# Citrix Client Installation Guide

## Installing Citrix Receiver Web Plugin

Go to https://xasg.westat.com

Make sure you voice authenticate before attempting to log in.

To log in, enter your WINS# for the username, enter your password, and click 'Log On.'

A https://xasg.westat.com/ypp/index.html	Q = A C A NetScalar Gateway
NetScaler with	Please log on
Unified Gateway	
onnied datendy	
	User name
	Password
	Log On

The first time you log in on your PC, you will should be automatically prompted to download the new Citrix Receiver Client software.

If you have problems loading the receiver, reference the <u>Troubleshooting Guide</u>.

After reading and agreeing with the Citrix Licenses Agreement, select I agree with the Citrix Licens	e
Agreement. After selecting the "I agree" box, you can select install.	

Insta	all Citrix Receiver to access your applications
	agree with the <u>Citrix license agreement</u>
	Install
	Security details   Log on

Your browser will prompt you to run software, select run

	After Citrix Receiver is installed		
	Click Log On to continue.		
	Security details   Log on		
			,
Do you want to run or save CitrixReceiverW	eb.exe (44.5 MB) from downloadplugins.citrix.com:		

Select yes to the user access control prompt. The Citrix Receiver installation will begin, select Start to begin.



Read and accept the license agreement, then select next

Citrix Receiver		×
License Agreement		
You must accept the license agreement below to proceed.		
CITRIX RECEIVER LICENSE AGREEMENT	<b>^</b>	
This is a legal agreement ("AGREEMENT") between you, t	the	
Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd		
Your location of receipt of this component (hereinafter		
applicable entity is hereinafter referred to as "CITRIX").	те т	
I accept the license agreement		
Next	<u>C</u> a	ancel

Do not enable single sign on, select next



Select No Thanks to joining the Citrix Customer Experience Improvement Program. Select Install

Citrix Receiver	x		
Help make our products better by joining the Citrix Customer Experience Improvement Program.			
I agree to send anonymous data and usage statistics to Citrix for the purposes of product analysis and improvement.			
No, Thanks.			
Learn More			
Install <u>C</u> ance	I		

The receiver will start installing

Citrix Receiver	X
Installing Receiver	٢

After the receiver installation is complete, the browser should auto log you in. If not logged in, select log on. Select TRC Desktop in your browser





The Citrix Receiver should load, you might need to click on the icon in your tray.

You will receive our Warning page. Click OK



This will launch a Citrix Session



#### You should now see your TRC Desktop



### **Full Screen**

If you maximize your Citrix window to full screen, you will no longer be able to see your personal desktop or taskbar. Since Spark runs on your personal desktop and will not be visible if you maximize to full screen, we recommend that you manually adjust the size of your Citrix window instead of using the maximize to full screen option.



If you need to get out of full screen mode, click on the black dropdown menu located on the top center of your screen.

★ ::::::
Click here to show the XenDesktop toolbar

Next click "Window" to exit full screen mode.



## Logging Out

Click on the 'Windows/Start' button on the lower left corner.



On the Start Menu, click on your name and select 'Sign Out.'



(ح) الله https://xasg.westat.com/C 오 ◄ ٢ الله الله الله الله الله الله الله ال	🗴 🕖 Trend Micro Toolbar 👻	- □ × 슈☆戀 <sup>0</sup>
Citrix <b>Receiver</b> "	TRC.Westat.com\1080001 > Activate Change password Log Off	

On the Citrix Receiver page, click on the dropdown next to your WINS and select 'Log Off."

Once you see the log off confirmation screen, you can Exit the browser tab.

