Church		320 Park St., Sherrill, NY 13461	315-363-3244	Oneida
Skaneateles Ecumenical Food Pantry	Tues 10-11AM Thurs 7-8PM	819 W Genesee St Road Skaneateles, NY 13152	315-685-5048	Onondaga
Southtown Food Pantry	Monday 1-4 Wednesday 2-5	3294 Main St. South New Berlin, NY 13843	607-859-2240	Chenango
Southwest Model Neighborhood Facility	Monday-Friday 9-5	401 South Ave. Syracuse, NY 13204	315-474-6823	Onondaga
South Beech Stree Food Pantry	Mon 9-12 PM	202 South Beech St Syracuse, NY 13202	315-470-3325	Onondaga
Southern Missionary Baptist Church	Call for service hours	3143 Midland Ave Syracuse NY 13205	315-469-1610	Onondaga
Southside Church of Christ	Sat 11:30-1:30 PM	1327 West Colvin St Syracuse, NY 13205	315-422-4499	Onondaga
St. Alphonsus Food Pantry	Monday-Saturday 9-11:30	85 E. Genesee St. Auburn, NY 13021	315-252-0710	Cayuga
St. Bartholomew's Food Pantry	Tuesday, Thursday 4-6	103 Crosby Blvd. Old Forge, NY 13420	315-369-3554	Herkimer
St. Brigid & St. Anthony's Church	Monday & Tuesday 9:30-12	318 Herkimer St. Syracuse, NY 13204	315-488-7122	Onondaga
St. Cecilia's Food Pantry	Tues and Thurs 9-1PM	103 Third St Solvay, NY 13209	315-487-0459	Onondaga
St. James Food Pantry	Mon-Fri 9-12	305 Main St. Oneonta, NY 13820	607-432-1458	Otsego
St. Joseph the Worker Church	Mon 12-3 Tues 130-330 Wed 3-5 Thurs 12-2	1001 Tulip St Liverpool, NY 13088	315-453-7970	Onondaga
St. Lucy's Food Pantry	Tues - Thurs 11-2 & Sun 11-12	432 Gifford St. Syracuse, NY 13204	315-424-0023	Onondaga
St. Malachy's Food Pantry	Tuesday 4-6	31 East State St. Sherburn, NY 13460	607-674-9625	Chenango
St Margaret's Food Pantry	Call for service hours	201 Roxboro Rd Syracuse NY 13211	315-455-5791	Onondaga
St. Matthew's Church Food Pantry	Mon Tues & Thurs 930-1215 last thurs of month 7-830	229 West Yates St E. Syracuse NY 13057	315-438-8635	Onondaga
St. Mary's Food Pantry	Mon-Fri 11-3	39 Walnut St. Oneonta, NY 13820	607-432-3920	Otsego
St. Mary's Food Pantry	Sat 3-5	8408 South Main St. Evans Mills, NY 13637	315-629-4458	Jefferson
St. Patrick's Food Pantry	Monday, Wednesday, Friday 3:30-4:30	117 E. Walnut St. Oneida, NY 13421	315-697-8015	Madison
St. Paul's Food Pantry	Wed 1:30 -3	43668 Lake St. Redwood, NY 13679	315-482-2931	Jefferson
St. Paul's Soup Kitchen	Wednesday 5:30-6:30 (closed June-Aug)	32 Main St. Oxford NY, 13830	607-843-7011	Chenango
St. Rose of Lima Food Pantry	Mon & Wed 9-2PM Tues & Thurs 9-2 5-7 Fri 10-12	409 S Main St. N. Syracuse NY 13212	315-458-7138	Onondaga
St Josephs Church Food Pantry	Mon 12-4 Wed 530-630 Fri 1-3	5600 West Genesee St Camillus NY 13031	315-488-9490	Onondaga
Sullivan Food Cupboard	Monday-Saturday: 10-1 (Closed on holidays)	206 1/2 Tuscarora Road, Chittenango, NY 13037	315-687-3290	Madison
Temple Society of Conrod	Call for service hours	910 Madison St Syracuse NY 13210	315-475-9952	Onondaga
The Episcopal Church of St. Peter & St. John	Saturdays 12-1	169 Genesee St. Auburn, NY 13021	315-252-5721	Cayuga
The Red Door Thrift Store & Community Center	Mon 10-4, Tues-Thurs 8:30-5, Fri 8:30-10, Sat 10-4	359 Broad St. Waverly, NY 14892	607-249-6062	Tioga
Theresa Food Pantry	Thurs 9-12, Sat 10-1	117 Riverside Ave. Theresa, NY 13691	315-628-5046	Jefferson
Throopville Community Reach Out Pantry	Thursday 4-6	2026 Turnpike Road, Throop, NY 13021	315-253-7850	Cayuga
Tioga County Open Door Mission	Mon-Wed, Fri & Sat 10-5, Thurs 10-8	425 North Ave. Owego, NY 13827	607-687-1121	Tioga
Transfiguration Church	Tues 9-12	740 Teall Ave Syracuse NY 13206	315-479-6129	Onondaga
Trinity Assembly of God Food Pantry	Call for service hours	4398 Route 31 Clay NY 13041	315-652-4996	Onondaga
Town of Verona Food Pantry	Tuesday 1-2:30, 2nd and 4th Thursday 6-7:30	5694 E. Main St., Verona, NY 13478	315-813-3477	Oneida
University Christian Fellowship	Call for service hours	512 Westcott St Syracuse NY	315-426-9775	Onondaga
University United Methodist Church	Fri 9-12PM	1085 E. Genesee St Syracuse NY 13210	315-472-1715	Onondaga
Valley Worship Center	Mon-Wed & Fri 12-5 Thurs 12-2	2929 Midland Ave Syracuse NY 13205	315-492-2231	Onondaga
VanHornesville / Jordanville Food Pantry	Wednesday 12:30-2:30	Post Office Route 80 Van Hornesville, NY 13475	315-858-9510	Herkimer
Vineyard Food Pantry	Sat 1-330	312 Lakeside Rd Syracuse NY 13029	315-407-8463	Onondaga
West Winfield Food Pantry	Monday - Friday 1-3	452 East Main St. West Winfield, NY 13491	315-822-6321	Herkimer
Western Cayuga Co Emergency Food Pantry, Trinity United Church of Christ	On Call	163 Cayuga St. Union Springs, NY 13160	315-889-7302	Cayuga

HOUSING & SHELTERS

Name of Organization	Address	Phone	County
Access CNY	1603 Court St. Syracuse, NY 13208	315-218-0880	Onondaga
Arise Child & Family Service	635 James St. Syracuse, NY 13203	315-472-3171	Onondaga
Auburn Housing Authority	20 Thornton Ave, Auburn, NY 13021	315-253-6249	Cayuga
Booth House	677 S. Salina St. Syracuse, NY 13202	315-471-7628	Onondaga
Canastota Housing Authority	400 Lamb St. Canastota, NY 13032	315-697-2847	Madison
Catholic Charities	232 Main St. Binghamton, NY 13905	607-729-9166	Broome
Catholic Charties	1654 West Onondaga St. Syracuse, NY 13204	315-424-1800	Onondaga
Catholic Charties of Chenango County	3 O'Hara Dr. Norwich, NY 13815	607-334-8244	Chenango
Cayuga County Homsite Development Corp.	60 Clark St, Auburn, NY 13021	315-253-8451	Cayuga
Cayuga/Seneca Community Action Agency	65 State St. Auburn, NY 13021	315-255-1703	Cayuga
Chapel House	36 Franklin St. Auburn, NY 13021	315-255-2060	Cayuga
Chenango Crime Victims & Domestic Violence Program	3 O'Hara Dr. Norwich, NY 13815	607-336-1101	Chenango
Christopher Community Inc.	990 James St. Syracuse, NY 13203	315-424-1821	Onondaga
Community Action Program for Madison County	3 East Main St. Morrisville, NY 13408	315-684-3144	Madison
Cortland Housing Assistance	36 Taylor St. Cortland, NY 13045	607-753-8271	Cortland
Dorothy Day Shelter for Women	1654 West Onondaga St. Syracuse, NY 13204	315-476-0617	Onondaga
Home Headquarters	124 E. Jefferson St. Syracuse, NY 13202	315-474-1939	Onondaga
Human Services Coalition of Tompkins County	171 State St. Ithaca, NY 14850	607-273-8686	Tompkins

Appendix D
Resource List

Ithaca Housing Authority	798-800 S. Plain St. Ithaca, NY 14850	607-273-8629	Tompkins
JCTOD Outreach Inc.	26 Johnson Pk. Utica, NY 13501	315-734-9608	Oneida
Liberty Resources	1045 James St. Syracuse, New York 13203	315-451-5164	Onondaga
Massena Housing Authority	20 Robinson St. Massena, NY 13662	315-764-1706	St. Lawrence
Norwich Housing Authority	13 Brown St. Norwich, NY 13815	607-334-5358	Chenango
Ogdensburg Housing Authority	1101 Jay St. Ogdensburg, NY 13669	315-393-3710	St. Lawrence
Oneida Housing Authority	226 Farrier Ave. Oneida, NY 13421	315-363-8450	Oneida
Opportunities for Chenango Inc.	44 W. Main St. Norwich, NY 13815	607-334-7114	Chenango
Opportunities for Otsego Emergency Housing Shelter	3 W. Broadway Oneonta, NY 13820	607-433-8318	Otsego
Oswego County Opportunities, Inc.	239 Oneida St. Fulton, NY 13069	315-598-4717	Oswego
Oxford Street Inn	201 Oxford St. Syracuse, NY 13202	315-423-9137	Onondaga
Peoples Equal Action & Community Effort	217 S. Salina St. Syracuse, NY 13202	315-470-3300	Onondaga
Rescue Mission	120 Gifford St. Syracuse, NY 13202	315-472-6251	Onondaga
Rescue Mission - Auburn Branch	211 Melone Village Auburn, NY 13021	315-491-3693	Cayuga
Rescue Mission Alliance - New Life Day Center	155 Gifford St. Syracuse, NY 13202	315-472-7205	Onondaga
Rescue Mission Emergency Shelter	618 W. State St. Ithaca, NY 14850	607-273-6684	Tompkins
Rescue Mission of Utica	212 Rutger St. Utica, NY 13501	315-732-8595	Oneida
Rescue Mission of Utica - Addiction Crisis Center	212 Rutger St. Utica, NY 13501	315-735-1645	Oneida
Rescue Mission of Utica - Enriched Living Center	901 Park Ave. Utica, NY 13501	315-735-1645	Oneida
Rise-NY	1201 E. Main St. Endicott, NY 13760	607-748-7453	Broome
Rome Rescue Mission	413 E. Dominick St. Rome, NY 13440	315-337-2516	Oneida
Salvation Army	677 S. Salina St. Syracuse, NY 13202	315-475-1688	Onondaga
Salvation Army - Barnabas Center	1941 S. Salina St. Syracuse, NY 13202	315-479-1330	Onondaga
Tioga County Open Door Mission	425 North Ave. Owego, NY 13827	607-687-1121	Tioga
Tioga Opportunities	9 Sheldon Guile Blvd. Owego, NY 13827	607-687-4222	Tioga
United Way of Northern NY	200 Washington St. #402 Watertown, NY 13601	315-788-5631	Jefferson
United Way of Tompkins County	313 N. Aurora St. Ithaca, NY 14850	607-272-6286	Tompkins
Unity Acres, Inc.	2290 County Route 2 Orwell, NY 13426	315-298-6215	Oswego
Urban League of Onondaga County	505 E. Genesee St. Syracuse, NY 13202	315-472-2677	Onondaga
Utica Neighborhood Housing Service	1611 Genesee St. Utica, NY 13501	315-724-4197	Oneida
Victims Assistance Center of Jefferson County	120 Arcade St. Watertown, NY 13601	315-782-1823	Jefferson
Watertown Urban Mission	247 Factory St. Watertown, NY 13601	315-782-8440	Jefferson

Appendix D
Resource List

CLOTHING

Name of Organization	Time	Address	Phone	County
2nd Baptist Clothing		1 North Herman Ave. Auburn, NY 13021	315-253-4455	Cayuga
7th Day Adventist Church	Wednesday 10-12, 1-3	56 Prospect St. Auburn, NY 13021	315-253-3809	Cayuga
Belle Grove Missionary Baptist	Call For info	219 W. Castle St Syracuse NY 13205	315-466-9838	Onondaga
Birthright Pregnancy Services	Mon 10-5 Wed 10-2 Thurs 3-6	346 N. Midler Ave. Syracuse, NY 13206	315-479-5807	Onondaga
Camillus First Baptist Church		23 West Genesee St. Camillus, NY 13031	315-672-5215	Onondaga
Catholic Charties		365 West 1st Street South Fulton, NY 13069	315-598-3980	Oswego
Catholic Charties		1408 Genesee St. Utica, NY 13502	315-724-2158	Oneida/Madison
Catholic Charties	Mon-Fri 8-3:30	61 West St. Ilion, NY 13357	315-894-9917	Herkimer
Cayuga/Seneca Community Action Agency		192 Garfield St. Auburn, NY 13021	315-252-0038	Cayuga
Central United Methodist Church	Tues 10-12 & Wed 11-1	17 Nanticoke Ave. Endicott.	607-754-6060	Broome
Coats for Kids		677 S. Salina St., 2nd Floor Syracuse, NY 13202	315-475-1688	Onondaga
Coats N Clothes 4 Kids	Mon – Sat 10–8; Sun 12–5	100 Elm St. Owego, NY 13827	607-689-3029	Tioga
Cortland County Community Action Program (CAPCO)		32 N. Main St. Cortland, NY 13045	607-753-6781	Cortland
Dexterville Community Services		9 Rathburn Rd. Fulton, NY 13069	315-593-1607	Oswego
Divine Mercy Parish	Tues 9-3 Fri 9-1 First Fri 5-7	592 South Main St. Central Sqaure NY 13036	315-676-2898	Oswego
Endwell Church of Christ Sharing Closet	Thurs 12-2	3600 Country Club Rd. Endwell, NY 13760	607-748-6602	Broome
First Baptist Church Clothing Ministry		30 Clinton St. Jordan, NY 13080	315-689-6560	Onondaga
First English Lutheran Church	Tues. 9-11	501 James St. Syracuse, NY 13203	315-471-1678	Onondaga
First Presertirian Church		1605 Genesee Street, Utica, NY 13000	315-593-8442	Oneida
Grace Christian Fellowship	Friday Morning	1250 Fisher Ave. Cortland, NY 13045	607-749-3233	Cortland
Grace Episcopal Church		819 Madison St. Syracuse, NY 13210	315-478-0901	Onondaga
Grace Tabernacle Church	Fri 5:30-7	98 Glenwood Ave. Binghamton, NY 13905	607-729-3626	Broome
Holy Family Clothes Closet	Tuesday 10-11, Thursday 6-7	85 North St. Auburn, NY 13021	315-252-9576	Cayuga
Hopps Memorial CME Church		1110 S. State St. Syracuse, NY 13202	315-475-9108	Onondaga
Hospice Thrift Shop	Tuesday-Thursday - 10-4 (costs \$)	17 Nelson St. NY Auburn 13021	315-255-2733	Cayuga
Huntington Family Center	Monday & Friday 9-12	405 Gifford St. Syracuse, NY 13204	315-476-3157	Onondaga
In Your Sister's Closet - YWCA		401 Douglas St. Syracuse, NY 13203	315-424-0040	Onondaga
Landmark Church	4th Sat. of every month at 8	126 Court St. Binghamton, NY 13901	607-723-1127	Broome
Lisle Clothing Bank	3rd Sat of the month 9-11	126 Main St. Lisle, NY 13797	607-692-3080	Broome
Maine Federated Clothing Bank	Tues, Wed, Thurs 9-11:30	2615 Main St. Rt. 26 Maine, NY 13802	607-862-3387	Broome

Appendix D
Resource List

Mary's Pantry		429 Beechwood Ave. Liverpool, NY 13088	315-579-8053	Onondaga
New Hope Family Services	Mon-Fri 9-4:30	3519 James St. Syracuse, NY 13206	315-437-8300	Onondaga
Northside Neighborhood	Tues 9-11AM	501 James St. Syracuse, NY 13203	315-471-1678	Onondaga
Onondaga Co. DSS	Call For info	401 Montgomery St Syracuse NY 13202	315-435-8300	Onondaga
Open Wardrobe Ministry (N. Syracuse Baptist Church)	Tues. 11-2, Thurs. 3-6, Sat. 11-3	105 Wells Ave. W. Syracuse, NY 13212	H: 315-458-6718 C: 315-458-6718	Onondaga
Oswego Co Catholic Charities	Call For info	365 West First St. Fulton NY 13069	315-593-8440	Oswego
PAL Kids Closet	Mon, Tues, Wed, Fri 9-2; Thurs 2-7:30	457 State St. Binghamton, NY 13901	607-772-0517	Broome
Pregnancy Care Center	Mon-Fri 11-4	157 Liberty St. Oswego NY 13126	315-343-4866	Oswego
Rescue Mission	Mon-Fri 9-6	120 Gifford St. Syracuse, NY 13202	315-472-6251	Onondaga
Salvation Army		85 West 3rd Street, Oswego, NY 13126	315-343-6491	Oswego
Salvation Army		62 S. First St. Fulton, NY 13069	315-732-5111	Oswego
Salvation Army		123 Farrier Ave. Oneida, NY 13421	315-363-7560	Oneida
Salvation Army		410 W. Dominick St. Rome, NY 13440	315-336-4260	Oneida
Salvation Army		14 Clinton Pl. Utica, NY 13501	315-724-8736	Oneida
Salvation Army		138 S. Main St. Cortland, NY 13045	607-753-9363	Cortland
Salvation Army		161 Grant Ave. Auburn, NY 13021	315-568-5682	Cayuga
Salvation Army		431 N. Prospect St. Herkimer, NY 13350	315-866-1240	Herkimer
Salvation Army		178 Victory Rd. Massena, NY 13662	315-769-5154	St. Lawrence
Salvation Army		401 Franklin St. Ogdensburg, NY 13669	315-393-3351	St. Lawrence
Salvation Army		25 River St. Oneonta, NY 13820	607-432-5960	Otsego
Salvation Army		723 State St. Watertown, NY 13601	315-782-4470	Jefferson
Salvation Army Center		150 N. Albany St. Ithaca, NY 14850	607-273-2400	Tompkins
Southwest Community Center		401 South Ave. Syracuse, NY 13204	315-474-6823	Onondaga
St. John's Outreach		1119 Elm St. Utica, NY 13501	315-732-6171	Oneida
St. Lucy's Church		432 Gifford St. Syracuse, NY 13204	315-446-4390	Onondaga
St. Peter & St. John Episcopal Church		169 Genesee St. Auburn, NY 13021	315-252-5721	Cayuga
Thrifty Shopper		(Auburn Plaza) Grant Ave. Auburn, NY 13021	315-255-2223	Cayuga
University United Methodist Church		1085 East Genesee St. Syracuse, NY 13210	315-472-1715	Onondaga
Vestal Caring Closet	Tues 10-1	834 Bunn Hill Road, Vestal NY 13850	607-754-0056	Broome
Westvale 7th Day Adventist Church		2511 West Genesee St. Syracuse, NY 13219	315-488-8887	Onondaga
Westvale Seventh Day Adventist Church		2511 W. Genesee St. Syracuse, NY 13219	315-488-8887	Onondaga
Women's Opportunity Center	Mon-Fri 8:30-4:30	901 James St. Syracuse, NY 13203	315-446-0550	Onondaga

Appendix D
Resource List

UTILITIES

Name of Organization	Hours	Address	Number	County
Catholic Charities Oswego Co.	Mon - Fri 8:30-4 PM	365 West First St. Fulton, NY 13069	315-598-3980 x253	Oswego
HEAP Onondaga Co.	Mon-Fri 8-4:30 PM	600 S. State St. Syracuse, NY 13202	315-435-8295	Onondaga
HEAP Oswego Co.	Mon 8:30-4:30 Tues-Fri 8:30-4 PM	100 Spring St. Mexico, NY 13114	315-963-5021	Oswego
Weatherization Referral Assistance Program	Mon-Fri 8:30-4:30 PM	421 Montgomery St. 10th Floor Syracuse, NY 13202	315-435-2362	Onondaga

SNAP

Address	Telephone Number	County
421 Montgomery St. Syracuse, NY 13202	315-435-2700	Onondaga
800 Park Ave. Utica, NY 13501	315-798-5937	Oneida
300 West Dominick St. Rome, NY 13440	315-338-0208	Oneida
5 Court St. & 14 W. Park Pl. Norwich, NY 13815	607-337-1476	Chenango
N. Court St. # 1 Wampsville, NY 13163	315-366-2211	Madison
3642 Main St. Binghamton, NY 13905	607-778-8850	Broome
160 Genesee St. Auburn, NY 13021	315-253-1210	Cayuga
60 Central Ave. Cortland, NY 13045	607-753-5133	Cortland
301 N Washington St. Herkimer, NY 13350	315-867-1266	Herkimer
250 Arsenal St. # 2 Watertown, NY 13601	315-782-9030	Jefferson
5274 Outer Stowe St. Lowville, NY 13367	315-376-5400	Lewis
100 Spring St. Mexico, NY 13114	315-963-5000	Oswego
6 Judson St. Canton, NY 13617	315-379-2172	St. Lawrence
1062 State Rd. Owego, NY 13827	607-687-8300	Tioga
320 W. State St. Ithaca, NY 14850	607-274-5201	Tompkins

Appendix D
Resource List

WIC

Address	Telephone Number	County
375 W Onondaga St # 12 Syracuse, NY 13202	315-435-3304	Onondaga
617 South St. Utica, NY 13501	315-798-5066	Oneida
603 Seneca St. Suite 4 Oneida, NY 13421	315-366-9963	Oneida
44 West Main St. Norwich, NY 13815	607-334-7114	Chenango
138 N. Court St. Wampsville, NY 13163	315-366-2361	Madison
225 Front St. Binghamton, NY 13905	607-778-2881	Broome
157 Genesee St. # 100 Auburn, NY 13021	315-253-1406	Cayuga
32 N. Main St. Cortland, NY 13045	607-753-6781	Cortland
401 E. German St. Ext. # 101 Herkimer, NY 13350	315-866-5029	Herkimer
238 Arsenal St. Watertown, NY 13601	315-782-9222	Jefferson
7785 N. State St. Lowville, NY 13367	315-376-6427	Lewis
10 George St. Oswego, NY 13126	315-343-1311	Oswego
3 Remington Ave. Canton, NY 13617	315-386-8128	St. Lawrence
110 Central Ave. Oswego, NY 13827	607-687-3147	Tioga
55 Brown Rd. Ithaca, NY 14850	607-274-6630	Tompkins

HIGH SCHOOL ED/GED

Name of Organization	Hours	Address	Number	County
Syracuse School District	Mon-Fri 8-4	416 E. Raynor Ave. Syracuse NY 13202	315-435-4135	Onondaga
Onondaga Co. Library	Mon-Fri 9-445 Sat 9-3	447 S. Salina St. Syracuse, NY 13202	315-435-1900	Onondaga
Westcott Community Center	Tues & Thurs 6-9	826 Euclid Ave. Syracuse, NY 13210	315-478-8634	Onondaga
Valley Worship Center	Call for program hours	2929 Midland Ave. Syracuse, NY 13205	315-492-2231	Onondaga
OCM BOCES	Call for program hours	4500 Crown Rd. Liverpool, NY 13088	315-453-4455	Onondaga
Oswego Co. BOCES	Call for program hours	179 Co. Rt. 64 Mexico, NY 13114	315-963-4286	Oswego
SUNY EOC	Mon - Fri 8:30-9PM	100 New St. Syracuse, NY 13202	315-472-1241	Onondaga
North Country Library	Mon & Thurs 10-1PM	120 E. Second St Oswego, NY 13126	315-963-4256	Oswego
OCM BOCES	Call for program hours	6820 Thompson Rd. Syracuse, NY 13211	315-453-4672	Onondaga
Youth Services Program	Mon-Fri 8-5PM	443 N. Franklin St. Lower Level Syracuse, NY 13203	315-473-8250	Onondaga

Appendix D
Resource List

EMPLOYMENT

Name of Organization	Hours	Address	Number	County
Adult and Dislocated Worker Services	Mon - Fri 8:30-4:30PM	200 N. Second St. Fulton NY 13069	315-591-9000	Oswego
Oswego Co. BOCES	Call for program hours	179 Co. Rt. 64 Mexico, NY 13114	315-963-4286	Oswego
Syracuse School District	Mon-Fri 8-4	416 E. Raynor Ave. Syracuse NY 13202	315-435-4135	Onondaga
Blended Services	Mon - Fri 8:30-2PM	831 James St. Syracuse, NY 13203	315-472-5110	Onondaga
OCM BOCES	Call for program hours	4500 Crown Rd. Liverpool, NY 13088	315-453-4455	Onondaga
CSTEP	Mon - Fri 8:30-4:30PM	4585 West Seneca Turnpike Coulter Library, Room 205 Syracuse NY 13215	315-498-2352	Onondaga
CNY Works	Mon - Fri 8-5PM	960 James St. Syracuse, NY 13203	315-473-8250	Onondaga
Arise Onondaga	Mon - Fri 8:30-4:30PM	635 James St. Syracuse, NY 132-3	315-671-3083	Onondaga
Arise Oswego	Mon - Fri 8-4 PM	9 Fourth Ave. Oswego, NY 13126	315-671-3083	Oswego
Learning Disabilities Association of CNY	Mon - Fri 8:30-4:30PM	212 E. Manlius St. E. Syracuse NY 13057	315-432-0665	Onondaga
Women's Opportunity Center	Mon - Fri 8:30-4PM	901 James St. 2nd Floor Syracuse, NY 13203	315-446-0550	Onondaga
NYS Dept. of Labor Onondaga Co.	Mon-Fri 8-5 PM	443 N. Franklin St. Syracuse, NY 13204	315-473-8250	Onondaga
Parent Success Initiative OCM BOCES	Mon-Fri 8-4 PM	416 W. Onondaga St. Syracuse, NY 13202	315-433-2600	Onondaga
Parent Success Initiative OCM SW Community Center	Call for program hours	401-425 South Ave. Syracuse, NY 132-4	315-671-5802	Onondaga
Parent Success Initiative Westcott Community Center	Call for program hours	826 Euclid Ave. Syracuse, NY 13210	315-478-8634	Onondaga
Parent Support Program Center for Court Innovation	Mon-Fri 9-4 PM	Onondaga Co. Courthouse 401 Montgomery St. Room 11	315-266-4330	Onondaga
Partners for Education and Business	Mon-Fri 8:30-5 PM	Manufacturers Association 5788 Widewaters Parkway Suite 5 S	315-448-1012	Onondaga
PROS CNY Services	Mon-Fri 8-4 PM	375 West Onondaga St. Suite 10 Syracuse, NY 13202	315-478-2030	Onondaga
Oswego Industries Prevo Services	Call for program hours	7 Morrill Place Fulton, NY 13069	315-598-3108	Oswego
Unity House	Mon-Fri 9-5 PM	518 James St. Syracuse, NY 13203	315-478-4240	Onondaga
Visions for Change	Call for program hours	1201 E. Fayette St. Syracuse, NY 13210	315-218-0938	Onondaga
Vocational Services at OCMS	Call for program hours	620 Erie Blvd. West Syracuse, NY 13204	315-472-7363	Onondaga

Appendix D
Resource List

LEGAL

Name of Organization	Hours	Address	Number	County
Fank Hiscock Legal Aid Society	Mon-Fri 8-4:30 PM	351 S. Warren St. Syracuse, NY 13202	315-422-8191	Onondaga
Children's Rights Family and Law Clinic	Mon-Fri 8-4:30 PM	MacNaughton Hall Suite 306 Syracuse, NY 13244	315-433-4582	Onondaga
Legal Services of CNY	Mon-Fri 9-5 PM	472 S. Salina St. Suite 300 Syracuse, NY 13202	315-703-6500	Onondaga
Volunteer Lawyers Project	Call for info	221 S. Warren St. Suite 320 Syracuse, NY 13202	315-471-3409	Onondaga
Legal Aid Society of Mid-NY	Mon-Fri 9-5 PM	221 S. Warren St. Suite 310 Syracuse, NY 13202	315-703-6600	Many
Fair Housing Council of CNY	Mon-Fri 9-5 PM	327 W. Fayette St. Syracuse, NY 13202	315-471-0420	Onondaga
Legal Clinic Vera Hosue	Mon-Fri 9:30-5 PM	6181 Thompson Rd. Suite 100 Syracuse, NY 13206	315-425-0818	Onondaga
Legal Referral Clinic Franciscan Northside Ministries	Mon & Thurs 6-8 PM Tues 2-4 PM	800 N. Salina St. Syracuse, NY 13208	315-423-9961	Onondaga

St. Joseph's Health
301 Prospect Ave
Syracuse, NY 13203

This document can be accessed at:
<https://www.sjhsyr.org/about-us/for-our-community/health-needs-assessment>

To provide comments on this assessment, please contact
St. Joseph's Community Health & Well-Being Office at:
Email: CommunityHealth@sjhsyr.org
Phone: 315-448-5880



A Member of Trinity Health