Architectural Implications of Cloud Computing

Grace A. Lewis Research, Technology and Systems Solutions (RTSS) Program

SATURN 2011 May 18, 2011

Software Engineering Institute Carnegie Mellon

© 2011 Carnegie Mellon University



Agenda

Basic Cloud Computing Concepts

Architectural Implications of Cloud Computing

Final Thoughts



Software Engineering Institute

Carnegie Mellon

Cloud Computing

"A large-scale distributed computing paradigm that is driven by economies of scale, in which a pool of abstracted, virtualized, dynamically-scalable, managed computing power, storage, platforms, and services are delivered on demand to external customers over the Internet."*



jaworski.net

I. Foster, Y. Zhau, R. Ioan, and S. Lu. "Cloud Computing and Grid Computing : 360-Degree Compared." Grid Computing Environments Workshop, 2008.



Software Engineering Institute

Carnegie Mellon

Cloud Computing Types

Software-as-a-Service (SaaS)

Platform-as-a-Service (PaaS)

Infrastructure-as-a-Service (laaS)

Based on Type of Capability

Public Cloud

Private Cloud

Based on Who Can Access Resources



Software Engineering Institute Ca

Carnegie Mellon

Infrastructure-as-a-Service (laaS)

Mainly computational infrastructure available over the internet, such as compute cycles and storage

Allows organizations and developers to extend their IT infrastructure on an on-demand basis

Examples of IaaS Providers

- Amazon Elastic Compute Cloud (EC2)
 - Provides users a special virtual machine (AMI) that can be deployed and run on the EC2 infrastructure
- Amazon Simple Storage Solution (S3)
 - Provides users access to dynamically scalable storage resources
- IBM Computing on Demand (CoD)
 - Provides users access to highly configurable servers plus valueadded services such as data storage
- Microsoft Live Mesh
 - Provides users access to a distributed file system; targeted at individual use



z.about.com



Software Engineering Institute (

Carnegie Mellon

Platform-as-a-Service (PaaS)

Application development platforms the allow the usage of external resources to create and host applications of a larger scale than an individual or small organization would be able to handle

Examples of PaaS providers

- Akamai EdgePlatform
 - Large distributed computing platform for web application deployment (focus on analysis and monitoring of resources)
- Force.com
 - Platform to build and run applications and components bought from AppExchange or custom applications
- Google App Engine
 - Platform to develop and run applications on Google's infrastructure
- Microsoft Azure Services Platform
 - On-demand compute and storage services as well as a development platform based on Windows Azure
- Yahoo! Open Strategy (Y!OS)
 - Platform to develop and web applications on top of the existing Yahoo!
 Platform (focus on social applications)



Software Engineering Institute Carne

Carnegie Mellon

6

vertoda.files.wordpress.com

Software-as-a-Service (SaaS)

Model of software deployment in which a third-party provider licenses an application to customers for use as a service on demand

Examples

- Google Apps
 - Web-based office tools such as e-mail, calendar and document management tools
- Salesforce.com
 - Full customer relationship management (CRM) application
- Zoho
 - Large suite of web-based applications, mostly for enterprise use



cloudtp.com



Software Engineering Institute

Carnegie Mellon

Cloud Computing Types — Based on Access

Public

- Offered as a service, usually over an Internet connection
- Typically charge a pay-per-use fee
- Users can scale on-demand and do not need to purchase hardware
- Cloud providers manage the infrastructure and pool resources into capacity required by consumers

Private

- Deployed inside the firewall and managed by the user organization
- User organization owns the software and hardware running in the cloud
- User organization manages the cloud and provides cloud resources
- Resources typically not shared outside the organization and full control is retained by the organization



Software Engineering Institute Carn

Carnegie Mellon ^{s.}

Drivers for Cloud Computing Adoption

| Scalability | Organizations have access to a large amount of resources that scale based on user demand |
|----------------------------------|--|
| Elasticity | Organization's can manually or dynamically decide on resource utilization based on changing needs |
| Virtualization | Each user has a single view of the available resources, independently of how they are arranged in terms of physical devices |
| Lower Infrastructure Costs | The pay-per-use model allows an organization to only pay for the resources they need with basically no investment in the physical resources available in the cloud. There are no infrastructure maintenance or upgrade costs |
| Availability | Organizations have the ability for the user to access data and applications from around the globe |
| Collaboration | Organizations are starting to see the cloud as a way to work simultaneously on common data and information |
| Risk Reduction | Organizations can use the cloud to test ideas and concepts before making major investments in technology |
| Reliability | In order to support SLAs (service-level agreements), cloud providers have reliability mechanisms that are much more robust than those that could be cost-effectively provided by a single organization |



Barriers for Cloud Computing Adoption

| Security | The key concern is data privacy: organizations do not have control of or know where their data is being stored |
|--|---|
| Interoperability | A universal set of standards and/or interfaces has not yet been defined, resulting in a significant risk of vendor lock-in |
| Resource Control | The amount of control that the organization has over the cloud environment varies greatly |
| Latency | All access to the cloud is done via the internet, introducing latency into every communication between the user and the environment |
| Platform or Language Constraints | Some cloud environments provide support for specific platforms and languages only |
| Regulation | There are concerns in the cloud computing community over jurisdiction, data protection, fair information practices, and international data transfer |



Agenda

Basic Cloud Computing Concepts

Architectural Implications of Cloud Computing

Final Thoughts



Software Engineering Institute

Carnegie Mellon

IaaS: Examples of Architecture and Design Questions





Software Engineering Institute Ca

Carnegie Mellon

PaaS: Examples of Architecture and Design Questions





Software Engineering Institute

Carnegie Mellon

SaaS: Examples of Architecture and Design Questions





Software Engineering Institute

Carnegie Mellon SATU May 1

Cloud Consumer Example Decision # 1: Data Model

Typical decisions of a distributed environment

- Local vs. Remote
- Total vs. Partitioned
- Distributed vs. Centralized
- Active Replication vs. Passive Replication
- Data Security Model

Challenges

- Data privacy
- Data synchronization
- Performance



www.jasonkolb.com



Software Engineering Institute

Carnegie Mellon

Cloud Consumer Example Decision # 2: User Authentication Model

Authentication is the mechanism by which consumers and providers prove to one another that they are acting on behalf of specific users or systems

Typical decisions of a distributed, multi-organizational environment

- Local vs. Remote Authentication
- Single Sign-On or Separate Authentication
- Local or Remote Identity Data
- Authentication Method

Challenges

- Incompatible authentication methods
- Physical security of identity data
- Synchronization of identity data
- Auditing



blogs.verisign.com



Software Engineering Institute

Carnegie Mellon

Cloud Consumer Example Decision # 3: Allocation of Functionality

Decisions depend on the type of cloud implementation

- What functionality to deploy in the cloud?
- What functionality has to be implemented in addition to the functionality offered by the cloud provider?
 - Security
 - Management
 - Abstraction layers, e.g. data access, transformations, adapters



leogrilo.files.wordpress.com

17



Software Engineering Institute

Carnegie Mellon

Cloud Consumer Example Decision # 4: Cloud Bursting

Refers to a system that is designed for average load, but is capable of load balancing to a cloud when it reaches its full capacity

Decisions

- Activation, initialization and de-activation of the cloud resource
- State and data synchronization
- Computational elements to determine full capacity
- Computational elements for monitoring load and usage



mccallioncom425.files.wordpress.com



Software Engineering Institute

Carnegie Mellon

Cloud Consumer Example Decision # 5: Cloud Resource Management

Decisions

- Elements for failure detection and communication
- Elements for SLA monitoring
- Logging: where, what and when



blogumn.com



Software Engineering Institute

Carnegie Mellon

Cloud Provider Example Decision #1: Multi-Tenancy ₁

Mainly in SaaS implementations, a tenant is an organization that makes use of cloud resources

Multi-tenancy requires

- Awareness of tenant context: the capability of recognizing the identity of the tenant requesting the resources based on message information as well as configuration data
- Data isolation: tenants should only have access to their own data
- Performance isolation: resource performance should conform to service-level agreements, regardless of the load on the system



i.zdnet.com



Software Engineering Institute

Carnegie Mellon

Cloud Provider Example Decision #1: Multi-Tenancy ₂

Software Engineering Institute



CarnegieMellon

Cloud Provider Example Decision #2: Virtualization Strategy 1

Virtualization in general is the abstraction of computing resources, e.g.

- Network virtualization: division of available bandwidth into channels that can be assigned to a particular resource in real time
- Storage virtualization: combination of physical storage devices into what appears to be a single storage device , e.g. SAN (storage area network)
- Server virtualization: hiding of server resources (number and identity of individual physical servers, processors, and operating systems) from server users, e.g. VMs (virtual machines)





Software Engineering Institute

Carnegie Mellon May 18

Cloud Provider Example Decision #2: Virtualization Strategy ₂

Server Virtualization Example





Software Engineering Institute

Carnegie Mellon SATURN 201 May 18, 2011

Cloud Provider Example Decision #3: Resource Interfaces ₁

Cloud APIs are not yet standardized, so each cloud provider has its own specific APIs for managing its services

Currently, most Cloud APIs are SOAP- or REST-based





Software Engineering Institute Carnegie Mellon

Cloud Provider Example Decision #3: Resource Interfaces ₂

Supported Protocols

Operations

- Functionality
- Configuration
- Management

QoS Support

- Security
- Usability
- Configurability

Sample Amazon EC2 Operations (IaaS)

- Create Image
- Stop Instances
- Create Security Group
- Monitor Instances

Sample Google App Engine Operations (PaaS)

- Upload Application Code
- Authenticate User
- Send E-mail

Sample Zoho.com Operations (SaaS)

- Set Up Application
- View Application Usage Data
- Embed in "X"

Soft

Software Engineering Institute

Carnegie Mellon

Agenda

Basic Cloud Computing Concepts

Architectural Implications of Cloud Computing

Final Thoughts 🦾



Software Engineering Institute

Carnegie Mellon

Cloud Computing is at the "Peak of Inflated Expectations"



The Concept of Private Clouds is Starting to Appear



Software Engineering Institute

Carnegie Mellon © 2011 Carnegie Mellon University

Final Thoughts 1

Cloud Computing is in essence an economic model

• It is a different way to acquire and manage IT resources

There are multiple cloud providers—the cloud is real

- Currently most cloud consumers are small enterprises
- Large enterprises are exploring private clouds
- The number of providers will most probably grow as people start seeing greater savings and improvements to reduce adoption barriers

Cloud Computing adoption requires **cost/benefit/risk analysis** to determine

- What resources to move to the cloud (if any)
- What situations warrant use of cloud resources, even for one-time situations
- Implementation of private clouds vs. usage of public clouds
- What risks are associated with using resources on the cloud
- What risks are associated to providing resources in the cloud



29

Final Thoughts 2

Decisions from a cloud consumer perspective depend on

- Required control level
- Required security level
- Compatibility with local infrastructure

Decisions from a cloud provider perspective depend on

- Market/user characteristics
- Established SLAs
- Available technology



askbobrankin.com

In general, these are not fully technical decisions

- Processes especially engineering practices
- Governance
- Cost/Benefit analysis



Software Engineering Institute Ca

Carnegie Mellon

Cloud Provider and Tool References

- 3tera: <u>http://www.3tera.com/</u>
- Akamai EdgePlatform: http://www.akamai.com/html/technology/edgeplatform.html
- Amazon Elastic Compute Cloud (EC2): <u>http://aws.amazon.com/ec2/</u>
- Amazon Simple Storage Solution (S3): <u>http://aws.amazon.com/s3/</u>
- Eucalyptus Systems: <u>http://www.eucalyptus.com/</u>
- Force.com: <u>http://www.salesforce.com/platform/</u>
- Google App Engine: <u>http://code.google.com/appengine/</u>
- Google Apps: <u>http://www.google.com/apps/intl/en/business/index.html</u>
- IBM Computing On Demand: <u>http://www-03.ibm.com/systems/deepcomputing/cod/</u>
- Microsoft Azure Services Platform: <u>http://www.microsoft.com/azure/</u>
- Microsoft Live Mesh: <u>http://www.mesh.com/</u>
- Salesforce.com: http://www.salesforce.com/crm/products.jsp
- Ubuntu: <u>http://www.ubuntu.com/cloud</u>
- Yahoo! Open Strategy (Y!OS): <u>http://developer.yahoo.com/yos/intro/</u>
- Zoho: <u>http://www.zoho.com/</u>

Software Engineering Institute CarnegieMellon

Contact Information

Grace A. Lewis

Research, Technology and Systems Solutions (RTSS) Program System of Systems Practice (SoSP) Initiative

Software Engineering Institute 4500 Fifth Avenue Pittsburgh, PA 15213-2612 USA







Software Engineering Institute

Carnegie Mellon

NO WARRANTY

THIS MATERIAL OF CARNEGIE MELLON UNIVERSITY AND ITS SOFTWARE ENGINEERING INSTITUTE IS FURNISHED ON AN "AS-IS" BASIS. CARNEGIE MELLON UNIVERSITY MAKES NO WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, AS TO ANY MATTER INCLUDING, BUT NOT LIMITED TO, WARRANTY OF FITNESS FOR PURPOSE OR MERCHANTABILITY, EXCLUSIVITY, OR RESULTS OBTAINED FROM USE OF THE MATERIAL. CARNEGIE MELLON UNIVERSITY DOES NOT MAKE ANY WARRANTY OF ANY KIND WITH RESPECT TO FREEDOM FROM PATENT, TRADEMARK, OR COPYRIGHT INFRINGEMENT.

Use of any trademarks in this presentation is not intended in any way to infringe on the rights of the trademark holder.

This Presentation may be reproduced in its entirety, without modification, and freely distributed in written or electronic form without requesting formal permission. Permission is required for any other use. Requests for permission should be directed to the Software Engineering Institute at permission@sei.cmu.edu.

This work was created in the performance of Federal Government Contract Number FA8721-05-C-0003 with Carnegie Mellon University for the operation of the Software Engineering Institute, a federally funded research and development center. The Government of the United States has a royalty-free government-purpose license to use, duplicate, or disclose the work, in whole or in part and in any manner, and to have or permit others to do so, for government purposes pursuant to the copyright license under the clause at 252.227-7013.

